

Request for information

Thank you for your request for information dated 8 November about antennas which we have considered under the Freedom of Information Act 2000.

You asked for information on antennas within 20 - 30 meters of your house and/or Ofcom licenced neighbours.

We do not hold the information you have asked for.

Frequency details for radio spectrum users are available through Ofcom's [Interactive spectrum map](#), however there is no exhaustive or comprehensive source that details radio transmitter locations within the UK or in any specified area. A number of resources are available and some of the main ones are set out below.

Lists of broadcasting masts are published on our website at <http://stakeholders.ofcom.org.uk/broadcasting/guidance/tech-guidance/>.

There are many types of radio services including those for business radio, emergency services or utility companies where we may have information available through Ofcom's [Spectrum Information System](#) of the radio technical details but not necessarily mast/transmitter locations.

For cellular mobile telephony Ofcom has developed a [Mobile & Broadband Coverage Checker](#) tool which is available online or as a downloadable mobile app, using signal level predictions provided by the four UK mobile network operators to provide an indicator of likely voice/3G/4G availability. Spectrum is assigned in blocks to mobile operators, whose details and frequency information are published at [uk-cellular-operators](#). Operators self-plan their networks within their allocated spectrum blocks and transmitter and site location information is not routinely supplied to Ofcom.

I hope this information is helpful.

Kind regards
Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF