

Hi, I think the following stipulations should be made:

- The minimum duration of the recorded announcement should be defined and be long enough to be captured by answering machines. Maybe the message should be repeated so it is not chopped off if it plays while the answering machine is playing its outgoing message?
- The return number given in the message and/or the CLI should be a free number.
- The message should include words to the effect of: "To opt out of all marketing calls you can register with the Telephone Preference Service by calling 0845 070 0707."

Not sure if specifically relevant here, but:

- Calls should only be made between the hours of 8am and 9pm, Monday to Saturday.