

Dear Sir

#### UNIVERSAL SERVICE OBLIGATION

In response to the above regarding Public Call Boxes we as a Council feel it imperative that, in areas like this, the Brown Clee Hills, such a utility remains for the use of walkers and ramblers. The people who frequent lonely spots like these have at times required urgent assistance, and have needed the facility of phoning for help. Also, some inhabitants of these more remote areas are not able to move into the 21<sup>st</sup> century by obtaining a telephone. (You refer to them as “vulnerable and in remote areas”.) Mobile phones do not work here.

We feel strongly that there is a necessity that phone boxes in such areas remain in existence. In order to maintain our veto then perhaps we, in such remote areas, should carry with it some responsibility for contributing towards an otherwise uneconomic provision.

Jenny Smith (Mrs)  
Clee St Margaret Parish Council