

If you want part of your response kept confidential, which parts?:

Having had to call ticketmaster's 0871 number in order to get tickets for a football match, I do not understand how it can be legal to charge to hear a message that asks you to 'phone back later' because their operators are all busy. If they are all busy surely the line should be engaged rather than play a 'consumer information message' that has to be paid for and heard many times over before getting through to an operator. Ticketmaster should not be legally allowed to charge for this.

Question 1: Do you have any comments about the proposed extension of PRS regulation to 0871, 0872 and 0873 numbers?:

Question 2: Do you have any comments about the PhonepayPlus Statement of Application and Ofcom's comments about the concerns that have been raised by stakeholders?:

Question 3: The proposed extension of PRS regulation would mean that service providers offering services on 09 numbers would not be permitted to use 0871, 0872 or 0873 numbers for complaints unless call charges are refunded. Ofcom would also welcome stakeholder comments about this secondary impact of the proposals:

Question 4: Do you have any comments on the proposed modifications to the PRS Condition?:

Question 5: Do you have any comments about the Impact Assessment for these proposals?:

Question 6: Do you have any other comments?: