

## Request for Information

Thank you for your request for information dated 15 June about the 'licence exempt' section on our interactive map which has been considered under the Freedom of Information Act.

There are two main forms of Licence Exempt use.

The use of mobile phones (handsets, terminals, user equipment...) that connect to a licensed network is exempted from the requirement to hold a licence, although on the spectrum map those frequency bands for this are likely to be shown as 'uplink' frequencies.

More generally though, car key fobs, model boats and planes, baby monitors and other alarm systems, wireless doorbells and garage door openers, wifi, Bluetooth etc..... are examples of where certain spectrum has been designated for exempt use. Such spectrum may be used freely by qualifying devices that conform to the technical requirements for the relevant exempt band.

I hope this information is helpful.

Kind regards  
Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

### Timing

If you wish to exercise your right to an internal review you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings  
The Secretary to the Corporation  
Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane

Wilmslow  
Cheshire  
SK9 5AF