## **Representing:**

Organisation

## What do you want Ofcom to keep confidential?:

Keep part of the response confidential

### If you want part of your response kept confidential, which parts?:

Name & organisation

#### Ofcom may publish a response summary:

Yes

### I confirm that I have read the declaration:

Yes

# Of com should only publish this response after the consultation has ended:

You may publish my response on receipt

# Question 1: Do you agree with our analysis of consumer detriment on the 070 number range?:

No. Although there may be some confusion about 070 and mobile numbers, there is no benefit to the owner of the 070 numbers in my particular instance only use the number for initial contact. This avoids having to deal with number and location changes. This number appears on recorder material that I make that is typicvally retained for may years or even decades - I therefore need the number to remain active in the future.

# Question 2: Do you agree that the costs outweigh the benefits in relation to closing the 070 number range and migrating users to an alternative range?:

No - see above.

### Question 3: Do you agree that Ofcom should keep the 070 range open and monitor the market in light of enforcement action by PhonepayPlus?:

Yes I think the 070 range should remain open.

Question 4: Do you agree that Ofcom should require OCPs to give greater prominence to the cost of calling 070 numbers in published price lists and promotional material?:

Yes I think there is some confusion and needs more clarity.

Question 5: Do you agree that Ofcom should amend its guidance to ensure that PNS providers carry out appropriate due diligence of suballocatees of personal numbers?:

Yes the usage should be fair and uncompromised.

**Question 6: Do you agree that Ofcom should not bar the presentation of 070 CLI? Please provide evidence to support your response:** 

I am ambivalent on this question.

Question 7: Should services provided by, for example, Hospedia, Premier Telesolutions and Trader Media be provided on an alternative number range to 070? Please provide any evidence to support your views.:

Probably.

**Question 8: Do you agree that Ofcom should withdraw formally the requirement for pre-call announcements on 070 Personal Numbers?:** 

Yes - this adds to the cost and confusion. In my case the whole call could be as short as a pre-announcement.

### **Additional comments:**