

Confidential response

Dear Nic

Attached is my completed form with my contribution.

I am alarmed at the way household names that supply the consumer and business support the racket of charging you to make contact once you have done business with them- free (0800) when you are taking out an insurance policy and then 0845 when you wish to discuss some aspect of the deal or make a claim.

Is there no way in which firms can be made to give their regional numbers if they have them or boldly indicate that they are making profit from certain calls more clearly and could this be done NOW? I am relying on the ability to shame firms that rely on the public's goodwill and which would fear losing it and thus would be inclined to cooperate.

I think this is something which needs doing urgently.

Best regards

Cover Sheet for response to an Ofcom Consultation

BASIC DETAILS

Consultation title:	Telephone Numbering - Safeguarding the future of numbers
To / E-mail address:	Nic Green NumberingReview@ofcom.org.uk
Name of respondent:	Confidential
Representing (self or organisation/s):	Self and firm
Address (if not received by email):	

CONFIDENTIALITY

What do you want Ofcom to keep confidential?

Nothing	<input type="checkbox"/>	Name/address/contact details/job title	<input type="checkbox"/>
Whole Response	<input type="checkbox"/>	Organisation	<input type="checkbox"/>
Part of the Response	<input type="checkbox"/>	If there is no separate annex, which parts?	

Note that Ofcom may still refer to the contents of responses in general terms, without disclosing specific information that is confidential. Ofcom also reserves its powers to disclose any information it receives where this is required to carry out its functions. Ofcom will exercise due regard to the confidentiality of information supplied.

DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response. It can be published in full on Ofcom’s website, unless otherwise specified on this cover sheet, and I authorise Ofcom to make use of the information in this response to meet its legal requirements. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

Ofcom seeks to publish responses on receipt. If your response is non-confidential (in whole or in part), and you would prefer us to publish your response only once the consultation has ended, please tick here.

Name

Signed (if hard copy)

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In view of the very high costs of printing of personal and business literature, it is important that Ofcom does not make recommendations which result in reprinting to accommodate changed telephone numbers