

Additional comments:

Why is it that Ofcom, as the telecoms regulator, are not on the side of the consumer! I have just been hit with a price hike on my phone contract despite the fact that I was told by the supplier when I bought my phone that the contract figures were fixed - which I know realise they are not - in effect I was lied too

Why doesn't Ofcom clamp down on these underhand practices and stick up for the consumer for a change rather than being on the side of the providers as has been proven in the past by Ofcom's inaction on this issue?

If? Ofcom does eventually do something about this contract fiasco problem (which I doubt) then it needs to be done forcibly and NOT via some futile voluntary agreement with the providers.

Its about time Ofcom got a grip as they are certainly "not fit for purpose"

p.s. also sending complaint letter to my MP and the Prime Minister over Ofcom's total failure to deal with this problem