

NEWS CONSUMPTION SURVEY – ADULT F2F QUESTIONNAIRE (16 05 23)

READ OUT

Good afternoon/evening, my name is ... from Lake Market Research. We're conducting a study about how people get their news across the UK, and we're keen to get your views.

This study is being carried out for Ofcom (the Office of Communications), which is responsible for overseeing communication services in the UK.

All information received is strictly confidential and will be carried out in accordance with the MRS Code of Conduct.

Lake Market Research operates within the confines of the General Data Protection Regulation 2016 and any data collected and processed will be anonymised so individuals will not be identified. During the course of the study you will be asked to provide personal information such as your gender, age and ethnicity but it's up to you if you want to provide this. We may ask you for your name or contact number for the purposes of quality control but provision of this is entirely voluntary. The information collected by Lake Market Research is on behalf of, and will remain, the property of Ofcom and will not be passed on to any third parties.

Do you agree to proceed with the survey on this basis?

1. Yes
2. No

If you would like to check that Lake Market Research is a bona fide market research agency, please contact the Market Research Society on 0800 9759596. For more information about how Lake uses your information, please visit our website www.lake-research.com/quality.

SECTION A: SCREENING QUESTIONS

ASK ALL

SHOW SCREEN/READ OUT. SINGLE CODE

A1) Which of the following are you?

1. Man
2. Woman
3. Non-binary
4. Prefer to use another term (please state)
5. Prefer not to say

ASK ALL

A2) How old are you?

PLEASE WRITE IN AGE

TEXT BOX

Rather not say

ASK ALL RESPONDENTS WHO RATHER NOT SAY AGE ON LAST BIRTHDAY AT A2

SHOW SCREEN / READ OUT BANDS. SINGLE CODE

A3) Which of the following age bands are you in?

1. 16-17
2. 18-24
3. 25-34
4. 35-44
5. 45-54
6. 55-64
7. 65-74
8. 75+

ASK ALL

PROBE FULLY. TYPE IN, THEN SINGLE CODE

A4a) What is the occupation of the Chief Income Earner in your household, that is the person with the largest income whether from employment, pension, state benefits, investments, or any other source?

If the Chief Income Earner is retired and has an occupational pension please answer for their most recent occupation. If the Chief Income Earner is not in paid employment but has been out of work for less than 6 months, please answer for their most recent occupation.

TEXT BOX

- IF RETIRED, ASK FOR PREVIOUS OCCUPATION IF PRIVATE PENSION RECEIVED
- IF SELF-EMPLOYED OR MANAGERIAL, ASK FOR NUMBER OF EMPLOYEES RESPONSIBLE FOR
- IF LOCAL AUTHORITY, CIVIL SERVICE OR ARMED FORCES, ASK GRADE/RANK
- ASK FOR DETAILS OF TRAINING/QUALIFICATIONS

1. A
2. B
3. C1
4. C2
5. D
6. E

ASK ALL

A5) What is your postcode? Please note: this question will only be used to assign you to a region of the UK and not to identify where you live.

TEXT BOX

1. Don't know
2. Prefer not to say

SCRIPTER, AUTOCODE FROM POSTCODE INTO THE FOLLOWING TV REGIONS AND SHOW RELEVANT REGION IN LATER QUESTIONS. NOTE: POSTCODE NEEDS TO BE VALIDATED AS FULL POSTCODE (7/8 CHARACTER NOTATION)

A6) TV REGIONS

1. BBC North East and Cumbria
2. BBC North-West
3. BBC Yorkshire & Lincolnshire
4. BBC Midlands West
5. BBC Midlands East
6. BBC East
7. BBC West
8. BBC South
9. BBC South West
10. BBC South East
11. BBC London
12. BBC Wales
13. BBC Scotland
14. BBC Northern Ireland

SCRIPTER, AUTOCODE FROM POSTCODE INTO THE FOLLOWING URBANITY/RURALITY CODES

A7) URBANITY/RURALITY

URBAN:

1. Large city
2. Smaller city / large town
3. Medium town
4. Small town <10 miles of a large settlement
5. Small town >10 miles from a large settlement

RURAL:

6. <10 miles of a large settlement

REMOTE RURAL:

7. >10 miles from a large settlement

ASK ALL

SHOW SCREEN / READ OUT. MULTI CODE

A7b) How would you describe your national identity?

1. English
2. Welsh
3. Scottish
4. Northern Irish
5. British
6. Irish
7. Other (Please write in)

ASK ALL

SHOW SCREEN / READ OUT. SINGLE CODE

A8a) Which of these best describes your ethnic origin?

A: White

1. English / Welsh / Scottish / Northern Irish / British
2. Irish
3. Gypsy or Irish traveller
20. Roma
4. Any other White background

B: Mixed

5. White and Black Caribbean
6. White and Black African
7. White and Asian
8. Any other Mixed background

C: Black or Black British

9. Caribbean
10. African
11. Any other Black, Black British or Caribbean background

D: Asian or Asian British

12. Indian
13. Pakistani
14. Bangladeshi
15. Chinese
16. Any other Asian background

E: Other Ethnic Group

19. Arab
17. Any other ethnic group
18. Prefer not to say

ASK ALL

SHOW SCREEN / READ OUT. SINGLE CODE

A8b) How long have you lived in the UK for?

1. All my life / born in UK
2. Less than 6 months
3. 6 months to 1 year
4. 1 to 2 years
5. 3 to 5 years
6. 6 to 10 years
7. 11 to 15 years
8. 16 to 20 years
9. 21 to 30 years
10. 31 to 40 years
11. 41 to 50 years
12. More than 50 years

ASK ALL

SHOW SCREEN / READ OUT. SINGLE CODE

A9) What is your religion?

1. No religion
2. Catholic
3. Church of England/Scotland/Ireland
4. Other Christian
5. Buddhist
6. Hindu
7. Jewish
8. Muslim
9. Sikh
10. Any other religion, please describe
11. Prefer not to say

SECTION B: INTERESTS AND TECHNOLOGY
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ASK ALL

RANDOMISE CODES 1-11

SHOW SCREEN / READ OUT. MULTI CODE

B1) I would first of all like to know about some of your interests. Which of the following are you interested in?

1. News and Current affairs
2. Sport
3. Film and Cinema
4. Books
5. Music
6. Politics
7. Business
8. Cars/motoring
9. Holidays/travel
10. Cooking
11. Fashion
12. None of these

ASK ALL

SHOW SCREEN/READ OUT

SINGLE CODE

I13) Typically, how many hours do you spend online per week?

This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online. Please include both work and personal use, and use on any device.

READ OUT

30+ hours	1
20-29 hours	2
15-19 hours	3
11 – 14 hours	4
8-10 hours	5
6-7 hours	6
3-5 hours	7
1-2 hours	8
Less than 1 hour	9
None	10
DON'T READOUT Don't know	11

ASK IF I13 NOT CODE 10

SHOW SCREEN / READ OUT. MULTI CODE

B2) Which of the following do you ever use, if at all?

1. In home internet access
2. Internet access while travelling
3. Internet access at work or place of study
4. Internet access in a public place (e.g. a café or library)
5. Internet access elsewhere

ASK ALL

RANDOMISE CODES 1-11

SHOW SCREEN / READ OUT. MULTI CODE

B3) Through which of the following ways, if any, do you receive television in your household? Please think about all the TV sets in your household

1. Sky - Digital Satellite TV for a monthly subscription
2. Satellite TV from someone other than Sky
3. Free-Sat – Digital Satellite TV WITHOUT a monthly subscription
4. Virgin Media through cable
5. Freeview through a TV aerial and set-top box (**N IRELAND**: including Republic of Ireland Freeview / Saorview in Northern Ireland)
6. TV set which has Freeview channels built in (without a separate set-top box)
7. YouView set top box
8. BT TV (formerly BT Vision)
9. Talk Talk TV
10. EE TV
11. NOW TV
12. Other – WRITE IN
13. No TV – FIX AND MUTUALLY EXCLUSIVE
14. DON'T KNOW

ASK ALL

SHOW SCREEN / READ OUT. MULTI CODE

RANDOMISE CODES 1-8

B4) Do you personally own any of the following devices?

1. Mobile phone
2. Laptop computer
3. Tablet Computer e.g. iPad or Samsung Galaxy
4. E-book Reader e.g. Kindle or Kobo
5. Static gaming device e.g. Xbox, Playstation, Nintendo Wii
6. Portable gaming device e.g. PSP or Nintendo DS
7. MP3 player e.g. iPod Touch
8. Smart Speaker e.g. Amazon Echo/Dot, Google Home
9. Other mobile device
10. None of these
11. DON'T KNOW

ASK ALL WHO PERSONALLY USE A MOBILE PHONE (B4 – CODE 1).

B5) Do you personally use a Smartphone?

SINGLE CODE

READ OUT, IF NECESSARY:

A Smartphone is a phone on which you can easily access emails, download files and apps, as well as view websites and generally surf the internet. Popular brands of Smartphone include iPhone, Android phones such as the Samsung Galaxy Note or Microsoft Windows phones such as Nokia Lumia.

1. Yes
2. No
3. DON'T KNOW

SECTION C: SOURCES FOR NEWS

READ OUT

I would now like to ask you some questions about your personal use of news.

People get news in different ways. Some watch TV or listen to the radio in the morning, while they're getting up or driving to work. Others read newspapers or look at news on their mobiles on their commute. Some will read it online throughout the day either on a PC, laptop or mobile phone app. Others get news updates through social media such as Facebook and Twitter and many watch the news on TV in the evening or have the radio on in the background.

So when answering the following questions, please think about your whole day and all the times you might be in contact with news

By 'news' I mean news and current affairs in <[TEXT AS BELOW]> FILTERED, across the UK and from around the world.
<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

ASK ALL**ROTATE CODES 1-9, 12****PLEASE KEEP CODES 12, 4, 5, 6 & 7 TOGETHER IN THE ROTATION. ALWAYS SHOW CODE 12 FIRST****SHOW SCREEN/READ OUT****MULTI CODE****C1) Which of the following platforms do you use for news nowadays?**

1. Television
2. Newspapers (printed)
3. Radio
12. Podcasts
4. Social media on a computer/laptop/tablet
5. Social media on a mobile phone
6. Other internet sources on a computer/laptop/netbook/tablet (including apps you've downloaded and those automatically loaded onto your device)
7. Other internet sources on a mobile phone (including apps you've downloaded and those automatically loaded onto your phone)
8. Interactive TV services via the 'red button' or apps on the TV
9. Magazines (print)
10. Word of mouth (family / friends / colleagues) – in person/by phone/email
11. None of these [GO TO G1]

ASK ALL WHO USE OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 6-7)

ROTATE CODES 1-8

SHOW SCREEN/READ OUT

MULTI CODE

C2) You said you use internet sources (on any device) for news nowadays. Which of the following do you use to get news?

1. Websites/apps of **newspapers** such as theguardian.com or Mail Online
2. Websites/apps of **news magazines** such as The Economist or The Week
3. Websites/apps of **TV and radio companies** such as BBC News Online or Sky News Online
4. **Social media sites** such as Facebook, Twitter, etc.
11. **Video-sharing platforms** such as YouTube, Vimeo, etc.
5. **Search engines** such as Google, Bing, etc.
6. Websites/apps of **online news organisations** like Huffington Post, Vice, BuzzFeed, etc.
7. **Websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators')**
8. **Blogs**
9. **Other** (WRITE IN)
10. DON'T KNOW

SCRIPTER: BACK CODE AS 'SOCIAL MEDIA' USER IF C2 = CODE 4 AND C1 ≠ 4 OR 5

SECTION D: CONSUMPTION OF NEWS ON PLATFORMS AND SOURCES
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ASK ALL

ROTATE 'TYPES OF NEWS' CODES 1-9, 12

SHOW SCREEN/READ OUT

SINGLE CODE PER TYPE OF NEWS CONTENT

D1) Where do you tend to go most often for each of the following types of news content?

Firstly, where do you tend to go most often for [insert type of news]?

REPEAT FOR ALL OTHER TYPES OF NEWS CONTENT

Types of news:

1. Local news
2. UK news
3. Foreign/international news
4. Celebrity news
5. Headlines – i.e. Top stories
6. Breaking news – i.e. News that's happening now
7. Political news
8. In depth analysis
9. Sports

SCRIPTER: ONLY SHOW RELEVANT CODES FROM C1

Sources go to first:

1. Television
2. Newspapers (printed)
3. Radio
12. Podcasts
4. Social media on a computer/laptop/netbook/tablet
5. Social media on a mobile phone
6. Other internet sources on a computer/laptop/netbook/tablet (including apps you've downloaded and those automatically loaded onto your device)
7. Other internet sources on a mobile phone (including apps you've downloaded and those automatically loaded onto your phone)

8. Interactive TV services via the 'red button' or apps on the TV
9. Magazines (print)
10. Word of mouth (family / friends / colleagues) – in person/by phone/email
11. Not interested in this news content

**FOR THE REMAINING QUESTIONS IN THIS SECTION, DISPLAY ONLY SOURCES USED FOR NEWS NOWADAYS AT C1
ASK ALL WHO HAVE SELECTED TELEVISION NOWADAYS AT C1 (C1=1)**

ROTATE BETWEEN CODES 1-10, 29; 11-24

SHOW SCREEN/READ OUT

MULTI CODE

D2a) Thinking specifically about <SOURCE USED AT C1 CODE 1>, which of the following do you use for News nowadays – i.e. which have you watched in the last month or so for news? Are there any others?

1. BBC One
2. BBC Two
30. BBC Three
3. BBC Four
4. BBC Alba (**SCOTLAND**)
28. BBC Scotland TV channel (on TV between 7pm and midnight) (**SCOTLAND**)
5. BBC Parliament
6. ITV1 (formerly ITV) (**ALL**) / ITV WALES (**WALES**) / UTV (**N IRELAND**) / STV (**SCOTLAND**)
7. Channel 4
8. S4C (**WALES**)
9. Channel 5
10. RTE Channels / Virgin Media One (formerly known as TV3) / TG4 (**N IRELAND**)
11. Sky News Channel
12. BBC News Channel
13. CNN
14. CNBC
15. Euronews (English version)
16. Euronews (Non English version)
17. Al Jazeera (English version)
18. Al Jazeera (Arabic version)
19. Bangla TV
20. TF1
21. France 24
29. GB News
24. Bloomberg TV
31. TalkTV
25. Other channel(s) - Specify (WRITE IN) *NB: WE PLAN TO USE AN ALPHA NUMERIC PRE-CODE LIST HERE THAT WILL DEFAULT TO THE SOR MASTER SOURCE FILE (HERE AND AT ALL SIMILAR QUESTIONS)*
26. None of these
27. DON'T KNOW

ASK ALL WHO HAVE SELECTED TELEVISION, OTHER INTERNET SOURCES OR INTERACTIVE TV NOWADAYS AT C1 (C1=CODES 1, 6, 7 OR 8)

D2ai) Which, if any, of the following on-demand or catch up services do you use for News nowadays – i.e. which have you used in the last month or so for news? Are there any others?

ROTATE CODES

SHOW SCREEN/READ OUT

MULTI CODE

1. BBC iPlayer
2. ITVX (formerly ITV hub)/ITVX premium (formerly ITV hub+)-~~STV Player~~
3. All 4/All4+
4. STV Player
5. My5
6. S4C Clic
7. Other - Specify (WRITE IN)
8. None of these

ASK ALL WHO HAVE SELECTED TELEVISION CHANNELS AT D2a (D2a 1-24, 28-31) OR ON-DEMAND/CATCH UP SERVICES AT D2ai (D2ai 1-5)

IF OTHER SPECIFY CHOSEN AT D2a (CODE 25) OR D2ai (CODE 4) PLEASE SHOW TYPED IN RESPONSES

SHOW SCREEN/PROBE TO PRECODES

SINGLE CODE FOR EACH TV CHANNEL

D2b) And typically how often do you watch the news on...<CODE SELECTED AT D2a>,

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ASK ALL WHO HAVE USED NEWSPAPER NOWADAYS AT C1 (C1=2)

ROTATE BETWEEN CODES 1-10; CODES 11-21, 25-27

SHOW SCREEN/READ OUT

MULTI CODE

D3a) Thinking specifically about daily newspaper(s), which of the following do you use for news nowadays – i.e. which have you read in the last month or so? By newspapers we mean the paper versions and not the websites or apps. Are there any others?

1. The Sun
2. The Daily Mail
3. The Daily Star
4. The Daily Express
5. The Daily Mirror
6. The Guardian
7. The 'i'
8. The Times
9. The Daily Telegraph
10. The Financial Times
11. The Herald (SCOTLAND)
12. The Scotsman (SCOTLAND)
13. The Daily Record (SCOTLAND)
14. The National (SCOTLAND)
15. The Press and Journal (SCOTLAND)
16. The Courier (SCOTLAND)
17. The Belfast Telegraph (NORTHERN IRELAND)
25. The News Letter (NORTHERN IRELAND)
18. The Irish News (NORTHERN IRELAND)
19. South Wales Echo (WALES)
26. The Western Mail (WALES)
27. The Daily Post (WALES)
20. The Metro
21. The Evening Standard
22. Any local daily newspaper- Specify (WRITE IN)
23. None of these / Don't read a Daily Newspaper
24. DON'T KNOW

ASK ALL WHO HAVE SELECTED DAILY NEWSPAPERS AT D3a (D3a =28-48)

IF OTHER SPECIFY (CODE 49) CHOSEN AT D3a PLEASE SHOW TYPED IN RESPONSES

SHOW SCREEN/PROBE TO PRECODES

SINGLE CODE FOR EACH NEWSPAPER

D3b) And typically how often do you read the news in...<ONLY ASK FOR CODES SELECTED AT D3a>?

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ASK ALL WHO HAVE USED NEWSPAPER NOWADAYS AT C1 (C1=2)

ROTATE BETWEEN CODES 1-9 + 21; 10-16

SHOW SCREEN/READ OUT

MULTI CODE

D4a) Thinking specifically about weekly newspaper(s), which of the following do you use for news nowadays – i.e. which have you read in the last month or so? By newspapers we mean the paper versions and not the websites or apps. Are there any others?

1. The Sun on Sunday
2. The Mail on Sunday
3. The Daily Star on Sunday
4. The Sunday Express
5. The Sunday Mirror
6. The Observer
7. The Sunday Times
8. The Sunday Telegraph
9. The Sunday People
21. The New European
10. The Herald on Sunday (formerly The Sunday Herald) (SCOTLAND)
11. The Sunday Post (SCOTLAND)
12. The Sunday Mail (SCOTLAND)
13. Scotland on Sunday (SCOTLAND)
22. The Sunday National (SCOTLAND)
14. Wales on Sunday (WALES)
15. Sunday Life (NORTHERN IRELAND)
16. Sunday World (NORTHERN IRELAND)
17. Any local paid weekly paper - Specify (WRITE IN)
18. Any local free weekly newspaper – Specify (WRITE IN)
19. None of these / Don't read a Weekly Newspaper
20. DON'T KNOW

ASK ALL WHO HAVE SELECTED WEEKLY NEWSPAPERS AT D4a (D4a=52-67)

IF OTHER SPECIFY (CODES 68 OR 69) CHOSEN AT D4a PLEASE SHOW TYPED IN RESPONSES

SHOW SCREEN/PROBE TO PRECODES

SINGLE CODE FOR EACH NEWSPAPER

D4b) And typically how often do you read the news in...<CODES SELECTED AT D4a>?

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ASK ALL WHO HAVE USED MAGAZINES NOWADAYS AT C1 (C1=9)

ROTATE BETWEEN CODES 1-4

SHOW SCREEN/READ OUT

MULTI CODE

D5a) Thinking specifically about magazines, which of the following do you use for news nowadays – i.e. which have you read in the last month or so? By magazines we mean the paper versions and not the websites or apps. Are there any others?

1. Private Eye magazine
2. The Economist magazine
3. The Week magazine
4. Time magazine
12. Spectator
5. Other 1st magazine (WRITE IN)
6. Other 2nd magazine (WRITE IN)
7. Other 3rd magazine (WRITE IN)
8. Other 4th magazine (WRITE IN)
9. Other 5th magazine (WRITE IN)
10. None of these
11. DON'T KNOW

**ASK ALL WHO HAVE SELECTED MAGAZINES AT D5a (D5a = 71-74)
IF OTHER SPECIFY (CODE 75) CHOSEN AT D5a PLEASE SHOW TYPED IN RESPONSES
SHOW SCREEN/PROBE TO PRECODES
SINGLE CODE FOR EACH MAGAZINE**

D5b) And typically how often do you read the news in...<CODES SELECTED AT D5a>?

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ASK ALL WHO HAVE USED RADIO NOWADAYS AT C1 (C1=3)

**ROTATE BETWEEN CODES 1-8, 21, 35, 36, 22, 23; 9-19, 45, 37; 20, 38-49, 34, 24 - WITH 32 AND 33 AT THE BOTTOM
SHOW SCREEN/READ OUT**

MULTI CODE

D6a) Thinking specifically about <SOURCE USED AT C1 CODE 3>, which of the following do you use for news nowadays – i.e. which have you listened to in the last month or so for news? Please Include any stations you listen to via other services, such as RadioPlayer or BBC Sounds. Are there any others?

1. BBC Radio 1
2. BBC Radio 2
3. BBC Radio 3
4. BBC Radio 4
5. BBC Radio 5 Live
8. BBC World Service
21. BBC Radio Scotland (SCOTLAND)
35. BBC Radio Wales (WALES)
36. BBC Radio Ulster/ Foyle (NI)
52. BBC Radio nan Gàidheal (SCOTLAND)
53. BBC Radio Cymru/ Cymru 2 (Wales)
22. Any other BBC local/regional radio station - Specify (WRITE IN)
23. Any other BBC Radio Station (WRITE IN)
9. Classic FM
10. talkSPORT / talkSPORT2 / talkRADIO
12. Any LBC Radio Station
13. Any Heart Radio Station
14. Any Absolute Radio Station
15. Any Capital Radio Station
17. Any Kiss Radio station
18. Any Smooth Radio
19. Any Magic Radio Station
45. Times Radio
20. Cool FM (NI)
49. Q Network (NI)
50. U105 (NI)
34. Any community (not for profit) radio station
24. Other local commercial radio station(s) (a local station that has advertising) - Specify (WRITE IN)
37. Virgin Radio
38. Hits Radio
39. Clyde 1/ Forth 1/ West Sound/ Tay FM/ Northsound 1 / MFR (Scotland)
51. Clyde 2/Forth 2/ Westsound 2 / Tay 2/ Northsound 2/ MFR 2 (Scotland)
46. Original 106/Pure Radio/Kingdom FM (Scotland)
40. Radio Borders/ CFM
41. Radio City/ City Talk 105.9/ Rock FM/ Key Radio
42. Metro radio/ TFM
43. Hallam FM/ Viking FM/ Radio Aire
44. Wave 105 FM
32. None of these
33. DON'T KNOW

**ASK ALL WHO HAVE SELECTED RADIO STATIONS AT D6a (D6a =78-100; 103-107)
IF OTHER SPECIFY (CODES 100-102, 108) CHOSEN AT D6a PLEASE SHOW TYPED IN RESPONSES
SHOW SCREEN/PROBE TO PRECODES
SINGLE CODE FOR EACH RADIO STATION**

D6b) And typically how often do you listen to the news on...<CODE SELECTED AT D6a>,

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ASK ALL WHO HAVE USED SOCIAL MEDIA NOWADAYS AT C1 (C1=CODES 4 OR 5)

ROTATE BETWEEN CODES 1-10, 14

SHOW SCREEN/READ OUT

MULTI CODE

D7a) Thinking specifically about social media (on any device), which of the following do you use to access news nowadays – i.e. which have you used in the last month or so to access news? Are there any others?

1. Facebook
3. Instagram
4. LinkedIn
5. Reddit
6. Snapchat
7. Tumblr
8. Twitter
9. Viber
10. WhatsApp
14. TikTok
15. Twitch
11. Other social media platform (WRITE IN)
12. None of these
13. DON'T KNOW

ASK ALL WHO HAVE SELECTED SOCIAL MEDIA WEBSITE/APP AT D7a (D7a =110-119)

IF OTHER SPECIFY (CODE 120) CHOSEN AT D7a PLEASE SHOW TYPED IN RESPONSES

SHOW SCREEN/PROBE TO PRECODES

SINGLE CODE FOR EACH TYPE OF SOCIAL MEDIA

D7b) And typically how often do you read/watch/listen to the news on <CODES SELECTED AT D7a>,

1. More than 10 times a day
2. 4-10 times a day
3. 2-3 times a day
4. Once a day
5. Most days
6. 2-3 times a week
7. About once a week
8. Every 2-3 weeks
9. About once a month
10. Less often
11. DON'T KNOW

ASK ALL WHO HAVE USED OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 6 OR 7)

ROTATE BETWEEN CODES 1-9; 10-24; 25-28; 29-32; 33-47, 55; 50-56

PLEASE KEEP CODES 2-4 FIXED; 33-36 FIXED

SHOW SCREEN/READ OUT

MULTI CODE

D8a) Thinking specifically about other internet sources (including apps but excluding podcasts), on any device, which of the following do you use for news nowadays – i.e. which have you used in the last month or so for news? Are there any others?

SCRIPTER TO SHOW BRANDS ON TWO SCREENS

1. BBC website or app
58. Welsh language BBC website or app (www.bbc.co.uk/cymrufyw)
2. ITV or ITN website or app
3. STV Website or app (SCOTLAND)
5. Channel 4 website or app
6. Sky News website or app
7. CNN Website or app
8. NBC News website or app
9. CBS News website or app
10. The Sun website or app
11. The Daily Mail website or app
12. The Daily Star website or app
13. The Daily Express website or app
14. The Daily Mirror website or app
15. The Guardian/Observer website or app
16. The Independent website or app
17. The i website or app
18. The Times/Sunday Times website or app
19. The Telegraph website or app
20. The Financial Times website or app
21. The Metro website or app
22. The Evening Standard website or app
23. The New York Times website or app
24. The Washington Post website or app
25. Time.com website or app
26. The Week website or app
27. Private Eye website
28. The Economist website or app
29. Any local newspaper websites or app (WRITE IN)
30. Any Scotland based news websites or apps (e.g. the Herald, the Scotsman, Daily Record, etc) (SCOTLAND)
31. Any Wales based news websites or apps (e.g. S4C, Wales Online, Golwg360, Daily Post, etc) (WALES)
32. Any Northern Ireland based news websites or apps (e.g. Belfast Telegraph, Belfast Live, Irish News, etc) (NI)
33. Google (General search Engine)
34. Other general search engine (WRITE IN)
35. Google News
37. Huffington Post website or app
38. Yahoo news website or app
39. MSN news website or app
40. AOL news website or app
41. YouTube website or app
42. Flipboard app
43. News Now website or app
44. BuzzFeed website or app

45. Vice website or app
46. The LAD Bible website or app
55. Joe.co.uk website or app
47. Personal blog
49. Other website(s) or app(s) - Specify (WRITE IN)
50. Apple news app
51. Samsung news app / Upday
53. None of these
54. DON'T KNOW [BUTTON]

ASK ALL WHO HAVE USED ANY SCOTLAND/WALES/NI BASED WEBSITES OR APPS (D8A=CODES 30, 31 OR 32)

ROTATE CODES

SHOW SCREEN/READ OUT

MULTI CODE

D8aa) And which of the following [Scotland/Wales/Northern Ireland] based websites or apps do you use for news nowadays – i.e. which have you used in the last month or so for news?

Scotland list:

1. The Herald website or app
2. The Scotsman website or app
3. The Daily Record website or app
4. The National website or app
5. The Press and Journal website or app
6. The Courier website or app
7. Other (WRITE IN)

Wales list:

1. Wales Online/Western Mail/SW Evening Post website or app
2. The Daily Post/North Wales Live website or app
3. Nation.Cymru website or app
4. Y Cymro website or app
5. S4C website or app
6. The National website or app
7. Golwg 360 website or app
8. Other (WRITE IN)

NI list:

1. Belfast Live website or app
2. The Belfast Telegraph website or app
3. The News Letter website or app
4. The Irish News website or app
5. Other (WRITE IN)

ASK ALL WHO HAVE SELECTED WEBSITE/APP AT D8a (D8a =1-59) AND D8aa

SHOW SCREEN/PROBE TO PRECODES

SINGLE CODE FOR EACH WEBSITE/APP

D8b) And typically how often do you use.....<CODES SELECTED AT D8a AND D8aa>

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ASK ALL WHO HAVE USED 'PODCAST' SOURCES NOWADAYS AT C1 (C1=CODE 12)

ROTATE BETWEEN CODES 1-13 14-23

PLEASE KEEP CODES 24-26 FIXED

SHOW SCREEN/READ OUT

MULTI CODE

D8ai) And, thinking specifically about podcasts you use for news nowadays on any device, how do you tend to access them? Which have you used in the last month or so for news? Are there any others? CODE AS MANY AS APPLY

1. iTunes
2. Apple podcasts
3. GooglePlay
4. Spotify
5. Acast
6. Specialist podcast website or app e.g. Overcastr, Stitcher
7. RadioPlayer
8. Castbox
9. BBC Sounds
11. Globalplayer
12. YouTube
13. Soundcloud
14. The Guardian website/app
15. The Sun website / app
16. The Times website/app
17. Independent website or app
18. The Financial Times website or app
19. The Economist website or app
20. Other newspaper site/app
21. Website or app of the podcast itself (please specify) e.g. serialpodcast.org, thisamericanlife.org, woodenovercoats.com
22. Website/app of another non-BBC radio station e.g. Kiss, Heart
23. Website/app of a non-BBC TV channel
24. Other website/app (please specify) – SHOW LAST; VERBATIM - NOT CODED
25. None of these
26. DON'T KNOW [BUTTON]

**ASK ALL WHO HAVE SELECTED A PODCAST AT D8ai
IF OTHER SPECIFY (CODE 20) CHOSEN AT D8ai PLEASE SHOW TYPED IN RESPONSES
SHOW SCREEN/PROBE TO PRECODES
SINGLE CODE FOR EACH PODCAST**

D8bi) And typically how often do you use.....<CODES SELECTED AT D8ai >

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

**ASK D8C IF SELECTED LOCAL NEWS (CODE 1) AT D1. SHOW ALL CODES FROM QS D2A, D2Ai - D8A THAT THE
RESPONDENT SELECTED AT THOSE QUESTIONS
PLEASE SELECT ONE**

**D8c) Earlier you mentioned that you were interested in local news. Which of the following would be your first choice
for this type of news?**

**ASK D9-D12 FOR ALL WHO GET NEWS THROUGH FACEBOOK (D7A=CODE 1), INSTAGRAM (D7A=CODE 2), SNAPCHAT
(D7A=CODE 6), TWITTER (D7A=CODE 8), TIKTOK (D7A=CODE 14)**

ROTATE CODES 1-8

MULTI CODE

D9) Earlier you mentioned that you get news from <Facebook>. Which of the following do you do NOWADAYS?

1. See news stories that <Facebook> says are trending
2. See comments from friends or other people about news stories
3. See links to news stories posted by friends or people I follow
4. Actively follow traditional news organisations e.g. BBC, ITV, Daily mail, Guardian, etc
5. Actively follow online-only news organisations e.g. BuzzFeed, Huffington, etc
6. Actively follow organisations that bring news together from other news providers e.g. Newsnow
7. Actively follow journalists/public figures
8. Actively follow specific news programmes e.g. Panorama, Newsnight, etc
9. Other – specify (WRITE IN)

SCRIPTER TO SHOW ALL THREE OPTONS (NEWS ORGANISATIONS, FRIENDS & FAMILY AND OTHER PEOPLE), REGARDLESS OF CODES SELECTED AT D9

SHOW SCREEN/READ OUT

PLEASE ENTER A NUMBER FOR EACH CATEGORY AND ENSURE THAT THE NUMBERS ADD UP TO 100%

D10) Approximately what proportion of the NEWS you get from FACEBOOK NOWADAYS is from news organisations, friends and other people you follow?

SCRIPTER: THE THREE BOXES BELOW MUST SUM TO 100%. PLEASE SHOW A RUNNING TOTAL.

News organisations

		%
--	--	---

Friends & family

		%
--	--	---

Other people

		%
--	--	---

D11) Which of the following types of news do you use <Facebook/snapchat/instagram/twitter> for? PLEASE SELECT ALL THAT APPLY

1. Local news
2. UK news
3. Foreign/international news
4. Celebrity news
5. News that is light-hearted or entertaining
6. Headlines – i.e. Top stories
7. Breaking news – i.e. News that’s happening now
8. Political news
9. None of these

SHOW IF CODES 4, 5, 6, 7, 8 ARE CODED AT D9

SHOW SCREEN/READ OUT

MULTI CODE

D12a) Which, if any, of the following news sources do you follow on <Facebook>? Which other news sources do you follow on <Facebook>?

SCRIPTER TO USE THE NEWS ORGANISATION / AGGREGATOR BRANDS FROM D8a

Journalist (WRITE IN) ADD TICK BOX FOR ‘FOLLOW, BUT CAN’T REMEMBER’

Public figure (WRITE IN) ADD TICK BOX FOR ‘FOLLOW, BUT CAN’T REMEMBER’

News programmes (WRITE IN) ADD TICK BOX FOR ‘FOLLOW, BUT CAN’T REMEMBER’

Newspaper (WRITE IN) ADD TICK BOX FOR ‘FOLLOW, BUT CAN’T REMEMBER’

Other (WRITE IN)

D12b) Do you typically know the source of the news stories...? By source I mean the organisation that produced the news item.

SHOW SCREEN/READ OUT

SINGLE CODE FOR EACH SOURCE

	SHOW IF CODES 2, 3 ARE CODED ...posted by your friends & family	SHOW IF CODES 2, 3, 7 ARE CODED ...posted by other people you follow
All of the time		
Most of the time		
Some of the time		
Never		
Don't know		

REPEAT FOR FACEBOOK (D7A=CODE 1), INSTAGRAM (D7A=CODE 2), SNAPCHAT (D7A=CODE 6), TWITTER (D7A=CODE 8), TIKTOK (D7A=CODE 14) – USE BELOW QUESTION SET FOR TIKTOK.

TIKTOK QUESTIONS

ROTATE CODES 1-5, 7

SHOW SCREEN/READ OUT

MULTI CODE

D9) Earlier you mentioned that you get news from <Tiktok>. Which of the following do you do NOWADAYS?

7. See news stories that TiktTok says are trending
1. See comments from friends or other people I follow that are about news stories
2. See videos from friends or people I follow that are about news stories
3. Actively follow traditional news organisations e.g. BBC, ITV, Daily mail, Guardian, etc
4. Actively follow online-only news organisations e.g. BuzzFeed, Huffington, etc
5. Actively follow journalists/public figures
6. Other – specify (WRITE IN)

SCRIPTER TO SHOW ALL THREE OPTONS (NEWS ORGANISATIONS, FRIENDS & FAMILY AND OTHER PEOPLE), REGARDLESS OF CODES SELECTED AT D9

PLEASE ENTER A NUMBER FOR EACH CATEGORY AND ENSURE THAT THE NUMBERS ADD UP TO 100%

D10) Approximately what proportion of the NEWS you get from TIKTOK NOWADAYS is from news organisations, friends and other people you follow?

SCRIPTER: THE THREE BOXES BELOW MUST SUM TO 100%. PLEASE SHOW A RUNNING TOTAL.

News organisations

		%
--	--	---

Friends & family

		%
--	--	---

Other people

		%
--	--	---

**D11) Which of the following types of news do you use <TikTok> for?
PLEASE SELECT ALL THAT APPLY**

1. Local news
2. UK news
3. Foreign/international news
4. Celebrity news
5. News that is light-hearted or entertaining
6. Headlines – i.e. Top stories
7. Breaking news – i.e. News that's happening now
8. Political news
9. None of these

SHOW IF CODES 3, 4, 5 ARE CODED AT D9

SHOW SCREEN/READ OUT

MULTI CODE

D12a) Which, if any, of the following news sources do you follow on <TikTok>? Which other news sources do you follow on <TikTok>? CODE AS MANY AS APPLY

SCRIPTER TO USE THE NEWS ORGANISATION / AGGREGATOR BRANDS FROM D8a

Journalist (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

Public figure (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

News programmes (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

Newspaper (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

Other (WRITE IN)

ASK IF YOUTUBE (CODE 41) SELECTED AT D8a OR YOUTUBE (CODE 12) SELECTED AT D8ai

SHOW SCREEN/READ OUT

MULTI CODE

D12c) Which, if any, of the following news sources do you subscribe to on YouTube? Which other news sources do you follow on YouTube?

SCRIPTER TO USE THE NEWS ORGANISATION / AGGREGATOR BRANDS FROM D8a

Journalist (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

Public figure (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

News programmes (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

Newspaper (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER'

Other (WRITE IN)

ASK ALL WHO USE OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 4, 5, 6, 7 OR 12)

ROTATE CODES 1-7

SHOW SCREEN/READ OUT

MULTI CODE

D12d) Thinking about how you got news online (via computer, mobile or any device) in the last month or so, which were the ways in which you came across news stories? Please select all that apply

1. Went directly to a news website or app (e.g. BBC News, Guardian, Mail online, Huffington Post)
2. Used a search engine (e.g. Google, Bing) and typed in a keyword for the name of a particular website
3. Used a search engine (e.g. Google, Bing) and typed in a keyword about a particular news story
4. Used websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators').
5. Used social media and came across news that way (e.g. Facebook, Twitter, Instagram)
6. Got news via an email newsletter or email alert
7. Received a news alert on my mobile phone/tablet (e.g. via SMS, app, lockscreen, notification centre)
8. Other
9. Don't know
10. I haven't used online news in the last month

ASK IF SELECTED MORE THAN ONE CODE AT D12d

SHOW SCREEN/READ OUT

SINGLE CODE

D12e) Which of these was the MAIN way in which you came across news stories?

1. Went directly to a news website or app (e.g. BBC News, Guardian, Mail online, Huffington Post)
2. Used a search engine (e.g. Google, Bing) and typed in a keyword for the name of a particular website
3. Used a search engine (e.g. Google, Bing) and typed in a keyword about a particular news story
4. Used websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators').
5. Used social media and came across news that way (e.g. Facebook, Twitter, Instagram)
6. Got news via an email newsletter or email alert
7. Received a news alert on my mobile phone/tablet (e.g. via SMS, app, lockscreen, notification centre)
8. Other
9. Don't know
10. I haven't used online news in the last month

ASK ALL WHO USE OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 6 OR 7)

ROTATE CODES 1-16, 20

SHOW SCREEN/READ OUT

MULTI CODE

D13) In which types of ways do you use news through internet sources nowadays? CODE AS MANY AS APPLY

1. Read news stories online
2. Watch TV news online
3. Watch news related video clips
4. Share existing news related video clips
5. Post your own news related video clips
6. Read news related comments or articles on blogs, social networking sites or apps such as Facebook or Twitter
7. Share existing news related comments or articles on blogs, social networking sites or apps such as Facebook or Twitter
8. Post your own news related comments or articles on blogs, social networking sites or apps such as Facebook or Twitter
9. Watch news podcasts
10. Listen to news podcasts
11. Listen to radio news online
20. Listen to news via a smart speaker
12. Use a 'news ticker' or rolling news across your screen
13. Subscribe to personalised news information i.e. choosing which topics you get information from all over the internet via RSS or news feeds
14. Look at a sequence or gallery of pictures about news
15. Other (specify)(WRITE IN)
16. NONE
17. DON'T KNOW

ASK ALL WHO WATCH AND/OR LISTEN TO PODCASTS (C1 CODE 12 OR D13 CODES 9 OR 10)

SHOW SCREEN/READ OUT

SINGLE CODE FOR EACH PODCAST

D13b. How often, if at all, do you listen to the following podcasts for news?

GRID ROWS – RANDOMISE ORDER

1. Podcasts that also have videos
2. Podcasts linked to TV programmes
3. Podcasts which are catch-up versions of BBC radio programmes
4. Other BBC podcasts not originally broadcast on radio (not including TV programme podcasts)
5. Podcasts from non-BBC radio stations
6. Podcasts made by newspapers or magazines
7. Other

GRID COLUMNS – SINGLE CODE

1. Several times a day
2. About once a day
3. Several times a week
4. About once a week
5. Several times a month
6. About once a month
7. Less often
8. Never

ASK ALL WHO GET NEWS VIA SOCIAL MEDIA AT C1 (C1=CODE 4 OR 5) or C2 (CODE 4)

**SHOW SCREEN/READ OUT
SINGLE CODE**

D15) And if you had to choose, which ONE of the following would you say is closest to the way you find out about news when you're online?

1. Mostly get news via social media posts
2. Mostly get news directly from websites/app of a news organisation
3. Get news equally from both social media posts and directly from websites/app of news organisations
4. Don't know

SECTION E: ATTITUDE TO NEWS

ASK ALL WHO SELECTED ANY NEWS SOURCE AT D2a-D8a

SHOW ALL BRANDS CHOSEN AS ONE LIST

SHOW SCREEN/READ OUT

SINGLE CODE

E1a) Looking at all the sources of news you have just said that you use, which ONE IS MOST IMPORTANT TO YOU PERSONALLY?

SHOW ALL BRANDS CHOSEN AS ONE LIST
ALSO SHOW THE OTHER SPECIFICS TYPED UP AT **D2a-D8a**

NONE
DON'T KNOW

**ENSURE NEW CODES AT D2a-D8a ARE CARRIED THROUGH
DUMMY CODES FROM D2a- D8a
CATEGORY 1 – TV CHANNELS**

BRAND CODES	CODES FROM D2a AND D2b (1-6) USED AT LEAST ONCE A WEEK
BBC Television	BBC One (D2a/1 AND D2b/1-6) OR BBC Two (D2a/2 AND D2b/1-6) OR BBC News Channel (D2a/12 AND D2b/1-6) OR BBC Parliament (D2a/5 AND D2b/1-6) OR BBC Four (D2a/3 AND D2b/1-6) OR BBC Alba (D2a/4 AND D2b/1-6) OR BBC Scotland TV channel (D2a/29 AND D2b/1-6) BBC Three (D2a/30 AND D2b/1-6)
ITV / ITV Wales<WALES> / UTV <N IRE>/ STV<SCOTLAND>	ITV / ITV Wales / UTV / STV (D2a/6 AND D2b/1-6)
Channel 4 (TV Channel)	Channel 4 (D2a/7 AND D2b/1-6)
S4C	S4C (D2a/8 AND D2b/1-6)
Channel 5	Channel 5 (D2a/9 AND D2b/1-6)
RTE Channels\ Virgin Media One (formerly known as TV3) \TG4	RTE Channels\ Virgin Media One (formerly known as TV3) \TG4 (D2a/10 AND D2b/1-6)
Sky News Channel	Sky News Channel (D2a/11 AND D2b/1-6)
CNN	CNN (D2a/13 AND D2b/1-6)
Euronews	Euronews (English version) (D2a/15 AND D2b/1-6) OR Euronews (Non English version) (D2a/16 AND D2b/1-6)
Al Jazeera	Al Jazeera (English version) (D2a/17 AND D2b/1-6) OR Al Jazeera (Non English version) (D2a/18 AND D2b/1-6)
GB News	GB News (D2a/29 AND D2b/1-6)
TalkTV	TalkTV (D2a/31 AND D2b/1-6)

CATEGORY 2 – NEWSPAPERS

BRAND CODES	CODES FROM D3a AND D3b(1-6) OR USED AT LEAST ONCE A WEEK	CODES FROM D4a AND D4b (6-7) USED AT LEAST EVERY 2-3 WEEKS
The Sun /Sun on Sunday newspapers	The Sun(D3a/1 AND D3b/1-6)	The Sun on Sunday (D4a/1 AND D4b/6,7)
The Daily Mail or Mail on Sunday newspapers	The Daily Mail(D3a/2 AND D3b/1-6)	The Mail on Sunday (D4a/2 AND D4b/6,7)
The Daily or Sunday Star newspapers	The Daily Star (D3a/3 AND D3b/1-6)	The Daily Star on Sunday (D4a/3 AND D4b/6,7)
The Daily or Sunday Express newspapers	The Daily Express (D3a/4 AND D3b/1- 6)	The Sunday Express (D4a/4 AND D4b/6,7)
The Daily or Sunday Mirror newspapers	The Daily Mirror (D3a/5 AND D3b/1- 6)	The Sunday Mirror(D4a/5 AND D4b/6,7)
The Guardian or Observer newspapers	The Guardian (D3a/6AND D3b/1-6)	The Observer (D4a/6 AND D4b/6,7)
The i newspaper	The I (D3a/7 AND D3b/1-6)	
The Times or Sunday Times newspapers	The Times (D3a/8 AND D3b/1-6)	The Sunday Times(D4a/7 AND D4b/6,7)
The Daily or Sunday Telegraph newspapers	The Daily Telegraph (D3a/9 AND D3b/1-6)	The Sunday Telegraph(D4a/8 AND D4b/6,7)

The Financial Times newspaper	The Financial Times (D3a/10 AND D3b/1-6)	
The Herald/ Herald on Sunday newspapers	The Herald (D3a/11 AND D3b/1-6)	Herald on Sunday (D4a/10 AND D4b/6,7)
The Scotsman/Scotland on Sunday newspapers	The Scotsman (D3a/12 AND D3b/1-6)	Scotland on Sunday (D4a/13 AND D4b/6,7)
The Daily Record/Sunday Mail newspapers	The Daily Record (D3a/13 AND D3b/1-6)	Sunday Mail (D4a/12 AND D4b/6,7)
The Irish News	The Irish News (D3a/18 AND D3b/1-6)	
South Wales Echo	South Wales Echo (D3a/19 AND D3b/1-6)	
The Metro newspaper	The Metro (D3a/20 AND 47/1-6)	
The Evening Standard newspaper	The Evening Standard (D3a/21 AND D3b/1-6)	
Your local daily newspaper	Any local daily newspaper (D3a/22 AND D3b/1-6)	
The People newspaper	The People (D4a/9 AND D4b/6,7)	
Your local paid weekly newspaper	Any local paid weekly newspaper (D4a/17 AND D4b/6,7)	
Your local free weekly newspaper	Any local free weekly newspaper (D4a/18 AND D4b/6,7)	

CATEGORY 3 - RADIO BRAND CODES

BRAND CODES	CODES FROM D6a AND D6b (1-6)
BBC Radio	BBC Radio 1 (D6a/1 AND D6b/1-6) OR BBC Radio 2 (D6a/2 AND D6b/1-6) OR BBC Radio 3 (D6a/3 AND D6b/1-6) OR BBC Radio 4 (D6a/4 AND D6b/1-6) OR BBC Radio 5 Live (D6a/5 AND D6b/1-6) OR BBC World Service (D6a/8 AND D6b/1-6) OR BBC Radio <Nation>(D6a/21,35,36, 52, 53 AND D6b/1-6) OR Any BBC Local/regional/other radio station (D6a/22, 23 AND D6b/1-6)
Classic FM	Classic FM (D6a/9 AND D6b/1-6)
talkSPORT, talkSPORT2, talkRADIO	talkSPORT, talkSPORT2, talkRADIO (D6a/10 AND D6b/1-6)
Heart	Heart (D6a/13 AND D6b/1-6)
Absolute Radio	Absolute Radio (D6a/14 AND D6b/1-6)
Capital	Capital (D6a/15 AND D6b/1-6)
Virgin Radio	Virgin Radio (D6a/34 AND D6b/1-6)
Smooth Radio	Smooth Radio (D6a/18 AND D6b/1-6)
LBC	LBC (D6a/12 AND D6b/1-6)
Magic	Magic (D6a/19 AND D6b/1-6)
Kiss	Magic (D6a/17 AND D6b/1-6)

CATEGORY 4 – TV NEWS WEB/APPS

BRAND CODES	CODES FROM D8a AND D8b (1-6)
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BBC Website or app	BBC Website or app (D8a/1 AND D8b/1-6) Welsh language BBC website or app (D8a/58 AND D8b/1-6)
ITV or ITN website or app	ITV or ITN website or app (D8a/2 AND D8b/1-6)
STV website or app	STV website or app (D8a/3 AND D8b/1-6)
Channel 4 website or app	Channel 4 website or app (D8a/5 AND D8b/1-6)
Sky News website or app	Sky News website or app (D8a/6 AND D8b/1-6)

CATEGORY 5 – NEWSPAPER WEB/APPS BRAND CODES

BRAND CODES	CODES FROM D8a AND D8b (1-6)
The Sun website or app	The Sun website or app (D8a/10 AND D8b/1-6)
The Daily Mail website or app	The Daily Mail website or app (D8a/11 AND D8b/1-6)
The Daily Star website	The Daily Star website (D8a/12 AND D8b/1-6)
The Daily Express website or app	The Daily Express website or app (D8a/13 AND D8b/1-6)
The Daily Mirror website or app	The Daily Mirror website or app (D8a/14 AND D8b/1-6)
The Guardian or Observer website or app	The Guardian or Observer website or app (D8a/15 AND D8b/1-6)
The Independent website or app	The Independent website or app (D8a/16 AND D8b/1-6)
The Times or Sunday Times website or app	The Times\ Sunday Times website or app (D8a/18 AND D8b/1-6)
The Telegraph website or app	The Telegraph website or app (D8a/19 AND D8b/1-6)
The Financial Times website or app	The Financial Times website or app (D8a/20 AND D8b/1-6)
The Metro website or app	The Metro website or app (D8a/21 AND D8b/1-6)
The Evening Standard website or app	The Evening Standard website or app (D8a/22 AND D8b/1-6)
The New York Times website or app	The New York Times website or app (D8a/23 AND D8b/1-6)

CATEGORY 6 – OTHER INTERNET COMPANIES

BRAND CODES	CODES FROM D6a (1-6)
Google News (Search Engine just for news)	Google News (D6a/35 AND D6b/1-6)
Yahoo News	Yahoo News (D6a/38 AND D6b/1-6)
MSN News	MSN News (D6a/39 AND D6b/1-6)
AOL News	AOL News (D6a/40 AND D6b/1-6)
YouTube	YouTube (D6a/41 AND D6b/1-6)
Huffington Post	Huffington Post (D6a/37 AND D6b/1-6)
Vice	Vice (D6a/45 AND D6b/1-6)

CATEGORY 7 – SOCIAL MEDIA

BRAND CODES	CODES FROM D7a (1-6)
Facebook	Facebook (D7a/1 AND D7b/1-7)
Instagram	Instagram (D7a/3 AND D7b/1-7)
Snapchat	Snapchat (D7a/6 AND D7b/1-7)
Twitter	Twitter (D7a/8 AND D7b/1-7)
TikTok	TikTok (D7a/14 AND D7b/1-7)

CATEGORY 8 – MAGAZINE COMPANIES

BRAND CODES	CODES FROM D5a (1-7)
Private Eye	Private Eye (D5a/1 AND D5b/1-7)
The Economist	The Economist (D5a/2 AND D5b/1-7)
The Week magazine	The Week magazine (D5a/3 AND D5b/1-7)
Time magazine	The Economist (D5a/4 AND D5b/1-7)

CATEGORY 9 – PODCASTS

BRAND CODES	CODES FROM D8ai (1-6)
BBC Sounds	BBC Sounds (D8ai/9 AND D8bi/1-6)

CATEGORY 10 – ON-DEMAND/CATCH UP

BRAND CODES	CODES FROM D2ai (1-6)
BBC iPlayer	BBC iPlayer (D2ai/1 AND D2b/1-6)
All4/All4+	All 4/All4+ (D2ai/3 AND D2b/1-6)
ITVX/ITVX Premium	ITV X/ITV X Premium (D2ai/2 AND D2b/1-6)
STV Player (SCOTLAND)	STV Player (D2ai/4 AND D2b/1-6)
My5	My5 (D2ai/5 AND D2b/1-6)
S4C Clic	S4C Clic (D2ai/6 AND D2b/1-6)

Now thinking about the source(s) of news you said that you use...

SHOW SCREEN/READ OUT

SINGLE CODE

E2) How important is [BRAND LIST FROM DUMMY CODES ABOVE] as a source of news TO YOU PERSONALLY? Answer using a scale of 1 to 10, where, 1 is NOT AT ALL IMPORTANT and 10 is ABSOLUTELY ESSENTIAL.

INCLUDE THOSE WHO HAVE USED SOURCES FROM D2a-D8a AND SO HAVE BRAND CODES WITHIN ANY CATEGORY 1-8 AS DEFINED ABOVE

[BRANDS FROM LIST ON PREVIOUS PAGE]

1. Not at all important
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
10. Absolutely essential

ASK THOSE WHO HAVE USED SOURCES FROM D2a-D8a AND SO HAVE BRAND CODES WITHIN ANY CATEGORY 1-8 AS DEFINED ABOVE.

RANDOMISE ITERATIONS

SHOW SCREEN/READ OUT

SINGLE CODE

E3) And to what extent do you think the following statements apply to [BRAND FROM LIST ON PREVIOUS PAGE] as a news source? Answer using a scale of 1 to 10, where, 1 is NOT AT ALL and 10 is COMPLETELY

SCRIPTER: A-H ARE APPLICABLE TO FOR ALL RELEVANT BRANDS:

- A. Is accurate
- B. Is trustworthy
- C. Is impartial
- D. Offers a range of opinions
- E. Helps me make up my mind
- F. Helps me understand what's going on in the world today
- G. Is high quality
- H. Has a depth of analysis and content not available elsewhere

SCRIPTER: I-N ARE APPLICABLE TO THE PSB BRANDS (BBC TV, ITV (England) / ITV Wales (Wales) / STV (Scotland) / UTV (Northern Ireland), C4, C5), SKY, BBC RADIO, BBC iPLAYER, A COMMERCIAL RADIO STATION (TO BE TAKEN AT RANDOM) AND THE BBC WEBSITE - IF IN RESPONDENT'S REPERTOIRE:

- I. Has high calibre journalists/ presenters (just 'Has high calibre journalists' for BBC website)
- J. Good for international news
- K. Good for national news
- L. Good for regional/local news
- M. Helps me engage with/ understand political process
- N. Good for understanding what's going on in other parts of the UK

- 1. Not at all
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10. Completely

SECTION F: NATIONS/ REGIONS

ASK ALL WHO HAVE SELECTED AT C1 (C1=1-10, 12)

SHOW SCREEN/READ OUT

SINGLE CODE

F3) How interested are you in news about <FILTERED NATION>?

<FILTERED NATION> 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

1. Very interested
2. Quite interested
3. Neither interested nor uninterested
4. Not very interested
5. Not at all interested
6. Don't know

ASK ALL WHO HAVE SELECTED AT C1 (C1=1-10, 12)

SHOW SCREEN/READ OUT

MULTI CODE

F4) Thinking particularly about your source of news for what is going on in <SCRIPTER SHOW APPROPRIATE NATION OR ENGLISH REGION: Scotland, Wales, Northern Ireland, your region>, which of the following do you use?

RANDOMISE

1. Television
2. Radio
3. Newspapers (printed)
4. Printed magazines
5. Websites/apps of newspapers
6. Websites/apps of news magazines
7. Websites/apps of TV and radio companies
8. Social media sites such as Facebook, Twitter, etc
17. **Video-sharing platforms** such as YouTube, Vimeo, etc.
9. Search engines such as Google, Bing etc
10. Websites/apps of online news organisations like Huffington Post, Vice, BuzzFeed; IF SCOTLAND: Glasgow live; IF WALES: Wales Online; IF NI: Belfast Live, etc
11. **Websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators')**
12. Word of mouth (family / friends / colleagues)
13. Blogs
14. Podcasts
15. Other (specify)(WRITE IN)
16. NONE

ASK ALL WHO HAVE SELECTED CODES 1-17 AT F4

SHOW SCREEN/READ OUT

SINGLE CODE

F5) How satisfied are you with the quality of the news about [Scotland/Wales/Northern Ireland/your region] available from [insert codes from F4]?

REPEAT QUESTION FOR EACH CODE USED AT F4

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know

ASK ALL WHO ARE IN ENGLAND, WALES, SCOTLAND OR NORTHERN IRELAND AND HAVE SELECTED ANY NEWS SOURCE AT D2a-D8a

SHOW SCREEN/READ OUT

MULTI CODE

F6) From which of the following sources do you get news about what is going on in <[TEXT AS BELOW]>FILTERED nowadays? Are there any other sources of news that you use to get news about <[TEXT AS BELOW]>FILTERED?

CODE AS MANY AS APPLY

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

SHOW ALL BRANDS CHOSEN AS ONE LIST – ALSO SHOW THE OTHER SPECIFIES TYPED UP AT D2a-D8a

Other (WRITE IN)

None

Don't know

ASK ALL WHO ARE IN ENGLAND, WALES, SCOTLAND OR NORTHERN IRELAND AND HAVE SELECTED NEWS SOURCE AT QF6

IF OTHER SPECIFY CHOSEN AT QF6 PLEASE SHOW TYPED IN RESPONSES

ANY CODES CHOSEN FROM D2a-D8a TO BE SHOWN LONGER FREQUENCY LIST, ANY CODES CHOSEN FROM Q5C OR Q5F TO BE SHOWN SHORTER FREQUENCY LIST

SHOW SCREEN/PROBE TO PRECODES

SINGLE CODE FOR EACH NEWS SOURCE

F7) And typically how often do you use.....<CODES SELECTED AT F6>, to get news about what is going on in <[TEXT AS BELOW]>FILTERED ?

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

ANSWER LIST FOR CODES FROM D7b

1. More than 10 times a day
2. 4-10 times a day
3. 2-3 times a day
4. Once a day
5. Most days
6. 2-3 times a week
7. About once a week
8. Every 2-3 weeks
9. About once a month
10. Less often
11. DON'T KNOW

ANSWER LIST FOR CODES FROM D2b, D3b, D6b, D8b

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ANSWER LIST FOR CODES FROM D4b, D5b

1. Lots of times throughout the day
2. 2-3 times a day
3. Once a day
4. Most days
5. 2-3 times a week
6. About once a week
7. Every 2-3 weeks
8. About once a month
9. Less often
10. DON'T KNOW

ASK ALL WHO HAVE SELECTED AT C1 (C1=1-10, 12)

ROTATE BETWEEN CODES 1-16

PLEASE KEEP CODES 1-2; 3-7; 8-9; 10-16 TOGETHER IN THE ROTATION

SHOW SCREEN/READ OUT

MULTI CODE

F8: Thinking particularly about **local** news, which of the following do you use?

1. Regional and local news broadcasts on BBC TV
2. Regional and local news broadcasts on ITV [FOR ENGLAND AND THE SCOTTISH BORDERS] / STV [FOR SCOTLAND]/ UTV [FOR NORTHERN IRELAND] / ITV Wales [FOR WALES]
20. Current affairs/politics programmes for your region on BBC TV
21. Current affairs/politics programmes for your region on ITV [FOR ENGLAND AND THE SCOTTISH BORDERS] / STV [FOR SCOTLAND]/ UTV [FOR NORTHERN IRELAND] / ITV Wales [FOR WALES]'
3. News bulletins on your local BBC radio station [FOR ENGLAND]
4. News bulletins on BBC Radio Scotland [FOR SCOTLAND]
5. News bulletins on BBC Radio Ulster / Foyle [FOR NORTHERN IRELAND]
6. News bulletins on BBC Radio Wales or Cymru [FOR WALES]
7. Radio news on local commercial radio (a local station that has advertising)
8. Printed local or regional newspapers
9. Printed local or regional magazines
10. Websites/apps of local or regional newspapers
11. Websites/apps of local or regional news magazines
12. Websites/apps of TV and radio companies such as BBC or / ITV [FOR ENGLAND] / STV [FOR SCOTLAND]/ UTV [FOR NORTHERN IRELAND] / ITV Wales [FOR WALES]
13. Websites/apps of other news outlets
14. Social media such as Facebook or Twitter, etc.
15. Video-sharing platforms such as YouTube, Vimeo, etc. Word of mouth (family / friends / colleagues)
17. Other (specify)(WRITE IN)
18. Don't follow local news

19. NONE

ASK ALL WHO HAVE SELECTED CODES 1-17 AT F8

SHOW SCREEN/READ OUT

SINGLE CODE FOR EACH LOCAL NEWS SOURCE

F9) How satisfied are you with the quality of the local news available from [insert codes from F8]?

REPEAT QUESTION FOR EACH CODE USED AT F8

1. Very satisfied
2. Fairly satisfied
3. Neither satisfied nor dissatisfied
4. Fairly dissatisfied
5. Very dissatisfied
6. Don't know
7. Not applicable

SECTION G: PURPOSE OF NEWS

ASK ALL

RANDOMISE CODES 1-13

SHOW SCREEN/READ OUT

MULTI CODE

G1) Thinking about some of the reasons people might have for following news, which of these reasons apply to YOU?

CODE AS MANY AS APPLY

I follow news...

1. To know what's going on around the world
2. To know what's going on across the UK
3. To know what's going on in<[TEXT AS BELOW]>FILTERED
4. To know what's going on in my local area
5. For information about daily life, e.g. travel, health, taxes, education
6. To be knowledgeable for my job/work/studies
7. To get different perspectives on what's happening
8. Because I feel it's important to keep informed about certain issues
9. Because it provides some fun and entertainment
10. Because it gives me something to talk about with others
11. Out of habit – it's part of my routine
12. To pass the time when I'm waiting/travelling/commuting/bored
13. Because it allows me to form opinions on the important issues
14. For other reasons (WRITE IN)
15. Because it's everywhere I look
16. I don't follow news
17. Don't Know

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

SECTION H: CURRENT AFFAIRS

READ OUT

We would now like to ask you some questions about current affairs programmes. By current affairs, we mean...

- A programme that contains explanation and analysis of current events and issues, including material dealing with political or industrial controversy or with public policy
- Topical programmes about business matters and financial issues of current interest
- Political debates, ministerial statements, party conferences

The types of programmes I'm thinking of include:

- Panorama, Newsnight, Dispatches (e.g. Unreported World, Supershoppers, Question Time, Britain's Most Wanted, Can't Pay? We'll Take it Away!, The Martin Lewis Money Show, Fraud Squad)

They **do not** include:

- Topical comedy programmes such as Mock The Week, light entertainment programmes such as The Last Leg or documentaries such as Louis Theroux

I'm interested in your views on current affairs programmes in <[TEXT AS BELOW]> FILTERED, across the UK and from around the world.

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

SHOW H2 AND H3 ON THE SAME SCREEN

ASK ALL

SHOW SCREEN/READ OUT

SINGLE CODE

H1) On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that broadcasters provide current affairs programmes?

SHOW SCREEN/READ OUT

SINGLE CODE

H2) On a scale of 1-10, where 1f means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that broadcasters provide current affairs programmes?

1. Not at all important
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
10. Extremely important

ASK ALL

RANDOMISE ITERATIONS

SHOW SCREEN/READ OUT

SINGLE CODE

H3) On a scale of 1-10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that current affairs programmes:

- A. Provide high quality commentary and interpretation of the events/issues
- B. Provide a good depth of analysis
- C. Provide investigative journalism
- D. Cover international topics
- E. Are impartial
- F. Offer a range of opinions
- G. Help me understand what's going on in the world today

1. Not at all important
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
10. Extremely important

SECTION I: DEMOGRAPHICS AND CLASSIFICATION

READ OUT

Finally, we'd like to ask you a few questions about yourself and your household. These are just to help us interpret the information we're collecting and won't be used to identify you in any way. It's really helpful to get this information so that we can understand which groups of people across the UK have similar or different views to each other.

ASK ALL**SHOW SCREEN/READ OUT****SINGLE CODE**

I1) What is your current working status?

1. Full-time paid work (30+ hours per week)
2. Part-time paid work (8-29 hours per week)
3. Part-time paid work (under 8 hours per week)
4. Retired
5. Still at school
6. In full time higher education
7. Unemployed (seeking work)
8. Not in paid employment (not seeking work)

ASK ALL**SHOW SCREEN/READ OUT****TYPE IN**

I2) How many adults aged 16+ are there in your household altogether, including yourself?

ASK ALL**SHOW SCREEN/READ OUT****SINGLE CODE**

I3) Do you have any children under 16 living in the household?

1. Yes
2. No

ASK ALL**SHOW SCREEN/READ OUT****TYPE IN**

I4) And how many children under the age of 16 are there in the household?

ASK ALL**SHOW SCREEN/READ OUT****MULTI CODE**

I5) Into which of the following age groups do they fall?

1. 0 - 4
2. 5 - 9
3. 10 - 15

ASK ALL

SHOW SCREEN/READ OUT

MULTI CODE

IF THEIR QUALIFICATION IS NOT ON THIS LIST, PLEASE CHOOSE THE NEAREST EQUIVALENT

17) Which, if any, of these is the highest educational or professional qualification that you have obtained?

1. I have no formal qualifications (and I am not still studying)
2. Entry level qualification such as ESOL, ELC, or Skills for Life
3. GCSE/ O' Level/ CSE / National Qualifications / Standard Grades – but not Maths and not English
4. GCSE/ O' Level/ CSE / National Qualifications / Standard Grades – including Maths or English
5. Level 1-2 vocational qualification or intermediate apprenticeship.
6. A' level, Scottish Higher, Welsh Baccalaureate, International Baccalaureate or equivalent
7. Level 3 vocational qualification or advanced apprenticeship
8. Diploma in higher education (HNC/ HND/ BTEC Higher or equivalent)
9. Level 4-5 vocational qualification or higher apprenticeship
10. University first degree (BA/ BSc/ BEd/ PGCE or equivalent)
11. Level 6 vocational qualification or degree apprenticeship
12. University higher degree (e.g. Masters, PhD or equivalent)
13. Still studying/ still at school
14. Refused

ASK ALL

SHOW SCREEN/READ OUT

SINGLE CODE

18) Ofcom wants to ensure that it talks to as representative a sample of people as possible. Please indicate which of the following you consider yourself to be:

1. Heterosexual or straight
2. Gay or lesbian
3. Bisexual
4. Something else (please write in - optional)
5. Prefer not to say

ASK ALL

SHOW SCREEN/READ OUT

SINGLE CODE

19) Is your current gender the same as that assigned at birth?

1. Yes
2. No
3. Prefer not to say

ASK ALL

SHOW SCREEN/READ OUT

MULTI CODE OK FOR CODES 1-10

I10) Which, if any, of these impact or limit your daily activities or the work you can do?

1. A. Hearing - Poor hearing, partial hearing, or are deaf
2. B. Eyesight - Poor vision, colour blindness, partial sight, or are blind
3. C. Mobility - Cannot walk at all/ use a wheelchair or mobility scooter etc, or cannot walk very far or manage stairs or can only do so with difficulty
4. D. Dexterity - Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset, television remote control, computer keyboard, etc
5. E. Breathing - Breathlessness or chest pains
6. F. Mental abilities - Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration
7. G. Social/behavioural - Conditions associated with this (such as autism, attention deficit disorder, Asperger's, etc)
8. H. Your mental health - Anxiety, depression, or trauma-related conditions, for example
9. I. Other illnesses/ conditions which impact or limit your daily activities/ the work you do
10. J. Prefer not to say
11. K. Don't know
12. L. Nothing – no impairments or conditions impact or limit my daily activities or work that I do

ASK ALL

SHOW SCREEN/READ OUT

SINGLE CODE

I11a) Which one of these bands describes your total household income before tax or any other deductions are made?

Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment.

Please select one option

- | PER WEEK | PER YEAR |
|------------------------------|-----------------------------|
| 1. Up to £199 per week | Up to £10,399 per year |
| 2. £200 to £299 per week | £10,400 to £15,599 per year |
| 3. £300 to £499 per week | £15,600 to £25,999 per year |
| 4. £500 to £699 per week | £26,000 to £36,399 per year |
| 5. £700 to £999 per week | £36,400 to £51,999 per year |
| 6. £1,000 to £1,499 per week | £52,000 to £77,999 per year |
| 7. £1,500 and above per week | £78,000 and above per year |
| 8. Don't know | |
| 9. Prefer not to say | |

ASK ALL

SHOW SCREEN/READ OUT

SINGLE CODE

I12) Some people talk about 'left', 'right' and 'centre' to describe parties and politicians. (Generally socialist parties would be considered 'left wing' whilst conservative parties would be considered 'right wing'). With this in mind, where would you place yourself on the following scale?

1. Very left-wing
2. Fairly left-wing
3. Slightly left-of-centre
4. Centre
5. Slightly right-of-centre
6. Fairly right-wing
7. Very right-wing
8. Don't know
9. Prefer not to say

SHOW SCREEN/READ OUT

SINGLE CODE

I14) Finally, would it be okay for us to contact you if we have any further questions relating to this study?

1. Yes
2. No