Response from:Michael RossResponding on behalf of:Self

Justin,

I've read the VoIP consultation doc on the OFCOM website.

Seems generally sensible.

One issue which many consumers may not know about or understand, and which went unmentioned in the consultation stuff that I've seen, is privacy & security.

You should take some thought to defining requirements for providers to offer secure crypto, with user-defined keys, for those concerned about their conversations being tapped or 'hacked'.

A securely set-up VoIP solution with strong crypto is *incapable* of being hacked or tapped by anyone - authorised or not, government or criminal.

This is an area worthy of consultation - especially if Mr. Blunkett & co. decide to force providers to insert 'back doors' into encrypted VoIP traffic.

Cheers

Mike