

Additional comments:

My primary contention is that due to lack of focus and investment the network operators in the UK no longer prioritise coverage and quality of coverage. When I last checked none of the UK operators have a Network Proposition Manager and there is no advertising on coverage. The fundamental requirement for a mobile operators is to provide as ubiquitous as possible quality coverage.

This is no longer the case and is the most common complaint one hears from fellow consumers. Ofcom should be revamping its network testing and publishing the results in every mobile operator shop window.

If more spectrum is to be sold to mobile operators then it must come with conditions, including major improvements to their voice and data networks that exist today.

I live near Newbury. I am on the Vodafone network. Voice calls frequently drop out. Data only works with my home WiFi i.e. not provided by the operator. I travel to Monument to work. Voice calls go straight to voicemail generating income for the operator but no service for me. There is no data signal in between Newbury and Monument while travelling which is contrary to the proposal that I can do work and use data whilst on the move. It does temporarily work as I walk across the Paddington concourse - not a lot of use, as I am walking not stationary.

Question 4.1: Do you agree with our assessment of the competition concerns relating to national wholesale competition that could arise if the auction took place with no measures to promote competition? Please state your reasons for your views.:

No there is already competition

Question 4.2: Do you agree that option 4 should be adopted to promote national wholesale competition? Please state the reasons for your views.:

No

Question 4.3: Do you agree that the portfolios in group 2 (middle portfolios) of option 4 are likely to be most appropriate and proportionate implementation of this option?:

Unsure

Question 4.4: Do you believe that geographically split licences for a particular block of 2.6 GHz spectrum between standard power use and lower power use is likely to create significant additional benefits for consumers?:

No it will create problems as the handover will not work properly as one moves around the country - I know that theoretically it should but it wont

Question 4.5: Please provide your views including the reasons for them on which options you believe should be taken in relation to promoting low power shared use of 2.6 GHz spectrum. :

I dont see any significant benefit for the consumer so why complicate

Question 5.1: Do you have any comments on the proposal to include a coverage obligation in at least one of the 800 MHz licences, and the proposed extent of such a coverage obligation?:

The obligations must be quality controlled, there is no coverage between Newbury and Monument that works. If you would like to test it try taking an iPhone on VF network get on train at Newbury and see what you can achieve between there and Monument

Question 5.2: Do you have any comments on which of the two approaches proposed for the specification of such an obligation would be preferable: Approach A, which would require the licensee to provide a 4G mobile data service to an area within which at least 98% of the UK population lives:

It would be better to put the money into building a proper 3G network and once operators have proven they can deliver that then let them buy new spectrum

Question 5.3: Do you have any comments on our assessment that it is unlikely to be proportionate to impose such a coverage obligation on more than one licensee?:

No all licensees should be treated equally

Question 5.4: Do you have any views on the costs and benefits of a wholesale access obligation on the licensee with the coverage obligation in respect to those areas beyond existing 2G mobile voice coverage?:

There should not be a wholesale voice market - its just another level of profit that pushes prices up for the consumer - it is an artificial commercial construction at best

Question 5.5: Do you have any comments on the possibility that we may in certain limited circumstances consider granting concurrent licences as set out in paragraphs 5.88 to 5.93?:

No - more consumer confusion

Question 6.1: Do you agree with our revised proposals for the packaging of the 800 MHz band? Please state the reasons for your preference.:

No view

Question 6.2: Do you agree with our revised proposals for the packaging of the 2.6 GHz band? Please state the reasons for your views.:

No view

Question 7.1: Do you agree with our revised proposals for the number of eligibility points that should attach to each lot? Please state the reasons for your views.:

All bidders should be treated equally, artificially interfering in competitive bidding leads to artificial outcomes and poor solutions for consumers - look at the rail network for example

Question 7.2: Do you have any comments on the proposed auction rules as explained in section 7, Annex 11 and Annex 12? Please state the reasons for your views.:

Quality coverage obligations for current networks and future networks must be included with a rapid timeline for delivery

Question 8.1: Do you have any comments on the Additional Spectrum Methodology as one of several sources of information for estimating the full market value of spectrum?:

Spectrum is free this is an artificial construct akin to taxing consumers for breathing

Question 8.2: Do you have any comments on our updated thinking on estimating full market value for the purpose of revising ALF as set out in this section and Annex 13?:

nothing constructive

Question A7.1: We would welcome comments on any aspect of the data, assumptions and modelling methodology we have used in our technical analysis, in particular our approach to serving users in a range of both easier and harder to serve locations.:

It would be nice to be served in the easy locations

Question A7.2: We would welcome any additional information, in particular from current operators, on the choice of parameters making up our ?Min var and ?Max var? cases.:

Question A8.1: Do you agree with our assessment of when Everything Everywhere, Vodafone and Telefónica are likely to be able to refarm their existing 2G spectrum? In particular, do you agree with our views on the importance of user devices and the likely availability and take-up of devices that use different technologies and bands? Please state the reasons for your views, including if appropriate your views on handset roadmaps and the practical constraints which apply to those roadmaps.:

Many people still want just voice with maybe a little text and for that 2G is a far better delivery. These people are a significant quantity of the market and will be around for another

thirty years - we need to stop assuming that the latest tech gimmick is actually better - the latest iPhone is actually an appalling phone compared to phones fifteen years ago. It is a better media player at home on Wifi but that has nothing to do with mobile.