

## Additional comments

I use cheap international calls to call my family but as of a few months ago i am been unable to use this service. This is due to o2 sending me a letter requesting that i stop calling 03 numbers. I pay £40 a month for an Unlimited ALL contract and now they have said they will charge me if I call 03 numbers. I am stuck on this contract for another 18 months. This is not fair. I want to be able to use my phone as i want to and call who ever and whatever number i want.

## Questions

**Question 3.1:** Do you agree that the modification to the Numbering Plan that we propose – which would prohibit direct or indirect revenue-sharing with callers and/or end-users by those who use 03 numbers – is appropriate and proportionate to address the conduct of concern that we have described in this document? If not, please explain why.

I do NOT agree because the service is currently suspended and I am not able to call home. I already pay £40 a month so I dont want to waste any more money. Please do not go ahead with your Proposal. If you do i will not be able to call home again

**Question 4.1:** Do you have any comments on the draft modifications to the Numbering Plan that we are proposing, as set out in Annex 7? Where you disagree with any of the proposed modifications, please explain why.

I do NOT agree because if you change it I will not be able to use the service