

Annex B

General Condition 17 (“Allocation, Adoption and Use of Telephone Numbers”), contained in the General Conditions of Entitlement set by the Director by way of a Notification published by the Director on 24 July 2003 pursuant to section 48(1) of the Act

17. ALLOCATION, ADOPTION AND USE OF TELEPHONE NUMBERS

General Prohibitions on Adoption and Use

- 17.1 A Communications Provider shall not Adopt Telephone Numbers from the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or
 - (b) the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers.
- 17.2 The Communications Provider may only use a Telephone Number from the National Telephone Numbering Plan where that Telephone Number has been Allocated to a person, unless the use in question is for the purposes of indicating that the Telephone Number has not been Allocated.
- 17.3 The Communications Provider may only use (or, where specified, Adopt) a Telephone Number listed in the Annex to this Condition where such use or Adoption is in accordance with the designation attributed to that Telephone Number in the Annex.

Requirements in Connection with the Adoption of Telephone Numbers

- 17.4 The Communications Provider shall have a Numbering Plan for such Telephone Numbers as the Director may Allocate to it from time to time. Except where the Director otherwise consents in writing, such Numbering Plan shall be consistent with the National Telephone Numbering Plan. When applying for Telephone Numbers, the Communications Provider shall provide such details of its Numbering Plan to the Director as are relevant to the application.
- 17.5 The Communications Provider shall install, maintain and adjust its Public Electronic Communications Network so that it routes Signals and otherwise operates in accordance with the National Telephone Numbering Plan and any Allocation of Telephone Numbers made by the Director from time to time.

- 17.6 Where Telephone Numbers have been Allocated to the Communications Provider, that provider shall secure that such Telephone Numbers are Adopted or otherwise used effectively and efficiently.
- 17.7 The Communications Provider shall not unduly discriminate against another Communications Provider in relation to its Adoption or use of Telephone Numbers for purposes connected with the use by that other Communications Provider, or its Customers, of any Electronic Communications Network or Electronic Communications Service.
- 17.8 The Communications Provider shall take all reasonably practicable steps to secure that its Customers, in using Telephone Numbers, comply with the provisions of this Condition, where applicable, and the provisions of the National Telephone Numbering Plan.

Application for Allocation or Reservation of Telephone Numbers

- 17.9 When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:
- (a) use an appropriate application form as directed by the Director from time to time as he thinks fit;
 - (b) provide such information as is required by such application form; and
 - (c) provide to the Director, on request, any other information considered by the Director to be relevant to the application, and the supply of which does not place an undue burden on the Communications Provider.
- 17.10 The Director will determine, taking into account the provisions of the National Telephone Numbering Plan, any application for Telephone Numbers by the end of the period of three weeks after the date of the receipt by him of the completed application form. Where the Director has required any additional information under paragraph 17.9(c) in relation to any application, the Director will determine the application by the end of the period of three weeks after the date of the receipt by him of that additional information.

Withdrawal of a Number Allocation

- 17.11 It is hereby declared that the Director may withdraw an Allocation of Telephone Numbers from a Communications Provider where:
- (a) the Communications Provider has not Adopted those Telephone Numbers within six months, or such other period as the Director may from time to time direct, from the date on which the Telephone Numbers were Allocated, or
 - (b) in relation to an Allocation of a series of Telephone Numbers, the Communications Provider has not Adopted those Telephone Numbers to any significant extent within six months, or such other period as the

Director may from time to time direct, from the date on which the series of Telephone Numbers was Allocated.

17.12 For the purposes of this Condition,

- (a) "Communications Provider" means a person who provides an Electronic Communications Network or an Electronic Communications Service;
- (b) "Numbering Plan" means a plan describing the method used or to be used for the Adoption of a Telephone Number by the Communications Provider.

Annex to Condition 17

List of Telephone Numbers available for use, or, where specified, Adoption, only in accordance with designation, under paragraph 17.3 of Condition 17: Allocation, Adoption and Use of Telephone Numbers

1: Public Telephone Network Numbers	
Numbers beginning or in entirety where marked *	Designation
0 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)	Access to a number unobtainable tone or equivalent message
1 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)	Access to a number unobtainable tone or equivalent message
00	Access to International Telephone Numbers
100*	Access to Operator Assistance (Type A Access Code)
112*	Access to Emergency Services (Type A Access Code)
123*	Access to Speaking Clock (Type A Access Code)
141*	Access to Withhold Calling Line Identification ('CLI') (Type A Access Code)
1470*	Access to Per Call Release of CLI (Type A Access Code)
1471*	Access to Call Return (Type A Access Code)
1472* to 1474*, 1476*, 1478*, and 1479*	Access to CLI Services (Type A Access Code)
1475*	Access to 1471 Erasure (Type A Access Code)
1477*	Access to Automatic Call Trace (Type A Access Code)
153*	Access to International Directory Enquiry Facilities until 12.01am 24 August 2003 (Type A Access Code). From 24 August 2003 until 12.01am 20 June 2004, access to a network message only, advising that Directory Enquiry Facility numbers have changed to 6-digit numbers starting with 118 and advising where the caller may obtain information about the new 118 International Directory Enquiry Facility numbers. This advice must be a freephone number open to all 118 service providers where the caller is given at least one appropriate 118 number on a fair and impartial basis. A specific 118 number may not be provided. The network message must be free-to-caller. (Type A Access Code). Deleted after 12.01am 20 June 2004.

155*	Access to International Assistance Operator (Type A Access Code)
18000* to 18009*	Access to Voice Text Services for the Deaf (Type A Access Codes)
192*	Access to National Directory Enquiry Facilities until 12.01am 24 August 2003 (Type A Access Code). From 24 August 2003 until 12.01am 20 June 2004, access to a network message only, advising that Directory Enquiry Facility numbers have changed to 6-digit numbers starting with 118 and advising where the caller may obtain information about the new 118 National Directory Enquiry Facility numbers. This advice must be a freephone number open to all 118 service providers where the caller is given at least one appropriate 118 number on a fair and impartial basis. A specific 118 number may not be provided. The network message must be free-to-caller. (Type A Access Code). Deleted after 12.01am 20 June 2004.
195*	Access to Blind & Disabled Directory Enquiry Facilities (Type A Access Code)
999*	Access to Emergency Services
120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198	Access to Network Services (Type C Access Codes)

2: X25 Data Network Numbers

Number(s)	Designation
Any ten (10) digit number	X25 Data Network Numbering

3: Network Codes

Numbers beginning or in entirety where marked *	Designation
08990 to 08992	Internal Routing Codes
1024* to 12287* inclusive	National Signalling Point Codes for routing within networks
504900* to 504999* and 505900* to 505999*	Internal Network Portability Codes
8890* to 8899* inclusive	Carrier Pre-Selection codes for routing within networks

4: Administrative Codes

Number(s)	Designation
AAA	Default Reseller Identification Code

5: Public Telephone Network Numbers not available for Allocation but which can be Adopted where already Allocated	
Numbers beginning	Designation
0500	No charge to Caller
07624	Radiopaging and Mobile Services (Isle of Man Communications Commission)
0800 (plus 6-digits)	Special Services - No charge to caller (except where charges shall be notified to callers at the start of the call)

In this Annex, any word or expression shall have the same meaning as it has in the National Telephone Numbering Plan. Additionally,

- (a) **'1471 Erasure'** means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;
- (b) **'Automatic Call Trace'** means a facility that can, where practicable, trace the origin of an incoming call;
- (c) **'Call Return'** means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;
- (d) **'Calling Line Identification'** ('CLI') means a facility that enables identification of the number from which a call is being made or to which a return call could be made;
- (e) **'Default Reseller Identification Codes'** means the Reseller Identification Code ('RID') 'AAA' which can be used on any network where no individual RID is selected;
- (f) **'Internal Network Portability Code'** means a Telephone Number which is used to ensure that Number Portability is effective within a Network;
- (g) **'Internal Routing Code'** means a Telephone Number which is used for routing purposes within a Communications Provider's Network;
- (h) **'Per Call Release of CLI'** means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;
- (i) **'Withhold CLI'** means an ability to not supply the identity of the Caller in accordance with normal Calling Line Identification.