

20 December 2007

Anne Fletcher
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Steve Roberts
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Dear Gaby,

UNDERTAKINGS OF 22 SEPTEMBER 2005 GIVEN TO OFCOM PURSUANT TO THE ENTERPRISE ACT 2002 – “the Undertakings”

Thank you for your letter dated 19 December 2007 seeking Ofcom’s agreement to modify the product management responsibilities of BTS under section 6.1.2 of the Undertakings.

Noting the changes to BT’s Undertakings agreed between BT and Ofcom through Variation Number 14 Ofcom hereby agrees pursuant to section 6.4.2 (a) of the Undertakings to add IPstream Connect to the list of products required to be managed by BTS under section 6.1.2 (a) of the Undertakings as of the date IPstream Connect is available for order.

Ofcom further agrees pursuant to section 6.4.3 of the Undertakings to remove IPStream from the list of products required to be managed by BTS under section 6.1.2 (a) of the Undertakings as of IBMC for IPstream Connect.

For the avoidance of doubt, the definitions of “Commercial Information” and “Commercial Policy” as set out in section 2.1 of the Undertakings will apply to IPstream Connect as of the date IPstream Connect is available for order, but will not apply to IPStream as of IBMC for IPstream Connect.

Words and expressions in this letter shall have the meaning assigned to them in the Undertakings.

We intend to publish your letter and this letter on our website.

Yours sincerely,



Steve Roberts