

14<sup>th</sup> October 2009

Sara Winter  
Ofcom  
Riverside House  
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SE1 9HA

Dear Sara Winter

re: 2009 Ofcom Access services review

**Audio description is a brilliant service that has completely revolutionised my enjoyment of television. It's a narrative that describes the action, body language, facial expressions or scenery - all things that I might otherwise miss.**

I understand the Ofcom Access Services review includes three options for the future of audio description. I am requesting that Ofcom choose option two and increase audio description to 20% across all channels.

Audio description helps me to understand what is happening and therefore heightens my enjoyment and understanding of any given programme.

Please take onboard my request for an increase of audio description to 20 per cent.