

# Society of Event Organisers

5 December 2005

Neil Paterson  
Consumer Policy Executive, Competition & Markets  
Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

Dear Mr Paterson

Thank you for your letters of July 28 and November 15 and our subsequent telephone conversation.

As suggested by you I had the websites of the telemarketing companies, censured by you, checked and found that they had all removed the names of the clients knowingly paying them to make the "silent" calls you rightly criticise. I was not surprised.

Would it therefore be possible and appropriate for Ofcom, who know who the companies are, to release these names? I believe this would be constructive as the public have a right to know what large companies - apart from Kitchens Direct already named by you - are so cynically uncaring about their customers as to raise questions about advisability of supporting them with business.

Please advise whether or not Ofcom will be seriously considering my suggestion.

Yours sincerely



Peter Cotterell

An organisation for corporate and association event organisers

Society of Event Organisers, 29a Market Square, Biggleswade, Bedfordshire. SG18 8AQ, UK  
Tel: + 44 (0) 1767 316255 Fax: + 44 (0) 1767 316430 Visit: [www.scoevent.co.uk](http://www.scoevent.co.uk)  
VAT Registration Number: 362 3464 59