

Freedom of Information: Right to know request

Thank you for your request for information about Al Magharibia and Awrass TV Limited.

Your request was received on 12 April 2017 and I am dealing with it under the terms of the Freedom of Information Act 2000 ("the Act").

You requested the following information:

- All information held by Ofcom in relation to Al Magharibia (TLCS 001629BA/1); and
- All information held by Ofcom in relation to Awrass TV Limited.

We have interpreted your request to mean information that Ofcom holds on Al Magharibia and Awrass TV Limited relating to:

- Complaints about Al Magharibia / Awrass TV Ltd;
- Ofcom's licensing of Al Magharibia; and
- Any correspondence between Ofcom and Awrass TV Ltd.

In relation to complaints about Al Magharibia / Awrass TV Ltd, Ofcom's Broadcast and On Demand Bulletin, published every fortnight on our website, includes our decisions about the complaints we have received as well as a summary of the complaint. Issues of the Bulletin are available via the following link to our website: <http://stakeholders.ofcom.org.uk/enforcement/broadcast-bulletins>.

I can confirm that Ofcom holds no records of complaints against Al Magharibia / Awrass TV Ltd beyond the 7 April 2017 correspondence it received from you, to which we responded on 26 April 2017.

With regards to Ofcom's licensing of Al Magharibia, please find enclosed a copy of the Ofcom licence held by Awraas TV Limited.

Ofcom is unable to disclose further information relating to Al Magharibia / Awrass TV Ltd beyond that disclosed above, or in our letter of 26 April 2017. [Section 44 of the Act](#) prevents organisations releasing information if another act prohibits it. [Section 393 of the Communications Act](#) 2003 prohibits Ofcom releasing information if it is about a business, unless we have the consent of that business or releasing that information assists Ofcom to carry out its duties, neither of which apply here.

Timing

If you wish to exercise your right to an internal review you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House

Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

Switchboard: +44 (0)20 7981 3000
or +44 (0)300 123 3000

www.ofcom.org.uk

2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF