



The National Telephone Numbering Plan

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Definitions and Interpretation

1. For the purpose of interpreting these conditions the following definitions shall apply:

'100-Number Block Area' means a geographic area in which 100-number blocks have been made available for Allocation, as indicated in Appendix A of this Plan;

'1471 Erasure' means a facility that enables the record of the last call received (where accessible through dialling 1471) to be removed so as to no longer be available on dialling 1471;

'Access Charge' shall have the meaning ascribed to that term in General Condition 17 of the General Conditions of Entitlement;

'Access Code' means a short Non-Geographic Number, usually beginning with '1', that allows End-Users to access a wide range of services;

'Act' means the Communications Act 2003;

'Administrative Code' means a Telephone Number that is Adopted or otherwise used for administrative purposes only;

'Automatic Call Trace' means a facility that can, where practicable, trace the origin of an incoming call;

'BT' means British Telecommunications plc, whose registered company number is 1800000, and any of its subsidiaries or holding companies, or any subsidiary of such holding companies, all as defined in section 1159 of the Companies Act 2006;

'C7' refers to a standard for common channel signalling in Electronic Communications Networks (also known as 'SS7');

'Called Party' means the person being contacted by means of a telephone call;

'Calling Line Identification' means a facility that enables identification of the number from which a call is being made or to which a return call could be made;

'Calling Parties' means persons making contact by means of a telephone call;

'Call Return' means a facility, based on the accessibility of Calling Line Identification, which enables identification of the number from which a call is being made or to which a return call could be made;

'Carrier Pre-Selection' means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which Pre-selected Provider of such Services provided wholly or partly by means of that Network is the Pre-Selected Provider he wishes to use to carry his calls by designating in advance the selection that is to apply on every occasion when there has been no selection of Provider by use of a Telephone Number;

'Carrier Pre-Selection Code' means a non-diallable four (4) digit Network Code commencing with the digit eight (8) (i.e. 8XXX), that is Adopted or otherwise used in connection with the provision of Carrier Pre-Selection;

‘Communications Provider’ means a person who provides an Electronic Communications Network or an Electronic Communications Service;

‘Communications Provider Identification Code’ means an Administrative Code Allocated to Communications Providers that is Adopted or otherwise used to identify other Communications Providers;

‘Conservation Area’ means a geographic area indicated as such in Appendix A of this Plan;

‘Consumer’ means any natural person who uses or requests a Public Electronic Communications Service for purposes which are outside his or her trade, business or profession;

‘Corporate Number’ means a Non-Geographic Number Allocated to a Communications Provider where the number is to be assigned by that Communications Provider to a specific Customer and in this definition ‘Customer’ shall only refer to a customer which is a body corporate. The cost of a call to a Corporate Number is paid for through the telephone bill of the Subscriber;

‘Default Reseller Identification Code’ means the Reseller Identification Code (‘RID’) ‘AAA’ which can be used on any network where no individual Reseller Identification Code is selected;

‘Dominant Provider’ has the same meaning as in any SMP Condition in force concerning Carrier Pre-Selection that is imposed on a person by Ofcom under section 90 of the Act;

‘Free to caller’ means, in relation to a Non-Geographic Number, one that can be accessed by a Consumer at a retail price of zero and, in the case of a Public Pay Telephone, without having to use coins and cards;

‘General Conditions of Entitlement’ means those conditions set by the Director General of Telecommunications on 22 July 2003 by way of a Notification published pursuant to section 48(1) of the Act, and modified by Ofcom from time to time;

‘Geographic Area Code’ means a Public Communications Network Number identified with a particular geographic area;

‘Geographic Number’ means a Public Communications Network Number:

- (i) that is Adopted or otherwise used for routing calls to the physical location of the Network Termination Point of the Subscriber to whom the Telephone Number has been assigned; and
- (ii) the initial digits of which comprise a Geographic Area Code from Appendix A of this Plan;

‘Geographic Number Portability Code’ means a Network Code used for the Portability of Geographic Numbers;

‘Harmonised number for harmonised services of social value (116XXX numbers)’ means a Type B Access Code used to provide a service meeting a common description on the same 116XXX number throughout European Union Member States;

‘Inbound Routing Code’ means a Network Code Adopted or otherwise used for routing purposes and which may be used to identify Electronic Communication Services, carriers and End-Users;

‘Indirect Access’ means a facility which allows a Subscriber to whom a Publicly Available Telephone Service is provided by means of a Public Communications Network to select which such Service provided wholly or partly by means of that Network is the service he wishes to use by the use of a Telephone Number on each separate occasion on which a selection is made;

‘Indirect Access Provider’ means a provider of Indirect Access services;

‘International Mobile Station Identity’ means a string of decimal digits up to a maximum length of 15 digits which identifies a unique subscription to a Mobile Service in accordance with International Telecommunication Union (ITU)-T Recommendation E.212;

‘Integrated Services Digital Network’ means a Network based on the existing digital Public Communications Network which provides digital links to Customers and end to end digital connectivity between them;

‘Internal Network Portability Code’ means a Network Code which is used to ensure that Portability is effective within a Network;

‘Internal Routing Code’ means a Network Code which is used for routing purposes within an Electronic Communications Network;

‘International Signalling Point Code’ means a Signalling Point Code that constitutes an independent address for international purposes, in accordance with ITU-T Recommendation Q.708;

‘Local Dialling’ means the ability for a Calling Party to contact a Called Party within the same Geographic Area Code area by dialling only the Local Number;

‘Local Number’ means a Geographic Number excluding the Geographic Area Code;

‘Location Independent Electronic Communications Service’ means a service that includes the assignment of a Non-Geographic Number to a Customer but where:

- (i) the location of the Customer’s Apparatus identified by that number at the time of use is not necessarily permanently associated with a particular Network Termination Point;
- (ii) number translation from that number to a Geographic Number is not provided as part of the service; and
- (iii) the service is not a Mobile Service;

‘Mobile Network Code’ means a Network Code that is part of the International Mobile Station Identity and identifies the home network of a unique subscription to a Mobile Service;

‘Mobile Number’ means a Non-Geographic Number that is Adopted or otherwise used as part of a Mobile Service to identify Apparatus designed or adapted to be capable of being used while in motion;

‘Mobile Number Portability Code’ means a Network Code used for the Portability of Mobile Numbers;

‘Mobile Service’ means a service consisting in the conveyance of Signals, by means of an Electronic Communications Network, where every Signal that is conveyed thereby has been, or is to be, conveyed through the agency of Wireless Telegraphy to or from Apparatus designed or adapted to be capable of being used while in motion;

‘National-Dialling-Only Number’ means a Geographic Number that is indicated to be ‘Free for National Dialling Only’ in the National Numbering Scheme;

‘National Numbering Scheme’ means the detailed data published by Ofcom and updated from time to time in relation to the Allocation and availability of Telephone Numbers;

‘National Signalling Point Code’ means a Signalling Point Code that constitutes an independent address for national purposes, in accordance with ITU-T Recommendations Q.704 and Q.705;

‘Network Code’ means a Telephone Number that is Adopted or otherwise used for network purposes only;

‘Network Specific Signalling Point Codes’ means a Signalling Point Code that identifies separate points within a network;

‘Non-Geographic Number’ means any Public Communications Network Number other than a Geographic Number;

‘Non-Geographic Number Portability Code’ means a Network Code used for the Portability of Non-Geographic Numbers (other than Personal Numbers or Mobile Numbers);

‘Non-Geographic Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Non-Geographic Numbers (other than Personal Numbers or Mobile Numbers);

‘Number Portability Code’ means any of the following: a Geographic Number Portability Code; a Mobile Number Portability Code; a Non-Geographic Number Portability Code; a Non-Geographic Number Portability Transit Code; a Personal Number Portability Code; a Personal Number Portability Transit Code;

‘Payphone Service Provider’ means a provider of a Public Pay Telephone;

‘Parallel Running’ means a facility provided by a Communications Provider when any range of Telephone Numbers is in the process of being changed whereby, in order to assist End-Users of the Public Communications Network to adjust to such a change, an End-User may for a limited period of time dial a Telephone Number which has been superseded by another Telephone Number and still be connected to the Network Termination Point of the Called Party;

‘Partial Calling Line Identity’ means a facility which enables identification of the Public Communications Provider and the Switch Number from which the call is being made, and which is typically generated either where analogue systems are connected to a digital network, or on international gateways where a switch receives ingress traffic only, or other situations where a full Calling Line Identification cannot be provided;

‘Partial Calling Line Identity Code’ means a Network Code that is Adopted or otherwise used in connection with the identification of the Public Communications Provider and the Switch Number e.g. for malicious call identification;

‘Per Call Release of CLI’ means the ability to release the identity of the Caller in accordance with normal Calling Line Identification;

‘Personal Number’ means a Non-Geographic Number, from a range of numbers in Part A of this Plan, assigned to a Subscriber by a Personal Numbering Service Provider and used

to provide a Personal Numbering Service;

‘Personal Number Portability Code’ means a Network Code used for the Portability and transit routing of Personal Numbers;

‘Personal Number Portability Transit Code’ means a Network Code used for the Portability and transit routing of Personal Numbers;

‘Personal Numbering Service’ means a service based on number translation that enables an End-User to be called or otherwise contacted at a single Personal Number, and to receive those calls or other communications at almost any Telephone Number, including a Mobile Number;

‘Personal Numbering Service Provider’ means a provider of Personal Numbering Services;

‘Portability’ shall have the meaning ascribed to that term in General Condition 18 of the General Conditions of Entitlement;

‘Pre-selected Provider’ means a provider of a Public Communications Network who has notified the Dominant Provider that it is able and willing to provide Carrier Pre-Selection to Subscribers to whom the Dominant Provider provides Publicly Available Telephone Services;

‘Public Communications Network’ means an Electronic Communications Network used wholly or mainly for the provision of Public Electronic Communications Services which support the transfer of information between Network Termination Points. For the purposes of this Plan the term ‘Public Communications Network’ shall include Integrated Services Digital Networks;

‘Public Communications Network Number’ means a Telephone Number that is available for Allocation, Adopted or otherwise used on a Public Communications Network and is not a Network Code, an Administrative Code, a Telex Service Number or an X.25 Data Network Number;

‘Radiopaging Service’ means Electronic Communications Services consisting in the conveyance of Signals by means of Wireless Telegraphy where every Signal, apart from simple acknowledgement, is ultimately transmitted from a station for Wireless Telegraphy comprised in the Communications Provider’s Electronic Communications Network to a station for Wireless Telegraphy or Wireless Telegraphy Apparatus that is not comprised in that network;

‘Reseller Identification Code’ means a three-character alphabetic Administrative Code (e.g. ‘AAB’) that is Adopted or otherwise used to identify a reseller of BT’s wholesale services;

‘Service Charge’ shall have the meaning ascribed to that term in General Condition 17 of the General Conditions of Entitlement;

‘Sexual Entertainment Service’ means an entertainment service of a clearly sexual nature, or any service for which the associated promotional material is of a clearly sexual nature, or indicates directly, or implies, that the service is of a sexual nature;

‘Signalling Point Code’ means a Network Code Adopted or otherwise used in Public Communications Networks using C7 that identifies the originating or terminating node of

each C7 message. A node may have more than one Signalling Point Code Allocated to enable the node to be partitioned into logically separate entities to identify various functions;

‘Standard Area’ means a geographic area indicated as such in Appendix A of this Plan (see footnote 1 to Appendix A);

‘Subscriber Number’ means a Telephone Number allocated to a Subscriber;

‘Switch’ means Apparatus within an Electronic Communications Network that performs the function of switching or routing calls;

‘Switch Number’ means a number or code that identifies an individual Switch;

‘Targeted Transit Code’ means a Network Code that is Adopted or otherwise used to route calls relating to particular Electronic Communications Services between two points of Interconnection on an Electronic Communications Network;

‘Telex Service’ means a real-time switched service for the delivery of text via a direct or indirect connection to a discrete telex network;

‘Telex Service Number’ means a Telephone Number that is Adopted or otherwise used in connection with Telex Services;

‘Type A Access Code’ means a type of Access Code that is available for use by all providers of a Public Communications Network and is used in such a way as to enable End-Users to access designated services across all Public Communications Networks;

‘Type B Access Code’ is a type of Access Code that is Allocated individually by Ofcom and is Adopted in such a way as to either (i) enable End-Users to access services provided by their Communications Provider or (ii) enable End-Users to access services provided by other Communications Providers (eg, Indirect Access, Directory Enquiry Facilities and Harmonised numbers for harmonised services of social value);

‘Type C Access Code’ is a type of Access Code that is available for use for service provision within a Communications Provider’s own Electronic Communications Network;

‘Unbundled Tariff Number’ means a Non-Geographic Number starting 084, 087, 090, 091, 098 or 118;

‘Withhold CLI’ means an ability to not supply the identity of the Calling Party in accordance with normal Calling Line Identification;

‘X.25 Data Network’ means an Electronic Communications Network that supports the X.25 low speed packet switched data service;

‘X.25 Data Network Identification Code’ means a four (4) digit Network Code that identifies a particular X.25 Data Network; and

‘X.25 Data Network Number’ means a ten (10) digit Telephone Number that is added to an X.25 Data Network Identification Code to form the End-User’s address on an X.25 Data Network.

2. Any word or expression not defined in paragraph 1 shall have the same meaning as it has-
 - (i) in paragraph 1 (*Definitions*) of Part 1 of the Schedule to the Notification published by the Director General of Telecommunications on 22 July 2003 under section 48(1) of the Act and modified by Ofcom from time to time;
 - (ii) if it has no meaning ascribed as mentioned in (i) above, in the Act.
3. The Interpretation Act 1978 shall apply as if this Plan were an Act of Parliament.

Introduction

1. This Plan is divided into three Parts.
2. Part A of the Plan sets out the numbers that Ofcom has determined are available for Allocation as Telephone Numbers in accordance with Section 56(1)(a) of the Act.
3. Parts A and B of the Plan set out:
 - (i) such restrictions as Ofcom considers appropriate on the Adoption and other uses of the numbers listed in Part A in accordance with Section 56(1)(b) and (c) of the Act; and
 - (ii) such requirements as Ofcom considers appropriate, for the purposes of protecting consumers, in relation to the tariff principles and maximum prices applicable to numbers listed in Part A in accordance with Section 56(1)(ba) of the Act.
4. Part C of the Plan sets out other Telephone Numbers that are administered by Ofcom but are not available for Allocation, together with:
 - (i) the designation attributed to those Telephone Numbers; and
 - (ii) such requirements as Ofcom considers appropriate, for the purposes of protecting consumers, in relation to the tariff principles and maximum prices applicable to those numbers in accordance with Section 56(1)(ba) of the Act.

Part C should be read in conjunction with paragraph 17.3 of General Condition 17 of the General Conditions of Entitlement.

Part A: Telephone Numbers Available for Allocation

A1: Public Communications Network Numbers		
Number(s) beginning (unless otherwise stated)	Designation	Applicable tariff principles and maximum prices
01 and 02	Geographic Numbers – see Appendix A for full detail of appropriate Geographic Area Codes available	Not applicable
030	Non-Geographic Numbers: used by public sector bodies and not-for-profit bodies	Calls charged at a geographic rate: calls charged at up to the same rate the customer would pay to call a UK Geographic Number, with calls to 03 numbers counting towards inclusive call minutes if the customer has remaining inclusive minutes to UK Geographic Numbers, and included in any discount structures that apply to UK Geographic Numbers
033	Non-Geographic Numbers	
034	Non-Geographic Numbers: used for migrating numbers from matching 084 numbers	
037	Non-Geographic Numbers: used for migrating numbers from matching 087 numbers	
055	Corporate Numbers	Not applicable
056	Location Independent Electronic Communications Service	
070	Personal Numbers	
076 (except 07624 – see Part C5)	Radiopaging Service	
071 to 075 inclusive and 077 to 079 inclusive	Mobile Services	
080 (except 0800 plus 6 digits – see Part C5)	Non-Geographic Numbers	Free to caller
082	Non-Geographic Numbers: Internet for schools	Not applicable

A1: Public Communications Network Numbers		
Number(s) beginning (unless otherwise stated)	Designation	Applicable tariff principles and maximum prices
0843, 0844 and 0845	Non-Geographic Numbers	<p>Retail charge to a Consumer of a call calculated by reference to the applicable Access Charge and Service Charge and in accordance with the tariff principles in paragraphs 17.24 – 17.30 of the General Conditions of Entitlement.</p> <p>The applicable Service Charge must not exceed:</p> <ul style="list-style-type: none"> • 5.833 pence per minute, exclusive of VAT, where the Service Charge comprises or includes a pence per minute rate; or • 5.833 pence per call, exclusive of VAT, where the Service Charge is set exclusively at a pence per call rate.
0870, 0871, 0872 and 0873	Non-Geographic Numbers	<p>Retail charge to a Consumer of a call calculated by reference to the applicable Access Charge and Service Charge and in accordance with the tariff principles in paragraphs 17.24 – 17.30 of the General Conditions of Entitlement.</p> <p>The applicable Service Charge must not exceed:</p> <ul style="list-style-type: none"> • 10.83 pence per minute, exclusive of VAT, where the Service Charge comprises or includes a pence per minute rate; or • 10.83 pence per call, exclusive of VAT, where the Service Charge is set exclusively at a pence per call rate.

A1: Public Communications Network Numbers		
Number(s) beginning (unless otherwise stated)	Designation	Applicable tariff principles and maximum prices
090 and 091 (except 0908 and 0909 – see Part C5)	Non-Geographic Numbers	Retail charge to a Consumer of a call calculated by reference to the applicable Access Charge and Service Charge and in accordance with the tariff principles in paragraphs 17.24 – 17.30 of the General Conditions of Entitlement. The applicable Service Charge must not exceed: <ul style="list-style-type: none"> • 300 pence per minute, exclusive of VAT, where the Service Charge comprises or includes a pence per minute rate; or • 500 pence per call, exclusive of VAT, where the Service Charge is set exclusively at a pence per call rate.
098	Non-Geographic Numbers: used to provide Sexual Entertainment Services	
116000	6-digit Non-Geographic Number: used to access 'Hotline for missing children' service ('Type B Access Code')	Free to caller
116006	6-digit Non-Geographic Number: used to access 'Helpline for victims of crime' service ('Type B Access Code')	
116111	6-digit Non-Geographic Number: used to access 'Child helplines' service ('Type B Access Code')	
116117	6-digit Non-Geographic Number used to access 'Non-emergency medical on-call service' ('Type B Access Code')	
116123	6-digit Non-Geographic Number used to access 'Emotional Support Helplines' service ('Type B Access Code')	

118XXX	6-digit Non-Geographic Numbers used to access a Directory Enquiry Facility ('Type B Access Codes')	Retail charge to a Consumer of a call calculated by reference to the applicable Access Charge and Service Charge and in accordance with the tariff principles in paragraphs 17.24 – 17.30 of the General Conditions of Entitlement.
124 to 140, 143 to 146, 148 to 149, 160 to 169, and 181 to 189 inclusive	Non-Geographic Numbers of up to 5-digits used to access an Indirect Access Provider ('Type B Access Codes')	Not applicable

A2: Telex Service Numbers (up to 10-digits long)	
Number(s)	Designation
Numbers beginning 2 to 9	Telex Service Numbers – see Appendix B for detail of appropriate initial Geographic Area Codes

A3: Network Codes	
Number(s)	Designation
Number Portability Codes	
504000 to 504799 inclusive	6-digit Non-Geographic Number Portability Codes
504800 to 504899 inclusive	6-digit Personal Number Portability Codes
505000 to 505799 inclusive	6-digit Non-Geographic Number Portability Transit Codes
505800 to 505899 inclusive	6-digit Personal Number Portability Transit Codes
510000 to 599999 inclusive	6-digit Geographic Number Portability Codes
7603 to 7622 inclusive 7630 to 7639 inclusive 7650 to 7653 inclusive 7655 to 7658 inclusive 7680 7682 to 7692 inclusive 7694 to 7698 inclusive 7991 to 7998 inclusive	4-digit Mobile Number Portability Codes
Signalling Point Codes and Mobile Network Codes	
00000 to 01023 inclusive and 12288 to 16383 inclusive	5-digit National Signalling Point Codes
X-XXX-Z (where Z is in the range 0 to 7)	5-digit International Signalling Point Codes designated by Ofcom
234-00 to 234-99 and 235-00 to 235-99 inclusive	5-digit Mobile Network Codes
Other Network Codes	
001 - 999 Public Communications Provider Identity (inclusive) 000 – 999 Switch Number (inclusive)	3-digit plus 3-digit Partial Calling Line Identity Codes
7000 to 7089 inclusive	4-digit Targeted Transit Codes
8000 to 8889 inclusive and 8900 to 8999 inclusive	4-digit Carrier Pre-Selection Codes
089930 to 089999 inclusive	10-digit Inbound Routing Codes
4-digit numbers	X25 Data Network Identification Codes

A4: Administrative Codes	
Number(s)	Designation
000 to 999 inclusive	Communications Provider Identification Codes
AAB to ZZZ inclusive	Reseller Identification Codes

Part B: Restrictions and requirements in relation to Telephone Numbers in Part A

B1: General restriction on the Adoption and use of Telephone Numbers in Part A

- B1 Those to whom Ofcom has Allocated any Telephone Number listed in Part A of the Plan shall not Adopt or otherwise use it, except in accordance with the applicable designation given in Part A for that number range.

B2: General restrictions on the Adoption and use of Telephone Numbers in Part A1

- B2.1 Public Communications Network Numbers in Part A1 shall comprise ten (10) digits (excluding the national prefix code '0') unless otherwise indicated in that Part or in the National Numbering Scheme.
- B2.2 The digit structure for Public Communications Network Numbers (other than Access Codes) is referred to in the National Numbering Scheme as follows: 'SABCDEF GHI' where 'S' equates to the first digit after the '0' (for example S is 1 or 2 for Geographic Numbers).

B3: Specific Restrictions on the Adoption and use of Telephone Numbers

B3.1 Geographic Numbers

Out of Area use of Geographic Numbers

- B3.1.1** A Geographic Number shall be assigned only to a Subscriber whose Network Termination Point is physically located within the geographic area associated with that number (having regard to the relevant Geographic Area Code), unless:
- a. the Subscriber has requested a Geographic Number that includes the relevant Geographic Area Code; and
 - b. charges for calls to that Geographic Number remain consistent with charges for calls to other Geographic Numbers that include the same Geographic Area Code.

Local Dialling

- B3.1.2** Geographic Numbers shall not be Adopted or otherwise used other than where Calling Parties with Geographic Numbers with the same Geographic Area Code as the Called Party are able to dial using only the Local Number except where:
- a. those numbers are National-Dialling-Only Numbers – see B3.1.5 below; or
 - b. Calling Parties are dialling from Geographic Numbers with a Geographic Area Code in respect of which Local Dialling has been closed – see B3.1.3 below.

B3.1.3 Local Dialling shall not be provided from Geographic Numbers with a Geographic Area Code listed in the table below, with effect from the date specified.

Geographic Area Code	Effective Date
01202	1 November 2012
01224	1 October 2014
01273	1 October 2014
01274	1 October 2014
01642	1 October 2014
01908	1 October 2014

Numbering Reorganisations

B3.1.4 Where a numbering reorganisation makes provision for a replacement Allocation of Telephone Numbers pursuant to Section 62(3) of the Act, the person to whom a replacement Telephone Number is Allocated shall ensure that there is:

- a. an adequate period of advance notification and publicity to End-Users prior to the replacement Telephone Number being Adopted or otherwise used;
- b. upon Adoption of the replacement Telephone Number, a period of Parallel Running when dialling to the original and replacement Telephone Numbers is available wherever technically possible; and
- c. immediately following the period of Parallel Running and for a further period of time specified by Ofcom, a changed number announcement played to a Calling Party who dials the original Telephone Number.

'National-Dialling-Only' Numbers

B3.1.5 A National-Dialling-Only Number shall not be Adopted or otherwise used, except:

- a. as a full Geographic Number (including its Geographic Area Code); and
- b. in circumstances where that number will not be visible to, or capable of dialling by, End-Users.

Where a National-Dialling-Only Number is Adopted or used for outgoing call services a presentation number that is either a Non-Geographic Number or that permits Local Dialling shall appear to the Called Party for Calling-Line Identification purposes. In the event of a code change to eight-digit numbering in a geographic area, those who have Adopted or used National-Dialling-Only Numbers shall migrate to the appropriate new range by the end of Parallel Running.

Standard Areas

B3.1.6 Geographic Numbers that relate to a Standard Area are Allocated in blocks of 10,000 but shall be treated as ten (10) units of 1,000 for the purposes of assigning numbers to Subscribers. Where a Communications Provider has assigned a number from a particular 1,000 number unit to a Subscriber, it may not assign a number from a different unit until all numbers in the first unit have been assigned.

Conservation Areas

- B3.1.7** Subject to paragraph 3.1.8, Geographic Numbers that relate to a Conservation Area shall only be Adopted in units of 1,000 numbers at a time.
- B3.1.8** Where a block of 10,000 Geographic Numbers has been Allocated in relation to a Standard Area, but the area has subsequently been designated as a Conservation Area, then:
- a. paragraph 3.1.7 does not apply in relation to that particular number block; but
 - b. paragraph 3.1.6 shall continue to apply in relation to that particular number block.

100-Number Block Areas

- B3.1.9** One hundred blocks of 100 numbers in each 100-Number Block Area have been specified in the National Numbering Scheme. These blocks shall only be Adopted in units of 100 numbers at a time.

B3.2 Non-Geographic Numbers

- B3.2.1** Those who Adopt or otherwise use Non-Geographic Numbers starting 03 shall not directly or indirectly share with any End-User or any Calling Party any revenue obtained from providing a service on those numbers.
- B3.2.2** Those who are Allocated Non-Geographic Numbers starting 030 shall assign those numbers only to Subscribers that are public sector bodies or not-for-profit bodies.
- B3.2.3** Those Communications Providers who Adopt or otherwise use Non-Geographic Numbers starting 034 or 037 shall only do so for the purpose of providing a service to a Customer who is migrating from a Non-Geographic Number starting 084 or 087 which is exactly identical to the 034 or 037 number except for the second digit (a "matching 084 or 087 number"). A Non-Geographic Number starting 034 or 037 shall not be Adopted or otherwise used by a Communications Provider where no matching 084 or 087 number is in use by a Customer.

B3.3 Location Independent Electronic Communications Services

- B3.3.1** Those who Adopt or otherwise use Non-Geographic Numbers starting 056 shall not share with any End-User any revenue obtained from providing a service on those numbers.

B3.4 Personal Numbers

- B3.4.1** Those Adopting Personal Numbers shall not share with any End-User any revenue obtained from providing a Personal Numbering Service.

B3.5 Harmonised numbers for harmonised services of social value (116XXX numbers)

B3.5.1 The following general conditions are attached to the right of use of 116XXX numbers:

- a. the service provides information, or assistance, or a reporting tool to citizens, or any combination thereof;
- b. the service is open to all citizens without any requirement of prior registration;
- c. the service is not time-limited;
- d. there is no payment, or payment commitment as a pre-requisite to use the service; and
- e. the following activities are excluded during a call: advertisement; entertainment; marketing and selling; using the call for the future selling of commercial services.

B3.5.2 The following specific conditions are attached to the right of use of individual 116XXX numbers:

Number	Service for which this number is reserved	Specific conditions attached to the right of use for this number
116000	<p><i>Name of service:</i> Hotline for missing children</p> <p><i>Description:</i> The service (a) takes calls reporting missing children and passes them on to the Police; (b) offers guidance to and supports the persons responsible for the missing child; (c) supports the investigation.</p>	Service continuously available (i.e. 24 hours a day, 7 days a week, nation-wide).

116006	<p><i>Name of service:</i> Helpline for victims of crime</p> <p><i>Description:</i> The service enables victims of crime to get emotional support in such circumstances, to be informed about their rights and about ways to claim their rights, and to be referred to the relevant organisation. In particular, it provides information about (a) local police and criminal justice proceedings, (b) possibilities of compensation and insurance matters. It also provides support in finding other sources of help relevant to the victims of crimes.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116111	<p><i>Name of service:</i> Child helplines</p> <p><i>Description:</i> The service helps children in need of care and protection and links them to services and resources; it provides children with an opportunity to express their concerns, talk about issues directly affecting them and contact someone in an emergency situation.</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116117	<p><i>Name of service:</i> Non-emergency medical on-call service</p> <p><i>Description:</i> The service directs callers to the medical assistance appropriate to their needs, which are urgent but non-life threatening, especially, but not exclusively, outside normal office hours, over the weekend and on public holidays. It connects the caller to a skilled and supported call-handler, or connects the caller directly to a qualified medical practitioner or clinician</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during periods of unavailability, callers to the service are advised when the service will next become available.
116123	<p><i>Name of service:</i> Emotional support helplines</p> <p><i>Description:</i> The service enables the caller to benefit from a genuine human relationship based on non-judgemental listening. It offers emotional support to callers suffering from</p>	Where the service is not continuously available (i.e. 24 hours a day, 7 days a week, nation-wide), the service provider must ensure that information about availability is made publicly available in an easily accessible form, and that, during

	loneliness, in a state of psychological crisis, or contemplating suicide.	periods of unavailability, callers to the service are advised when the service will next become available.
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B3.5.3 The person to whom a 116XXX number has been Allocated shall only use that number in conjunction with the sub-allocatee(s) named in the National Numbering Scheme. A 116XXX number shall not be sub-allocated without prior agreement from Ofcom.

B3.6 Telex Service Numbers

B3.6.1 Telex Service Numbers shall not be Adopted or otherwise used other than as full national numbers, i.e. including the Geographic Area Code and, where relevant, an Adoptees' identifying digit.

B3.7 Number Portability Codes

B3.7.1 In addition to the general restriction at B1, Number Portability Codes shall only be Adopted or otherwise used in accordance with the applicable designation given for that number range in Part A. For the avoidance of doubt, the Portability of Telephone Numbers need not be enabled by the use of Number Portability Codes.

B4: Requirements in relation to the tariff principles and maximum prices applicable to Telephone Numbers in Part A1

B4.1 Subject to paragraph B4.2, where a Consumer makes a call to a Non-Geographic Number, the Communications Provider shall comply with the tariff principles and maximum prices (if any) set out or referred to in Part A1, in the column headed "Applicable tariff principles and maximum prices".

B4.2 The tariff principles and maximum prices set out or referred to in Part A1 in the column headed "Applicable tariff principles and maximum prices" do not apply to Payphone Service Providers in respect of calls to Unbundled Tariff Numbers.

Part C: Telephone Numbers not available for Allocation

The Telephone Numbers in this Part C are not available for Allocation, because:

- (i) the Telephone Number is made available for use without Allocation to an individual Communications Provider; or
- (ii) the Telephone Number is part of a numbering range that has previously been, but which is no longer, available for Allocation.

C1: Public Communications Network Numbers not individually Allocated	
Numbers beginning or in entirety where marked *	Designation
0 (unless specified elsewhere in this Part C OR in Part A)	Access to a number unobtainable tone or equivalent message
1 (unless specified elsewhere in this Part C OR in Part A)	Access to a number unobtainable tone or equivalent message
00	Access to international Telephone Numbers
100*	Access to operator assistance (Type A Access Code)
101*	Access to non-emergency service (Type A Access Code)
105*	Access to national power cut and electricity network safety service (Type A Access Code)
111*	Access to NHS non-emergency healthcare services (Type A Access Code)
112*	Access to emergency services (Type A Access Code)
123*	Access to speaking clock (Type A Access Code)
141*	Access to Withhold Calling Line Identification (Type A Access Code)
1470*	Access to Per Call Release of CLI (Type A Access Code)
1471*	Access to Call Return (Type A Access Code)
1472* to 1474*, 1476*, 1478*, and 1479*	Access to Calling Line Identification services (Type A Access Code)
1475*	Access to 1471 Erasure (Type A Access Code)
1477*	Access to Automatic Call Trace (Type A Access Code)
155*	Access to international assistance operator (Type A Access Code)
18000* to 18009*	Access to voice text services for the deaf (Type A Access Codes)
195*	Access to blind and disabled Directory Enquiry Facilities (Type A Access Code)
999*	Access to emergency services
120 to 122, 142, 150 to 152, 154, 156 to 159, 170 to 179, 190, 191, 193, 194, and 196 to 198	Access to network services (Type C Access Codes)

C2: X25 Data Network Numbers

Number(s)	Designation
Any ten (10) digit number	X25 Data Network Numbers

C3: Network Codes

Number(s)	Designation
01024 to 12287 inclusive	5-digit National Signalling Point Codes for routing within networks
504900 to 504999 and 505900 to 505999	6-digit Internal Network Portability Codes
8890 to 8899 inclusive	4-digit Carrier Pre-Selection Codes for routing within networks
08990 to 08992	10-digit Internal Routing Codes

C4: Administrative Codes

Number(s)	Designation
AAA	Default Reseller Identification Code

C5: Public Communications Network Numbers which have been individually Allocated		
Numbers beginning (unless otherwise stated in this Part or in the National Numbering Scheme)	Designation	Applicable tariff principles and maximum prices
07624	Radiopaging Service and Mobile Services (Isle of Man Communications Commission). These numbers are no longer available for Allocation, but numbers which have been Allocated may be Adopted or otherwise used.	Not applicable
0908 and 0909	Non-Geographic Numbers used to provide Sexual Entertainment Services. These numbers are no longer available for Allocation, but numbers which have been Allocated may be Adopted or otherwise used.	<p>Retail charge to a Consumer of a call calculated by reference to the applicable Access Charge and Service Charge and in accordance with the tariff principles in paragraphs 17.24 – 17.30 of the General Conditions of Entitlement.</p> <p>The applicable Service Charge must not exceed:</p> <ul style="list-style-type: none"> • 300 pence per minute, exclusive of VAT, where the Service Charge comprises or includes a pence per minute rate; or • 500 pence per call, exclusive of VAT, where the Service Charge is set exclusively at a pence per call rate.
0800 (plus 6-digit)	Non-Geographic Numbers. These numbers are no longer available for Allocation. A number within this range may not be Adopted or otherwise used, unless that number was Allocated and assigned to a Subscriber prior to this number range being closed, in which case that particular number may continue to be used for the purposes of serving that Subscriber.	Free to caller

C6: Requirements in relation to the tariff principles and maximum prices applicable to Telephone Numbers in Part C5

- C6.1** Subject to paragraph C6.2, where a Consumer makes a call to a Non-Geographic Number, the Communications Provider shall comply with the tariff principles and maximum prices (if any) set out or referred to in Part C5, in the column headed “Applicable tariff principles and maximum prices”.
- C6.2** The tariff principles and maximum prices set out or referred to in Part C5, in the column headed “Applicable tariff principles and maximum prices” do not apply to Payphone Service Providers in respect of calls to Unbundled Tariff Numbers.

Appendix A: Geographic Numbering - Geographic Area Codes and applicable geographic area

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
0113	Leeds		
0114	Sheffield		
0115	Nottingham		
0116	Leicester		
0117	Bristol		
0118	Reading		
01200	Clitheroe	Y	
01202	Bournemouth ³	Y	
01204	Bolton	Y	
01205	Boston	Y	
01206	Colchester	Y	
01207	Consett	Y	
01208	Bodmin	Y	
01209	Redruth	Y	
0121	Birmingham		
01223	Cambridge	Y	
01224	Aberdeen	Y	
01225	Bath	Y	
01226	Barnsley	Y	
01227	Canterbury	Y	
01228	Carlisle	Y	
01229	Barrow-in-Furness (2,4,5,6,8) Millom (3,7,9)	Y	
01233	Ashford (Kent)	Y	
01234	Bedford	Y	
01235	Abingdon	Y	
01236	Coatbridge	Y	
01237	Bideford	Y	
01239	Cardigan	Y	
01241	Arbroath	Y	
01242	Cheltenham	Y	
01243	Chichester	Y	
01244	Chester	Y	
01245	Chelmsford	Y	
01246	Chesterfield	Y	
01248	Bangor (Gwynedd)	Y	

¹ Where Conservation Area is not indicated as Y, the area is a Standard Area (see Part B3.1.6).

² 100-Number Block Area is indicated as 'Y'.

³ Local Dialling shall not be provided from Geographic Numbering with the 01202 Geographic Area Code from 1 November 2012.

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01249	Chippenham	Y	
01250	Blairgowrie	Y	
01252	Aldershot	Y	
01253	Blackpool	Y	
01254	Blackburn	Y	
01255	Clacton-on-Sea	Y	
01256	Basingstoke	Y	
01257	Coppull	Y	
01258	Blandford	Y	
01259	Alloa	Y	
01260	Congleton	Y	
01261	Banff	Y	
01262	Bridlington	Y	
01263	Cromer	Y	
01264	Andover	Y	
01267	Carmarthen	Y	
01268	Basildon	Y	
01269	Ammanford	Y	
01270	Crewe	Y	
01271	Barnstaple	Y	
01273	Brighton	Y	
01274	Bradford	Y	
01275	Clevedon	Y	
01276	Camberley	Y	
01277	Brentwood	Y	
01278	Bridgwater	Y	
01279	Bishops Stortford	Y	
01280	Buckingham	Y	
01282	Burnley	Y	
01283	Burton-on-Trent	Y	
01284	Bury St Edmunds	Y	
01285	Cirencester	Y	
01286	Caernarfon	Y	
01287	Guisborough	Y	
01288	Bude	Y	
01289	Berwick-upon-Tweed	Y	
01290	Cumnock	Y	
01291	Chepstow	Y	
01292	Ayr	Y	
01293	Crawley	Y	
01294	Ardrossan	Y	
01295	Banbury	Y	
01296	Aylesbury	Y	
01297	Axminster	Y	
01298	Buxton	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01299	Bewdley	Y	
01300	Cerne Abbas	Y	
01301	Arrochar	Y	
01302	Doncaster	Y	
01303	Folkestone	Y	
01304	Dover	Y	
01305	Dorchester	Y	
01306	Dorking	Y	
01307	Forfar	Y	
01308	Bridport	Y	
01309	Forres	Y	
0131	Edinburgh		
01320	Fort Augustus	Y	
01322	Dartford	Y	
01323	Eastbourne	Y	
01324	Falkirk	Y	
01325	Darlington	Y	
01326	Falmouth	Y	
01327	Daventry	Y	
01328	Fakenham	Y	
01329	Fareham	Y	
01330	Banchory	Y	
01332	Derby	Y	
01333	Peat Inn	Y	
01334	St Andrews	Y	
01335	Ashbourne	Y	
01337	Ladybank	Y	
01339	Aboyne (2,3,5,8) Ballater (4,6,7,9)	Y	
01340	Craigellachie	Y	
01341	Barmouth	Y	
01342	East Grinstead	Y	
01343	Elgin	Y	
01344	Bracknell	Y	
01346	Fraserburgh	Y	
01347	Easingwold	Y	
01348	Fishguard	Y	
01349	Dingwall	Y	
01350	Dunkeld	Y	
01352	Mold	Y	
01353	Ely	Y	
01354	Chatteris	Y	
01355	East Kilbride	Y	
01356	Brechin	Y	
01357	Strathaven	Y	
01358	Ellon	Y	
01359	Pakenham	Y	
01360	Killlearn	Y	
01361	Duns	Y	
01362	Dereham	Y	
01363	Crediton	Y	
01364	Ashburton	Y	
01366	Downham Market	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01367	Faringdon	Y	
01368	Dunbar	Y	
01369	Dunoon	Y	
01371	Great Dunmow	Y	
01372	Esher	Y	
01373	Frome	Y	
01375	Grays Thurrock	Y	
01376	Braintree	Y	
01377	Driffield	Y	
01379	Diss	Y	
01380	Devizes	Y	
01381	Fortrose	Y	
01382	Dundee	Y	
01383	Dunfermline	Y	
01384	Dudley	Y	
01386	Evesham	Y	
01387	Dumfries	Y	
013873	Langholm	Y	Y
01388	Bishop Auckland (3,4,6,7,8,9) Stanhope (2,5)	Y	
01389	Dumbarton	Y	
01392	Exeter	Y	
01394	Felixstowe	Y	
01395	Budleigh Salterton	Y	
01397	Fort William	Y	
01398	Dulverton	Y	
01400	Honington	Y	
01403	Horsham	Y	
01404	Honiton	Y	
01405	Goole	Y	
01406	Holbeach	Y	
01407	Holyhead	Y	
01408	Golspie	Y	
01409	Holsworthy	Y	
0141	Glasgow		
01420	Alton	Y	
01422	Halifax	Y	
01423	Boroughbridge (3,4,9) Harrogate (2,5,6,7,8)	Y	
01424	Hastings	Y	
01425	Ringwood	Y	
01427	Gainsborough	Y	
01428	Haslemere	Y	
01429	Hartlepool	Y	
01430	Market Weighton (6,7,8,9) North Cave (2,3,4,5)	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01431	Helmsdale	Y	
01432	Hereford	Y	
01433	Hathersage	Y	
01434	Bellingham (2,4,9) Haltwhistle (3,5) Hexham (6,7,8)	Y	
01435	Heathfield	Y	
01436	Helensburgh	Y	
01437	Clynderwen (2,3,4,5) Haverfordwest (6,7,8,9)	Y	
01438	Stevenage	Y	
01439	Helmsley	Y	
01440	Haverhill	Y	
01442	Hemel Hempstead	Y	
01443	Pontypridd	Y	
01444	Haywards Heath	Y	
01445	Gairloch	Y	
01446	Barry	Y	
01449	Stowmarket	Y	
01450	Hawick	Y	
01451	Stow-on-the-Wold	Y	
01452	Gloucester	Y	
01453	Dursley	Y	
01454	Chipping Sodbury	Y	
01455	Hinckley	Y	
01456	Glenurquhart	Y	
01457	Glossop	Y	
01458	Glastonbury	Y	
01460	Chard	Y	
01461	Gretna	Y	
01462	Hitchin	Y	
01463	Inverness	Y	
01464	Insch	Y	
01465	Girvan	Y	
01466	Huntly	Y	
01467	Inverurie	Y	
01469	Killingholme	Y	
01470	Isle of Skye – Edinbane	Y	
01471	Isle of Skye – Broadford	Y	
01472	Grimsby	Y	
01473	Ipswich	Y	
01474	Gravesend	Y	
01475	Greenock	Y	
01476	Grantham	Y	
01477	Holmes Chapel	Y	
01478	Isle of Skye -	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
	Portree		
01479	Grantown-on-Spey	Y	
01480	Huntingdon	Y	
01481	Guernsey		
01482	Hull	Y	
01483	Guildford	Y	
01484	Huddersfield	Y	
01485	Hunstanton	Y	
01487	Warboys	Y	
01488	Hungerford	Y	
01489	Bishops Waltham	Y	
01490	Corwen	Y	
01491	Henley-on-Thames	Y	
01492	Colwyn Bay	Y	
01493	Great Yarmouth	Y	
01494	High Wycombe	Y	
01495	Pontypool	Y	
01496	Port Ellen	Y	
01497	Hay-on-Wye	Y	
01499	Inveraray	Y	
01501	Harthill	Y	
01502	Lowestoft	Y	
01503	Looe	Y	
01505	Johnstone	Y	
01506	Bathgate	Y	
01507	Alford (Lincs) (4,8,9) Louth (3,6,7) Spilsby (2,5)	Y	
01508	Brooke	Y	
01509	Loughborough	Y	
0151	Liverpool		
01520	Lochcarron	Y	
01522	Lincoln	Y	
01524	Lancaster	Y	
015242	Hornby	Y	Y
01525	Leighton Buzzard	Y	
01526	Martin	Y	
01527	Redditch	Y	
01528	Laggan	Y	
01529	Sleaford	Y	
01530	Coalville	Y	
01531	Ledbury	Y	
01534	Jersey		
01535	Keighley	Y	
01536	Kettering	Y	
01538	Ipstones	Y	
01539	Kendal	Y	
015394	Hawkshead	Y	Y
015395	Grange-over-	Y	Y

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
	Sands		
015396	Sedbergh	Y	Y
01540	Kingussie	Y	
01542	Keith	Y	
01543	Cannock	Y	
01544	Kington	Y	
01545	Llanarth	Y	
01546	Lochgilphead	Y	
01547	Knighton	Y	
01548	Kingsbridge	Y	
01549	Lairg	Y	
01550	Llandoverly	Y	
01553	Kings Lynn	Y	
01554	Llanelli	Y	
01555	Lanark	Y	
01556	Castle Douglas	Y	
01557	Kirkcudbright	Y	
01558	Llandeilo	Y	
01559	Llandysul	Y	
01560	Moscow	Y	
01561	Laurencekirk	Y	
01562	Kidderminster	Y	
01563	Kilmarnock	Y	
01564	Lapworth	Y	
01565	Knutsford	Y	
01566	Launceston	Y	
01567	Killin	Y	
01568	Leominster	Y	
01569	Stonehaven	Y	
01570	Lampeter	Y	
01571	Lochinver	Y	
01572	Oakham	Y	
01573	Kelso	Y	
01575	Kirriemuir	Y	
01576	Lockerbie	Y	
01577	Kinross	Y	
01578	Lauder	Y	
01579	Liskeard	Y	
01580	Cranbrook	Y	
01581	New Luce	Y	
01582	Luton	Y	
01583	Carradale	Y	
01584	Ludlow	Y	
01586	Campbeltown	Y	
01588	Bishops Castle	Y	
01590	Lymington	Y	
01591	Llanwrtyd Wells	Y	
01592	Kirkcaldy	Y	
01593	Lybster	Y	
01594	Lydney	Y	
01595	Lerwick Foula (75) Fair Isle (76)	Y	
01597	Llandrindod	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
	Wells		
01598	Lynton	Y	
01599	Kyle	Y	
01600	Monmouth	Y	
01603	Norwich	Y	
01604	Northampton	Y	
01606	Northwich	Y	
01608	Chipping Norton	Y	
01609	Northallerton	Y	
0161	Manchester		
01620	North Berwick	Y	
01621	Maldon	Y	
01622	Maidstone	Y	
01623	Mansfield	Y	
01624	Isle of Man	Y	
01625	Macclesfield	Y	
01626	Newton Abbot	Y	
01628	Maidenhead	Y	
01629	Matlock	Y	
01630	Market Drayton	Y	
01631	Oban	Y	
01633	Newport	Y	
01634	Medway	Y	
01635	Newbury	Y	
01636	Newark	Y	
01637	Newquay	Y	
01638	Newmarket	Y	
01639	Neath	Y	
01641	Strathy	Y	
01642	Middlesbrough	Y	
01643	Minehead	Y	
01644	New Galloway	Y	
01646	Milford Haven	Y	
01647	Moretonhampst ead	Y	
01650	Cemmaes Road	Y	
01651	Oldmeldrum	Y	
01652	Brigg	Y	
01653	Malton	Y	
01654	Machynlleth	Y	
01655	Maybole	Y	
01656	Bridgend	Y	
01659	Sanquhar	Y	
01661	Prudhoe	Y	
01663	New Mills	Y	
01664	Melton Mowbray	Y	
01665	Alnwick	Y	
01666	Malmesbury	Y	
01667	Nairn	Y	
01668	Bamburgh	Y	
01669	Rothbury	Y	
01670	Morpeth	Y	
01671	Newton Stewart	Y	
01672	Marlborough	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01673	Market Rasen	Y	
01674	Montrose	Y	
01675	Coleshill	Y	
01676	Meriden	Y	
01677	Bedale	Y	
01678	Bala	Y	
01680	Isle of Mull – Craignure	Y	
01681	Isle of Mull – Fionnphort	Y	
01683	Moffat	Y	
01684	Malvern	Y	
01685	Merthyr Tydfil	Y	
01686	Llanidloes (2,3,4,7) Newtown (5,6,8,9)	Y	
01687	Mallaig	Y	
01688	Isle of Mull – Tobermory	Y	
01689	Orpington	Y	
01690	Betws-y-Coed	Y	
01691	Oswestry	Y	
01692	North Walsham	Y	
01694	Church Stretton	Y	
01695	Skelmersdale	Y	
01697	Brampton	Y	
016973	Wigton	Y	Y
016974	Raughton Head	Y	Y
01698	Motherwell	Y	
01700	Rothsay	Y	
01702	Southend-on-Sea	Y	
01704	Southport	Y	
01706	Rochdale	Y	
01707	Welwyn Garden City	Y	
01708	Romford	Y	
01709	Rotherham	Y	
01720	Isles of Scilly	Y	
01721	Peebles	Y	
01722	Salisbury	Y	
01723	Scarborough	Y	
01724	Scunthorpe	Y	
01725	Rockbourne	Y	
01726	St Austell	Y	
01727	St Albans	Y	
01728	Saxmundham	Y	
01729	Settle	Y	
01730	Petersfield	Y	
01732	Sevenoaks	Y	
01733	Peterborough	Y	
01736	Penzance	Y	
01737	Redhill	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01738	Perth	Y	
01740	Sedgefield	Y	
01743	Shrewsbury	Y	
01744	St Helens	Y	
01745	Rhyl	Y	
01746	Bridgnorth	Y	
01747	Shaftesbury	Y	
01748	Richmond	Y	
01749	Shepton Mallet	Y	
01750	Selkirk	Y	
01751	Pickering	Y	
01752	Plymouth	Y	
01753	Slough	Y	
01754	Skegness	Y	
01756	Skipton	Y	
01757	Selby	Y	
01758	Pwllheli	Y	
01759	Pocklington	Y	
01760	Swaffham	Y	
01761	Temple Cloud	Y	
01763	Royston	Y	
01764	Crieff	Y	
01765	Ripon	Y	
01766	Porthmadog	Y	
01767	Sandy	Y	
01768	Penrith	Y	
017683	Appleby	Y	Y
017684	Pooley Bridge	Y	Y
017687	Keswick	Y	Y
01769	South Molton	Y	
01770	Isle of Arran	Y	
01771	Maud	Y	
01772	Preston	Y	
01773	Ripley	Y	
01775	Spalding	Y	
01776	Stranraer	Y	
01777	Retford	Y	
01778	Bourne	Y	
01779	Peterhead	Y	
01780	Stamford	Y	
01782	Stoke-on-Trent	Y	
01784	Staines	Y	
01785	Stafford	Y	
01786	Stirling	Y	
01787	Sudbury	Y	
01788	Rugby	Y	
01789	Stratford-upon-Avon	Y	
01790	Spilsby	Y	
01792	Swansea	Y	
01793	Swindon	Y	
01794	Romsey	Y	
01795	Sittingbourne	Y	
01796	Pitlochry	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01797	Rye	Y	
01798	Pulborough	Y	
01799	Saffron Walden	Y	
01803	Torquay	Y	
01805	Torrington	Y	
01806	Shetland	Y	
01807	Ballindalloch	Y	
01808	Tomatin	Y	
01809	Tomdoun	Y	
01821	Kinrossie	Y	
01822	Tavistock	Y	
01823	Taunton	Y	
01824	Ruthin	Y	
01825	Uckfield	Y	
01827	Tamworth	Y	
01828	Coupar Angus	Y	
01829	Tarporley	Y	
01830	Kirkwhelpington	Y	
01832	Clopton	Y	
01833	Barnard Castle	Y	
01834	Narberth	Y	
01835	St Boswells	Y	
01837	Okehampton	Y	
01838	Dalmally	Y	
01840	Camelford	Y	
01841	Newquay	Y	
01842	Thetford	Y	
01843	Thanet	Y	
01844	Thame	Y	
01845	Thirsk	Y	
01847	Thurso (2,3,4,5,8) Tongue (6,7,9)	Y	
01848	Thornhill	Y	
01851	Great Bernera (4,6,9) Stornoway (2,3,5,7,8)	Y	
01852	Kilmelford	Y	
01854	Ullapool	Y	
01855	Ballachulish	Y	
01856	Orkney	Y	
01857	Sanday	Y	
01858	Market Harborough	Y	
01859	Harris	Y	
01862	Tain	Y	
01863	Ardgay	Y	
01864	Abington	Y	
01865	Oxford	Y	
01866	Kilchrenan	Y	
01869	Bicester	Y	
01870	Isle of Benbecula	Y	

Geographic Area Code	Geographic Area	Conser vation Area ¹	100- Number Block Area ²
01871	Castlebay	Y	
01872	Truro	Y	
01873	Abergavenny	Y	
01874	Brecon	Y	
01875	Tranent	Y	
01876	Lochmaddy	Y	
01877	Callander	Y	
01878	Lochboisdale	Y	
01879	Scarinish	Y	
01880	Tarbert	Y	
01882	Kinloch Rannoch	Y	
01883	Caterham	Y	
01884	Tiverton	Y	
01885	Pencombe	Y	
01886	Bromyard	Y	
01887	Aberfeldy	Y	
01888	Turriff	Y	
01889	Rugeley	Y	
01890	Ayton (5,6,7,9) Coldstream (2,3,4,8)	Y	
01892	Tunbridge Wells	Y	
01895	Uxbridge	Y	
01896	Galashiels	Y	
01899	Biggar	Y	
01900	Workington	Y	
01902	Wolverhampton	Y	
01903	Worthing	Y	
01904	York	Y	
01905	Worcester	Y	
01908	Milton Keynes	Y	
01909	Worksop	Y	
0191	Tyneside (2,4,6,8) Durham (3,9) Sunderland (5,7)		
01920	Ware	Y	
01922	Walsall	Y	
01923	Watford	Y	
01924	Wakefield	Y	
01925	Warrington	Y	
01926	Warwick	Y	
01928	Runcorn	Y	
01929	Wareham	Y	
01931	Shap	Y	
01932	Weybridge	Y	
01933	Wellingborough	Y	
01934	Weston-super- Mare	Y	
01935	Yeovil	Y	
01937	Wetherby	Y	
01938	Welshpool	Y	

Appendix B: Telex Service Numbers – initial Geographic Area Codes and applicable designation

Number(s) beginning	Designation
2, 88, 89, and 91 to 94 inclusive	London
31	Coventry
32	Peterborough
33	Birmingham
34	Leicester
35	Shrewsbury
36	Stoke-on-Trent
37	Nottingham
41	Bournemouth and Channel Islands
42	Exeter
43	Gloucester
44	Bristol
45	Plymouth
46	Taunton
47	Southampton
48	Swansea
49	Cardiff
51	Bradford
52	Scarborough and Holderness
53	Newcastle
54	Sheffield
55	Leeds
56	Lincoln
57	York
58	Middlesbrough
59	Kingston-upon-Hull
61	Chester
620	Liverpool
621	Isle of Man
622 to 629 inclusive	Liverpool
63	Blackburn
64	Carlisle
65	Lancaster
66	Manchester
67	Preston
72	Edinburgh
73	Aberdeen
74	Belfast
75	Inverness
76	Dundee
77	Glasgow
81	Cambridge
82	Luton
83	Oxford
84	Reading
85	Guildford
86	Portsmouth
87	Brighton

95	Tunbridge Wells
96	Canterbury
97	Norwich
98	Colchester
99	Southend-on-Sea

Annex: General Condition 17 (“Allocation, Adoption and Use of Telephone Numbers”) of the General Conditions of Entitlement

17. ALLOCATION, ADOPTION AND USE OF TELEPHONE NUMBERS

General Prohibitions on Adoption and Use

- 17.1 A Communications Provider shall not Adopt Telephone Numbers from Part A of the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or
 - (b) the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers.
- 17.2 The Communications Provider may only use a Telephone Number from Part A of the National Telephone Numbering Plan where that Telephone Number has been Allocated to a person, unless the use in question is for the purposes of indicating that the Telephone Number has not been Allocated.
- 17.3 The Communications Provider may only use (or, where specified, Adopt) a Telephone Number listed in Part C of the National Telephone Numbering Plan where such use or Adoption is in accordance with the designation attributed to that Telephone Number therein.

Requirements in Connection with the Adoption of Telephone Numbers

- 17.4 In providing an Electronic Communications Network or an Electronic Communications Service, the Communications Provider shall comply with:
- (a) all applicable restrictions and requirements as are set out in the National Telephone Numbering Plan; and
 - (b) any restrictions or requirements set out in a notification issued by Ofcom to that Communications Provider recording the Allocation of specific Telephone Numbers to it.
- 17.5 Where Telephone Numbers have been Allocated to the Communications Provider, that provider shall secure that such Telephone Numbers are Adopted or otherwise used effectively and efficiently.
- 17.6 The Communications Provider shall not unduly discriminate against another Communications Provider in relation to its Adoption or use of Telephone Numbers for purposes connected with the use by that other Communications Provider, or its Customers, of any Electronic Communications Network or Electronic Communications Service.
- 17.7 The Communications Provider shall take all reasonably practicable steps to secure that its Customers, in using Telephone Numbers, comply (where applicable) with the provisions of this Condition, the provisions of the National Telephone Numbering Plan and the Non-provider Numbering Condition.

Requirements in Connection with the transfer of use of Allocated Telephone Numbers

- 17.8 The Communications Provider shall not transfer use of Telephone Numbers from the National Telephone Numbering Plan unless:
- (a) the Telephone Numbers have been Allocated to the Communications Provider; or the Communications Provider has been authorised (either directly or indirectly) to Adopt those Telephone Numbers by the person Allocated those Telephone Numbers;
 - (b) the telephone numbers are used in accordance with the National Telephone Numbering Plan; and
 - (c) the Telephone Numbers are Adopted or otherwise used effectively and efficiently.

Application for Allocation or Reservation of Telephone Numbers

- 17.9 When applying for an Allocation or reservation of Telephone Numbers, the Communications Provider shall:
- (a) use an appropriate application form as directed by Ofcom from time to time as it thinks fit;
 - (b) provide such information as is required by such application form; and
 - (c) provide to Ofcom, on request, any other information considered by Ofcom to be relevant to the application, and the supply of which does not place an undue burden on the Communications Provider.
- 17.10 Ofcom will determine, taking into account the provisions of the National Telephone Numbering Plan, any application for Telephone Numbers by the end of the period of three weeks after the date of the receipt by it of the completed application form. Where Ofcom has required any additional information under paragraph 17.9(c) in relation to any application, Ofcom will determine the application by the end of the period of three weeks after the date of the receipt by it of that additional information.

Allocation of Telephone Numbers for a limited period

- 17.11 Ofcom may Allocate Telephone Numbers to the Communications Provider for a limited period only if the duration is appropriate for the service concerned in view of the objective pursued and taking due account of the need to allow for an appropriate period for investment amortisation.
- 17.12 Where Telephone Numbers are Allocated to the Communications Provider by Ofcom for a limited period of time, Ofcom may withdraw any such Allocated numbers at the end of the set period.

Charging for Specified Geographic Numbers

- 17.13 The Communications Provider shall pay to Ofcom any applicable Annual Number Charge within 14 days of receipt of an invoice from Ofcom.

17.14 The Annual Number Charge will be billed annually in arrears following the end of each Charging Year.

17.15 The Annual Number Charge for a Communications Provider shall be:

- (a) the charges applicable to that Communications Provider calculated in accordance with paragraph 17.16; less
- (b) any reduction applicable to that Communications Provider calculated in accordance with paragraph 17.17.

17.16 In respect of each Specified Geographic Number the Communications Provider must pay £0.1/365 for every day within the Charging Year for which that Specified Geographic Number is Allocated to it. Such amounts are payable irrespective of whether or not a Specified Geographic Number has been Adopted or is in use.

17.17 If relevant, the amount of any reduction for a Communications Provider in respect of a Charging Year shall be:

- (a) $(\text{the total number of the Communications Provider's Ported Numbers}) \times \text{£}0.1 \div (\text{the Average Industry Utilisation Rate})$; plus
- (b) $(\text{the total number of the Communications Provider's WLR Numbers}) \times \text{£}0.1 \div (\text{the BT Average Utilisation Rate})$; plus
- (c) $(\text{the total number of the Communications Provider's Public Payphone Numbers}) \times \text{£}0.1 \div (\text{the Communications Provider Average Utilisation Rate})$.

17.18 If any reduction calculated pursuant to paragraph 17.17 exceeds the charges applicable to that Communications Provider calculated in accordance with paragraph 17.16, the Annual Number Charge shall be zero.

Withdrawal of a Number Allocation

17.19 It is hereby declared that Ofcom may withdraw an Allocation of Telephone Numbers from a Communications Provider where:

- (a) the Communications Provider has not Adopted those Telephone Numbers within six months, or such other period as Ofcom may from time to time direct, from the date on which the Telephone Numbers were Allocated, or
- (b) in relation to an Allocation of a series of Telephone Numbers, the Communications Provider has not Adopted those Telephone Numbers to any significant extent within six months, or such other period as Ofcom may from time to time direct, from the date on which the series of Telephone Numbers was Allocated.

Requirements in connection with the use of telephone numbers

17.20 In preparation for the fulfilment of its obligations under paragraphs 17.22 to 17.32 from (and including) the Effective Date, the Communications Provider must take all steps it considers necessary and as Ofcom may direct prior to the Effective Date.

17.21 Before the Effective Date, where Customers of a Communications Provider are making calls to Non-Geographic Numbers starting 03, Harmonised numbers for

harmonised services of social value (116XXX numbers) or Non-Geographic Numbers starting 0870, the Communications Provider shall comply with the designations for those numbers in Part A of the National Telephone Numbering Plan.

17.22 When providing an Electronic Communications Service by means of an Unbundled Tariff Number on or after the Effective Date, the Communications Provider must comply with the tariff principles set out in paragraphs 17.24 – 17.30 and any applicable maximum price specified in the National Telephone Numbering Plan.

17.23 Paragraph 17.22 does not apply in respect of—

- (a) calls to an Unbundled Tariff Number from a Public Pay Telephone;
- (b) calls originating outside of the United Kingdom to an Unbundled Tariff Number.

17.24 The retail price for a call to an Unbundled Tariff Number which is charged to a Consumer is the sum of—

- (a) the Access Charge Element; and
- (b) the Service Charge Element, subject to any special offers, discounts or call bundling arrangements which the Communications Provider offers to that Consumer.

17.25 The Access Charge must—

- (a) not vary within a Consumer's tariff package by reference to:
 - (i) the Unbundled Tariff Number that is called; or
 - (ii) the time or day of the call;
- (b) be set at a pence per minute rate.

17.26 The Service Charge—

- (a) must not vary according to the Communications Provider that retails or originates the call;
- (b) must not vary by the time or day of the call;
- (c) must be no greater than any applicable maximum price specified in the National Telephone Numbering Plan;
- (d) may be set at a pence per minute, a pence per call rate, or a rate which combines a pence per minute rate and a pence per call rate;
- (e) must not require another Communications Provider to have systems able to accommodate more Price Points than are required under paragraph 17.31, unless that Communications Provider agrees otherwise.

17.27 For the purpose of calculating an Access Charge Element, the Communications Provider:

- (a) may round up the length of the call to 1 minute for a call lasting less than 1 minute; and
 - (b) for a call lasting more than 1 minute but less than a whole number of minutes, must treat that call in accordance with the rounding principles it would apply to a geographic call of an equivalent length for the purpose of billing a Consumer.
- 17.28 For the purpose of calculating the Service Charge Element where the Service Charge comprises or includes a pence per minute rate, the Communications Provider must round up the length of the call to the next nearest whole second for a call lasting less than a whole number of seconds (so that, for example, a call lasting 3 minutes 14.5 seconds would be charged in respect of the Service Charge Element, at the applicable Service Charge multiplied by 3.25).
- 17.29 Paragraph 17.30 applies if both the following conditions in respect of a call to an Unbundled Tariff Number are satisfied —
- (a) the Consumer has purchased a bundle of inclusive call minutes or inclusive calls from the Communications Provider, which includes call minutes (or calls) to one or more Unbundled Tariff Numbers; and
 - (b) the call is to an Unbundled Tariff Number which counts towards remaining minutes (or calls) in the bundle of inclusive minutes (or calls) purchased by the Consumer.
- 17.30 Where this paragraph applies, the Access Charge Element shall be deemed to be zero.
- 17.31 For the purpose of calculating and billing the Service Charge Element of the retail price for calls to Unbundled Tariff Numbers on or after the Effective Date, the Communications Provider must ensure that:
- (a) with effect for the period of 12 months beginning on the Effective Date, it has systems able to accommodate up to eighty (80) different Price Points; and
 - (b) with effect from the expiry of the period referred to in paragraph 17.31(a), it has systems able to accommodate up to one hundred (100) different Price Points.
- 17.32 In relation to the obligations under paragraph 17.31, the Price Points accommodated by the systems of the Communications Provider must:
- (a) reflect on a fair and reasonable basis the rates proposed to the Communications Provider by other providers in respect of their Service Charges, taking account of the volume and range of such proposals; and
 - (b) be set in increments of no less than £0.01.
- 17.33 For the purposes of this Condition:
- (a) “Access Charge” means a rate set by a Communications Provider in accordance with paragraph 17.25 in respect of the retail and origination of a call to an Unbundled Tariff Number and its conveyance up to and including

the Assumed Handover Point for the purpose of calculating the amount payable by a Consumer for making such a call;

- (b) “Access Charge Element” means, in respect of a call to an Unbundled Tariff Number retailed to a Consumer:
 - (i) the amount produced by multiplying the Access Charge applicable to that Consumer by the length of the call, in accordance with paragraph 17.27; or
 - (ii) where paragraph 17.30 applies, zero.
- (c) “Affiliated Company” means any subsidiary or holding company of the Communications Provider, or any subsidiary of a holding company of the Communications Provider, all as defined in section 1159 of the Companies Act 2006;
- (d) “Annual Number Charge” is a charge invoiced by Ofcom to a Communications Provider in respect of a Charging Year and is calculated in accordance with paragraph 17.15;
- (e) “Assumed Handover Point” means the point of interconnection nearest to the origination of a call to an Unbundled Tariff Number at which the call may be handed over to the Electronic Communications Network of another Communications Provider for conveyance. For these purposes, where the call is routed via a Transit Network, the Assumed Handover Point is deemed to be the nearest point of ingress from the Electronic Communications Network on which the call originates to that Transit Network;
- (f) “Average Industry Utilisation Rate” means the weighted average utilisation rate of Specified Geographic Numbers for the industry as calculated by Ofcom and notified to Communications Providers prior to the first Charging Year;
- (g) “BT” means BT Group plc;
- (h) “BT Average Utilisation Rate” means the average utilisation rate of Specified Geographic Numbers Allocated to BT as calculated by Ofcom and notified to BT prior to the first Charging Year;
- (i) “Charging Year” means the 12 month period beginning on 1 April and ending on 31 March (excluding 29 February in any leap year), and the first Charging Year shall be 1 April 2013 to 31 March 2014;
- (j) “Communications Provider” means a person who provides an Electronic Communications Network or an Electronic Communications Service;
- (k) “Communications Provider Average Utilisation Rate” means the average utilisation rate of Specified Geographic Numbers Allocated to the relevant Communications Provider as calculated by Ofcom and notified to the Communications Provider prior to the first Charging Year;
- (l) “Consumer” means any natural person who uses or requests a Public Electronic Communications Service for purposes which are outside his or her trade, business or profession;

- (m) “Effective Date” means 1 July 2015;
- (n) “Geographic Area Code” has the meaning given to it in the National Telephone Numbering Plan;
- (o) “Geographic Number” has the meaning given to it in the National Telephone Numbering Plan;
- (p) “Non-Geographic Number” has the meaning given to it in the National Telephone Numbering Plan;
- (q) “Non-provider Numbering Condition” means the condition that applies to persons other than communications providers relating to the use of Unbundled Tariff Numbers and made on 12 December 2013 under section 59 of the Act;
- (r) “Ported Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) subject to an arrangement under which that Communications Provider had ported, in accordance with GC 18, that Specified Geographic Number to a person who was not an Affiliated Company;
- (s) “Price Point” means a rate which may be set as a Service Charge and is used for calculating or billing the Service Charge Element of the retail price for a call to an Unbundled Tariff Number which is charged to a Consumer;
- (t) “Public Payphone Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) in use in respect of a Public Pay Telephone service provided under a Universal Service Obligation;
- (u) “Service Charge” means the rate set by a Communications Provider in accordance with paragraph 17.26 in respect of the conveyance of a call to an Unbundled Tariff Number from the Assumed Handover Point to the point of termination and the enabling of a Consumer to use an Unbundled Tariff Number to access any service provided by means of that number;
- (v) “Service Charge Element” means, in respect of a call to an Unbundled Tariff Number retailed to a Consumer—
 - (i) the amount produced by multiplying the Service Charge for that Unbundled Tariff Number by the length of the call in accordance with paragraph 17.28, where the Service Charge is charged at a pence per minute rate;

- (ii) an amount equal to the Service Charge for that Unbundled Tariff Number, where the Service Charge is charged at a pence per call rate;
 - (iii) an amount equal to sum of the amounts calculated under paragraphs (i) and (ii) of this definition, where the Service Charge is charged at a rate which combines a pence per minute rate and a pence per call rate;
- (w) “Specified Geographic Number” means a Geographic Number (identified by the Geographic Area Code) set out in the Annex;
- (x) “Transit Network” means the Electronic Communications Network of a Communications Provider used to convey a call from the Electronic Communications Network of another Communications Provider to the Electronic Communications Network of a third Communications Provider;
- (y) “Unbundled Tariff Number” means a Non-Geographic Number starting 084, 087, 090, 091, 098 or 118;
- (z) “WLR” means Wholesale Line Rental, a regulated wholesale service sold by BT, which is used by the Communications Provider to provide retail customers with exchange lines and, in turn, access to other narrowband telephony services (for example, telephone calls, facsimile and dial-up internet access);
- (za) “WLR Number” means a Specified Geographic Number Allocated to the Communications Provider which Ofcom is satisfied (pursuant to information received from the Communications Provider by 1 December of the Charging Year (or such other date as Ofcom notifies prior to the start of the Charging Year)) was on a particular day (as specified by the Communications Provider) between 1 September and 31 October of the Charging Year (or such other time period as Ofcom notifies prior to the start of the Charging Year) subject to an arrangement under which that Communications Provider was providing WLR to a person who was not an Affiliated Company.

Annex to Condition 17

Geographic Numbers which are Specified Geographic Numbers for the purposes of General Condition 17

1. Specified Geographic Numbers identified by Geographic Area Code:	
Geographic Area Code	Area
01202	Bournemouth
01274	Bradford
01642	Middlesbrough
01273	Brighton
01224	Aberdeen
01793	Swindon
01908	Milton Keynes
01782	Stoke-on-Trent
01865	Oxford
01792	Swansea
01206	Colchester
01582	Luton
01604	Northampton
01603	Norwich
01223	Cambridge
01752	Plymouth
01332	Derby
01384	Dudley
01925	Warrington
01253	Blackpool
01382	Dundee
01482	Hull
01702	Southend-on-Sea
01902	Wolverhampton
01753	Sough
01483	Guildford
01452	Gloucester
01924	Wakefield
01276	Camberley
01772	Preston

In this Annex, any word or expression shall have the same meaning as it has in General Condition 17 or the National Telephone Numbering Plan.