## Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer.:

Not as it is currently outlined. Granted, there is now a way of opting out of it, but that way consists of putting a sticker on the front door. How many people want to have a sticker displayed on their front door? Why should we have to deface our front door in order to opt \*out\* of something a company has decided to do with our property?

## Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

One key difference between this proposal and the similar service offered by other delivery companies is how often it will happen: compared with postal deliveries, deliveries by companies to a given street/location are far less frequent. I work from home on an otherwise quiet street: holding a parcel for someone once or twice a month is little trouble; becoming the first port of call for the street's daily postal deliveries because the postman knows I'm always in will be a real and continual nuisance. I have no desire to become a mini postal depot.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval