

Reference: 509633

Jerin John
Information Rights Adviser
Information.requests@ofcom.org.uk

25 January 2018

Freedom of Information: Right to know request

Thank you for your request for information where you asked about Ofcom's mobile phones.

This was received by Ofcom on 10 January and it has been considered under the Freedom of Information Act 2000 (the Act).

Please find below our response to each of the questions you asked:

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

O2

2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.

The information you requested is being withheld as it falls under the exemption in s.43 of the Act. This deals with the exemption of information that would prejudice the commercial interests of a person or company. In applying this exemption, we have had to balance the public interest in withholding the information against the public interest in disclosing the information. Annex A to this letter sets out the exemption in full, as well as the factors Ofcom considered when deciding where the public interest lay.

3. Number of Connections- Number of connections for each network provider.

We have 400 connections with O2.

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

The contract was signed for 2 years with no extensions.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.

The contract start date was July 2016.

6. Contract Expiry Date- please can you provide me with the expiry date of the signed

agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

The contract expiry date is July 2018.

7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.

The contract review date is February 2018.

8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

Andrew Curtois, Head of Vendor Management, is responsible for this contract. He can be reached on 0207 981 3000.

If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

N/A.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

N/A.

Also if the contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

N/A.

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

N/A.

If you have any queries, then please contact information.requests@ofcom.org.uk. Please remember to quote the reference number above in any future communications.

Yours sincerely,

Jerin John

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Annex A

Section 43 – where information, if disclosed, would, or would be likely to, prejudice the commercial interests of a company	
Factors for disclosure	Factors for withholding
<ul style="list-style-type: none">• Open policy making and public confidence in regulated activities	<ul style="list-style-type: none">• Specific companies are identifiable and as such their ability to conduct their business activities would be diminished if this data were publicly available at this time. Therefore, commercial interest would be prejudiced.
Reasons why public interest favours withholding information	
<ul style="list-style-type: none">• Ofcom enjoys a positive relationship with its stakeholders and external expertise in order to carry out its work, and is entrusted with commercially sensitive data provided by those companies. The release of this information into the public domain would impair both this relationship and could make it more difficult to procure services in future.	