

OFTEL Quarterly Market Information Forms - Fixed Operators

Notes for Completion

Cover Page

Turnover generated during the period (£ millions)

Include all revenues specified elsewhere in the return and any additional revenues from related products and services not covered by the form to obtain a total turnover figure.

Page 1

Revenues from directly connected customers

1.1 Directly connected retail call revenues by type of call by type of customer

Include revenues from directly connected retail customers (including PSTN, ISDN and wireless local loop). Report in thousands of pounds before netting out any interconnect payments. Where possible separate call revenues by type of customer and type of call. If this is not possible include the revenue in the total and include notes as appropriate.

Definitions:

National Calls: Please note that to avoid any double counting the National calls section should not include any calls already accounted for under the local calls section.

Calls to mobile: Include all calls to cellular networks made by directly connected customers

Special local rate: Calls charged to the calling party at the same rate as local calls, independent of where the calls terminate. This should include voice and data calls to both 0870 and 0871 numbers.

Special national rate: Calls charged to the calling party at the same rate as national calls, independent of where the calls terminate.

Flat rate calls: Include calls charged at a flat rate including revenues for unmetered and partially unmetered voice products. Also include calls to non-geographic numbers made as part of unmetered Internet access, (not freephone), and also revenues from option fees for these call volumes.

DQ/IDQ: Revenues from calls to directory enquiries and international directory enquiries

Calls from public payphones: Include calls from managed payphones

Other calls: Include all call revenues which do not match with any of the previous categories.

1.2 Retail access, connection and rental - network operators

Show all retail connection charges (including set up fees) and rental revenues for directly connected customers. ISDN lines should be shown separately from standard exchange lines.

Direct access over leased circuits

Where your customers have a direct link between their premises and your switch using a private leased circuit supplied by a third party.

Centrex and VPN

Centrex - Services provided to you to business customers which mimic services usually provided by a PBX (eg calls between extensions using short numbers, call diversion etc) from a centrally located switch or other equipment.

VPN - Services designed to mimic services usually provided using a private network (eg free calls between sites, short numbers etc) carried using the PSTN rather than private leased circuits.

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Revenues from indirectly connected customers

2.1 Indirectly connected retail call revenues by type of call by type of customer

Include revenues from indirectly connected customers (including indirect access, calls & access and carrier pre-selection). Report in thousands of pounds before netting out any network access payments. Where possible separate call revenues by retail customer by type and other service provider and type of call. If this is not possible include the revenue in the total and include notes as appropriate

Other Service

Include revenues from wholesale services provided to other service providers.

2.2 Retail access, connection and rental - service providers

Show all retail connection charges (including set up fees) and rental revenues for indirectly connected customers.

Business PCPS

Permanent carrier pre-selection (any option).

Residential PCPS

Permanent carrier pre-selection (any option).

Page 3**Call volumes****3.1 Calls from Directly Connected Customers**

Include directly connected call volumes in millions of minutes (Mmitts) relating to the revenues on the first table on page one. Where possible separate call volumes by type of customer and type of call. If this is not possible include the revenue in the total and include notes as appropriate.

3.2 Calls from Indirect Access, Carrier Pre-Selection & Calls & Access Customers

Include indirectly connected call volumes in millions of minutes (Mmitts) relating to the revenues on the first table on page two. Where possible separate call volumes by type of customer and type of call. If this is not possible include the revenue in the total and include notes as appropriate.

Other Service providers

Include call volumes for wholesale services provided to other service providers

3.3 Breakdown of directory enquiries call volumes from all customers

Include call minutes, (in millions of minutes), for directory enquiries and international directory enquiries to your own DQ services originating on your network. Also calls to external DQ services originating on other networks. Also the total number of DQ calls originating on your network in actual numbers. Secondly, the total call volumes from all networks to your own DQ services, (in millions of minutes). Finally the total number of calls to your DQ/IDQ services.

Page 4**Access and enhanced services - volumes by service****4.1 Numbers, connections and discontinued by service - network operators**

Record volumes at beginning of the period, gross additions (including reconnections), discontinuation of service (including for reasons of non-payment)

and the resulting volume at the end of the period using the units specified. Report ISDN separately from standard exchange lines.

Residential ISDN-2

Report number of channels, ie 2 for each line

Business ISDN-2

Report number of channels, ie 2 for each line

ISDN-30

Report number of channels, ie 30 for each line

4.2 Numbers, connections and discontinued by service - service providers

Business indirect access

For subscribers at beginning and end of period only include active customers, ie those who have made an IA call within the previous three months.

Residential indirect access

For subscribers at beginning and end of period only include active customers, ie those who have made an IA call within the previous three months.

Business PCPS network CLIs - Permanent carrier pre-selection (any option).

Residential PCPS network CLIs -Permanent carrier pre-selection (any option).

4.3 Number portability

Please include here the total numbers (actuals) ported from your network and also numbers ported onto your network.

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Transactions with other operators

5.1 Revenues from other operators

Do not include any rental or set up charges

Origination

Include revenues from other operators for Indirect Access calls originated on your network

Termination

Include revenues from other operators for call termination

Transit

Include revenues from other operators for call transit

5.2 Revenues from other operators - associated minutes

Include call volumes associated with the revenues from other operators specified above.

5.3 Payments to other operators

Origination

Include payments to other operators for Indirect Access call origination

Termination

Include payments to other operators for call termination

Transit

Include payments to other operators for call transit

5.4 Payments to other operators - associated minutes

Include call volumes associated with the payments to other operators specified in the table above.

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NTS services

6.1 Called party revenues from NTS services

Include call transaction with service providers providing freephone, Special Local Rate, Special National Rate and Premium Rate services. Rental revenues from service providers should be shown in the table below.

Revenues from freephone calls

Show revenues from service providers for the conveyance of part or all of the call.

Revenues from local rate calls

Show revenues from service providers for the conveyance of part or all of the call.

Revenues from special national rate calls

Show revenues from service providers for the conveyance of part or all of the call.

6.2 Payments to called party for Premium Rate Services

Payments to service providers for premium rate services
Show gross payments made to service providers, before any deductions for rental and connection.

6.3 Number Translation Services (NTS) connection and rental revenues

Show all set up fees and rental costs for the associated number translation (NTS) services. Rental costs for the exchange lines should be shown in the first row of the second table on page one.

Special local rate services

Calls charged to the calling party at the same rate as local calls, independent of where the calls terminate.

Special national rate services

Calls charged to the calling party at the same rate as national calls, independent of where the calls terminate

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Dial-Up Internet

7.1 Subscribers

Fully unmetered subscribers

Include fully un-metered subscribers of your own ISP division

Partially unmetered subscribers

Include partially un-metered subscribers of your own ISP division

Pay-as-you-go subscribers

Include all pay-as-you-go subscribers of your own ISP division

7.2 Revenues (£m)

Revenues from fully unmetered ISP subscribers

Include fixed and call charges for fully unmetered subscribers of your own ISP division.

Revenues from partially unmetered ISP subscribers

Include fixed and call charges for partially unmetered subscribers of your own ISP division. Call charges will be a subset of the call revenues given on pages 1 and 2.

Revenues from pay-as-you-go ISP subscribers

Include fixed and call charges for pay-as-you-go subscribers of your own ISP division. Call charges will be a subset of the call revenues given on pages 1 and 2.

7.3 Unmetered dial-up ports

Number of unmetered dial-up ports
Include ports provided for all ISPs

7.4 Originating traffic data

Internet traffic to your own ISP originating on your network
Include all internet traffic to your own ISP division which originates on your network

Estimate of internet traffic to other ISPs originating on your network
Estimate of internet traffic originating on your network and terminating with an ISP other than your own.

7.5 Terminating traffic data

Internet traffic terminating on your own ISP
Include all traffic terminating at your own ISP division, regardless of originating operator.

Internet traffic terminating on your network for other ISPs
Include all internet traffic terminating on your network for ISPs other than your own ISP division, regardless of originating operator.

Revenues from internet traffic termination
Include all revenues from terminating internet calls at any ISP

Of which passed to other ISPs
Include details of payments to ISPs in respect to terminating internet traffic

7.6 Other services

Revenues from web hosting
Include revenues from web hosting services generated by your own ISP division.

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Broadband Internet

8.1 Subscribers (actuals)

Record volumes at beginning of the period, gross additions (including reconnections), discontinuations of service (including for reasons of non-payment) and the resulting volume at the end of the period.using the units specified.

8.2 Revenues (£m)

Show all retail connection charges (including set up fees) and rental revenues.

8.3 Traffic

Units:

1 TerraByte = 1,048,576 MB

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Private Leased Circuits & associated revenues

9.1 Inland Circuits

This table collects the number of Inland Private Leased Circuits at the start and end of the quarter and revenues collected for each circuit type. Include information on UK Private Leased Circuits supplied to customers, that is unswitched circuits with both ends at customer premises within the UK. This should include circuits supplied to other operators and service providers. Exclude any circuits supplied to other parts of your business and circuits leased from other operators, except where they are resold to end users. Please give information separately on analogue circuits and digital circuits, with digital circuits classified by capacity. Where circuits are leased on an annual or other long-term basis the rental should be apportioned equally between each of the periods of the contract.

9.2 International Circuits

As above, but for International Private Leased Circuits, that is unswitched half circuits with one end at customer premises within the UK. Exclude any circuits supplied to other parts of your business and circuits leased from other operators, except where they are resold to end users. Revenues should be for UK half circuits

9.3 Partial Private Circuits & Symmetric Broadband Origination

The data in this section is split into two separate sections for completion by British Telecom and the Other Licensed Operators (OLO's). In the first section, for BT only, we are requesting the number of Partial Private Circuits and the related rental and connection revenues from these circuits. For the second section, for BT & OLO's, we are requesting the number of Symmetric Broadband Origination circuits used for self provision.

Additional notes on wholesale Symmetric Broadband Origination:

Wholesale SBO is defined as a product or service at the wholesale level which offers dedicated transparent transmission capacity at the retail level. These wholesale inputs must be capable of providing symmetric services at a given bandwidth.

Partial Private Circuits (PPCs) are an example of a wholesale SBO service. There are also a wider range of products which use wholesale SBO as a key component, for example: Virtual Private Networks, Frame Relay, x25 and sDSL.