

Question 1: Do you have any comments about the proposed extension of PRS regulation to 0871, 0872 and 0873 numbers?:

Ofcom should introduce a clear policy of one charge only per dialling prefix, with a clearly defined premium when dialling from a mobile phone, which must be published by the mobile phone operator. This provides the consumer with a clear way of determining charges in advance.

CP's should not be allowed to deviate from the Ofcom published base charge. That is the only way that consumers can be sure of their charges on a particular prefix before making the call.

The definition of premium rate should be clear. Say any number charging above 25p / minute. All premium rate services above 25p should only be on 09 prefix numbers and therefore under PRS regulations. 087 prefix would therefore not be covered by PRS regulations and therefore should not exceed 25p / minute on any 087 prefix.

Question 2: Do you have any comments about the PhonipayPlus Statement of Application and Ofcom's comments about the concerns that have been raised by stakeholders?:

Question 3: The proposed extension of PRS regulation would mean that service providers offering services on 09 numbers would not be permitted to use 0871, 0872 or 0873 numbers for complaints unless call charges are refunded. Ofcom would also welcome stakeholder comments about this secondary impact of the proposals:

It should be illegal to use ANY revenue sharing number for customer complaint lines by any kind of business. A simple rule that is the only fair way to protect the consumer from abuse of complaint lines for revenue earning.

Question 4: Do you have any comments on the proposed modifications to the PRS Condition?:

Question 5: Do you have any comments about the Impact Assessment for these proposals?:

Question 6: Do you have any other comments?: