

NEWS CONSUMPTION SURVEY - ADULT ONLINE QUESTIONNAIRE (16 05 23)

Introduction:

Hello. We're conducting a study about how people get their news across the UK, and we're keen to get your views.

We are from Research Interactive, and we're conducting this on behalf of Jigsaw Research. This research is being carried out for Ofcom (the Office of Communications), which is responsible for overseeing communication services in the UK.

Please note that your answers will be treated with complete confidence and will only be used for these research purposes. They will never be reported on at an individual level or be used to identify you. The information collected will not be passed on to third parties. The lawful basis for processing this information is your consent.

We will ask you for personal information, such as your occupation, postcode, household income and ethnicity, but it's up to you if you want to provide this. You can stop this survey at any time and you can withdraw your consent for us to process your answers at any time before they are anonymised – you can do so by contacting Jigsaw on datasecurity@jigsaw-research.co.uk or 020 7291 0810. In this instance, you can ask for Jigsaw and Research Interactive to delete any personal information they hold about you. At any time before your answers are anonymised, you can also ask Jigsaw Research and Research Interactive for a copy of your personal data, for any inaccurate data collected to be rectified and to restrict the processing of your personal data in certain circumstances.

All personal data will be stored securely in the UK and kept for up to one month after the completion of all fieldwork. Jigsaw and Research Interactive will hold your aggregated and anonymised answers for up to 2 years – this is to allow them to compare the answers given in this year's survey with those in subsequent years. For this survey, Ofcom is the data controller, and Jigsaw and Research Interactive are processors.

The full survey will take 25-30 minutes depending on the media you use.

If you agree to take part in this study, please click 'continue'.

SECTION A: SCREENING QUESTIONS

ASK ALL PLEASE SELECT ONE A1) Which of the following are you?

- 1. Man
- 2. Woman
- 3. Non-binary
- 4. Prefer to use another term (please state)
- 5. Prefer not to say



ASK ALL PLEASE SELECT YOUR AGE FROM THE LIST A2) How old are you?

> TEXT BOX Rather not say

ASK ALL RESPONDENTS WHO RATHER NOT SAY AGE ON LAST BIRTHDAY AT A2 PLEASE SELECT ONE

A3) Which of the following age bands are you in?

- 1. 16-17
- 2. 18-24
- 3. 25-34
- 4. 35-44
- 5. 45-54
- 6. 55-64
- 7. 65-74
- 8. 75+

ASK ALL

PLEASE SELECT ONE

A4a) What is the occupation of the Chief Income Earner in your household, that is the person with the largest income whether from employment, pension, state benefits, investments, or any other source?

If the Chief Income Earner is retired and has an occupational pension please answer for their most recent occupation. If the Chief Income Earner is not in paid employment but has been out of work for less than 6 months, please answer for their most recent occupation.

- 1. Semi or unskilled manual work (e.g. Manual workers, all apprentices to be skilled trades, Caretaker, Park keeper, non-HGV driver, shop assistant)
- 2. Skilled manual worker (e.g. Skilled Bricklayer, Carpenter, Plumber, Painter, Bus/ Ambulance Driver, HGV driver, AA patrolman, pub/bar worker, etc)
- 3. Supervisory or clerical/junior managerial/ professional/ administrative (e.g. Office worker, Student Doctor, Foreman with 25+ employees, salesperson, etc)
- 4. Intermediate managerial/ professional/ administrative (e.g. Newly qualified (under 3 years) doctor, Solicitor, Board director small organisation, middle manager in large organisation, principle officer in civil service/local government)
- 5. Higher managerial/ professional/ administrative (e.g. Established doctor, Solicitor, Board Director in a large organisation (200+ employees, top level civil servant/public service employee)
- 6. Student
- 7. Casual worker not in permanent employment
- 8. Housewife/ Homemaker
- 9. Retired and living on state pension
- 10. Unemployed or not working due to long-term sickness
- 11. Full-time carer of other household member
- 12. Other



ASK ALL

A5) Please enter your full postcode? (This will be used for classification purposes only, and will not be used to contact you)

- TEXT BOX
- 1. Don't know
- 2. Prefer not to say

SCRIPTER, AUTOCODE FROM POSTCODE INTO THE FOLLOWING TV REGIONS AND SHOW RELEVANT REGION IN LATER QUESTIONS. NOTE: POSTCODE NEEDS TO BE VALIDATED AS FULL POSTCODE (7/8 CHARACTER NOTATION)

A6) TV REGIONS

- 1. BBC North East and Cumbria
- 2. BBC North-West
- 3. BBC Yorkshire & Lincolnshire
- 4. BBC Midlands West
- 5. BBC Midlands East
- 6. BBC East
- 7. BBC West
- 8. BBC South
- 9. BBC South West
- 10. BBC South East
- 11. BBC London
- 12. BBC Wales
- 13. BBC Scotland
- 14. BBC Northern Ireland

SCRIPTER, AUTOCODE FROM POSTCODE INTO THE FOLLOWING URBANITY/RURALITY CODES A7) URBANITY/RURALITY

URBAN:

- 1. Large city
- 2. Smaller city / large town
- 3. Medium town
- 4. Small town <10 miles of a large settlement
- 5. Small town >10 miles from a large settlement

RURAL:

- 6. <10 miles of a large settlement
- **REMOTE RURAL:**
- 7. >10 miles from a large settlement

ASK ALL

PLEASE SELECT ALL THAT APPLY A7b) How would you describe your national identity?

- 1. English
- 2. Welsh
- 3. Scottish
- 4. Northern Irish
- 5. British
- 6. Irish
- 7. Other (Please write in)



ASK ALL PLEASE SELECT ONE A8a) Which of these best describes your ethnic origin?

A: White

- 1. English / Welsh / Scottish / Northern Irish / British
- 2. Irish
- 3. Gypsy or Irish traveller
- 20. Roma
- 4. Any other White background
- B: Mixed
 - 5. White and Black Caribbean
 - 6. White and Black African
 - 7. White and Asian
 - 8. Any other Mixed background
- C: Black or Black British
 - 9. Caribbean
 - 10. African
 - 11. Any other Black, Black British or Caribbean background
- D: Asian or Asian British
 - 12. Indian
 - 13. Pakistani
 - 14. Bangladeshi
 - 15. Chinese
 - 16. Any other Asian background
- E: Other Ethnic Group
 - 19. Arab
 - 17. Any other ethnic group
 - 18. Prefer not to say

ASK ALL

PLEASE SELECT ONE

A8b) How long have you lived in the UK for?

- 1. All my life / born in UK
- 2. Less than 6 months
- 3. 6 months to 1 year
- 4. 1 to 2 years
- 5. 3 to 5 years
- 6. 6 to 10 years
- 7. 11 to 15 years
- 8. 16 to 20 years
- 9. 21 to 30 years
- 10. 31 to 40 years
- 11. 41 to 50 years
- 12. More than 50 years



ASK ALL PLEASE SELECT ONE A9) What is your religion?

- 1. No religion
- 2. Catholic
- 3. Church of England/Scotland/Ireland
- 4. Other Christian
- 5. Buddhist
- 6. Hindu
- 7. Jewish
- 8. Muslim
- 9. Sikh
- 10. Any other religion, please describe
- 11. Prefer not to say



SECTION B: INTERESTS AND TECHNOLOGY

ASK ALL

RANDOMISE CODES 1-11 PLEASE SELECT ALL THAT APPLY

B1) We would first of all like to know about some of your interests. Which of the following are you interested in?

- 1. News and Current affairs
- 2. Sport
- 3. Film and Cinema
- 4. Books
- 5. Music
- 6. Politics
- 7. Business
- 8. Cars/motoring
- 9. Holidays/travel
- 10. Cooking
- 11. Fashion
- 12. None of these

ASK ALL

PLEASE SELECT ALL THAT APPLY

B2) Which of the following do you ever use, if at all? Please select all that apply

- 1. In home internet access
- 2. Internet access while travelling
- 3. Internet access at work or place of study
- 4. Internet access in a public place (e.g. a café or library)
- 5. Internet access elsewhere

ASK ALL

RANDOMISE CODES 1-11 PLEASE SELECT ALL THAT APPLY

B3) Through which of the following ways, if any, do you receive television in your household? Please think about all the

TV sets in your household

- 1. Sky Digital Satellite TV for a monthly subscription
- 2. Satellite TV from someone other than Sky
- 3. Free-Sat Digital Satellite TV WITHOUT a monthly subscription
- 4. Virgin Media through cable
- 5. Freeview through a TV aerial and set-top box (**N IRELAND**: including Republic of Ireland Freeview / Saorview in Northern Ireland)
- 6. TV set which has Freeview channels built in (without a separate set-top box)
- 7. YouView set top box
- 8. BT TV (formerly BT Vision)
- 9. Talk Talk TV
- 10. EE TV
- 11. NOW TV
- 12. Other WRITE IN
- 13. No TV FIX AND MUTUALLY EXCLUSIVE
- 14. DON'T KNOW



ASK ALL RANDOMISE CODES 1-8 PLEASE SELECT ALL THAT APPLY B4) Do you personally own any of the following devices?

- 1. Mobile phone
- 2. Laptop computer
- 3. Tablet Computer e.g. iPad or Samsung Galaxy
- 4. E-book Reader e.g. Kindle or Kobo
- 5. Static gaming device e.g. Xbox, Playstation, Nintendo Wii
- 6. Portable gaming device e.g. PSP or Nintendo DS
- 7. MP3 player e.g. iPod Touch
- 8. Smart Speaker e.g. Amazon Echo/Dot, Google Home
- 9. Other mobile device
- 10. None of these
- 11. DON'T KNOW

ASK ALL WHO PERSONALLY USE A MOBILE PHONE (B4 – CODE 1). PLEASE SELECT ONE B5) Do you personally use a Smartphone?

A Smartphone is a phone on which you can easily access emails, download files and apps, as well as view websites and generally surf the internet. Popular brands of Smartphone include iPhone, Android phones such as the Samsung Galaxy Note or Microsoft Windows phones such as Nokia Lumia.

- 1. Yes
- 2. No
- 3. DON'T KNOW

SECTION C: SOURCES FOR NEWS

We would now like to ask you some questions about your personal use of news.

We know from talking to other people that they get news in different ways. Some people tell us that they watch TV or listen to the radio in the morning, while they're getting up or driving to work. Others read newspapers or look at news on their mobiles on their commute, or read it online throughout the day either on a PC or laptop or via a mobile phone app. Some people get news updates through social media such as Facebook and Twitter and many people watch the news on TV in the evening or have the radio on in the background while they are doing other things.

So when answering the following questions, please think about your whole day and all the times you might be in contact with news

By 'news' we mean news and current affairs in <[TEXT AS BELOW]> FILTERED, across the UK and from around the world. <FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

Please click 'Continue' to proceed.



ASK ALL ROTATE CODES 1-9, 12 PLEASE KEEP CODES 12, 4, 5, 6 & 7 TOGETHER IN THE ROTATION. ALWAYS SHOW CODE 12 FIRST PLEASE SELECT ALL THAT APPLY

C1) Which of the following platforms do you use for news nowadays?

- 1. Television
- 2. Newspapers (printed)
- 3. Radio
- 12. Podcasts
- 4. Social media on a computer/laptop/tablet
- 5. Social media on a mobile phone
- 6. Other internet sources on a computer/laptop/netbook/tablet (including apps you've downloaded and those automatically loaded onto your device)
- 7. Other internet sources on a mobile phone (including apps you've downloaded and those automatically loaded onto your phone)
- 8. Interactive TV services via the 'red button' or apps on the TV
- 9. Magazines (print)
- 10. Word of mouth (family / friends / colleagues) in person/by phone/email
- 11. None of these [GO TO G1]

ASK ALL WHO USE OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 6-7) ROTATE CODES 1-8

PLEASE SELECT ALL THAT APPLY

C2) You said you use internet sources (on any device) for news nowadays. Which of the following do you use to get news?

- 1. Websites/apps of newspapers such as theguardian.com or Mail Online
- 2. Websites/apps of **news magazines** such as The Economist or The Week
- 3. Websites/apps of TV and radio companies such as BBC News Online or Sky News Online
- 4. Social media sites such as Facebook, Twitter, etc.
- 11. Video-sharing platforms such as YouTube, Vimeo, etc.
- 5. Search engines such as Google, Bing, etc.
- 6. Websites/apps of online news organisations like Huffington Post, Vice, Buzzfeed, etc.
- 7. Websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators')
- 8. Blogs
- 9. Other (WRITE IN)
- 10. DON'T KNOW

SCRIPTER: BACK CODE AS 'SOCIAL MEDIA' USER IF C2 = CODE 4 AND C1 ≠ 4 OR 5



SECTION D: CONSUMPTION OF NEWS ON PLATFORMS AND SOURCES

ASK ALL

ROTATE 'TYPES OF NEWS' CODES 1-9, 12 PLEASE SELECT ONE SOURCE FOR EACH TYPE OF CONTENT AS IT IS SHOWN D1) Where do you tend to go most often for <u>each</u> of the following types of news content? Firstly, where do you <u>tend to go</u> most often for [insert type of news]? REPEAT FOR ALL OTHER TYPES OF NEWS CONTENT

Types of news:

- 1. Local news
- 2. UK news
- 3. Foreign/international news
- 4. Celebrity news
- 5. Headlines i.e. Top stories
- 6. Breaking news i.e. News that's happening now
- 7. Political news
- 8. In depth analysis
- 9. Sports

SCRIPTER: ONLY SHOW RELEVANT CODES FROM C1 Sources go to first:

- 1. Television
- 2. Newspapers (printed)
- 3. Radio
- 12. Podcasts
- 4. Social media on a computer/laptop/netbook/tablet
- 5. Social media on a mobile phone
- 6. Other internet sources on a computer/laptop/netbook/tablet (including apps you've downloaded and those automatically loaded onto your device)
- 7. Other internet sources on a mobile phone (including apps you've downloaded and those automatically loaded onto your phone)
- 8. Interactive TV services via the 'red button' or apps on the TV
- 9. Magazines (print)
- 10. Word of mouth (family / friends / colleagues) in person/by phone/email
- 11. Not interested in this news content



FOR THE REMAINING QUESTIONS IN THIS SECTION, DISPLAY ONLY SOURCES USED FOR NEWS NOWADAYS AT C1 ASK ALL WHO HAVE SELECTED TELEVISION NOWADAYS AT C1 (C1=1) ROTATE BETWEEN CODES 1-10, 29; 11-24

PLEASE SELECT ALL THAT APPLY

D2a) Thinking specifically about <SOURCE USED AT C1 CODE 1>, which of the following do you use for News nowadays – i.e. which have you watched in the last month or so for news? Are there any others?

- 1. BBC One
- 2. BBC Two
- 30. BBC Three
- 3. BBC Four
- 4. BBC Alba (SCOTLAND)
- 28. BBC Scotland TV channel (on TV between 7pm and midnight) (SCOTLAND)
- 5. BBC Parliament
- 6. ITV1 (formerly ITV) (ALL) / ITV WALES (WALES) / UTV (N IRELAND) / STV (SCOTLAND)
- 7. Channel 4
- 8. S4C (WALES)
- 9. Channel 5
- 10. RTE Channels / Virgin Media One (formerly known as TV3) / TG4 (N IRELAND)
- 11. Sky News Channel
- 12. BBC News Channel
- 13. CNN
- 14. CNBC
- 15. Euronews (English version)
- 16. Euronews (Non English version)
- 17. Al Jazeera (English version)
- 18. Al Jazeera (Arabic version)
- 19. Bangla TV
- 20. TF1
- 21. France 24
- 29. GB News
- 24. Bloomberg TV
- 31. TalkTV
- 25. Other channel(s) Specify (WRITE IN) NB: WE PLAN TO USE AN ALPHA NUMERIC PRE-CODE LIST HERE THAT WILL DEFAULT TO THE SOR MASTER SOURCE FILE (HERE AND AT ALL SIMILAR QUESTIONS)
- 26. None of these
- 27. DON'T KNOW

ASK ALL WHO HAVE SELECTED TELEVISION, OTHER INTERNET SOURCES OR INTERACTIVE TV NOWADAYS AT C1 (C1=CODES 1, 6, 7 OR 8)

D2ai) Which, if any, of the following on-demand or catch up services do you use for News nowadays – i.e. which have you used in the last month or so for news? Are there any others?

ROTATE CODES

SHOW SCREEN/READ OUT

- MULTI CODE
 - 1. BBC iPlayer
 - 2. ITVX (formerly ITV hub)/ITVX premium (formerly ITV hub+)-STV Player
 - 3. All 4/All4+
 - 4. STV Player
 - 5. My5
 - 6. S4C Clic
 - 7. Other Specify (WRITE IN)
 - 8. None of these



ASK ALL WHO HAVE SELECTED TELEVISION CHANNELS AT D2a (D2a 1-24, 28-31) OR ON-DEMAND/CATCH UP SERVICES AT D2ai (D2ai 1-5)

IF OTHER SPECIFY CHOSEN AT D2a (CODE 25) OR D2ai (CODE 4) PLEASE SHOW TYPED IN RESPONSES PLEASE SELECT ONE ANSWER FOR EACH TV CHANNEL

D2b) And typically how often do you watch the news on...<CODE SELECTED AT D2a>,

- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ASK ALL WHO HAVE USED NEWSPAPER NOWADAYS AT C1 (C1=2) ROTATE BETWEEN CODES 1-10; CODES 11-21, 25-27

PLEASE SELECT ALL THAT APPLY

D3a) Thinking specifically about daily newspaper(s), which of the following do you use for news nowadays – i.e. which have you read in the last month or so? By newspapers we mean the paper versions and not the websites or apps. Are there any others?

- 1. The Sun
- 2. The Daily Mail
- 3. The Daily Star
- 4. The Daily Express
- 5. The Daily Mirror
- 6. The Guardian
- 7. The 'i'
- 8. The Times
- 9. The Daily Telegraph
- 10. The Financial Times
- 11. The Herald (SCOTLAND)
- 12. The Scotsman (SCOTLAND)
- 13. The Daily Record (SCOTLAND)
- 14. The National (SCOTLAND)
- 15. The Press and Journal (SCOTLAND)
- 16. The Courier (SCOTLAND)
- 17. The Belfast Telegraph (NORTHERN IRELAND)
- 25. The News Letter (NORTHERN IRELAND)
- 18. The Irish News (NORTHERN IRELAND)
- 19. South Wales Echo (WALES)
- 26. The Western Mail (WALES)
- 27. The Daily Post (WALES)
- 20. The Metro
- 21. The Evening Standard
- 22. Any local daily newspaper- Specify (WRITE IN)
- 23. None of these / Don't read a Daily Newspaper
- 24. DON'T KNOW



ASK ALL WHO HAVE SELECTED DAILY NEWSPAPERS AT D3a (D3a =28-48) IF OTHER SPECIFY (CODE 49) CHOSEN AT D3a PLEASE SHOW TYPED IN RESPONSES PLEASE SELECT ONE ANSWER FOR EACH NEWSPAPER

D3b) And typically how often do you read the news in...<ONLY ASK FOR CODES SELECTED AT D3a>?

- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ASK ALL WHO HAVE USED NEWSPAPER NOWADAYS AT C1 (C1=2) ROTATE BETWEEN CODES 1-9 + 21; 10-16 PLEASE SELECT ALL THAT APPLY

D4a) Thinking specifically about weekly newspaper(s), which of the following do you use for news nowadays – i.e. which have you read in the last month or so? By newspapers we mean the paper versions and not the websites or apps. Are there any others?

- 1. The Sun on Sunday
- 2. The Mail on Sunday
- 3. The Daily Star on Sunday
- 4. The Sunday Express
- 5. The Sunday Mirror
- 6. The Observer
- 7. The Sunday Times
- 8. The Sunday Telegraph
- 9. The Sunday People
- 21. The New European
- 10. The Herald on Sunday (formerly The Sunday Herald) (SCOTLAND)
- 11. The Sunday Post (SCOTLAND)
- 12. The Sunday Mail (SCOTLAND)
- 13. Scotland on Sunday (SCOTLAND)
- 22. The Sunday National (SCOTLAND)
- 14. Wales on Sunday (WALES)
- 15. Sunday Life (NORTHERN IRELAND)
- 16. Sunday World (NORTHERN IRELAND)
- 17. Any local paid weekly paper Specify (WRITE IN)
- 18. Any local free weekly newspaper Specify (WRITE IN)
- 19. None of these / Don't read a Weekly Newspaper
- 20. DON'T KNOW



ASK ALLWHO HAVE SELECTED WEEKLY NEWSPAPERS AT D4a (D4a=52-67) IF OTHER SPECIFY (CODES 68 OR 69) CHOSEN AT D4a PLEASE SHOW TYPED IN RESPONSES PLEASE SELECT ONE ANSWER FOR EACH NEWSPAPER D4b) And typically how often do you read the news in...<CODES SELECTED AT D4a>?

- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ASK ALL WHO HAVE USED MAGAZINES NOWADAYS AT C1 (C1=9) ROTATE BETWEEN CODES 1-4

PLEASE SELECT ALL THAT APPLY

D5a) Thinking specifically about magazines, which of the following do you use for news nowadays – i.e. which have you read in the last month or so? By magazines we mean the paper versions and not the websites or apps. Are there any others?

- 1. Private Eye magazine
- 2. The Economist magazine
- 3. The Week magazine
- 4. Time magazine
- 12. Spectator
- 5. Other 1st magazine (WRITE IN)
- 6. Other 2nd magazine (WRITE IN)
- 7. Other 3rd magazine (WRITE IN)
- 8. Other 4th magazine (WRITE IN)
- 9. Other 5th magazine (WRITE IN)
- 10. None of these
- 11. DON'T KNOW

ASK ALL WHO HAVE SELECTED MAGAZINES AT D5a (D5a = 71-74)

IF OTHER SPECIFY (CODE 75) CHOSEN AT D5a PLEASE SHOW TYPED IN RESPONSES PLEASE SELECT ONE ANSWER FOR EACH MAGAZINE

D5b) And typically how often do you read the news in...<CODES SELECTED AT D5a>?

- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW



ASK ALL WHO HAVE USED RADIO NOWADAYS AT C1 (C1=3)

ROTATE BETWEEN CODES 1-8, 21, 35, 36, 22, 23; 9-19, 45, 37; 20, 38-49, 34, 24 - WITH 32 AND 33 AT THE BOTTOM PLEASE SELECT ALL THAT APPLY

D6a) Thinking specifically about <SOURCE USED AT C1 CODE 3>, which of the following do you use for news nowadays – i.e. which have you listened to in the last month or so for news? Please Include any stations you listen to via other services, such as RadioPlayer or BBC Sounds. Are there any others?

- 1. BBC Radio 1
- 2. BBC Radio 2
- 3. BBC Radio 3
- 4. BBC Radio 4
- 5. BBC Radio 5 Live
- 8. BBC World Service
- 21. BBC Radio Scotland (SCOTLAND)
- 35. BBC Radio Wales (WALES)
- 36. BBC Radio Ulster/ Foyle (NI)
- 52. BBC Radio nan Gàidheal (SCOTLAND)
- 53. BBC Radio Cymru/ Cymru 2 (Wales)
- 22. Any other BBC local/regional radio station Specify (WRITE IN)
- 23. Any other BBC Radio Station (WRITE IN)
- 9. Classic FM
- 10. talkSPORT / talkSPORT2 / talkRADIO
- 12. Any LBC Radio Station
- 13. Any Heart Radio Station
- 14. Any Absolute Radio Station
- 15. Any Capital Radio Station
- 17. Any Kiss Radio station
- 18. Any Smooth Radio
- 19. Any Magic Radio Station
- 45. Times Radio
- 20. Cool FM (NI)
- 49. Q Network (NI)
- 50. U105 (NI)
- 34. Any community (not for profit) radio station
- 24. Other local commercial radio station(s) (a local station that has advertising) Specify (WRITE IN)
- 37. Virgin Radio
- 38. Hits Radio
- 39. Clyde 1/ Forth 1/ West Sound/ Tay FM/ Northsound 1 / MFR (Scotland)
- 51. Clyde 2/Forth 2/ Westsound 2 / Tay 2/ Northsound 2/ MFR 2 (Scotland)
- 46. Original 106/Pure Radio/Kingdom FM (Scotland)
- 40. Radio Borders/ CFM
- 41. Radio City/ City Talk 105.9/ Rock FM/ Key Radio
- 42. Metro radio/ TFM
- 43. Hallam FM/ Viking FM/ Radio Aire
- 44. Wave 105 FM
- 32. None of these
- 33. DON'T KNOW



ASK ALLWHO HAVE SELECTED RADIO STATIONS AT D6a (D6a =78-100; 103-107) IF OTHER SPECIFY (CODES 100-102, 108) CHOSEN AT D6a PLEASE SHOW TYPED IN RESPONSES PLEASE SELECT ONE ANSWER FOR EACH RADIO STATION

D6b) And typically how often do you listen to the news on...<CODE SELECTED AT D6a>,

- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ASK ALL WHO HAVE USED SOCIAL MEDIA NOWADAYS AT C1 (C1=CODES 4 OR 5) ROTATE BETWEEN CODES 1-10, 14 PLEASE SELECT ALL THAT APPLY D7a) Thinking specifically about social media (on any device), which of the following

D7a) Thinking specifically about social media (on any device), which of the following do you use to access news nowadays – i.e. which have you used in the last month or so to access news? Are there any others?

- 1. Facebook
- 3. Instagram
- 4. LinkedIn
- 5. Reddit
- 6. Snapchat
- 7. Tumblr
- 8. Twitter
- 9. Viber
- 10. WhatsApp
- 14. TikTok
- 15. Twitch
- 11. Other social media platform (WRITE IN)
- 12. None of these
- 13. DON'T KNOW

ASK ALL WHO HAVE SELECTED SOCIAL MEDIA WEBSITE/APP AT D7a (D7a =110-119) IF OTHER SPECIFY (CODE 120) CHOSEN AT D7a PLEASE SHOW TYPED IN RESPONSES PLEASE SELECT ONE ANSWER FOR EACH TYPE OF SOCIAL MEDIA

D7b) And typically how often do you read/watch/listen to the news on <CODES SELECTED AT D7a>,

- 1. More than 10 times a day
- 2. 4-10 times a day
- 3. 2-3 times a day
- 4. Once a day
- 5. Most days
- 6. 2-3 times a week
- 7. About once a week
- 8. Every 2-3 weeks
- 9. About once a month
- 10. Less often
- 11. DON'T KNOW

ASK ALL WHO HAVE USED OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 6 OR 7)



ROTATE BETWEEN CODES 1-9; 10-24; 25-28; 29-32; 33-47, 55; 50-56 PLEASE KEEP CODES 2-4 FIXED; 33-36 FIXED PLEASE SELECT ALL THAT APPLY D8a) Thinking specifically about other internet sources (including app

D8a) Thinking specifically about other internet sources (including apps but excluding podcasts), on any device, which of the following do you use for news nowadays – i.e. which have you used in the last month or so for news? Are there any others?

SCRIPTER TO SHOW BRANDS ON TWO SCREENS

- 1. BBC website or app
- 58. Welsh language BBC website or app (www.bbc.co.uk/cymrufyw)
- 2. ITV or ITN website or app
- 3. STV Website or app (SCOTLAND)
- 5. Channel 4 website or app
- 6. Sky News website or app
- 7. CNN Website or app
- 8. NBC News website or app
- 9. CBS News website or app
- 10. The Sun website or app
- 11. The Daily Mail website or app
- 12. The Daily Star website or app
- 13. The Daily Express website or app
- 14. The Daily Mirror website or app
- 15. The Guardian/Observer website or app
- 16. The Independent website or app
- 17. The i website or app
- 18. The Times/Sunday Times website or app
- 19. The Telegraph website or app
- 20. The Financial Times website or app
- 21. The Metro website or app
- 22. The Evening Standard website or app
- 23. The New York Times website or app
- 24. The Washington Post website or app
- 25. Time.com website or app
- 26. The Week website or app
- 27. Private Eye website
- 28. The Economist website or app
- 29. Any local newspaper websites or app (WRITE IN)
- 30. Any Scotland based news websites or apps (e.g. the Herald, the Scotsman, Daily Record, etc) (SCOTLAND)
- 31. Any Wales based news websites or apps (e.g. S4C, Wales Online, Golwg360, Daily Post, etc) (WALES)
- 32. Any Northern Ireland based news websites or apps (e.g. Belfast Telegraph, Belfast Live, Irish News, etc) (NI)
- 33. Google (General search Engine)
- 34. Other general search engine (WRITE IN)
- 35. Google News
- 37. Huffington Post website or app
- 38. Yahoo news website or app
- 39. MSN news website or app
- 40. AOL news website or app
- 41. YouTube website or app
- 42. Flipboard app
- 43. News Now website or app
- 44. BuzzFeed website or app
- 45. Vice website or app
- 46. The LAD Bible website or app



- 55. Joe.co.uk website or app
- 47. Personal blog
- 49. Other website(s) or app(s) Specify (WRITE IN)
- 50. Apple news app
- 51. Samsung news app / Upday
- 53. None of these
- 54. DON'T KNOW [BUTTON]

ASK ALL WHO HAVE USED ANY SCOTLAND/WALES/NI BASED WEBSITES OR APPS (D8A=CODES 30, 31 OR 32) ROTATE CODES

PLEASE SELECT ALL THAT APPLY

D8aa) And which of the following [Scotland/Wales/Northern Ireland] based websites or apps do you use for news nowadays – i.e. which have you used in the last month or so for news?

Scotland list:

- 1. The Herald website or app
- 2. The Scotsman website or app
- 3. The Daily Record website or app
- 4. The National website or app
- 5. The Press and Journal website or app
- 6. The Courier website or app
- 7. Other (WRITE IN)

Wales list:

- 1. Wales Online/Western Mail/SW Evening Post website or app
- 2. The Daily Post/North Wales Live website or app
- 3. Nation.Cymru website or app
- 4. Y Cymro website or app
- 5. S4C website or app
- 6. The National website or app
- 7. Golwg 360 website or app
- 8. Other (WRITE IN)

NI list:

- 1. Belfast Live website or app
- 2. The Belfast Telegraph website or app
- 3. The News Letter website or app
- 4. The Irish News website or app
- 5. Other (WRITE IN)



ASK ALL WHO HAVE SELECTED WEBSITE/APP AT D8a (D8a =1-59) AND D8aa PLEASE SELECT ONE ANSWER FOR EACH WEBSITE/APP

- D8b) And typically how often do you use......<CODES SELECTED AT D8a AND D8aa>,
- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ASK ALL WHO HAVE USED 'PODCAST' SOURCES NOWADAYS AT C1 (C1=CODE 12) ROTATE BETWEEN CODES 1-13 14-23 PLEASE KEEP CODES 24-26 FIXED PLEASE SELECT ALL THAT APPLY D8ai) And, thinking specifically about podcasts you use for news nowadays on any device, how do you tend to access them? Which have you used in the last month or so for news? Are there any others? CODE AS MANY AS APPLY

- 1. iTunes
- 2. Apple podcasts
- 3. GooglePlay
- 4. Spotify
- 5. Acast
- 6. Specialist podcast website or app e.g. Overcastr, Stitcher
- 7. RadioPlayer
- 8. Castbox
- 9. BBC Sounds
- 11. Globalplayer
- 12. YouTube
- 13. Soundcloud
- 14. The Guardian website/app
- 15. The Sun website / app
- 16. The Times website/app
- 17. Independent website or app
- 18. The Financial Times website or app
- 19. The Economist website or app
- 20. Other newspaper site/app
- 21. Website or app of the podcast itself (please specify) e.g. serialpodcast.org, thisamericanlife.org, woodenovercoats.com
- 22. Website/app of another non-BBC radio station e.g. Kiss, Heart
- 23. Website/app of a non-BBC TV channel
- 24. Other website/app (please specify) SHOW LAST; VERBATIM NOT CODED
- 25. None of these
- 26. DON'T KNOW [BUTTON]



ASK ALL WHO HAVE SELECTED A PODCAST AT D8ai IF OTHER SPECIFY (CODE 20) CHOSEN AT D8ai PLEASE SHOW TYPED IN RESPONSES PLEASE SELECT ONE ANSWER FOR EACH PODCAST

D8bi) And typically how often do you use......<CODES SELECTED AT D8ai >,

- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ASK D8C IF SELECTED LOCAL NEWS (CODE 1) AT D1. SHOW ALL CODES FROM QS D2A, D2Ai - D8A THAT THE RESPONDENT SELECTED AT THOSE QUESTIONS

PLEASE SELECT ONE

D8c) Earlier you mentioned that you were interested in Local news. Which of the following would be your first choice for this type of news?

ASK D9-D12 FOR ALL WHO GET NEWS THROUGH FACEBOOK (D7A=CODE 1), INSTAGRAM (D7A=CODE 2), SNAPCHAT (D7A=CODE 6), TWITTER (D7A=CODE 8), TIKTOK (D7A=CODE 14)

ROTATE CODES 1-8 PLEASE SELECT ALL THAT APPLY D9) Earlier you mentioned that you get news from <Facebook>. Which of the following do you do NOWADAYS?

- 1. See news stories that <Facebook> says are trending
- 2. See comments from friends or other people about news stories
- 3. See links to news stories posted by friends or people I follow
- 4. Actively follow traditional news organisations e.g. BBC, ITV, Daily mail, Guardian, etc
- 5. Actively follow online-only news organisations e.g. Buzzfeed, Huffington, etc
- 6. Actively follow organisations that bring news together from other news providers e.g. Newsnow
- 7. Actively follow journalists/public figures
- 8. Actively follow specific news programmes e.g. Panorama, Newsnight, etc
- 9. Other specify (WRITE IN)



SCRIPTER TO SHOW ALL THREE OPTONS (NEWS ORGANISATIONS, FRIENDS & FAMILY AND OTHER PEOPLE), REGARDLESS OF CODES SELECTED AT D9

PLEASE ENTER A NUMBER FOR EACH CATEGORY AND ENSURE THAT THE NUMBERS ADD UP TO 100%

D10) Approximately what proportion of the NEWS you get from FACEBOOK NOWADAYS is from news organisations, friends and other people you follow?

SCRIPTER: THE THREE BOXES BELOW MUST SUM TO 100%. PLEASE SHOW A RUNNING TOTAL.

News organisations

	%
	/0

Friends & family

	%
Other people	
	%

D11) Which of the following types of news do you use <Facebook/snapchat/instagram/twitter> for? PLEASE SELECT ALL THAT APPLY

- 1. Local news
- 2. UK news
- 3. Foreign/international news
- 4. Celebrity news
- 5. News that is light-hearted or entertaining
- 6. Headlines i.e. Top stories
- 7. Breaking news i.e. News that's happening now
- 8. Political news
- 9. None of these

SHOW IF CODES 4, 5, 6, 7, 8 ARE CODED PLEASE SELECT ALL THAT APPLY

D12a) Which, if any, of the following news sources do you follow on <Facebook>? Which other news sources do you follow on <Facebook>? CODE AS MANY AS APPLY

SCRIPTER TO USE THE NEWS ORGANISATION / AGGREGATOR BRANDS FROM D8a

Journalist (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Public figure (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' News programmes (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Newspaper (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Other (WRITE IN)



D12b) Do you typically know the source of the news stories...? By source I mean the organisation that produced the news item.

PLEASE SELECT ONE ANSWER FOR EACH SOURCE

	SHOW IF CODES 2, 3 ARE CODED posted by your friends & family	SHOW IF CODES 2, 3, 7 ARE CODED posted by other people you follow
All of the time		
Most of the time		
Some of the time		
Never		
Don't know		

REPEAT FOR FACEBOOK (D7A=CODE 1), INSTAGRAM (D7A=CODE 2), SNAPCHAT (D7A=CODE 6), TWITTER (D7A=CODE 8), TIKTOK (D7A=CODE 14) – USE BELOW QUESTION SET FOR TIKTOK.

TIKTOK QUESTIONS

ROTATE CODES 1-5, 7 PLEASE SELECT ALL THAT APPLY D9) Earlier you mentioned that you get news from <Tiktok>. Which of the following do you do NOWADAYS?

- 7. See news stories that TiktTok says are trending
- 1. See comments from friends or other people I follow that are about news stories
- 2. See videos from friends or people I follow that are about news stories
- 3. Actively follow traditional news organisations e.g. BBC, ITV, Daily mail, Guardian, etc
- 4. Actively follow online-only news organisations e.g. Buzzfeed, Huffington, etc
- 5. Actively follow journalists/public figures
- 6. Other specify (WRITE IN)

SCRIPTER TO SHOW ALL THREE OPTONS (NEWS ORGANISATIONS, FRIENDS & FAMILY AND OTHER PEOPLE), REGARDLESS OF CODES SELECTED AT D9

PLEASE ENTER A NUMBER FOR EACH CATEGORY AND ENSURE THAT THE NUMBERS ADD UP TO 100% D10) Approximately what proportion of the NEWS you get from TIKTOK NOWADAYS is from news organisations, friends and other people you follow?

SCRIPTER: THE THREE BOXES BELOW MUST SUM TO 100%. PLEASE SHOW A RUNNING TOTAL.

News organisations

%

Friends & family

|--|

Other people



D11) Which of the following types of news do you use <TikTok> for? PLEASE SELECT ALL THAT APPLY

- 1. Local news
- 2. UK news
- 3. Foreign/international news
- 4. Celebrity news
- 5. News that is light-hearted or entertaining
- 6. Headlines i.e. Top stories
- 7. Breaking news i.e. News that's happening now
- 8. Political news
- 9. None of these

SHOW IF CODES 3, 4, 5 ARE CODED

PLEASE SELECT ALL THAT APPLY D12a) Which, if any, of the following news sources do you follow on <Tiktok>? Which other news sources do you follow on <Tiktok>? CODE AS MANY AS APPLY

SCRIPTER TO USE THE NEWS ORGANISATION / AGGREGATOR BRANDS FROM D8a

Journalist (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Public figure (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' News programmes (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Newspaper (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Other (WRITE IN)

ASK IF YOUTUBE (CODE 41) SELECTED AT D8a OR YOUTUBE (CODE 12) SELECTED AT D8ai PLEASE SELECT ALL THAT APPLY

D12c) Which, if any, of the following news sources do you subscribe to on YouTube? Which other news sources do you follow on YouTube?

SCRIPTER TO USE THE NEWS ORGANISATION / AGGREGATOR BRANDS FROM D8a

Journalist (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Public figure (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' News programmes (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Newspaper (WRITE IN) ADD TICK BOX FOR 'FOLLOW, BUT CAN'T REMEMBER' Other (WRITE IN)

ASK ALL WHO USE OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 4, 5, 6, 7 OR 12) ROTATE CODES 1-7

PLEASE SELECT ALL THAT APPLY

D12d) Thinking about how you got news online (via computer, mobile or any device) in the last month or so, which were the ways in which you came across news stories?

- 1. Went directly to a news website or app (e.g. BBC News, Guardian, Mail online, Huffington Post)
- 2. Used a search engine (e.g. Google, Bing) and typed in a keyword for the name of a particular website
- 3. Used a search engine (e.g. Google, Bing) and typed in a keyword about a particular news story
- 4. Used websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators').
- 5. Used social media and came across news that way (e.g. Facebook, Twitter, Instagram)
- 6. Got news via an email newsletter or email alert
- 7. Received a news alert on my mobile phone/tablet (e.g. via SMS, app, lockscreen, notification centre)
- 8. Other
- 9. Don't know



10. I haven't used online news in the last month

ASK IF SELECTED MORE THAN ONE CODE AT D12d

PLEASE SELECT ONE

D12e) Which of these was the MAIN way in which you came across news stories?

- 1. Went directly to a news website or app (e.g. BBC News, Guardian, Mail online, Huffington Post)
- 2. Used a search engine (e.g. Google, Bing) and typed in a keyword for the name of a particular website
- 3. Used a search engine (e.g. Google, Bing) and typed in a keyword about a particular news story
- 4. Used websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators').
- 5. Used social media and came across news that way (e.g. Facebook, Twitter, Instagram)
- 6. Got news via an email newsletter or email alert
- 7. Received a news alert on my mobile phone/tablet (e.g. via SMS, app, lockscreen, notification centre)
- 8. Other
- 9. Don't know
- 10. I haven't used online news in the last month

ASK ALL WHO USE OTHER INTERNET SOURCES NOWADAYS AT C1 (C1=CODES 6 OR 7) ROTATE CODES 1-16, 20

PLEASE SELECT ALL THAT APPLY

D13) In which types of ways do you use news through internet sources nowadays? CODE AS MANY AS APPLY

- 1. Read news stories online
- 2. Watch TV news online
- 3. Watch news related video clips
- 4. Share existing news related video clips
- 5. Post your own news related video clips
- 6. Read news related comments or articles on blogs, social networking sites or apps such as Facebook or Twitter
- 7. Share existing news related comments or articles on blogs, social networking sites or apps such as Facebook or Twitter
- 8. Post your own news related comments or articles on blogs, social networking sites or apps such as Facebook or Twitter
- 9. Watch news podcasts
- 10. Listen to news podcasts
- 11. Listen to radio news online
- 20. Listen to news via a smart speaker
- 12. Use a 'news ticker' or rolling news across your screen
- 13. Subscribe to personalised news information i.e. choosing which topics you get information from all over the internet via RSS or news feeds
- 15. Look at a sequence or gallery of pictures about news
- 16. Other (specify)(WRITE IN)
- 17. NONE
- 18. DON'T KNOW



ASK ALL WHO WATCH AND/OR LISTEN TO PODCASTS (C1 CODE 12 OR D13 CODES 9 OR 10) PLEASE SELECT ONE ANSWER FOR EACH PODCAST D13b. How often, if at all, do you listen to the following podcasts for news?

GRID ROWS – RANDOMISE ORDER

- 1. Podcasts that also have videos
- 2. Podcasts linked to TV programmes
- 3. Podcasts which are catch-up versions of BBC radio programmes
- 4. Other BBC podcasts not originally broadcast on radio (not including TV programme podcasts)
- 5. Podcasts from non-BBC radio stations
- 6. Podcasts made by newspapers or magazines
- 7. Other

GRID COLUMNS – SINGLE CODE

- 1. Several times a day
- 2. About once a day
- 3. Several times a week
- 4. About once a week
- 5. Several times a month
- 6. About once a month
- 7. Less often
- 8. Never

ASK ALL WHO GET NEWS VIA SOCIAL MEDIA AT C1 (C1=CODE 4 OR 5) or C2 (CODE 4) PLEASE SELECT ONE

D15) And if you had to choose, which ONE of the following would you say is closest to the way you find out about news when you're online?

- 1. Mostly get news via social media posts
- 2. Mostly get news directly from websites/app of a news organisation
- 3. Get news equally from both social media posts and directly from websites/app of news organisations
- 4. Don't know



SECTION E: ATTITUDE TO NEWS

ASK ALL WHO SELECTED ANY NEWS SOURCE AT D2a-D8a SHOW ALL BRANDS CHOSEN AS ONE LIST PLEASE SELECT ONE

E1a) Looking at all the sources of news you have just said that you use, which ONE IS MOST IMPORTANT TO YOU PERSONALLY?

SHOW ALL BRANDS CHOSEN AS ONE LIST ALSO SHOW THE OTHER SPECIFIES TYPED UP AT **D2a-D8a**

NONE DON'T KNOW

ENSURE NEW CODES AT D2a-D8a ARE CARRIED THROUGH DUMMY CODES FROM D2a- D8a CATEGORY 1 – TV CHANNELS

CODES FROM D2a AND D2b (1-6)
USED AT LEAST ONCE A WEEK
BBC One (D2a/1 AND D2b/1-6) OR
BBC Two (D2a/2 AND D2b/1-6) OR
BBC News Channel (D2a12 AND D2b/1-6) OR
BBC Parliament (D2a/5 AND D2b/1-6) OR
BBC Four (D2a/3 AND D2b/1-6) OR
BBC Alba (D2a/4 AND D2b/1-6) OR
BBC Scotland TV channel (D2a/29 AND D2b/1-6)
BBC Three (D2a/30 AND D2b/1-6)
ITV / ITV Wales / UTV / STV (D2a/6 AND D2b/1-6)
Channel 4 (D2a/7 AND D2b/1-6)
S4C (D2a/8 AND D2b/1-6)
Channel 5 (D2a/9 AND D2b/1-6)
RTE Channels\ Virgin Media One (formerly known as TV3)
\TG4 (D2a/10 AND D2b/1-6)
Sky News Channel (D2a/11 AND D2b/1-6)
CNN (D2a/13 AND D2b/1-6)
Euronews (English version) (D2a/15 AND D2b/1-6) OR
Euronews (Non English version) (D2a/16 AND D2b/1-6)
Al Jazeera (English version) (D2a/17 AND D2b/1-6) OR
Al Jazeera (Non English version) (D2a/18 AND D2b/1-6)
GB News (D2a/29 AND D2b/1-6)
TalkTV (D2a/31 AND D2b/1-6)

CATEGORY 2 – NEWSPAPERS

BRAND CODES	CODES FROM D3a AND D3b(1-6) OR CODES FROM D4a AND D4b (6-7)	
	USED AT LEAST ONCE A WEEK	USED AT LEAST EVERY 2-3 WEEKS
The Sun /Sun on Sunday newspapers	The Sun(D3a/1 AND D3b/1-6)	The Sun on Sunday (D4a/1 AND
		D4b/6,7)



The Daily Mail or Mail on Sunday newspapers	The Daily Mail(D3a/2 AND D3b/1-6)	The Mail on Sunday (D4a/2 AND D4b/6,7)
The Daily or Sunday Star newspapers	The Daily Star (D3a/3 AND D3b/1-6	The Daily Star on Sunday (D4a/3 AND D4b/6,7)
The Daily or Sunday Express newspapers	The Daily Express (D3a/4 AND D3b/1- 6)	The Sunday Express (D4a/4 AND D4b/6,7)
The Daily or Sunday Mirror newspapers	The Daily Mirror (D3a/5 AND D3b/1- 6)	The Sunday Mirror(D4a/5 AND D4b/6,7)
The Guardian or Observer newspapers	The Guardian (D3a/6AND D3b/1-6)	The Observer (D4a/6 AND D4b/6,7)
The i newspaper	The I (D3a/7 AND D3b/1-6)	
The Times or Sunday Times newspapers	The Times (D3a/8 AND D3b/1-6)	The Sunday Times(D4a/7 AND D4b/6,7)
The Daily or Sunday Telegraph newspapers	The Daily Telegraph(D3a/9 AND D3b/1-6)	The Sunday Telegraph(D4a/8 AND D4b/6,7)
The Financial Times newspaper	The Financial Times (D3a/10 AND D3b/1-6)	
The Herald/ Herald on Sunday newspapers	The Herald (D3a/11 AND D3b/1-6)	Herald on Sunday (D4a/10 AND D4b/6,7)
The Scotsman/Scotland on Sunday newspapers	The Scotsman (D3a/12 AND D3b/1-6)	Scotland on Sunday (D4a/13 AND D4b/6,7)
The Daily Record/Sunday Mail newspapers	The Daily Record (D3a/13 AND D3b/1-6)	Sunday Mail (D4a/12 AND D4b/6,7)
The Irish News	The Irish News (D3a/18 AND D3b/1- 6)	
South Wales Echo	South Wales Echo (D3a/19 AND D3b/1-6)	
The Metro newspaper	The Metro (D3a/20 AND 47/1-6)	
The Evening Standard newspaper	The Evening Standard (D3a/21 AND D3b/1-6)	
Your local daily newspaper	Any local daily newspaper (D3a/22 AND D3b/1-6)	
The People newspaper	The People (D4a/9 AND D4b/6,7)	
Your local paid weekly newspaper	Any local paid weekly newspaper (D4a/17 AND D4b/6,7)	
Your local free weekly newspaper	Any local free weekly newspaper (D4a/18 AND D4b/6,7)	

CATEGORY 3 - RADIO BRAND CODES

BRAND CODES	CODES FROM D6a AND D6b (1-6)
BBC Radio	BBC Radio 1 (D6a/1 AND D6b/1-6) OR
	BBC Radio 2 (D6a/2 AND D6b/1-6) OR
	BBC Radio 3 (D6a/3 AND D6b/1-6) OR
	BBC Radio 4 (D6a/4 AND D6b/1-6) OR
	BBC Radio 5 Live (D6a/5 AND D6b/1-6) OR
	BBC World Service (D6a/8 AND D6b/1-6) OR
	BBC Radio <nation>(D6a/21,35,36 52, 53 AND D6b/1-6)</nation>
	OR
	Any BBC Local/regional/other radio station (D6a/22, 23
	AND D6b/1-6)
Classic FM	Classic FM (D6a/9 AND D6b/1-6)



talkSPORT, talkSPORT2, talkRADIO	talkSPORT, talkSPORT2, talkRADIO (D6a/10 AND D6b/1-6)
Heart	Heart (D6a/13 AND D6b/1-6)
Absolute Radio	Absolute Radio(D6a/14 AND D6b/1-6)
Capital	Capital(D6a/15 AND D6b/1-6)
Virgin Radio	Virgin Radio (D6a/34 AND D6b/1-6)
Smooth Radio	Smooth Radio (D6a/18 AND D6b/1-6)
LBC	LBC (D6a/12 AND D6b/1-6)
Magic	Magic (D6a/19 AND D6b/1-6)
Kiss	Magic (D6a/17 AND D6b/1-6)

CATEGORY 4 – TV NEWS WEB/APPS

BRAND CODES	CODES FROM D8a AND D8b (1-6)
BBC Website or app	BBC Website or app(D8a/1 AND D8b/1-6)
	Welsh language BBC website or app (D8a/58 AND D8b/1-
	6)
ITV or ITN website or app	ITV or ITN website or app(D8a/2 AND D8b/1-6)
STV website or app	STV website or app (D8a/3 AND D8b/1-6)
Channel 4 website or app	Channel 4 website or app(D8a/5 AND D8b/1-6)
Sky News website or app	Sky News website or app(D8a/6 AND D8b/1-6)

CATEGORY 5 – NEWSPAPER WEB/APPS BRAND CODES

BRAND CODES	CODES FROM D8a AND D8b (1-6)
The Sun website or app	The Sun website or app (D8a/10 AND D8b/1-6)
The Daily Mail website or app	The Daily Mail website or app (D8a/11 AND D8b/1-6)
The Daily Star website	The Daily Star website (D8a/12 AND D8b/1-6)
The Daily Express website or app	The Daily Express website or app (D8a/13 AND D8b/1-6)
The Daily Mirror website or app	The Daily Mirror website or app (D8a/14 AND D8b/1-6)
The Guardian or Observer website or app	The Guardian or Observer website or app (D8a/15 AND
	D8b/1-6)
The Independent website or app	The Independent website or app (D8a/16 AND D8b/1-6)
The Times or Sunday Times website or app	The Times\ Sunday Times website or app (D8a/18 AND
	D8b/1-6)
The Telegraph website or app	The Telegraph website or app (D8a/19 AND D8b/1-6)
The Financial Times website or app	The Financial Times website or app (D8a/20 AND D8b/1-6)
The Metro website or app	The Metro website or app (D8a/21 AND D8b/1-6)
The Evening Standard website or app	The Evening Standard website or app (D8a/22 AND
	D8b/1-6)
The New York Times website or app	The New York Times website or app (D8a/23 AND D8b/1-
	6)

CATEGORY 6 – OTHER INTERNET COMPANIES

BRAND CODES	CODES FROM D6a (1-6)
Google News (Search Engine just for news)	Google News (D6a/35 AND D6b/1-6)
Yahoo News	Yahoo News(D6a/38AND D6b/1-6)
MSN News	MSN News(D6a/39 AND D6b/1-6)
AOL News	AOL News (D6a/40 AND D6b/1-6)
YouTube	YouTube (D6a/41 AND D6b/1-6)
Huffington Post	Huffington Post (D6a/37 AND D6b/1-6)



Vice	(D6a/45 AND D6b/1-6)
	(D0d/45 AND D0D/1-0)

CATEGORY 7 – SOCIAL MEDIA

BRAND CODES	CODES FROM D7a (1-6)
Facebook	Facebook (D7a/1 AND D7b/1-7)
Instagram	Instagram (D7a/3 AND D7b/1-7)
Snapchat	Snapchat (D7a/6 AND D7b/1-7)
Twitter	Twitter (D7a/8 AND D7b/1-7)
TikTok	TikTok (D7a/14 AND D7b/1-7)

CATEGORY 8 – MAGAZINE COMPANIES

BRAND CODES	CODES FROM D5a (1-7)	
Private Eye	Private Eye (D5a/1 AND D5b/1-7)	
The Economist	The Economist (D5a/2 AND D5b/1-7)	
The Week magazine	The Week magazine (D5a/3 AND D5b/1-7)	
Time magazine	The Economist (D5a/4 AND D5b/1-7)	

CATEGORY 9 – PODCASTS

BRAND CODES	CODES FROM D8ai (1-6)
BBC Sounds BBC Sounds (D8ai/9 AND D8bi/1-6)	

CATEGORY 10 - ON-DEMAND/CATCH UP

BRAND CODES	CODES FROM D2ai (1-6)
BBC iPlayer	BBC iPlayer (D2ai/1 AND D2b/1-6)
All4/All4+	All 4/All4+ (D2ai/3 AND D2b/1-6)
ITVX/ITVX Premium	ITV X/ITVX Premium (D2ai/2 AND D2b/1-6)
STV Player (SCOTLAND)	STV Player (D2ai/4 AND D2b/1-6)
My5	My5 (D2ai/5 AND D2b/1-6)
S4C Clic	S4C Clic (D2ai/6 AND D2b/1-6)

Now thinking about the source(s) of news you said that you use...

PLEASE SELECT AN ANSWER ON THE SCALE FOR EACH SOURCE AS IT IS SHOWN

E2) How important is [BRAND LIST FROM DUMMY CODES ABOVE] as a source of news TO YOU PERSONALLY? Answer using a scale of 1 to 10, where, 1 is NOT AT ALL IMPORTANT and 10 is ABSOLUTELY ESSENTIAL.

INCLUDE THOSE WHO HAVE USED SOURCES FROM D2a-D8a AND SO HAVE BRAND CODES WITHIN ANY CATEGORY 1-8 AS DEFINED ABOVE



[BRANDS FROM LIST ON PREVIOUS PAGE]

- 1. Not at all important
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10. Absolutely essential

ASK THOSE WHO HAVE USED SOURCES FROM D2a-D8a AND SO HAVE BRAND CODES WITHIN ANY CATEGORY 1-8 AS DEFINED ABOVE.

RANDOMISE ITERATIONS

RATE EACH OPTION BY MOVING THE BUTTON TO A RATING POSITION

E3) And to what extent do you think the following statements apply to [BRAND FROM LIST ON PREVIOUS PAGE] as a news source? Answer using a scale of 1 to 10, where, 1 is NOT AT ALL and 10 is COMPLETELY

SCRIPTER: A-H ARE APPLCABLE TO FOR ALL RELEVANT BRANDS:

- A. Is accurate
- B. Is trustworthy
- C. Is impartial
- D. Offers a range of opinions
- E. Helps me make up my mind
- F. Helps me understand what's going on in the world today
- G. Is high quality
- H. Has a depth of analysis and content not available elsewhere

SCRIPTER: I-N ARE APPLICABLE TO THE PSB BRANDS (BBC TV, ITV (England) / ITV Wales (Wales) / STV (Scotland) / UTV (Northern Ireland), C4, C5), SKY, BBC RADIO, BBC iPLAYER AND A COMMERCIAL RADIO STATION (TO BE TAKEN AT RANDOM) AND THE BBC WEBSITE - IF IN RESPONDENT'S REPERTOIRE:

- I. Has high calibre journalists/ presenters (just 'Has high calibre journalists' for BBC website)
- J. Good for international news
- K. Good for national news
- L. Good for regional/local news
- M. Helps me engage with/ understand political process
- N. Good for understanding what's going on in other parts of the UK
- 1. Not at all
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10. Completely



SECTION F: NATIONS/ REGIONS

ASK ALL WHO HAVE SELECTED AT C1 (C1=1-10, 12) PLEASE SELECT ONE

F3) How interested are you in news about <FILTERED NATION>?

<FILTERED NATION> 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

- 1. Very interested
- 2. Quite interested
- 3. Neither interested nor uninterested
- 4. Not very interested
- 5. Not at all interested
- 6. Don't know

ASK ALL WHO HAVE SELECTED AT C1 (C1=1-10, 12)

PLEASE SELECT ALL THAT APPLY

F4) Thinking particularly about your source of news for what is going on in <SRIPTER SHOW APPROPRIATE NATION OR ENGLISH REGION: Scotland, Wales, Northern Ireland, your region>, which of the following do you use?

RANDOMISE

- 1. Television
- 2. Radio
- 3. Newspapers (printed)
- 4. Printed magazines
- 5. Websites/apps of newspapers
- 6. Websites/apps of news magazines
- 7. Websites/apps of TV and radio companies
- 8. Social media sites such as Facebook, Twitter, etc
- 17. Video-sharing platforms such as YouTube, Vimeo, etc.
- 9. Search engines such as Google, Bing etc
- 10. Websites/apps of online news organisations like Huffington Post, Vice, Buzzfeed; IF SCOTLAND: Glasgow live; IF WALES: Wales Online; IF NI: Belfast Live, etc
- 11. Websites or apps that bring together news from different news providers, such as Apple News, Google News or Yahoo News (sometimes called 'news aggregators')
- 12. Word of mouth (family / friends / colleagues)
- 13. Blogs
- 14. Podcasts
- 15. Other (specify)(WRITE IN)
- 16. NONE



ASK ALL WHO HAVE SELECTED CODES 1-17 AT F4 PLEASE SELECT ONE

F5) How satisfied are you with the quality of the news about [Scotland/Wales/Northern Ireland/your region] available from [insert codes from F4]?

REPEAT QUESTION FOR EACH CODE USED AT F4

- 1. Very satisfied
- 2. Fairly satisfied
- 3. Neither satisfied nor dissatisfied
- 4. Fairly dissatisfied
- 5. Very dissatisfied
- 6. Don't know

ASK ALL WHO ARE IN ENGLAND, WALES, SCOTLAND OR NORTHERN IRELAND AND HAVE SELECTED ANY NEWS SOURCE AT D2a-D8a

PLEASE SELECT ALL THAT APPLY

F6) From which of the following sources do you get news about what is going on in <[TEXT AS BELOW]>FILTERED nowadays? Are there any other sources of news that you use to get news about <[TEXT AS BELOW]>FILTERED? CODE AS MANY AS APPLY

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

SHOW ALL BRANDS CHOSEN AS ONE LIST – ALSO SHOW THE OTHER SPECIFIES TYPED UP AT D2a-D8a

Other (WRITE IN) None Don't know

ASK ALL WHO ARE IN ENGLAND, WALES, SCOTLAND OR NORTHERN IRELAND AND HAVE SELECTED NEWS SOURCE AT QF6

IF OTHER SPECIFY CHOSEN AT QF6 PLEASE SHOW TYPED IN RESPONSES

ANY CODES CHOSEN FROM D2a-D8a TO BE SHOWN LONGER FREQUENCY LIST, ANY CODES CHOSEN FROM Q5C OR Q5F TO BE SHOWN SHORTER FREQUENCY LIST

PLEASE SELECT ONE ANSWER FOR EACH NEWS SOURCE

F7) And typically how often do you use......<CODES SELECTED AT F6>, to get news about what is going on in <[TEXT AS BELOW]>FILTERED ?

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS

ANSWER LIST FOR CODES FROM D7b

- 1. More than 10 times a day
- 2. 4-10 times a day
- 3. 2-3 times a day
- 4. Once a day
- 5. Most days
- 6. 2-3 times a week
- 7. About once a week
- 8. Every 2-3 weeks
- 9. About once a month
- 10. Less often
- 11. DON'T KNOW

ANSWER LIST FOR CODES FROM D2b, D3b, D6b, D8b



- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ANSWER LIST FOR CODES FROM D4b, D5b

- 1. Lots of times throughout the day
- 2. 2-3 times a day
- 3. Once a day
- 4. Most days
- 5. 2-3 times a week
- 6. About once a week
- 7. Every 2-3 weeks
- 8. About once a month
- 9. Less often
- 10. DON'T KNOW

ASK ALL WHO HAVE SELECTED AT C1 (C1=1-10, 12) ROTATE BETWEEN CODES 1-16 PLEASE KEEP CODES 1-2; 3-7; 8-9; 10-16 TOGETHER IN THE ROTATION PLEASE SELECT ALL THAT APPLY

F8: Thinking particularly about local news, which of the following do you use?

- 1. Regional and local news broadcasts on BBC TV
- 2. Regional and local news broadcasts on ITV [FOR ENGLAND AND THE SCOTTISH BORDERS] / STV [FOR SCOTLAND]/ UTV [FOR NORTHERN IRELAND] / ITV Wales [FOR WALES]
- 20. Current affairs/politics programmes for your region on BBC TV
- 21. Current affairs/politics programmes for your region on ITV [FOR ENGLAND AND THE SCOTTISH BORDERS] / STV [FOR SCOTLAND]/ UTV [FOR NORTHERN IRELAND] / ITV Wales [FOR WALES]'
- 3. News bulletins on your local BBC radio station [FOR ENGLAND]
- 4. News bulletins on BBC Radio Scotland [FOR SCOTLAND]
- 5. News bulletins on BBC Radio Ulster / Foyle [FOR NORTHERN IRELAND]
- 6. News bulletins on BBC Radio Wales or Cymru [FOR WALES]
- 7. Radio news on local commercial radio (a local station that has advertising)
- 8. Printed local or regional newspapers
- 9. Printed local or regional magazines
- 10. Websites/apps of local or regional newspapers
- 11. Websites/apps of local or regional news magazines
- 12. Websites/apps of TV and radio companies such as BBC or / ITV [FOR ENGLAND] / STV [FOR SCOTLAND]/ UTV [FOR NORTHERN IRELAND] / ITV Wales [FOR WALES]
- 13. Websites/apps of other news outlets
- 14. Social media such as Facebook or Twitter, etc. or YouTube
- 15. Video-sharing platforms such as YouTube, Vimeo, etc.Word of mouth (family / friends / colleagues)
- 17. Other (specify)(WRITE IN)
- 18. Don't follow local news
- 19. NONE

ASK ALL WHO HAVE SELECTED CODES 1-17 AT F8



PLEASE SELECT ONE ANSWER FOR EACH LOCAL NEWS SOURCE

F9) How satisfied are you with the quality of the local news available from [insert codes from F8]? REPEAT QUESTION FOR EACH CODE USED AT F8

- 1. Very satisfied
- 2. Fairly satisfied
- 3. Neither satisfied nor dissatisfied
- 4. Fairly dissatisfied
- 5. Very dissatisfied
- 6. Don't know
- 7. Not applicable

SECTION G: PURPOSE OF NEWS

ASK ALL RANDOMISE CODES 1-13 PLEASE SELECT ALL THAT APPLY G1) Thinking about some of the reasons people might have for following news, which of these reasons apply to YOU? CODE AS MANY AS APPLY

I follow news...

- 1. To know what's going on around the world
- 2. To know what's going on across the UK
- 3. To know what's going on in<[TEXT AS BELOW]>FILTERED
- 4. To know what's going on in my local area
- 5. For information about daily life, e.g. travel, health, taxes, education
- 6. To be knowledgeable for my job/work/studies
- 7. To get different perspectives on what's happening
- 8. Because I feel it's important to keep informed about certain issues
- 9. Because it provides some fun and entertainment
- 10. Because it gives me something to talk about with others
- 11. Out of habit it's part of my routine
- 12. To pass the time when I'm waiting/travelling/commuting/bored
- 13. Because it allows me to form opinions on the important issues
- 14. For other reasons (WRITE IN)
- 15. Because it's everywhere I look
- 16. I don't follow news
- 17. Don't Know

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS



SECTION H: CURRENT AFFAIRS

We would now like to ask you some questions about current affairs programmes. By current affairs, we mean...

- A programme that contains explanation and analysis of current events and issues, including material dealing with political or industrial controversy or with public policy
- Topical programmes about business matters and financial issues of current interest
- Political debates, ministerial statements, party conferences

The types of programmes I'm thinking of include:

• Panorama, Newsnight, Dispatches (e.g. Unreported World, Supershoppers, Question Time, Britain's Most Wanted, Can't Pay? We'll Take it Away!, The Martin Lewis Money Show, Fraud Squad)

They **<u>do not</u>** include:

• Topical comedy programmes such as Mock The Week, light entertainment programmes such as The Last Leg or documentaries such as Louis Theroux

Please click 'Continue' to proceed

I'm interested in your views on current affairs programmes in <[TEXT AS BELOW]> FILTERED, across the UK and from around the world.

<FILTERED> - 'YOUR REGION' IN ENGLAND, 'WALES', 'SCOTLAND', 'NORTHERN IRELAND' IN RESPECTIVE NATIONS



SHOW H2 AND H3 ON THE SAME SCREEN ASK ALL

PLEASE DRAG THE SLIDER TO A POINT ON THE SCALE

H1) On a scale of 1 -10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that broadcasters provide current affairs programmes?

H2) On a scale of 1-10, where 1f means not at all important and 10 means extremely important, how important for SOCIETY OVERALL is it that broadcasters provide current affairs programmes?

- 1. Not at all important
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10. Extremely important

ASK ALL

RANDOMISE ITERATIONS

PLEASE CLICK AN ANSWER AS EACH STATEMENT IS SHOWN

H3) On a scale of 1-10 where 1 means not at all important and 10 means extremely important, how important for YOU PERSONALLY is it that current affairs programmes:

- A. Provide high quality commentary and interpretation of the events/issues
- B. Provide a good depth of analysis
- C. Provide investigative journalism
- D. Cover international topics
- E. Are impartial
- F. Offer a range of opinions
- G. Help me understand what's going on in the world today
- 1. Not at all important
- 2.
- 3.
- 4.
- 5. 6.
- 0. 7.
- 7. 8.
- o. 9.
- 9. 10
- 10. Extremely important



SECTION I: DEMOGRAPHICS AND CLASSIFICATION

Finally, we'd like to ask you a few questions about yourself and your household. These are just to help us interpret the information we're collecting and won't be used to identify you in any way. It's really helpful to get this information so that we can understand which groups of people across the UK have similar or different views to each other.

ASK ALL

PLEASE SELECT ONE

11) What is your current working status?

- 1. Full-time paid work (30+ hours per week)
- 2. Part-time paid work (8-29 hours per week)
- 3. Part-time paid work (under 8 hours per week)
- 4. Retired
- 5. Still at school
- 6. In full time higher education
- 7. Unemployed (seeking work)
- 8. Not in paid employment (not seeking work)

ASK ALL

PLEASE DRAG THE SLIDER TO A POINT ON THE SCALE

12) How many adults aged 16+ are there in your household altogether, including yourself?

ASK ALL

PLEASE SELECT ONE

13) Do you have any children under 16 living in the household?

- 1. Yes
- 2. No

ASK ALL

DRAG THE SLIDER TO A POINT ON THE SCALE

14) And how many children under the age of 16 are there in the household?

ASK ALL

PLEASE SELECT ALL THAT APPLY

15) Into which of the following age groups do they fall?

- 1. 0-4
- 2. 5-9
- 3. 10 15



ASK ALL

PLEASE CHOOSE THE HIGHEST OPTION ON THE LIST THAT APPLIES TO YOU. IF YOUR QUALIFICATION IS NOT ON THIS LIST, PLEASE CHOOSE THE NEAREST EQUIVALENT

17) Which, if any, of these is the highest educational or professional qualification that you have obtained?

- 1. I have no formal qualifications (and I am not still studying)
- 2. Entry level qualification such as ESOL, ELC, or Skills for Life
- 3. GCSE/ O' Level/ CSE / National Qualifications / Standard Grades but not Maths and not English
- 4. GCSE/ O' Level/ CSE / National Qualifications / Standard Grades including Maths or English
- 5. Level 1-2 vocational qualification or intermediate apprenticeship.
- 6. A' level, Scottish Higher, Welsh Baccalaureate, International Baccalaureate or equivalent
- 7. Level 3 vocational qualification or advanced apprenticeship
- 8. Diploma in higher education (HNC/ HND/ BTEC Higher or equivalent)
- 9. Level 4-5 vocational qualification or higher apprenticeship
- 10. University first degree (BA/ BSc/ BEd/ PGCE or equivalent)
- 11. Level 6 vocational qualification or degree apprenticeship
- 12. University higher degree (e.g. Masters, PhD or equivalent)
- 13. Still studying/ still at school
- 14. Refused

ASK ALL

PLEASE SELECT ONE

18) Ofcom wants to ensure that it talks to as representative a sample of people as possible. Please indicate which of the following you consider yourself to be:

- 1. Heterosexual or straight
- 2. Gay or lesbian
- 3. Bisexual
- 4. Something else (please write in optional)
- 5. Prefer not to say

ASK ALL

PLEASE SELECT ONE

19) Is your current gender the same as that assigned at birth?

- 1. Yes
- 2. No
- 3. Prefer not to say



ASK ALL PLEASE SELECT ALL THAT APPLY (MULTICODE OK FOR CODES 1-10)

110) Which, if any, of these impact or limit your daily activities or the work you can do?

- 1. A. Hearing Poor hearing, partial hearing, or are deaf
- 2. B. Eyesight Poor vision, colour blindness, partial sight, or are blind
- 3. C. Mobility Cannot walk at all/ use a wheelchair or mobility scooter etc, or cannot walk very far or manage stairs or can only do so with difficulty
- 4. D. Dexterity Limited ability to reach/ difficulty opening things with your hands/ difficulty using a telephone handset, television remote control, computer keyboard, etc
- 5. E. Breathing Breathlessness or chest pains
- 6. F. Mental abilities Such as learning, understanding, concentration, memory, communicating, cognitive loss or deterioration
- 7. G. Social/behavioural Conditions associated with this (such as autism, attention deficit disorder, Asperger's, etc)
- 8. H. Your mental health Anxiety, depression, or trauma-related conditions, for example
- 9. I. Other illnesses/ conditions which impact or limit your daily activities/ the work you do
- 10. J. Prefer not to say
- 11. K. Don't know
- 12. L. Nothing no impairments or conditions impact or limit my daily activities or work that I do

ASK ALL

PLEASE SELECT ONE

I11a) Which one of these bands describes your total household income before tax or any other deductions are made?

Please include any benefits or credits that you or anyone else in your household receives, including housing benefit, as well as any income from employment.

Please select one option

	PER WEEK	PER YEAR		
1.	Up to £199 per week	Up to £10,399 per year		
2.	£200 to £299 per week	£10,400 to £15,599 per year		
3.	£300 to £499 per week	£15,600 to £25,999 per year		
4.	£500 to £699 per week	£26,000 to £36,399 per year		
5.	£700 to £999 per week	£36,400 to £51,999 per year		
6.	£1,000 to £1,499 per week	£52,000 to £77,999 per year		
7.	£1,500 and above per week	£78,000 and above per year		
8.	Don't know			

9. Prefer not to say



ASK ALL

PLEASE DRAG THE SLIDER TO A POINT ON THE SCALE.

112) Some people talk about 'left', 'right' and 'centre' to describe parties and politicians. (Generally socialist parties would be considered 'left wing' whilst conservative parties would be considered 'right wing'). With this in mind, where would you place yourself on the following scale?

- 1. Very left-wing
- 2. Fairly left-wing
- 3. Slightly left-of-centre
- 4. Centre
- 5. Slightly right-of-centre
- 6. Fairly right-wing
- 7. Very right-wing
- 8. Don't know
- 9. Prefer not to say

ASK ALL

(SINGLECODE)

113) Typically, how many hours do you spend online per week?

This includes email, social media, online shopping, online gaming, browsing/searching or using apps, or watching TV programmes, films and videos, or listening to music and radio programmes online. Please include both work and personal use, and use on any device.

READ OUT

30+ hours	1
20-29 hours	2
15-19 hours	3
11 – 14 hours	4
8-10 hours	5
6-7 hours	6
3-5 hours	7
1-2 hours	8
Less than 1 hour	9
None	10
DON'T READOUT Don't know	11

NOTE: WE REQUIRE 100 NON-INTERNET USERS (CODE 10) AND 100 LOW USERS (CODES 4-9)

PLEASE SELECT ONE

114) Finally, would it be okay for us to contact you if we have any further questions relating to this study?

- 1. Yes
- 2. No