

Representing:

Self

Organisation (if applicable):

What do you want Ofcom to keep confidential?:

Keep name confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Ofcom should only publish this response after the consultation has ended:

You may publish my response on receipt

Additional comments:

Question 1: How enduring do you think congestion problems are likely to be on different networks and for different players?:

I believe congestion is rampant through the broadband spectrum

Question 2: What do you think are possible incentives for potentially unfair discrimination?:

Abuse of the internet systems and broadbands and unfair use of allocated space within a broadband network.

Question 3: Can you provide any evidence of economic and or consumer value generated by traffic management? :

No

Question 4: Conversely, do you think that unconstrained traffic management has the potential for (or is already causing) consumer/citizen harm? Please include any relevant evidence. :

Yes, as a broadband user I find speeds go up and down like a hot air balloon. I personally at time have been unable to log into the network because of network congestions. I have also been bounced by network congestion.

Question 5: Can you provide any evidence that allowing traffic management has a negative impact on innovation? :

no

Question 6: Ofcom's preliminary view is that there is currently insufficient evidence to justify ex ante regulation to prohibit certain forms of traffic management. Are you aware of evidence that supports or contradicts this view? :

no

Question 7: Ofcom's preliminary view is that more should be done to increase consumer transparency around traffic management. Do you think doing so would sufficiently address any potential concerns and why?:

No, the abusers will continue to abuse.

Question 8: Are you aware of any evidence that sheds light on peoples' ability to understand and act upon information they are given regarding traffic management?:

No

Question 9: How can information on traffic management be presented so that it is accessible and meaningful to consumers, both in understanding any restrictions on their existing offering, and in choosing between rival offerings? Can you give examples of useful approaches to informing consumers about complex issues, including from other sectors?:

comparison charts, what if you do description, tier costing.

Question 10: How can compliance with transparency obligations best be verified?:

metered use

Question 11: Under what circumstances do you think the imposition of a minimum quality of service would be appropriate and why? :

Because people like myself depend on the internet for research and to keep in touch with family all around the world....why should I pay for more speed if someone is going to be streaming a movie in the next house.