

**Name of Respondent:** Nick Hutchins  
**Responding on behalf of:** self

Overall your new proposals seem more likely to be of value to consumers than the old ones. However, the main difference for many users is that geographical numbers are charged at 0p per minute by some companies (eg 18866/1899) and in certain bundles (eg BT, ntl, onetel, etc.) they cost nothing because they are covered by a fixed monthly payment and in yet other contexts (such as Skype & other VOIP providers) at a low per minute rate. It does not seem to me that your proposals meet my own desire not to pay more for calls to my insurance company, for example, than I would have to if they had a geographical number (ie nothing). Can you tell me if I am misreading your proposals in this respect, please?

specific responses to your posed queries:

1 yes

2

3

4 Can't see the point: why not do away with 0871 altogether?

5 yes

6

7 no: see comments above – I think that it leaves consumers where they were already.

Nick Hutchins