

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. The premise that opt-in is the default position will not provide a good enough service for very many people. See below.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

To opt out you have to have both internet access and an email address. This excludes a whole load of people, including the elderly, who will not be able to get an opt-out sticker and those unfortunate enough to have disreputable neighbours will therefore will no longer be able to rely on receiving their post.

The situation for multi-person households is not clearly defined - not everyone in a household would want to either opt-in or opt-out; the sticker solution does not provide adequately.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Default should be opt-out.

There must be an alternative to website registration.

No email address required.

The situation for multi-person households is not clearly defined or in any way provided for.