

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, this should be an opt-in service, not opt-out. It is very unclear as to what will happen to mail which is left with a neighbour but subsequently goes missing, I feel that this needs to be addressed.

Also, there are problems with postal workers failing to leave cards, or complete cards clearly when packages are undelivered. I feel this is a clear failing and needs to be addressed.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

There are many people who do not have an immediately identifiable neighbour due to unusual street layouts.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: