

Sent: 29 December 2005 8:12 AM

To: Frank Phillips

Subject: Silent Calls

Dear Mr Phillips

I run a small engineering business in Kent and we receive at least 2 silent calls every day plus another 2 or 3 calls from call centres asking if we want to save money on our telephone contracts or electricity bills.

This is an extremely annoying drain on our time and it should be completely stopped. A recorded message identifying the caller would be even more annoying and time consuming than a silent call.

Please be in no doubt that from a businessmen's point of view ofcom should do their job and STOP this altogether.

From a householders point of view it is not only annoying but could be potentially scary for some older people or single women and it must STOP.

If required I give permission to publish my views.

Regards