

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No This is particularly relevant in the case of recorded delivery mail where the whole point of using the service is to ensure the goods get to the intended recipient. I cannot see how a third party can give a valid receipt.

While I accept there may be a case for the service it should be on an opt in basis

Furthermore what is the definition of a neighbour - next door? across the street? three doors down?.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Most reputable on line suppliers insist on goods being delivered to the same address as the card holder as a fraud reduction measure. This negates this measure as a fraudster will be able to use the details of a neighbour who he knows is always out at delivery times confident that the post office will divert the goods to him.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: