

## Ofcom's Annual Plan 2014/15: Priorities

Here are Ofcom's work priorities for the financial year. Ofcom will measure progress towards delivering these in its 2014/15 Annual Report.

Promote effective competition and informed choice	Secure optimal use of spectrum	Promote opportunities to participate	Protect consumers from harm	Maintain audience confidence in broadcast content
<ul style="list-style-type: none"> <li>Ensure effective competition and investment in both current and superfast broadband</li> <li>Promote effective choice for consumers by ensuring that clear and relevant information is readily available</li> <li>Develop and implement policies that will improve the ease of switching between communications providers</li> </ul>	<ul style="list-style-type: none"> <li>Deliver spectrum and interference management for the Glasgow 2014 Commonwealth Games</li> <li>Prepare for the award of the 2.3GHz and 3.4GHz bands and the potential change of use of the 700MHz band</li> <li>Enable the use of white space devices and investigate opportunities for further appropriate sharing of bands</li> </ul>	<ul style="list-style-type: none"> <li>Secure the continuing provision of the universal postal service</li> </ul>	<ul style="list-style-type: none"> <li>Implement reform of non-geographic numbering to ensure price transparency</li> </ul>	<ul style="list-style-type: none"> <li>Promote audience safety and assurance in digital environments</li> </ul>
<b>Contribute to and implement public policy defined by Parliament</b>				
<ul style="list-style-type: none"> <li>Ensure that the EC's Connected Continent proposals are delivered in a manner that is consistent with UK interests</li> </ul>				

## Ofcom's Annual Plan 2014/15: Major work areas

Ofcom also has a number of major work areas: additional specific pieces of work for Ofcom to deliver in the forthcoming year.

Promote effective competition and informed choice	Secure optimal use of spectrum	Promote opportunities to participate	Protect consumers from harm	Maintain audience confidence in broadcast content
<ul style="list-style-type: none"> <li>Monitor underlying approaches to traffic management to ensure compliance with Ofcom's approach to net neutrality</li> <li>Review the framework for regulatory financial reporting in telecommunications</li> <li>Work to ensure effective competition in pay TV services</li> <li>Conduct the mobile termination rates charge control review</li> <li>Conduct the business connectivity market review</li> </ul>	<ul style="list-style-type: none"> <li>Continue to review the spectrum requirements of the programme making and special events (PMSE) sector</li> <li>Plan for mobile data spectrum requirements</li> <li>Understand the impact and role of receivers on efficient spectrum use</li> <li>Improve the planned use of UHF spectrum</li> <li>Support the spectrum requirements of the government's Emergency Services Mobile Communications Project</li> <li>Explore the potential use and requirements of machine to machine technology</li> <li>Implement the government's Direction on annual licence fees for 900 and 1800MHz spectrum</li> </ul>	<ul style="list-style-type: none"> <li>Understand and promote the interests of vulnerable consumers and citizens</li> <li>Continue to promote the provision of better mobile coverage and service information in order to inform both consumers and policy decisions</li> <li>Work in collaboration with government and industry to promote the widespread availability of fixed and mobile superfast broadband</li> <li>Complete an evaluation of, and report on, the affordability of core electronic communications services</li> </ul>	<ul style="list-style-type: none"> <li>Support industry and government initiatives to improve levels of user trust in internet services</li> <li>Protect consumers from harm in a range of priority areas including nuisance calls and unexpectedly high bills</li> </ul>	<ul style="list-style-type: none"> <li>Develop and support future radio regulation</li> <li>Complete the licensing of new local TV services</li> <li>Work to secure the availability and discoverability of PSB content</li> </ul>
<b>Contribute to and implement public policy defined by Parliament</b>				
<ul style="list-style-type: none"> <li>Prepare for the World Radiocommunication Conference (WRC) in November 2015</li> <li>Ensure the future strength and sustainability of PSB content</li> <li>Publish a report on the state of the UK communications infrastructure</li> </ul>				

# Ofcom's Annual Plan 2014/15: Ongoing ('programmatic') work

*Ofcom will also continue to deliver important 'programmatic' work: its business-as-usual services to stakeholders, citizens and consumers.*

