

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Additional comments:

This survey has been designed appallingly. It is very obvious that the author has not had training in questionnaire design as they have made the questions quite literally incomprehensible.

Most sections ask two questions and one section even asks 'three' questions. This makes understanding and replying far too complicated. I couldn't understand most of the questions and I have a degree!

A well designed questionnaire would be much simpler to understand and answer.

You will get a very poor response to this survey as so many people will not be able to understand such complicated questions and they give up.

It will then look as if people with hearing impairments can't bother to reply and/or are happy with the current system.

Which I certainly am not.

My bugbear is the spelling mistakes. Surely the BBC could employ people who can actually spell? The mistakes are not typo mistakes - they are incorrect spelling errors.

Question 1: Do consultees agree with the proposal to require broadcasters to measure and report every six months on the average speed of live subtitling in a variety of programmes, based on a sample of segments selected by Ofcom? :

Yes

Question 2: Do consultees consider that broadcasters should be asked to report separately on different types of live programming? If so, do they agree with the suggestions in paragraph 6.19, or would they suggest different categorisations, and if so, why?:

This question is far too complicated.

Question 3: Do consultees consider that the guidance on subtitling speeds should be reviewed? Do consultees agree that, for the time being, it would not be appropriate to set a maximum target for the speed of live subtitling? If not, please explain why.:

You are asking three questions here.

Yes, guidance on speeds should be reviewed.

Question 4: Do consultees agree that it would not be appropriate at this stage to set a maximum target for latency? If not, please explain why.:

Don't understand this question.

Question 5: Do consultees agree with the proposal to require broadcasters to measure and report every six months on error rates, on the basis of excerpts selected by Ofcom from a range of programmes?:

Yes.

Question 6: Do consultees have any views on the advantages and disadvantages of scrolling versus block subtitles for live-subtitled programmes? Taking account of both the advantages and disadvantages, which approach would consultees prefer, and why?:

No scrolling - too visually distracting

Question 7: What are the factors that might facilitate or hinder the insertion of a delay in live transmissions sufficient to improve the quality of subtitling? Ofcom would particularly welcome the views of broadcasters on this question.: