To Elizabeth Gannon
Re: 3 Digit No's.
My personal opinion to this Idea is that adding another level of Tel No's to the system will only "confuse" people.

We already have a myriad of No's to phone, either to speak to "Helpline's", "Walk-in Clinic's or Surgery's, "Keep it Simple"! don't add to the "Bank" of so called "Helpline's"! that already keep you waiting.

Mr F Sheperd

