## Response from:Charles ConquestResponding on behalf of:Self

Dear Sir,

I would like to say that I am convinced that access to 999 service should be included as a part of any contract enabling firms to offer this service. The companies should also make it possible to monitor any calls by the police and anti-terrorist organisations. I believe it is ofcom's duty to ensure that secure monitoring is compulsory.

Thank you for reading my opinion.

Yours C Conquest