

# Ofcom Programme of Work 2014/15

## Priorities

**Further the interests of citizens and consumers in relation to communications matters**

**Promote effective competition and informed choice**

- Ensure effective competition and investment in both current and superfast broadband
- Promote effective choice for consumers by ensuring that clear and relevant information is readily available
- Develop and implement policies that will improve the ease of switching between communications providers

**Secure optimal use of spectrum**

- Deliver spectrum and interference management for the Glasgow 2014 Commonwealth Games
- Prepare for the award of the 2.3GHz and 3.4GHz bands and the potential change of use of the 700MHz band
- Enable the use of white space devices and investigate opportunities for further appropriate sharing of bands

**Promote opportunities to participate**

- Secure the continuing provision of the universal postal service

**Protect consumers from harm**

- Implement reform of non-geographic numbering to ensure price transparency

**Maintain audience confidence in broadcast content**

- Promote audience safety and assurance in digital environments

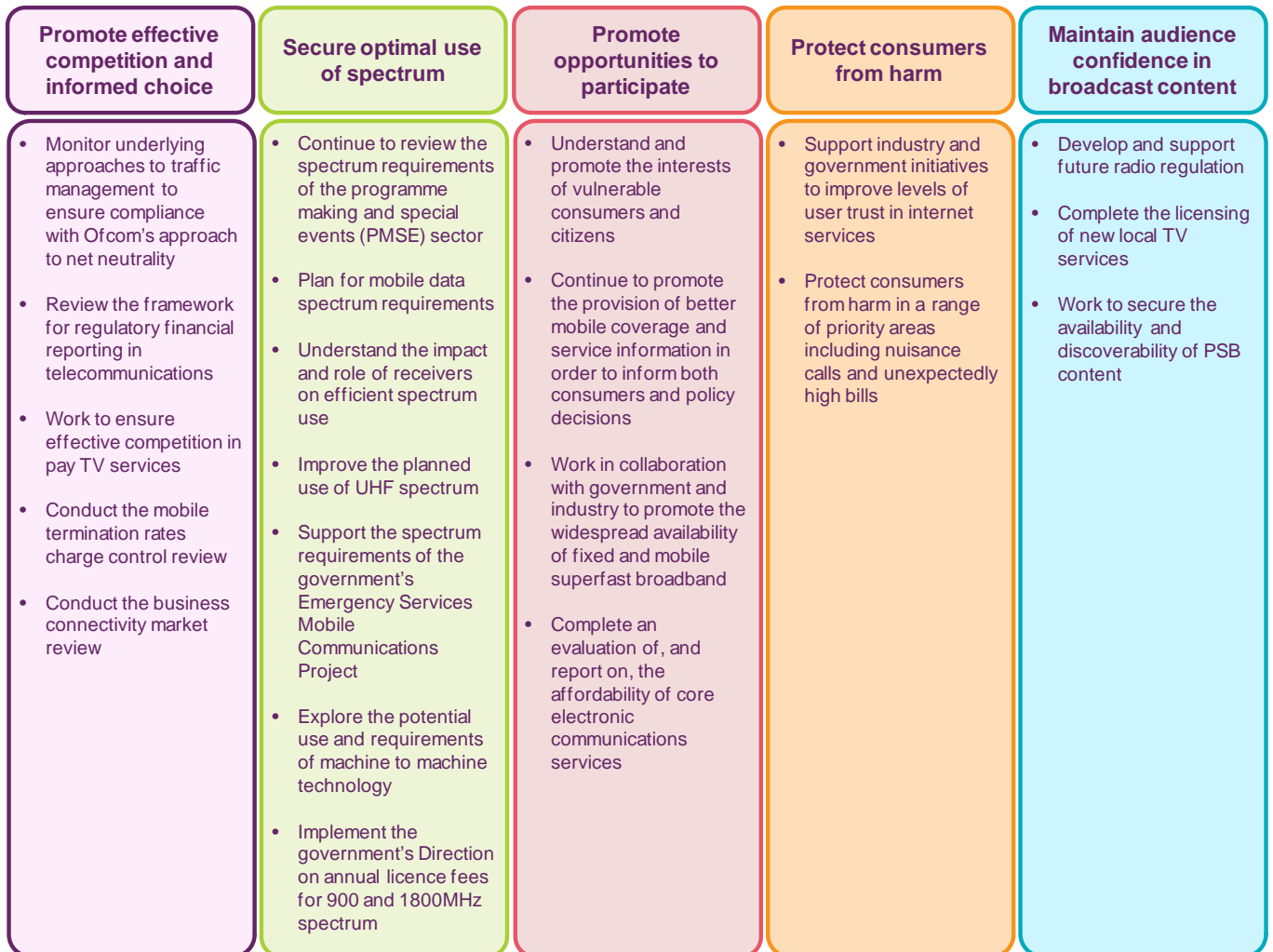
**Contribute to and implement public policy defined by Parliament**

- Ensure that the EC's Connected Continent proposals are delivered in a manner that is consistent with UK interests

# Ofcom Programme of Work 2014/15

## Major Work Areas

**Further the interests of citizens and consumers in relation to communications matters**



**Contribute to and implement public policy defined by Parliament**

- Prepare for the World Radiocommunication Conference (WRC) in November 2015
- Ensure the future strength and sustainability of PSB content
- Publish a report on the state of the UK communications infrastructure

# Ofcom Programme of Work 2014/15

## Programmatic

**Further the interests of citizens and consumers in relation to communications matters**

### Promote effective competition and informed choice

- Enforce competition e.g. through resolving disputes, investigating complaints and imposing penalties where appropriate
- Implement measures to ensure availability of geographic numbers for allocation to communications providers
- Undertake Market Impact Assessment in support of Public Value Tests by the BBC Trust

### Secure optimal use of spectrum

- Actively represent UK interests in international spectrum committees
- Plan spectrum assignments and grant licences
- Engage in the development of the international regulatory environment for spectrum and ensure compliance with our related international obligations
- Spectrum enforcement: advise and assist in cases of interference, confiscate unauthorised equipment and prosecute where appropriate

### Promote opportunities to participate

- Carry out and publish market and consumer research, including Media Literacy
- Advise consumers on how to get the best from communications services through an increased online presence
- Continued engagement with nations and regions

### Protect consumers from harm

- Ongoing monitoring of existing licence holders to ensure they are fit and proper to hold those licences

### Maintain audience confidence in broadcast content

- Ensure efficient and effective programme standards enforcement
- Enhance cooperation with audiovisual regulatory authorities in Europe to address jurisdictional challenges

### Contribute to and implement public policy defined by Parliament

- Provide support and advice to government on policy implementation where appropriate
- Engage with stakeholders internationally and actively participate in European regulatory networks (including BEREC, RSPG, ERGP and EPRA) to ensure the consistency of regulation
- Undertake ongoing work to support network resilience, cyber security and access to emergency services
- Work with other economic regulators on cross-sectoral issues

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The following tables contain detail of our projects, programmatic and other ongoing work that relate to the Priorities and Major Work Areas (MWA) we have identified in our 2014/15 Annual Plan. Timings and outputs in the tables are indicative and represent the current view of Ofcom at the time of press (31st March 2014). They are subject to change. During 2014/15 we will update these tables to reflect any changes we make to projects, outputs, and timings in the light of ongoing market, legislative and regulatory developments.

Projects and programmes are categorised by the strategic purposes set out in our Annual Plan. In certain cases individual activities may support multiple Priorities/MWAs. For clarity we have listed these once, under the most relevant heading.

A glossary for key acronyms is also included.

## Promote effective competition and informed choice

### PRIORITY: Ensure effective competition and investment in both current and superfast broadband

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Fixed Access Market Reviews (FAMR)	Selina Chadha	Statement on the Fixed Access Market Reviews	Statement	2014/15 Q1
		Fixed Access Market Reviews: Consultation on approach to VULA margin	Consultation	2014/15 Q1
		Fixed Access Market Reviews: Approach to VULA margin	Statement	2014/15 Q2
		EU consultation - FAMR final Statement	Consultation	2014/15 Q1
		EU consultation - FAMR approach to VULA margin	Consultation	2014/15 Q2
LLU and WLR Charge Controls 2014	Paul Jacobus	Notify European Commission prior to Statement on Fixed access market reviews: approach to any WLR and LLU charge controls	Notification	2014/15 Q1
		Statement on the Fixed access market reviews: approach to any WLR and LLU charge controls	Statement	2014/15 Q1
Wholesale Broadband Access Review	Steve Perry	EU consultation	Consultation	2014/15 Q1
		Statement on the Wholesale Broadband Access review	Statement	2014/15 Q1
Leased Line Charge Control 2016	Gideon Senensieb	Consultation on Leased Line Charge Control 2016	Consultation	2014/15 Q4
Business Connectivity Market Review (BCMR)	Gideon Senensieb	Excess Construction Charges for Ethernet Access Direct: Directions	Statement	2014/15 Q1

### PRIORITY: Promote effective choice for consumers by ensuring that clear and relevant information is readily available

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Consumer Information	Priya Sinha	Publication of Telecoms Complaints Q1 2014	Other Publication	2014/15 Q1
		Publication of Telecoms Complaints Q2 2014	Other Publication	2014/15 Q2
		Publication of Telecoms Complaints Q3 2014	Other Publication	2014/15 Q3
		Publication of Telecoms Complaints Q4 2014	Other Publication	2014/15 Q4
Mobile broadband performance measurement	Chris Adams	Mobile broadband network performance	Key Stakeholder Report	2014/15 Q3

### PRIORITY: Develop and implement policies that will improve the ease of switching between communications providers

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Strategic approach to consumer switching	Justin Paterson	Switching - Next Steps	Consultation	2014/15 Q1

### MAJOR WORK AREA: Monitor underlying approaches to traffic management to ensure compliance with Ofcom's approach to net neutrality

Work is ongoing and outputs will be determined during 2014/15 as appropriate

### MAJOR WORK AREA: Review the framework for regulatory financial reporting in telecommunications

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
CORR - Regulatory Reporting	David Brown	Statement - review of regulatory reporting	Statement	2014/15 Q1
		Notification to EU	Notification	2014/15 Q1
		Outputs of cost allocations review	Consultation	2014/15 Q4

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**MAJOR WORK AREA: Work to ensure effective competition in Pay TV services**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Conduct the mobile termination rates charge control review**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Mobile Call Termination (MCT) 2015	Brian Potterill	MCT consultation	Consultation	2014/15 Q1
		EU Consultation	Consultation	2014/15 Q4
		MCT statement	Statement	2014/15 Q4

**MAJOR WORK AREA: Conduct the business connectivity market review**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Business Connectivity Market Review 2016	Gideon Senensieb	Consultation on Business Connectivity Market Review 2016	Consultation	2014/15 Q4

**PROGRAMMATIC: Enforce competition e.g. through resolving disputes, investigating complaints under and imposing penalties where appropriate**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**PROGRAMMATIC: Implement measures to ensure availability of geographic numbers for allocation to communications providers**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Numbering Programme inc CPT	Gideon Senensieb	Concluding Statement on proposals published in December for a new application form for numbers	Statement	2014/15 Q1
Porting Charges Guidance	Steve Perry	Guidance on porting charges under General Condition 18 statement	Statement	2014/15 Q2

**PROGRAMMATIC: Undertake Market Impact Assessment in support of Public Value Tests by the BBC Trust**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**Secure optimal use of spectrum**

**PRIORITY: Deliver spectrum and interference management for the Glasgow 2014 Commonwealth Games**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Commonwealth Games 2014	Paul Mercer	Deliver government's spectrum guarantee for the 2014 Commonwealth Games.	Ofcom Major Event	2014/15 Q2

**PRIORITY: Prepare for the award the 2.3GHz and 3.4GHz bands and the potential change of use of the 700MHz band**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
UHF Strategy Implementation	Brice Le Cannu	Consultation on future use of the 700 MHz band	Consultation	2014/15 Q1
		Statement on future use of the 700 MHz band	Statement	2014/15 Q4
PSSR Award & Release Incremental	Andy Hudson	2.3 GHz and 3.4 GHz Release Amateur Statement	Statement	2014/15 Q1
		2.3 GHz and 3.4 GHz Auction Policy & Design consultation	Consultation	2014/15 Q2
		2.3 GHz and 3.4 GHz Technical Coexistence Information Update	Statement	2014/15 Q3



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**PRIORITY: Enable the use of white space devices and investigate opportunities for further appropriate sharing of bands**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Implementing TV White Spaces	Tim Cross	Statement on TV White Spaces: Approach to Coexistence and Device Requirements	Statement	2014/15 Q3
		Licence exemption for white space devices	Other Publications	2014/15 Q4
		Statutory consultation on the draft licence exemption for white space devices	Other Publications	2014/15 Q4

**MAJOR WORK AREA: Continue to review the spectrum requirements of the Programme Making and Special Events (PMSE) sector**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Plan for mobile data spectrum requirements**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Mobile data strategy	Mark Caines	Statement on Mobile Data Strategy	Statement	2014/15 Q1

**MAJOR WORK AREA: Understand the impact and role of receivers on efficient spectrum use**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Improve the planned use of UHF spectrum**

Activity Name	Activity Director	Web Title	What We Will Do	When We Will Do It
Strategic Approach to Spectrum Sharing	Gary Clemo	Statement - The future role of spectrum sharing for mobile and wireless data service	Statement	2014/15 Q1
UHF 1 and 2 Strategy (420 to 470MHz)	Paul Jarvis	Call for input on the future of spectrum in the range 420 to 470 MHz	Call for Inputs	2014/15 Q2
Spectrum Award 870-76 & 915-21 MHz	Justin Moore	870 / 915 MHz Regulations and draft notice	Notification	2014/15 Q1

**MAJOR WORK AREA: Support the spectrum requirements of the government's Emergency Services Mobile Communications Project**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Explore the potential use and requirements of machine to machine technology**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Implement the government's Direction on annual licence fees for 900 and 1800 MHz spectrum**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**PROGRAMMATIC: Actively represent UK interests in international spectrum committees**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

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**PROGRAMMATIC: Plan spectrum assignments and grant licences**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
PMR Release Strategy Project	Paul Jarvis	Statement of future management on spectrum in the range 143 MHz to 156 MHz	Statement	2014/15 Q2
Fee Review - Policy Phase	Alex Dixon	Consultation on WT Act fees for Fixed Links and Satellite Earth Stations	Consultation	2014/15 Q2
		Statement on WT Act fees for Fixed Links and Satellite Earth Stations	Statement	2014/15 Q3
RSA for ROES and RAS	Tony Azzarelli	Consultation on RSA for earth stations	Consultation	2014/15 Q2
		Statement on RSA for earth stations	Statement	2014/15 Q4

**PROGRAMMATIC: Engage in the development of the international regulatory environment for spectrum and ensure compliance with our related international obligations**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**PROGRAMMATIC: Spectrum Enforcement: advise and assist in cases of interference, confiscate unauthorised equipment and prosecute where appropriate**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**Promote opportunities to participate**

**PRIORITY: Secure the continuing provision of the universal postal service**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Mail Integrity	Sean O'Hara	Review of mail integrity: Consultation	Consultation	2014/15 Q1
		Review of mail integrity: Statement	Statement	2014/15 Q2
Postal Common Operational Procedures	Caroline Longman	Consultation on Postal Common Operational Procedures	Consultation	2014/15 Q1
		Statement on Postal Common Operational Procedures	Statement	2014/15 Q2
Regulation of Post	Chris Rowsell	Statement on amendments to regulatory conditions DUSP 1.8 and CP 1	Statement	2014/15 Q1

**MAJOR WORK AREA: Understand and promote the interests of vulnerable consumers and citizens**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Continue to promote the provision of better mobile coverage and service information in order to inform both consumers and policy decisions**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Work in collaboration with government and industry to promote the widespread availability of fixed and mobile superfast broadband**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Complete evaluation of, and report on, affordability of core electronic communications services**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

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**PROGRAMMATIC: Carry out and publish market and consumer research, including Media Literacy**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Affordability of Telecoms	Alan Pridmore	Report on the findings of the project on the affordability of communication services essential for participation	Report	2014/15 Q2
Communications Market Report - Nations & Regions	Lisa Etwell	The Communications Market Report 2014: England	Key Stakeholder Report	2014/15 Q2
		The Communications Market Report 2014: Scotland	Key Stakeholder Report	2014/15 Q2
		The Communications Market Report 2014: Wales	Key Stakeholder Report	2014/15 Q2
		The Communications Market Report 2014: Northern Ireland	Key Stakeholder Report	2014/15 Q2
Communications Market Report UK	Lisa Etwell	The Communications Market Report 2014: UK	Key Stakeholder Report	2014/15 Q2
Consumer Experience	Lisa Etwell	Consumer Experience Stakeholder Event	External Stakeholder Event	2014/15 Q4
		Consumer Experience Report	Other Publication	2014/15 Q4
International Communications Market Report	Chris Adams	International Communications Market Report	Other Publication	2014/15 Q3
Media Literacy Research	Alison Preston	Adults' media use and attitudes report	Other Publication	2014/15 Q1
		Children and Parents: media use and attitudes report	Other Publication	2014/15 Q3
Media Tracker	Jane Rumble	UK audience attitudes to broadcast media	Other Publication	2014/15 Q1
PSB Annual Report	Alan Stewart	Public service broadcast (PSB): audience opinions 2014	Other Publication	2014/15 Q2

**PROGRAMMATIC: Advise consumers on how to get the best from communications services through an increased online presence**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**PROGRAMMATIC: Continued engagement with nations and regions**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**Protect consumers from harm**

**PRIORITY: Implement reform of non-geographic numbering to ensure price transparency**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
NGCS implementation	Huw Saunders	Ofcom website outlining changes to Non-Geographic Call Services goes live	Other Publication	2014/15 Q1
NTS Strategic Review	Markham Sivak	Decision about the future of 0500 Freephone numbers	Statement	2014/15 Q1
Review of 070 and 076	Markham Sivak	Consultation on review of remaining non-geographic numbers (eg 070/076)	Consultation	2014/15 Q2

**MAJOR WORK AREA: Support industry and Government initiatives to improve levels of user trust in internet services**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Online Data Economy Value Chain	Monika Kochanowska-Tym	Online Data Economy Value Chain	Other Publication	2014/15 Q1
Internet Connected Living Room Devices	Nihal Newman	Internet Connected Living Room Devices	Other Publication	2014/15 Q2
DCMS Internet Safety Reports	Tony Close	In response to a request from the Department of Culture, Media and Sport, Ofcom will report on the take-up, awareness of and confidence of parents in relation to parental controls for internet safety.	Other Publication	2014/15 Q1
		In response to a request from the Department of Culture, Media and Sport, Ofcom will report on the measures put in place by the UK Internet Service Providers (ISPs) to meet commitments to implement network level filtering for new customers.	Other Publication	2014/15 Q3



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**MAJOR WORK AREA: Protect consumers from harm in a range of priority areas including nuisance calls and unexpectedly high bills**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Metering & Billing Scheme 2008 Direction	Alan Pridmore	Notification on the Ofcom Metering and Billing Direction	Statement	2014/15 Q1
Premium Rate Services-regulation programme	Gavin Daykin	Consultation to approve the new PP+ Code of Practice	Consultation	2014/15 Q2

**PROGRAMMATIC: Ongoing monitoring of existing licence holders to ensure they are fit and proper to hold those licences**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**Maintain audience confidence in broadcast content**

**PRIORITY: Promote audience safety and assurance in digital environments**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Develop and support future radio regulation**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Commercial Radio Policy & Licence Competition	Peter Davies	Advertisement of second national radio multiplex licence	Notification	2014/15 Q2
		Award of second national radio multiplex licence	Statement	2014/15 Q3
		Local commercial analogue radio licence durations statement	Statement	2014/15 Q1
Small Scale DAB	Peter Davies	Stakeholder Seminar	External Stakeholder Event	2014/15 Q1
Radio Content Policy	Peter Davies	Music formats call for inputs	Call for Inputs	2014/15 Q1
		Music formats consultation	Consultation	2014/15 Q2
		Music formats statement	Statement	2014/15 Q3

**MAJOR WORK AREA: Complete the licensing of new local TV services**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Local TV licensing	Oli Bird	Invitation to apply	Other Publication	2014/15 Q1
		Licence award decision statement	Statement	2014/15 Q3

**MAJOR WORK AREA: Work to secure availability and discoverability of Public Service Broadcasting (PSB) content**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

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**PROGRAMMATIC: Ensure efficient and effective programme standards enforcement**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Complaints Analysis and Tracking	Tony Close	Assessment of complaints concerning broadcasting standards - Broadcast Buletins	Other Publication	2014/15 Q1
			Other Publication	2014/15 Q2
			Other Publication	2014/15 Q3
			Other Publication	2014/15 Q4
COSTA Enforcement	Tony Close	Ongoing programmatic work around enforcement of rules that govern the amount of, and scheduling of, TV adverts (COSTA) - Broadcast Bulletins	Other Publication	2014/15 Q1
			Other Publication	2014/15 Q2
			Other Publication	2014/15 Q3
			Other Publication	2014/15 Q4
Review of COSTA	Anthony Szykaruk	Consultation on Ofcom's review of the approaches to enforcing the rules on the scheduling of television advertising. Statement on Ofcom's review of the approaches to enforcing the rules on the scheduling of television advertising.	Consultation	2014/15 Q1
			Statement	2014/15 Q3
Standards Casework/Policy	Tony Close	Ensuring compliance with the rules in the Broadcasting Code, and other related codes and licence conditions - Broadcast Bulletins	Other Publication	2014/15 Q1
			Other Publication	2014/15 Q2
			Other Publication	2014/15 Q3
			Other Publication	2014/15 Q4
Targeted Licensing & Enforcement	Alison Marsden	Statement on new approaches to the Licensing and Enforcement of television and radio services to continue providing high levels of audience assurance on content standards.	Statement	2014/15 Q3

**PROGRAMMATIC: Enhance cooperation with audiovisual regulatory authorities in Europe to address jurisdictional**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**Contribute to and implement public policy defined by Parliament**

**PRIORITY: Ensure that the Connected Continent proposals are delivered in a manner that is consistent with UK interests**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**MAJOR WORK AREA: Prepare for the World Radiocommunication Congress (WRC) in November 2015**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
WRC	Chris Woolford	Seeking views on all (25+) of the agenda items to be considered at the WRC in late 2015	Consultation	2014/15 Q1

**MAJOR WORK AREA: Ensure the future strength and sustainability of PSB content**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
PSB Review	Peter Davies	Consultation	Consultation	2014/15 Q3

**MAJOR WORK AREA: Publish a report on the state of the UK communications infrastructure**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Infrastructure Reporting	Liz Bates	Infrastructure Report 2014	Other Publication	2014/15 Q3

**PROGRAMMATIC: Provide support and advice to government on policy implementation where appropriate**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

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**PROGRAMMATIC: Engage with stakeholders internationally and actively participate in European regulatory networks (including BEREC, RSPG, ERGP and EPRA) to ensure the consistency of regulation**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**PROGRAMMATIC: Undertake ongoing work to support network resilience, cyber security and access to emergency services**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Emergency Call Handling Performance	Ben Willis	Updated location information from calls to emergency services	Statement	2014/15 Q1
Network Security and Lifeline Services	Ben Willis	Updated version of Ofcom's existing guidance to Communications Providers on meeting their security and resilience obligations, including incident reporting	Other Publication	2014/15 Q2

**PROGRAMMATIC: Work with other economic regulators on cross-sectoral issues**

Work is ongoing and outputs will be determined during 2014/15 as appropriate

**Other work**

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Ofcom Annual Report	Alastair Smith	Ofcom Annual Report and Accounts 2013/14	Other Publication	2014/15 Q2
Annual Plan development - Strategic	Steve Gettings	Draft Annual Plan for FY 2015/16	Consultation	2014/15 Q3
		Annual Plan 2015/16	Other Publication	2014/15 Q4
Review of the Statement of Charging Principles	Tracey Reay	Second Consultation on Statement of Charging Principles	Consultation	2014/15 Q2
		Publication of Statement of Charging Principles	Statement	2014/15 Q4
Tariff Tables	Tracey Reay	Tariff Tables for 2015/16	Other Publication	2014/15 Q4
Cyber risk and network resilience	Ben Willis	Ofcom workstream re: the UK Regulator's Network (UKRN)	TBA	TBA
Quality of service in SMP type situations	TBA	Ofcom workstream re: the UK Regulator's Network (UKRN)	TBA	TBA

# Glossary of Terms

<b>BCMR</b>	Business Connectivity Market Review
<b>BEREC</b>	Body of European Regulators of Electronic Communications
<b>CORR</b>	Cost Orientation and Regulatory Reporting
<b>COSTA</b>	Code on the Scheduling of Television Advertising
<b>CPT</b>	Consumer Protection Test
<b>DAB</b>	Digital Audio Broadcasting
<b>DUSP</b>	Designated Universal Service Provider
<b>EPRA</b>	European Platform of Regulatory Authorities
<b>ERGP</b>	European Regulators Group
<b>FAMR</b>	Fixed Access Market Review
<b>LLU</b>	Local Loop Unbundling
<b>MCT</b>	Mobile Call Termination
<b>NGCS</b>	Non-Geographic Call Services
<b>NTS</b>	Number Translation Services
<b>PMR</b>	Private Mobile Radio
<b>PSB</b>	Public Service Broadcasting
<b>PSSR</b>	Public Sector Spectrum Release
<b>RAS</b>	Radio Astronomy
<b>ROES</b>	Receive-only Earth Stations
<b>RSA</b>	Recognised Spectrum Access
<b>RSPG</b>	Radio Spectrum Policy Group
<b>SMP</b>	Significant Market Power
<b>VULA</b>	Virtual Unbundled Local Access
<b>WBA</b>	Wholesale Broadband Access
<b>WLR</b>	Wholesale Line Rental
<b>WT Act</b>	Wireless Telegraphy Act 2006