

Freedom of Information: Right to know request

Thank you for your request for information about complaints from Angus Energy.

Your request was received on 12 April 2017 and I am dealing with it under the terms of the Freedom of Information Act 2000.

You requested the following information in relation to claims on Angus Energy's website that the BBC violated its own editorial guidelines in reporting on Angus Energy's activities:

- Has Angus Energy submitted a complaint to Ofcom regarding the BBC's coverage?; and
- If a complaint has been made, whether Ofcom considers the complaint valid?

Ofcom's Broadcast and On Demand Bulletin, published every fortnight on our website, includes our decisions about the complaints we have received as well as a summary of the complaint. Issues of the Bulletin are available via the following link to our website:

<http://stakeholders.ofcom.org.uk/enforcement/broadcast-bulletins>.

You can therefore find details of complaints we have considered about programmes in the Bulletins.

We cannot comment on whether or not Ofcom has received a complaint from Angus Energy. This information falls under the category of exempt information in [Section 44 of the Act](#). Disclosure of whether we hold such information is prohibited under [Section 393 of the Communications Act 2003](#). Section 44 is an absolute exemption and does not require a public interest test.

Timing

If you wish to exercise your right to an internal review you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF