

Freedom of Information: Right to know request

Thank you for your request for information about named contacts at Noor TV.

We received your request on 13 July 2016 and have considered it under the Freedom of Information Act 2000 ('the Act').

I understand you are checking whether Mrs Sumaira Farrukh is CEO of the Licensee for Noor TV, Mohiuddin Digital Television Ltd, and have requested a more detailed contact / officers list than the contact listed on the Ofcom website.

Ofcom does not release the names of anyone who is not already in the public domain, (i.e. the named public contact or listed on Companies House), and the information you have requested is therefore exempt under Section 44 of the Act.

Section 44 of the Act prevents organisations releasing information if another act has said that it shouldn't, in this case the Communications Act 2003. So that Ofcom can operate effectively it needs to be able to handle and share confidential correspondence with the businesses it regulates. If Ofcom was to make all this correspondence public it would undermine the confidence that regulated industries have that they can be frank and candid without the fear that these views will be published. Section 393 of the Communications Act anticipated this and prevents Ofcom releasing information if the information is about a particular business, unless it helps Ofcom to carry out its duties.

For further information on section 44 of the Act, please see:

<http://www.legislation.gov.uk/ukpga/2000/36/section/44>.

While we are unable to provide details of additional contacts at Noor TV, I can confirm that Mrs Sumaira Farrukh is not a named contact within our system.

I hope this information is helpful, if you have any further queries then please email me at information.requests@ofcom.org.uk.

Yours sincerely

:: **Alistair Hall**
information.requests@ofcom.org.uk

:: **Ofcom**
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London
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020 7981 3000
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If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exception cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House

2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF