

To:

Frank Philips

Ofcom

Riverside House

2a Southwark Bridge Road

London SE1 9HA

Persistent misuse of an electronic communications network or electronic communications service

Dear Sir

As a consumer who has received these silent calls my opinion is:

1. I am very concerned by silent calls and Ofcom should take action against the companies that make them.
2. Ofcom's approach is not definitive enough. The only acceptable level of dropped calls is 0%. Enforcement action should be taken against anyone making silent calls.
3. Ofcom proposed procedures will be ineffective. The only way to prevent silent calls is to ban them completely.
4. As already stated, a complete ban on dropped calls is the only way to control this nuisance.

Yours sincerely



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