I live in a Sheltered Retirement Development comprising of fifty leasehold flats many of which are owned by vulnerable people with limited incomes. We are being told that our Warden Call System must be upgraded and that we must pay the total cost of this.

The purpose of this response is to establish whether funding is available to groups and individuals on limited income.
Question 1: How do you envisage the model of competition changing over the next 3-5 years, and what sort of input products will be needed to support this competition?:

Question 2: Do you agree with our analysis of the requirement for xMPF?:

Question 3: What additional technical standardisation work is required to support NGN deployment?:

Question 4: What policy positions do you believe Ofcom ought to adopt in relation to interconnection between IP and TDM networks?:

Question 5: Do you have any comments on our analysis of investment uncertainty in relation to BT’s 21CN plan?:

Question 6: How do you think Ofcom should take forward considerations relating to switching involving next generation access and core networks, and which areas should we focus on?:

Question 7: Do you agree that the consumer protection principles and our approach to addressing consumer protection issues are still valid?:

Question 8: Do you agree with our assessment of how the alarm equipment incompatibility problem should be addressed?:

Question 9: What will be the impact on vulnerable consumers of replacing telecare and other alarm equipment?:

Question 10: Would it be appropriate to agree a common set of terminal equipment compatibility tests? What would be the most appropriate forum to develop these tests?:

Question 11: What other steps could be taken to help manufacturers ensure terminal equipment is compatible with the QoS parameters of NGNs?:

Question 12: Do you have any other comments about compatibility of terminal equipment with NGNs and how they should be addressed?:

Question 13: Do you think there is risk of terminal equipment incompatibility that warrants further SIP UNI standardisation? How should this be progressed?:

Question 14: Do you have any other comments about compatibility of terminal equipment with NGNs and how they should be addressed?:
Question 15: Will a slower transition from TDM to NGN networks pose a risk to voice quality of service? How should such risks be addressed?:

Question 16: Do you have any comments on the long-term trends in the evolution of networks to next-generation architectures?: