

**Response from:** Mark Adams  
**Responding on behalf of:** Self

Hi,  
I was very interested to read the consultation on the Ofcom website.

A few points which I feel relevant to consider are:

At present, it is not possible to have a BT broadband internet connection without also paying a line rental to BT for fixed line services. To properly encourage the take-up of these new services, this would need to be addressed.

The above point also affects whether the new providers should be required to provide access to 999 and other operator services - if we have to maintain a BT line anyway, we may as well keep using it for such calls. If not, then the new providers **should** be required to provide 999 access as a minimum.

In order to encourage people to experiment with the services available, it should also be a requirement for all VoIP and existing PSTN providers to enable easy number porting at no charge.

I hope my opinions are useful. You are more than welcome to contact me regarding this email.

Kind regards,

Mark Adams