

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No, this is putting a burden and temptation on the neighbour. in my public sector experience neighbour disputes arise suddenly and whilst there may be agreement one week that can quickly change.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

the situation at the moment is no delivery to neighbour. Why when a new system is proposed do I have to display a sticker saying I don't want it? Surely the logical system would be to opt in to a new system and to display a sticker. I do not want the front of my house plastered with stickers. This appears to be an autocratic organisation stating we are doing this you, the consumer, must opt out because our idea suits us more than it suits you. I feel very strongly that this should be an opt in system not an opt out system.