



The National Telephone Numbering Plan

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General Condition 17 ("Allocation, Adoption and Use of Telephone Numbers") of the General Conditions of Entitlement set by the Director General of Telecommunications by way of publication of a Notification pursuant to section 48(1) of the Communications Act 2003 on 22 July 2003 and contained in the Schedule to that Notification and modified by Ofcom on 8 March 2006	
Definitions and Interpretation	

1. For the purpose of interpreting these conditions the following definitions shall apply:

'Access Code' means a short Non-Geographic Number, usually beginning with '1', that allows End-Users to access a wide range of services. There are three types of Access Code:

- (i) Type A Access Codes are available for use by all providers of a Public Telephone Network and are used in such a way as to enable End-Users to access designated services across all Public Telephone Networks;
- (ii) Type B Access Codes are Allocated individually by Ofcom and are Adopted in such a way as to either (i) enable End-Users to access services provided by their Communications Provider or (ii) enable End-Users to access services provided by other Communications Providers (eg, Indirect Access, Directory Enquiry Facilities and Harmonised numbers for harmonised services of social value); and
- (iii) Type C Access Codes are available for use for service provision within a Communications Provider's own Electronic Communications Network.

The use of Type A and Type C Access Codes is restricted through the Numbering Condition;

'Act' means the Communications Act 2003;

'Administrative Code' means a Telephone Number that is Adopted or otherwise used for administrative purposes only;

'Apparatus' includes any equipment, machinery or device and any wire or cable and the casing or coating for any wire or cable;

'Approved Apparatus' means, in relation to any Network, Apparatus which meets the appropriate essential requirements of regulation 4 of the Radio Equipment and Telecommunications Terminal Equipment Regulations 2000 SI 2000/730;

'BT' means British Telecommunications plc, whose registered company number is 1800000, and any of its subsidiaries or holding companies, or any subsidiary of such holding companies, all as defined by section 736 of the Companies Act 1985, as amended by the Companies Act 1989;

'BT's Standard Local Call Retail Price' means the retail price for a Local Call made by BT customers which operates as the standard retail price before the application of calling packages and discounts as shown on BT's retail price list;

'BT's Standard National Call Retail Price' means the retail price for a National Call made by BT customers which operates as the standard retail price before the application of calling packages and discounts as shown on BT's retail price list;

'C7' refers to a standard for common channel signalling in Electronic Communications Networks (also known as 'SS7');

'Called Party' means the person being contacted by means of a telephone call;

'Calling Line Identification' means a facility that enables identification of the number from which a call is being made or to which a return call could be made;

'Carrier Pre-Selection' means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Telephone Network to select which Pre-selected Provider of such Services provided wholly or partly by means of that Network is the Pre-Selected Provider he wishes to use to carry his calls by designating in advance the selection that is to apply on every occasion when there has been no selection of Provider by use of a Telephone Number;

'Carrier Pre-Selection Code' means a non-diallable four (4) digit Telephone Number commencing with the digit eight (8) (ie, 8XXX), that is Adopted or otherwise used in connection with the provision of Carrier Pre-Selection;

'Communications Provider Identification Code' means a Telephone Number Allocated to Communications Providers that is Adopted or otherwise used for administrative purposes to identify other Communications Providers;

'Conservation Area' means a geographic area that Ofcom believes has a realistic expectation of number exhaustion within the next five years.

'Corporate Number' means a Telephone Number Allocated to a Communications Provider where the number is to be assigned by that Communications Provider to a specific Customer and in this definition 'Customer' shall only refer to a customer which is a body corporate. The cost of a call to a Corporate Number is paid for through the telephone bill of the Subscriber and charged at Special Service rates;

'Data Network Identification Codes' means a four (4) digit Telephone Number that is followed by a (ten- (10) digit) number to form the End-User's address on X25 Data Networks;

'Director' means the Director General of Telecommunications as appointed under Section 1 of the Telecommunications Act 1984;

'Directory' means a printed document containing Directory Information on Subscribers of Publicly Available Telephone Services in the United Kingdom which is made available to members of the public;

'Directory Enquiry Facility' means Directory Information provided by means of a Public Telephone Network;

'Directory Information' means, in the case of a Directory, the name and address of the Subscriber and the Telephone Number assigned to the Subscriber for their use of Publicly Available Telephone Services and, in the case of a Directory Enquiry Facility, shall be either such a Telephone Number of the Subscriber or information that such a Telephone Number of the Subscriber may not be supplied;

‘Dominant Provider’ has the same meaning as in any SMP Condition in force concerning Carrier Pre-Selection that is imposed on a person by Ofcom under section 90 of the Act;

‘Emergency Organisation’ means in respect of any locality:

- (a) the relevant public police, fire, ambulance and coastguard services for that locality; and
- (b) any other organisation, as directed from time to time by Ofcom as providing a vital service relating to the safety of life in emergencies;

‘Freephone Number’ means a number that is reached free of charge to the Customer except where a charge is notified to the End-User at the start of the call;

‘Free to caller Number’ means a number that is accessed at no charge to the Customer and, in the case of a Pay Telephone, without having to use coins and cards;

‘General Conditions of Entitlement’ means those conditions set by the Director on 24 July 2003 by way of a Notification published pursuant to section 48(1) of the Act;

‘Geographic Area Code’ means a Telephone Number identifying a particular geographic area;

‘Geographic Number’ means a Telephone Number, from a range of numbers in Part A of this document, where part of its digit structure contains a Geographic Area Code, consistent with Appendix A of this document, that is Adopted or otherwise used for routing calls to the physical location of the Network Termination Point of the Subscriber to whom the Telephone Number has been assigned, or where the Network Termination Point does not relate to the Geographic Area Code but where the tariffing remains consistent with that Geographic Area Code;

‘Geographic Number Portability Code’ means a Network Code used for the Portability of Geographic Numbers;

‘Harmonised number for harmonised services of social value (116XXX numbers)’ means a type of Access Code used to provide the same service on the same 116XXX number throughout the Member States;

‘Inbound Routing Code’ means a Telephone Number Adopted or otherwise used for the Portability of Geographic Numbers to identify Electronic Communication Services, carriers and End-Users;

‘Indirect Access’ means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Telephone Network to select which such Service provided wholly or partly by means of that Network is the service he wishes to use by the use of a Telephone Number on each separate occasion on which a selection is made;

‘Indirect Access Code’ means a type of Access Code used to provide Indirect Access;

‘Indirect Access Provider’ means a provider of Indirect Access services;

‘International Mobile Station Identity’ means a Telephone Number that is Adopted or otherwise used to identify a terminal. These codes are allocated to identify terminals in accordance with International Telecommunication Union (ITU)-T Recommendation E.212;

‘Integrated Services Digital Network’ means a Network based on the existing digital Public Telephone Network which provides digital links to Customers and end to end digital connectivity between them;

‘International Signalling Point Code’ means a Signalling Point Code that constitutes an independent address for international purposes, in accordance with ITU-T Recommendation Q.708;

‘Local Call’ means a call made from one Geographic Number to another Geographic Number within a limited geographic area;

‘Local Dialling’ means the ability for an End-User to contact a Called Party within the same Geographic Area Code area by dialling only the Local Number;

‘Local Number’ means a Geographic Number (excluding the Geographic Area Code);

‘Location Independent Electronic Communications Service’ means a service where:

- (i) the Numbering Plan of the Communications Provider offering the service has no geographic significance;
- (ii) the location of the Customer’s Apparatus identified by a given Telephone Number at the time of use is not necessarily permanently associated with a particular Network Termination Point;
- (iii) number translation to a Geographic Number is not involved; and
- (iv) the service is not a Mobile Service;

‘Mobile Network Code’ means a Telephone Number that is part of the International Mobile Station Identity that is Adopted or otherwise used to identify the home network of the mobile terminal or mobile user;

‘Mobile Number’ means a Telephone Number, from a range of numbers in Part A of this document, that is Adopted or otherwise used to identify Apparatus designed or adapted to be capable of being used while in motion;

‘Mobile Number Portability Code’ means a Network Code used for the Portability of Mobile Numbers;

‘Mobile Service’ means a service consisting in the conveyance of Signals, by means of an Electronic Communications Network, where every Signal that is conveyed thereby has been, or is to be, conveyed through the agency of Wireless

Telegraphy to or from Apparatus designed or adapted to be capable of being used while in motion;

‘National Call’ means a call made from one Geographic Number to another Geographic Number that is not a Local Call;

‘National-Dialling-Only Number’ means a Geographic Number that can only be Adopted or otherwise used with its Geographic Area Code and for purposes where End-Users will not dial it;

‘National Signalling Point Code’ means a Signalling Point Code that constitutes an independent address for national purposes, in accordance with ITU-T Recommendations Q.704 and Q.705;

‘National Significant Number’ means, in the case of a Geographic Number, the Geographic Area Code followed by the Local Number, and in the case of a Mobile or Personal Number, the Subscriber Number;

‘Network Code’ means a Telephone Number that is Adopted or otherwise used for network purposes only;

‘Network Specific Signalling Point Codes’ means a Signalling Point Code that identifies separate points within a network;

‘Network Termination and Testing Apparatus’ means an item of Apparatus comprised in an Electronic Communications Network installed in a fixed position on Served Premises which enables:

- (i) Approved Apparatus to be readily connected to, and disconnected from, the network;
- (ii) the conveyance of Signals between such Approved Apparatus and the network; and
- (iii) the due functioning of the network to be tested, but the only other functions of which, if any, are:
 - (a) to supply energy between such Approved Apparatus and the network;
 - (b) to protect the safety or security of the operation of the network; or
 - (c) to enable other operations exclusively related to the running of the network to be performed or the due functioning of any system to which the network is or is to be connected to be tested (separately or together with the network);

‘Network Termination Point’ means the physical point at which a Subscriber is provided with access to a Public Electronic Communications Network and, where it concerns Electronic Communications Networks involving switching or routing, that physical point is identified by means of a specific network address, which may be linked to the Telephone Number or name of a Subscriber. A Network Termination Point provided at a fixed position on Served Premises shall be within an item of Network Termination and Testing Apparatus;

‘Non-Geographic Number’ means any Public Telephone Network Number other than a Geographic Number;

‘Non-Geographic Number Portability Code’ means a Network Code used for the Portability of Non-geographic Numbers;

‘Non-Geographic Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Non-Geographic Numbers;

‘Number Portability’ means a facility whereby Subscribers who so request can retain their Telephone Number on a Public Telephone Network, independently of the person providing the service at the Network Termination Point of a Subscriber, provided that such retention of a Telephone Number is in accordance with this Document;

‘Number Portability Code’ means any of the following: a Geographic Number Portability Code; a Mobile Number Portability Code; a Non-Geographic Number Portability Code; a Non-Geographic Number Portability Transit Code; a Personal Number Portability Code; a Personal Number Portability Transit Code;

‘Numbering Condition’ means General Condition 17 of the General Conditions of Entitlement;

‘Originating Communications Provider’ means the Communications Provider from whose Electronic Communications Network the call originates;

‘Parallel Running’ means a facility provided by a Communications Provider when any range of Telephone Numbers is in the process of being changed whereby, in order to assist End-Users of the Public Telephone Network to adjust to such a change, an End-User may for a limited period of time dial a Telephone Number which has been superseded by another Telephone Number and still be connected to the Network Termination Point of the Called Party;

‘Partial Calling Line Identity’ means a facility which enables identification of the Public Communications Provider and the Switch Number from which the call is being made, and which is typically generated either where analogue systems are connected to a digital network, or on international gateways where a switch receives ingress traffic only, or other situations where a full Calling Line Identification cannot be provided;

‘Partial Calling Line Identity Code’ means a Telephone Number that is adopted or otherwise used in connection with the identification of the Public Communications Provider and the Switch Number e.g. for malicious call identification;

‘Personal Number’ means a Telephone Number, from a range of numbers in Part A of this document, assigned by a Personal Numbering Service Provider, which allows a Subscriber to receive calls or other communications at almost any Telephone Number, including a Mobile Number;

‘Personal Number Portability Code’ means a Network Code used for the Portability and transit routing of Personal Numbers;

‘Personal Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Personal Numbers;

‘Personal Numbering Service’ means a service based on number translation that enables End-Users to be called or otherwise contacted, using a single Personal Telephone Number, and to receive those calls or other communications at almost any Telephone Number, including Mobile Numbers;

‘Personal Numbering Service Provider’ means a provider of Personal Numbering Services;

‘Portability’ means any facility which may be provided by a Communications Provider to another enabling any Subscriber who requests Number Portability to continue to be provided with any Publicly Available Telephone Service by reference to the same Telephone Number irrespective of the identity of the person providing such a service. “Communications Provider”, “Subscriber” and “Publicly Available Telephone Service” used in this context are defined in General Condition 18;

‘Premium rate’ shall have the meaning ascribed to it in Part A1 of this document;

‘Premium Rate Service’ shall have the meaning ascribed to it by section 120(7) of the Act;

‘Pre-selected Provider’ means a provider of a Public Telephone Network who has notified the Dominant Provider that it is able and willing to provide Carrier Pre-Selection to Subscribers to whom the Dominant Provider provides Publicly Available Telephone Services;

‘Public Pay Telephone’ means a telephone available to the general public, for the use of which the means of payment may include coins and/or credit/debit cards and/or pre-payment cards, including cards for use with dialling codes;

‘Public Telephone Network’ means an Electronic Communications Network which is used to provide Publicly Available Telephone Services; it supports the transfer between Network Termination Points of speech communications, and also other forms of voiceband communication, such as facsimile and data. For the purposes of this document the term ‘Public Telephone Network’ shall include Integrated Services Digital Networks;

‘Public Telephone Network Number’ means either a Geographic or a Non-Geographic Telephone Number that is Adopted or otherwise used on Public Telephone Networks;

‘Publicly Available Telephone Service’ means a service available to the public for originating and receiving national and international telephone calls and access to Emergency Organisations through a number or numbers in this Document or an international telephone numbering plan, and in addition may, where relevant, include one or more of the following services: the provision of operator assistance services, Directory Enquiry Facilities, Directories, provision of Public Pay Telephones, provision of service under special terms, provision of specific facilities for End-Users

with disabilities or with special social needs and/or the provision of non-geographic services;

'Radiopaging Service' means Electronic Communications Services consisting in the conveyance of Signals by means of Wireless Telegraphy where every Signal, apart from simple acknowledgement, is ultimately transmitted from a station for Wireless Telegraphy comprised in the Communications Provider's Electronic Communications Network to a station for Wireless Telegraphy or Wireless Telegraphy Apparatus that is not comprised in that network;

'Reseller Identification Code' means a three-character alphabetic Telephone Number (eg, 'AAB') that is Adopted or otherwise used for administrative purposes to identify those who resell Carrier Pre-Selection;

'Served Premises' means a single set of premises in single occupation where Apparatus has been installed for the purpose of the provision of Electronic Communications Services by means of an Electronic Communications Network at those premises;

'Sexual Entertainment Service' means a Premium Rate Service, other than services operating on mobile short codes, which is an entertainment service of a clearly sexual nature, or any service for which the associated promotional material is of a clearly sexual nature, or indicates directly, or implies, that the service is of a sexual nature;

'Signalling Point Code' means a Telephone Number Adopted or otherwise used in Public Telephone Networks using C7. There are three types of Signalling Point Code:

- (i) International Signalling Point Codes ;
- (ii) National Signalling Point Codes ; and
- (iii) Network Specific Signalling Point Codes,

A Signalling Point Code identifies the originating or terminating node of each C7 message. A node may have more than one Signalling Point Code Allocated to enable the node to be partitioned into logically separate entities to identify various functions;

'Special Service' means a service paid for through the telephone bill of a Subscriber, and charged for BT customers (before the application of calling packages and discounts) at rates set out in Part A of this document;

'Standard Area' means a geographic area that Ofcom believes does not have a realistic risk of exhaustion within the next five years;

'Subscriber' means any person who is party to a contract with a provider of Public Electronic Communications Services for the supply of such services;

'Subscriber Number' means a Telephone Number allocated to a Subscriber;

'Targeted Transit Code' means a Telephone Number that is Adopted or otherwise used to route calls relating to particular Electronic Communications Services between two points of Interconnection on an Electronic Communications Network;

'Telex Service' means a real-time switched service for the delivery of text via a direct or indirect connection to a discrete Telex network;

'Telex Service Number' means a Telephone Number that Adopted or otherwise used in connection with Telex Services; and

'Terminating Communications Provider' means the Communications Provider on whose Electronic Communications Network a call terminates;

'UK-wide Number' means a Telephone Number for a service charged at the rates set out in Part A where:

- (i) the Numbering Plan of the Communications Provider offering the service has no geographic significance for numbers beginning with '03'; and
- (ii) the location of the Customer's Apparatus identified by a given Telephone Number at the time of use is not necessarily permanently associated with a particular Network Termination Point;

'Voiceband' means a communication of signals in the frequency band from 300Hz to 4kHz;

'Wireless Telegraphy' has the same meaning as in the Wireless Telegraphy Act, 1949; and

'X.25 Data Network' refers to an Electronic Communications Network that supports the X.25 low speed packet switched data service.

2. Except in so far as the context otherwise requires, words or expressions shall have the meaning assigned to them. Otherwise, any word or expression shall have the same meaning as it has-

- (i) in General Condition 17 (entitled 'Allocation, Adoption and Use of Telephone Numbers') in Part 2 of the Schedule to the Notification published by the Director on 24 July 2003 under section 48(1)] of the Act;
- (ii) if, and only if, it has no meaning ascribed as mentioned in (i) above, and only if the context so permits, in paragraph 1 of Part 1 of the Schedule to the Notification published by the Director on 24 July 2003 under section 48(1) of the Act;
- (iii) if, and only if, it has no meaning ascribed as mentioned in (i) and (ii) above, and only if the context so permits, in the Act.

3. The Interpretation Act shall apply as if this document were an Act of Parliament.

Introduction

1 This document, the National Telephone Numbering Plan ('the Plan'), is divided into Part A and Part B.

2 Part A of the Plan sets out the numbers that Ofcom has determined are available for Allocation as Telephone Numbers in accordance with Section 56(1)(a) of the Act.

3 Part B of the Plan sets out such restrictions as that Ofcom considers appropriate on the Adoption and other uses of those numbers in accordance with Section 56(1)(b) and (c) of the Act.

Part A: Telephone Numbers Available for Allocation

The designations set out in this section are not intended for pricing information for the purposes of advertising.

A1: Public Telephone Network Numbers (11 digits long, including the '0', unless otherwise stated)	
Number(s) beginning	Designation
01 and 02	Geographic Numbers – see Appendix A for full detail of appropriate Geographic Area Codes available
030	UK-wide Numbers at a geographic rate: to be used by public sector bodies and not-for-profit bodies, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 030 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
033	UK-wide Numbers at a geographic rate: calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 033 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
034	UK-wide Numbers at a geographic rate: migrating numbers from matching 084 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 034 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
037	UK-wide Numbers at a geographic rate: migrating numbers from matching 087 numbers, calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 037 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
055	Corporate Numbers
056	Location Independent Electronic Communications

A1: Public Telephone Network Numbers (11 digits long, including the '0', unless otherwise stated)	
Number(s) beginning	Designation
	Service
070	Personal Numbering Service
076	Radiopaging Service
071 to 075 inclusive and 077 to 079 inclusive	Mobile Services
080	Special Services - No charge to Customer (except where charges shall be notified to callers at the start of the call)
082	Special Services: Internet for schools
0843 and 0844	Special Services basic rate: charged at up to and including 5p per minute or per call for BT customers, set by Terminating Communications Provider inclusive of value added tax (the price charged by other Originating Communications providers may vary)
0845	Special Services basic rate: charged (before discounts and call packages) at BT's Standard Local Call Retail Price for BT customers inclusive of value added tax (the price charged by other Originating Communications providers may vary)
0870	Special Services higher rate: charged (before discounts and call packages) at BT's Standard National Call Retail Price for BT customers inclusive of value added tax (the price charged by other Originating Communications providers may vary)
0871, 0872 and 0873	Special Services higher rate: charged at up to and including 10p per minute or per call for BT customers, set by Terminating Communications Provider inclusive of value added tax (the price charged by other Originating Communications providers may vary)
090 and 091	Special Services at a Premium Rate, that is charged at rates for Customers of BT which are generally either a) higher than 10p per minute up to and including £1.50 per minute including VAT, or b) fixed fee calls costing over 10p, up to and including £1.50 including VAT
098	Sexual Entertainment Services that are charged at rates for Customers of BT which are a) up to and including £1.50 per minute including VAT, or b) fixed fee calls costing up to and including £1.50 including VAT
116000	Free-to-caller Number used to access 'Hotline for missing children' service ('Type B Access Code')

A1: Public Telephone Network Numbers (11 digits long, including the '0', unless otherwise stated)	
Number(s) beginning	Designation
116111	Free-to-caller Number used to access 'Child helplines' service ('Type B Access Code')
116123	Free-to-caller Number used to access 'Emotional Support Helplines' service ('Type B Access Code')
118XXX	6-digit numbers used to access a Directory Enquiry Facility ('Type B Access Codes')
124 to 140, 143 to 146, 148 to 149, 160 to 169, and 181 to 189 inclusive	Numbers of up to 5-digits used to access an Indirect Access Provider ('Type B Access Codes')

A2: Telex Service Numbers (up to 10-digits long)	
Number(s)	Designation
Numbers beginning 2 to 9	Telex Service Numbers – see Appendix B for detail of appropriate initial geographic destination digits

A3: Network Codes	
Number(s)	Designation
089930 to 089999 inclusive	Inbound Routing Codes
504000 to 504799 inclusive	Non-Geographic Number Portability Codes
504800 to 504899 inclusive	Personal Number Portability Codes
505000 to 505799 inclusive	Non-Geographic Number Portability Transit Codes
505800 to 505899 inclusive	Personal Number Portability Transit Codes
510000 to 599999 inclusive	Geographic Number Portability Codes
7603 to 7622 inclusive 7682 to 7692 inclusive 7991 to 7998 inclusive	Mobile Number Portability Codes
7000 to 7089 inclusive	Targeted Transit Codes
0-1023 inclusive and 12288 to 16383 inclusive	National Signalling Point Codes
8000 to 8889 inclusive and 8900 to 8999 inclusive	Carrier Pre-Selection Codes
5-digit numbers in the format X-XXX-Z (where Z is in the range 0 to 7)	International Signalling Point Codes designated by Ofcom
234-00 to 234-99 and 235-00 to 235-99 inclusive	Mobile Network Codes
001 - 999 Public Communications Provider Identity (inclusive) 000 – 999 Switch Number (inclusive)	Partial Calling Line Identity Codes
4-digit numbers	X25 Data Network Identification Codes

A4: Administrative Codes	
Number(s)	Designation
000 to 999 inclusive	Communications Provider Identification Codes
AAB to ZZZ inclusive	Reseller Identification Codes

Part B: Restrictions for the Adoption of Telephone Numbers

B1: General restriction on Telephone Numbers

B1 Those to whom Ofcom has Allocated any Telephone Number listed in Part A of the Plan shall not Adopt or otherwise use them, except in accordance with the applicable designation given for that number range.

B2: General restrictions on Telephone Numbers in Part A1

Notation of the National Significant Number

B2 The standard National Significant Number ('NSN') shall only be notated as follows: 'SABCDEF GHI'. 'S' equates to the first digit after the '0' (for example S is 1 or 2 for Geographic Numbers).

B3: Specific Restrictions on Telephone Numbers

B3.1 Geographic Numbers

Geographic Area Codes

B3.1.1 Geographic Numbers shall not be Adopted or otherwise used other than where part of the digit structure contains a relevant Geographic Area Code as set out in Appendix A to the Plan.

Out of Area use of Geographic Numbers

B3.1.2 Geographic Numbers shall not be Adopted or otherwise used for a Customer outside of the relevant geographic area except where the Customer has specified that they require a Telephone Number with the relevant Geographic Area Code.

Local Dialling

B3.1.3 Geographic Numbers shall not be Adopted or otherwise used other than where End-Users from Geographic Numbers in the same geographic area as the Called Party are able to use only the Subscriber Number (except where those numbers are National-Dialling-Only Numbers – see B3.1.5 below).

Numbering Reorganisations

B3.1.4 So as to ease the process of migrating to new Geographic Numbers during numbering reorganisations, new Geographic Numbers shall not be Adopted or otherwise used other than where the person to whom the number is Allocated has ensured that there is:

- a. an adequate notification and publicity to End-Users prior to a change;
- b. a period of Parallel Running when numbers to the old and new Telephone Numbers are available wherever technically possible; and
- c. a changed number announcement after the completion of the change for a period specified by Ofcom.

'National-Dialling-Only' Numbers

B3.1.5 Geographic Numbers shown as 'Free for National-Dialling-Only' in the National Numbering Scheme shall not be Adopted or otherwise used in circumstances where they have public visibility. Where these numbers are Adopted or used for outgoing services a presentation number that is either non-geographic or which permits Local Dialling shall appear for Calling-Line Identification purposes. In the event of a code change to eight-digit numbering in a geographic area, those who have Adopted or used 'National-Dialling-Only' numbers shall migrate to the appropriate new range by the end of Parallel Running.

Conservation Areas

B3.1.6 Numbers in geographic areas where a Conservation Area status is indicated shall only be Adopted or otherwise used in units of 1,000 numbers at a time.

Standard Areas

B3.1.7 Numbers in geographic areas with a Standard Area status are allocated in blocks of 10,000 numbers but shall only be Adopted or otherwise used in units of 1,000 numbers in new allocations. For both new and existing allocations, successive unused units of 1,000 numbers shall only be Adopted or otherwise used where justified by demand.

B3.2 Personal Numbers

B3.2.1 Those Adopting Personal Numbers shall not share with any End-User any revenue obtained from providing a Personal Numbering Service

B3.3 Telex Service Numbers

B3.3.1 Telex Service Numbers shall not be Adopted or otherwise used other than as full national numbers, ie, including the Geographic Area Code and, where relevant, an Adoptees' identifying digit.

B3.4 Number Portability Codes

B3.4.1 In addition to the general restriction at B1, Number Portability Codes shall only be Adopted or otherwise used in accordance with the applicable designation

given for that number range. For the avoidance of doubt, the Portability of Telephone Numbers need not be enabled by the use of Number Portability Codes.

B3.5 Location Independent Electronic Communications Services

B3.5.1 Those who adopt or otherwise use 056 numbers shall not share with any End-User any revenue obtained from providing a service on those numbers.

B3.6 UK-wide Numbers

B3.6.1 Those who adopt or otherwise use 03 numbers shall not share with any End-User any revenue obtained from providing a service on those numbers.

B3.6.2 Those who are allocated 030 blocks by Ofcom shall not Adopt or otherwise use those numbers unless the End-User is a public sector body or a not-for-profit body.

B3.6.3 Those Communications Providers who Adopt or otherwise use 034 or 037 numbers shall only do so for the purpose of providing a service to a Customer who is migrating from an 084 or 087 number which is exactly identical to the 034 or 037 number except for the second digit (a “matching 084 or 087 number”). An 034 or 037 number shall not be Adopted or otherwise used by a Communications Provider where no matching 084 or 087 number is in use by a Customer.

B3.7 Harmonised numbers for harmonised services of social value (116XXX numbers)

B3.7.1 General conditions attached to the right of use for 116 numbers:

- a) the service provides information, or assistance, or a reporting tool to citizens, or any combination thereof;
- b) the service is open to all citizens without any requirement of prior registration;
- c) the service is not time-limited;
- d) there is no payment, or payment commitment as a pre-requisite to use the service; and
- e) the following activities are excluded during a call: advertisement; entertainment; marketing and selling; using the call for the future selling of commercial services.

B3.7.2 Specific conditions attached to the right of use for individual 116 numbers:

Number	Service for which this number is reserved	Specific conditions attached to the right of use for this number
116000	<p><i>Name of service:</i> Hotline for missing children</p> <p><i>Description:</i> The service (a) takes calls reporting missing children and passes them on to the Police; (b) offers guidance to and supports the persons responsible for the missing child; (c) supports the investigation.</p>	Service continuously available (i.e. 24 hours a day, 7 days a week, nation-wide).
116111	<p><i>Name of service:</i> Child helplines</p> <p><i>Description:</i> The service helps children in need of care and protection and links them to services and resources; it provides children with an opportunity to express their concerns, talk about issues directly affecting them and contact someone in an emergency situation.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116123	<p><i>Name of service:</i> Emotional support helplines</p> <p><i>Description:</i> The service enables the caller to benefit from a genuine human relationship based on non-judgemental listening. It offers emotional support to callers suffering from loneliness, in a state of psychological crisis, or contemplating suicide.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.

B3.7.3 Numbers will only be used in conjunction with the sub-allocatee(s) named in the National Numbering Scheme. The number cannot be sub-allocated without prior agreement from Ofcom.

Appendix A: Geographic Numbering - Geographic Area Codes and applicable Geographic Area

Geographic Area Code	Geographic Area	Conservation Status ¹
0113	Leeds	
0114	Sheffield	
0115	Nottingham	
0116	Leicester	
0117	Bristol	
0118	Reading	
01200	Clitheroe	
01202	Bournemouth	Y
01204	Bolton	Y
01205	Boston	Y
01206	Colchester	Y
01207	Consett	Y
01208	Bodmin	Y
01209	Redruth	
0121	Birmingham	
01223	Cambridge	Y
01224	Aberdeen	Y
01225	Bath	Y
01226	Barnsley	Y
01227	Canterbury	Y
01228	Carlisle	Y
01229	Barrow-in-Furness (2,4,5,6,8) Millom (3,7,9)	Y
01233	Ashford (Kent)	Y
01234	Bedford	Y
01235	Abingdon	Y
01236	Coatbridge	Y
01237	Bideford	
01239	Cardigan	
01241	Arbroath	
01242	Cheltenham	Y
01243	Chichester	Y
01244	Chester	Y
01245	Chelmsford	Y
01246	Chesterfield	Y
01248	Bangor (Gwynedd)	Y
01249	Chippenham	Y
01250	Blairgowrie	
01252	Aldershot	Y
01253	Blackpool	Y

¹ Where Conservation Status is not indicated as Y, the area is a Standard Area (see Part B3.1.7)

Geographic Area Code	Geographic Area	Conservation Status ¹
01254	Blackburn	Y
01255	Clacton-on-Sea	Y
01256	Basingstoke	Y
01257	Coppull	Y
01258	Blandford	
01259	Alloa	
01260	Congleton	Y
01261	Banff	
01262	Bridlington	Y
01263	Cromer	
01264	Andover	Y
01267	Carmarthen	
01268	Basildon	Y
01269	Ammanford	
01270	Crewe	Y
01271	Barnstable	Y
01273	Brighton	Y
01274	Bradford	Y
01275	Clevedon	Y
01276	Camberley	Y
01277	Brentwood	Y
01278	Bridgwater	Y
01279	Bishops Stortford	Y
01280	Buckingham	Y
01282	Burnley	Y
01283	Burton-on-Trent	Y
01284	Bury-St-Edmunds	Y
01285	Cirencester	Y
01286	Caernarvon	
01287	Guisborough	
01288	Bude	
01289	Berwick-on-Tweed	
01290	Cumnock	
01291	Chepstow	
01292	Ayr	Y
01293	Crawley	Y
01294	Ardrossan	Y
01295	Banbury	Y
01296	Aylesbury	Y
01297	Axminster	Y
01298	Buxton	Y
01299	Bewdley	Y
01300	Cerne Abbas	
01301	Arrochar	
01302	Doncaster	Y

Geographic Area Code	Geographic Area	Conservation Status ¹
01303	Folkestone	Y
01304	Dover	Y
01305	Dorchester	Y
01306	Dorking	Y
01307	Forfar	
01308	Bridport	
01309	Forres	
0131	Edinburgh	
01320	Fort Augustus	
01322	Dartford	Y
01323	Eastbourne	Y
01324	Falkirk	Y
01325	Darlington	Y
01326	Falmouth	Y
01327	Daventry	Y
01328	Fakenham	
01329	Fareham	Y
01330	Banchory	
01332	Derby	Y
01333	Peat Inn	
01334	St Andrews	
01335	Ashbourne	
01337	Ladybank	
01339	Aboyne (2,3,5,8) Ballater (4,6,7,9)	Y
01340	Craigellachie	
01341	Barmouth	
01342	East Grinstead	Y
01343	Elgin	Y
01344	Bracknell	Y
01346	Fraserburgh	
01347	Easingwold	
01348	Fishguard	
01349	Dingwall	
01350	Dunkeld	
01352	Mold	Y
01353	Ely	
01354	Chatteris	
01355	East Kilbride	Y
01356	Brechin	
01357	Strathaven	
01358	Ellon	
01359	Pakenham	
01360	Killearn	
01361	Duns	
01362	Dereham	
01363	Crediton	
01364	Ashburton	
01366	Downham Market	

Geographic Area Code	Geographic Area	Conservation Status ¹
01367	Faringdon	
01368	Dunbar	
01369	Dunoon	
01371	Great Dunmow	
01372	Esher	Y
01373	Frome	
01375	Grays Thurrock	Y
01376	Braintree	Y
01377	Driffield	
01379	Diss	Y
01380	Devizes	
01381	Fortrose	
01382	Dundee	Y
01383	Dunfermline	Y
01384	Dudley	Y
01386	Evesham	Y
01387	Dumfries	Y
013873	Langholm	Y
01388	Bishop Auckland (3,4,6,7,8,9) Stanhope (2,5)	Y
01389	Dumbarton	Y
01392	Exeter	Y
01394	Felixstowe	Y
01395	Budleigh Salterton	
01397	Fort William	
01398	Dulverton	
01400	Honington	
01403	Horsham	Y
01404	Honiton	Y
01405	Goole	
01406	Holbeach	
01407	Holyhead	
01408	Golspie	
01409	Holsworthy	
0141	Glasgow	
01420	Alton	Y
01422	Halifax	Y
01423	Boroughbridge (3,4,9) Harrogate (2,5,6,7,8)	Y
01424	Hastings	Y
01425	Ringwood	Y
01427	Gainsborough	Y
01428	Haslemere	
01429	Hartlepool	Y
01430	Market Weighton (6,7,8,9) North Cave (2,3,4,5)	Y
01431	Helmsdale	

Geographic Area Code	Geographic Area	Conservation Status ¹
01432	Hereford	Y
01433	Hathersage	
01434	Bellingham (2,4,9) Haltwhistle (3,5) Hexham (6,7,8)	Y
01435	Heathfield	
01436	Helensburgh	
01437	Clynderwen (2,3,4,5) Haverfordwest (6,7,8,9)	Y
01438	Stevenage	Y
01439	Helmsley	
01440	Haverhill	
01442	Hemel Hempstead	Y
01443	Pontypridd	Y
01444	Haywards Heath	Y
01445	Gairloch	
01446	Barry	Y
01449	Stowmarket	
01450	Hawick	
01451	Stow-on-the-Wold	
01452	Gloucester	Y
01453	Dursley	Y
01454	Chipping Sodbury	Y
01455	Hinckley	Y
01456	Glenurquhart	
01457	Glossop	Y
01458	Glastonbury	
01460	Chard	Y
01461	Gretna	
01462	Hitchin	Y
01463	Inverness	Y
01464	Insch	
01465	Girvan	
01466	Huntly	
01467	Inverurie	
01469	Killingholme	
01470	Isle of Skye – Edinbane	
01471	Isle of Skye – Broadford	
01472	Grimsby	Y
01473	Ipswich	Y
01474	Gravesend	Y
01475	Greenock	Y
01476	Grantham	Y
01477	Holmes Chapel	
01478	Isle of Skye - Portree	
01479	Grantown-on-Spey	

Geographic Area Code	Geographic Area	Conservation Status ¹
01480	Huntingdon	Y
01481	Guernsey	
01482	Hull	Y
01483	Guildford	Y
01484	Huddersfield	Y
01485	Hunstanton	
01487	Warboys	
01488	Hungerford	
01489	Bishops Waltham	Y
01490	Corwen	
01491	Henley-on-Thames	Y
01492	Colwyn Bay	Y
01493	Great Yarmouth	Y
01494	High Wycombe	Y
01495	Pontypool	Y
01496	Port Ellen	
01497	Hay-on-Wye	
01499	Inveraray	
01501	Harthill	
01502	Lowestoft	Y
01503	Looe	
01505	Johnstone	Y
01506	Bathgate	Y
01507	Alford (Lincs) (4,8,9) Louth (3,6,7) Spilsby (2,5)	Y
01508	Brooke	
01509	Loughborough	Y
0151	Liverpool	
01520	Lochcarron	
01522	Lincoln	Y
01524	Lancaster	Y
015242	Hornby	Y
01525	Leighton Buzzard	Y
01526	Martin	
01527	Redditch	Y
01528	Laggan	
01529	Sleaford	
01530	Coalville	Y
01531	Ledbury	
01534	Jersey	
01535	Keighley	Y
01536	Kettering	Y
01538	Ipstones	
01539	Kendal	Y
015394	Hawkshead	Y
015395	Grange-Over-Sands	Y
015396	Sedbergh	Y
01540	Kingussie	

Geographic Area Code	Geographic Area	Conservation Status ¹
01542	Keith	
01543	Cannock	Y
01544	Kington	
01545	Llanarth	
01546	Lochgilphead	
01547	Knighton	
01548	Kingsbridge	
01549	Lairg	
01550	Llandovery	
01553	Kings Lynn	Y
01554	Llanelli	
01555	Lanark	
01556	Castle Douglas	
01557	Kirkcudbright	
01558	Llandeilo	
01559	Llandyssul	
01560	Moscow	
01561	Laurencekirk	
01562	Kidderminster	Y
01563	Kilmarnock	
01564	Lapworth	
01565	Knutsford	Y
01566	Launceston	
01567	Killin	
01568	Leominster	
01569	Stonehaven	
01570	Lampeter	
01571	Lochinver	
01572	Oakham	
01573	Kelso	
01575	Kirriemuir	
01576	Lockerbie	
01577	Kinross	
01578	Lauder	
01579	Liskeard	
01580	Cranbrook	Y
01581	New Luce	
01582	Luton	Y
01583	Carradale	
01584	Ludlow	
01586	Campbeltown	
01588	Bishops Castle	
01590	Lymington	
01591	Llanwrtyd Wells	
01592	Kirkcaldy	Y
01593	Lybster	
01594	Lydney	
01595	Lerwick Foula (75)	

Geographic Area Code	Geographic Area	Conservation Status ¹
	Fair Isle (76)	
01597	Llandrindod Wells	
01598	Lynton	
01599	Kyle	
01600	Monmouth	
01603	Norwich	Y
01604	Northampton	Y
01606	Northwich	Y
01608	Chipping Norton	
01609	Northallerton	
0161	Manchester	
01620	North Berwick	
01621	Maldon	
01622	Maidstone	Y
01623	Mansfield	Y
01624	Isle of Man	Y
01625	Macclesfield	Y
01626	Newton Abbot	
01628	Maidenhead	Y
01629	Matlock	Y
01630	Market Drayton	
01631	Oban	
01633	Newport	Y
01634	Medway	Y
01635	Newbury	Y
01636	Newark	Y
01637	Newquay	
01638	Newmarket	Y
01639	Neath	Y
01641	Strathy	
01642	Middlesbrough	Y
01643	Minehead	
01644	New Galloway	
01646	Milford Haven	
01647	Moretonhampstead	
01650	Cemmaes Road	
01651	Oldmeldrum	
01652	Brigg	
01653	Malton	
01654	Machynlleth	
01655	Maybole	
01656	Bridgend	Y
01659	Sanquhar	
01661	Prudhoe	
01663	New Mills	
01664	Melton Mowbray	
01665	Alnwick	
01666	Malmesbury	
01667	Nairn	

Geographic Area Code	Geographic Area	Conservation Status ¹
01668	Bamburgh	
01669	Rothbury	
01670	Morpeth	Y
01671	Newton Stewart	
01672	Marlborough	
01673	Market Rasen	
01674	Montrose	
01675	Coleshill	
01676	Meriden	
01677	Bedale	
01678	Bala	
01680	Isle of Mull – Craignure	
01681	Isle of Mull – Fionnphort	
01683	Moffat	
01684	Malvern	Y
01685	Merthyr Tydfil	
01686	Llanidloes (2,3,4,7) Newtown (5,6,8,9)	Y
01687	Mallaig	
01688	Isle of Mull – Tobermory	
01689	Orpington	Y
01690	Betws-y-Coed	
01691	Oswestry	
01692	North Walsham	
01694	Church Stretton	
01695	Skelmersdale	Y
01697	Brampton	Y
016973	Wigton	Y
016974	Raughton Head	Y
01698	Motherwell	Y
01700	Rothsay	
01702	Southend-on-Sea	Y
01704	Southport	Y
01706	Rochdale	Y
01707	Welwyn Garden City	Y
01708	Romford	Y
01709	Rotherham	Y
01720	Isles of Scilly	
01721	Peebles	
01722	Salisbury	Y
01723	Scarborough	Y
01724	Scunthorpe	Y
01725	Rockbourne	
01726	St Austell	Y
01727	St Albans	Y
01728	Saxmundham	

Geographic Area Code	Geographic Area	Conservation Status ¹
01729	Settle	
01730	Petersfield	
01732	Sevenoaks	Y
01733	Peterborough	Y
01736	Penzance	
01737	Redhill	Y
01738	Perth	Y
01740	Sedgefield	
01743	Shrewsbury	Y
01744	St Helens	Y
01745	Rhyl	Y
01746	Bridgnorth	
01747	Shaftesbury	
01748	Richmond	
01749	Shepton Mallet	
01750	Selkirk	
01751	Pickering	
01752	Plymouth	Y
01753	Slough	Y
01754	Skegness	
01756	Skipton	
01757	Selby	
01758	Pwllheli	
01759	Pocklington	
01760	Swaffham	
01761	Temple Cloud	
01763	Royston	
01764	Crieff	
01765	Ripon	
01766	Porthmadog	
01767	Sandy	
01768	Penrith	Y
017683	Appleby	Y
017684	Pooley Bridge	Y
017687	Keswick	Y
01769	South Molton	
01770	Isle of Arran	
01771	Maud	
01772	Preston	Y
01773	Ripley	Y
01775	Spalding	
01776	Stranraer	
01777	Retford	
01778	Bourne	
01779	Peterhead	
01780	Stamford	
01782	Stoke-on-Trent	Y
01784	Staines	Y
01785	Stafford	Y

Geographic Area Code	Geographic Area	Conservation Status ¹
01786	Stirling	Y
01787	Sudbury	
01788	Rugby	Y
01789	Stratford-upon-Avon	Y
01790	Spilsby	
01792	Swansea	Y
01793	Swindon	Y
01794	Romsey	
01795	Sittingbourne	Y
01796	Pitlochry	
01797	Rye	
01798	Pulborough	
01799	Saffron Walden	
01803	Torquay	Y
01805	Torrington	
01806	Shetland	
01807	Ballindalloch	
01808	Tomatin	
01809	Tomdoun	
01821	Kinrossie	
01822	Tavistock	
01823	Taunton	Y
01824	Ruthin	
01825	Uckfield	
01827	Tamworth	Y
01828	Coupar Angus	
01829	Tarporley	
01830	Kirkwhelpington	
01832	Clopton	
01833	Barnard Castle	
01834	Narberth	
01835	St Boswells	
01837	Okehampton	
01838	Dalmally	
01840	Camelford	
01841	Newquay	
01842	Thetford	
01843	Thanet	Y
01844	Thame	
01845	Thirsk	
01847	Thurso (2,3,4,5,8) Tongue (6,7,9)	Y
01848	Thornhill	
01851	Great Bernera (4,6,9) Stornoway (2,3,5,7,8)	Y
01852	Kilmelford	
01854	Ullapool	
01855	Ballachulish	
01856	Orkney	

Geographic Area Code	Geographic Area	Conservation Status ¹
01857	Sanday	
01858	Market Harborough	
01859	Harris	
01862	Tain	
01863	Ardgay	
01864	Abington	
01865	Oxford	Y
01866	Kilchrenan	
01869	Bicester	
01870	Isle of Benbecula	
01871	Castlebay	
01872	Truro	Y
01873	Abergavenny	
01874	Brecon	
01875	Tranent	
01876	Lochmaddy	
01877	Callandar	
01878	Lochboisdale	
01879	Scarinish	
01880	Tarbert	
01882	Kinloch Rannoch	
01883	Caterham	
01884	Tiverton	
01885	Pencombe	
01886	Bromyard	
01887	Aberfeldy	
01888	Turriff	
01889	Rugely	
01890	Ayton (5,6,7,9) Coldstream (2,3,4,8)	Y
01892	Tunbridge Wells	Y
01895	Uxbridge	Y
01896	Galashiels	
01899	Biggar	
01900	Workington	Y
01902	Wolverhampton	Y
01903	Worthing	Y
01904	York	Y
01905	Worcester	Y
01908	Milton Keynes	Y
01909	Worksop	Y
0191	Tyneside (2,4,6) Durham (3) Sunderland (5)	
01920	Ware	
01922	Walsall	Y
01923	Watford	Y
01924	Wakefield	Y
01925	Warrington	Y

Geographic Area Code	Geographic Area	Conservation Status ¹
01926	Warwick	Y
01928	Runcorn	Y
01929	Wareham	
01931	Shap	
01932	Weybridge	Y
01933	Wellingborough	Y
01934	Weston-Super-Mare	Y
01935	Yeovil	Y
01937	Wetherby	Y
01938	Welshpool	
01939	Wem	
01942	Wigan	Y
01943	Guiseley	
01944	West Heslerton	
01945	Wisbech	
01946	Whitehaven	Y
019467	Gosforth	Y
01947	Whitby	
01948	Whitchurch	
01949	Whatton	
01950	Sandwick	
01951	Colonsay	
01952	Telford	Y
01953	Wymondham	
01954	Madingley	
01955	Wick	
01957	Mid Yell	
01959	Westerham	
01962	Winchester	Y
01963	Wincanton	
01964	Hornsea (2,5,8,9) Patrington (3,4,6,7)	Y
01967	Strontian	
01968	Penicuik	
01969	Leyburn	
01970	Aberystwyth	
01971	Scourie	
01972	Glenborrodale	
01974	Llanon	
01975	Alford (Aberdeen) (2,4,5,9) Strathdon (3,6,7,8)	Y
01977	Pontefract	Y
01978	Wrexham	Y
01980	Amesbury	
01981	Wormbridge	
01982	Builth Wells	
01983	Isle of Wight	Y
01984	Watchet	

Geographic Area Code	Geographic Area	Conservation Status ¹
01985	Warminster	
01986	Bungay	
01987	Ebbsfleet	
01988	Wigtown	
01989	Ross-on-Wye	
01992	Lea Valley	Y
01993	Witney	
01994	St Clears	
01995	Garstang	
01997	Strathpeffer	
020	London	
023	Southampton (8X) Portsmouth (9X)	
024	Coventry	
028	Ballycastle (20) Martinstown (21) Ballymena (25) Ballymoney (27) Larne (28) Kilrea (29) Newry (30) Armagh (37) Portadown (38) Banbridge (40) Rostrevor (41) Kircubbin (42) Newcastle (Co. Down)(43) Downpatrick (44) Enniskillen (66) Lisnaskea (67) Kesh (68) Coleraine (70) Londonderry (71) Limavady (77) Magherafelt (79) Carrickmore (80) Newtownstewart (81) Omagh (82) Ballygawley (85) Cookstown (86) Dungannon (87) Fivemiletown (89) Belfast (90 and 95) Bangor (Co. Down)(91) Lisburn (92) Ballyclare (93) Antrim (94) Saintfield (97)	
029	Cardiff	

Appendix B: Telex Service Numbers – initial digits of Subscriber Number and applicable designation

Number(s) beginning	Designation
2, 88, 89, and 91 to 94 inclusive	London
31	Coventry
32	Peterborough
33	Birmingham
34	Leicester
35	Shrewsbury
36	Stoke-on-Trent
37	Nottingham
41	Bournemouth and Channel Islands
42	Exeter
43	Gloucester
44	Bristol
45	Plymouth
46	Taunton
47	Southampton
48	Swansea
49	Cardiff
51	Bradford
52	Scarborough and Holderness
53	Newcastle
54	Sheffield
55	Leeds
56	Lincoln
57	York
58	Middlesbrough
59	Kingston-upon-Hull
61	Chester
620	Liverpool
621	Isle of Man
622 to 629 inclusive	Liverpool
63	Blackburn
64	Carlisle
65	Lancaster
66	Manchester
67	Preston
72	Edinburgh
73	Aberdeen
74	Belfast
75	Inverness
76	Dundee
77	Glasgow

Number(s) beginning	Designation
81	Cambridge
82	Luton
83	Oxford
84	Reading
85	Guildford
86	Portsmouth
87	Brighton
95	Tunbridge Wells
96	Canterbury
97	Norwich
98	Colchester
99	Southend-on-Sea

Annex: General Condition 17 (“Allocation, Adoption and Use of Telephone Numbers”), contained in the General Conditions of Entitlement set by the Director by way of a Notification published by the Director on 24 July 2003 pursuant to section 48(1) of the Act

17. ALLOCATION, ADOPTION AND USE OF TELEPHONE NUMBERS

General Prohibitions on Adoption and Use

- 17.1 A Communications Provider shall not Adopt Telephone Numbers from the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or
 - (b) the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers.
- 17.2 The Communications Provider may only use a Telephone Number from the National Telephone Numbering Plan where that Telephone Number has been Allocated to a person, unless the use in question is for the purposes of indicating that the Telephone Number has not been Allocated.
- 17.3 The Communications Provider may only use (or, where specified, Adopt) a Telephone Number listed in the Annex to this Condition where such use or Adoption is in accordance with the designation attributed to that Telephone Number in the Annex.

Requirements in Connection with the Adoption of Telephone Numbers

- 17.4 The Communications Provider shall have a Numbering Plan for such Telephone Numbers as the Director may Allocate to it from time to time. Except where the Director otherwise consents in writing, such Numbering Plan shall be consistent with the National Telephone Numbering Plan. When applying for Telephone Numbers, the Communications Provider shall provide such details of its Numbering Plan to the Director as are relevant to the application.
- 17.5 The Communications Provider shall install, maintain and adjust its Public Electronic Communications Network so that it routes Signals and otherwise operates in accordance with the National Telephone Numbering Plan and any Allocation of Telephone Numbers made by the Director from time to time.
- 17.6 Where Telephone Numbers have been Allocated to the Communications Provider, that provider shall secure that such Telephone Numbers are Adopted or otherwise used effectively and efficiently.

17.7 The Communications Provider shall not unduly discriminate against another Communications Provider in relation to its Adoption or use of Telephone Numbers for purposes connected with the use by that other Communications Provider, or its Customers, of any Electronic Communications Network or Electronic Communications Service.

17.8 The Communications Provider shall take all reasonably practicable steps to secure that its Customers, in using Telephone Numbers, comply with the provisions of this Condition, where applicable, and the provisions of the National Telephone Numbering Plan.

Application for Allocation or Reservation of Telephone Numbers

17.9 When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:

- (a) use an appropriate application form as directed by the Director from time to time as he thinks fit;
- (b) provide such information as is required by such application form; and
- (c) provide to the Director, on request, any other information considered by the Director to be relevant to the application, and the supply of which does not place an undue burden on the Communications Provider.

17.10 The Director will determine, taking into account the provisions of the National Telephone Numbering Plan, any application for Telephone Numbers by the end of the period of three weeks after the date of the receipt by him of the completed application form. Where the Director has required any additional information under paragraph 17.9(c) in relation to any application, the Director will determine the application by the end of the period of three weeks after the date of the receipt by him of that additional information.

Withdrawal of a Number Allocation

17.11 It is hereby declared that the Director may withdraw an Allocation of Telephone Numbers from a Communications Provider where:

- (a) the Communications Provider has not Adopted those Telephone Numbers within six months, or such other period as the Director may from time to time direct, from the date on which the Telephone Numbers were Allocated, or
- (b) in relation to an Allocation of a series of Telephone Numbers, the Communications Provider has not Adopted those Telephone Numbers to any significant extent within six months, or such other period as the Director may from time to time direct, from the date on which the series of Telephone Numbers was Allocated.

Requirements in connection with use of numbers for making calls

17.12 Where Customers of a Communications Provider are making calls to either UK-wide Numbers (03), Personal Numbering Service (070) numbers or Harmonised numbers for harmonised services of social value (116XXX numbers), the Communications Provider shall comply with the designations for those numbers in the National Telephone Numbering Plan.

Interpretation

17.13 For the purposes of this Condition,

- (a) “Communications Provider” means a person who provides an Electronic Communications Network or an Electronic Communications Service;
- (b) “Numbering Plan” means a plan describing the method used or to be used for the Adoption of a Telephone Number by the Communications Provider.

Annex to Condition 17

List of Telephone Numbers available for use, or, where specified, Adoption, only in accordance with designation, under paragraph 17.3 of Condition 17: Allocation, Adoption and Use of Telephone Numbers

1: Public Telephone Network Numbers	
Numbers beginning or in entirety where marked *	Designation
0 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)	Access to a number unobtainable tone or equivalent message
1 (unless specified elsewhere in this Annex OR in Part A of the National Telephone Numbering Plan)	Access to a number unobtainable tone or equivalent message
00	Access to International Telephone Numbers
100*	Access to Operator Assistance (Type A Access Code)
101*	Access to Non-Emergency Service (Type A Access Code)
112*	Access to Emergency Services (Type A Access Code)
123*	Access to Speaking Clock (Type A Access Code)
141*	Access to Withhold Calling Line Identification ('CLI') (Type A Access Code)
1470*	Access to Per Call Release of CLI (Type A Access Code)
1471*	Access to Call Return (Type A Access Code)
1472* to 1474*, 1476*, 1478*, and 1479*	Access to CLI Services (Type A Access Code)
1475*	Access to 1471 Erasure (Type A Access Code)
1477*	Access to Automatic Call Trace (Type A Access Code)
153*	Access to International Directory Enquiry Facilities until 12.01am 24 August 2003 (Type A Access Code). From 24 August 2003 until 12.01am 20 June 2004, access to a network message only, advising that Directory Enquiry Facility numbers have changed to 6-digit numbers starting with 118 and advising where the caller may obtain information about the new 118 International Directory Enquiry Facility numbers. This advice must be a freephone number open to all 118 service providers where the caller is given at least one appropriate 118 number on a fair and impartial basis. A specific 118 number may not be provided. The network message must be free-to-caller. (Type A Access Code). Deleted

	after 12.01am 20 June 2004.
155*	Access to International Assistance Operator (Type A Access Code)
18000* to 18009*	Access to Voice Text Services for the Deaf (Type A Access Codes)
192*	Access to National Directory Enquiry Facilities until 12.01am 24 August 2003 (Type A Access Code). From 24 August 2003 until 12.01am 20 June 2004, access to a network message only, advising that Directory Enquiry Facility numbers have changed to 6-digit numbers starting with 118 and advising where the caller may obtain information about the new 118 National Directory Enquiry Facility numbers. This advice must be a freephone number open to all 118 service providers where the caller is given at least one appropriate 118 number on a fair and impartial basis. A specific 118 number may not be provided. The network message must be free-to-caller. (Type A Access Code). Deleted after 12.01am 20 June 2004.
195*	Access to Blind & Disabled Directory Enquiry Facilities (Type A Access Code)
999*	Access to Emergency Services
120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198	Access to Network Services (Type C Access Codes)

2: X25 Data Network Numbers

Number(s)	Designation
Any ten (10) digit number	X25 Data Network Numbering

3: Network Codes

Numbers beginning or in entirety where marked *	Designation
08990 to 08992	Internal Routing Codes
1024* to 12287* inclusive	National Signalling Point Codes for routing within networks
504900* to 504999* and 505900* to 505999*	Internal Network Portability Codes
8890* to 8899* inclusive	Carrier Pre-Selection codes for routing within networks

4: Administrative Codes	
Number(s)	Designation
AAA	Default Reseller Identification Code

5: Public Telephone Network Numbers not available for Allocation but which can be Adopted where already Allocated	
Numbers beginning	Designation
0500	No charge to Caller
07624	Radiopaging and Mobile Services (Isle of Man)
0800 (plus 6-digits)	Special Services - No charge to caller (except where charges shall be notified to callers at the start of the call)
0908 and 0909	Sexual Entertainment Services at a Premium Rate

In this Annex, any word or expression shall have the same meaning as it has in the National Telephone Numbering Plan. Additionally,

- (a) **'1471 Erasure'** means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;
- (b) **'Automatic Call Trace'** means a facility that can, where practicable, trace the origin of an incoming call;
- (c) **'Call Return'** means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;
- (d) **'Calling Line Identification'** ('CLI') means a facility that enables identification of the number from which a call is being made or to which a return call could be made;
- (e) **'Default Reseller Identification Codes'** means the Reseller Identification Code ('RID') 'AAA' which can be used on any network where no individual RID is selected;
- (f) **'Internal Network Portability Code'** means a Telephone Number which is used to ensure that Number Portability is effective within a Network;
- (g) **'Internal Routing Code'** means a Telephone Number which is used for routing purposes within a Communications Provider's Network;
- (h) **'Per Call Release of CLI'** means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;

- (i) **'Withhold CLI'** means an ability to not supply the identity of the Caller in accordance with normal Calling Line Identification.