

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Not unless the scheme is made opt in. I object to the fact that I have to display a sticker on my door in order to opt out of this scheme. It is not suitable for inner London or other inner city areas where houses are often multi-occupancy and neighbours constantly changing.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Rolling this scheme out to inner city areas where people are not close to their neighbours could give rise to disputes. It could also place vulnerable persons in a difficult situation if they don't want neighbours to receive their packages or vice versa yet don't want to advertise this fact on their front door.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

The approval should be conditional on members of the public applying for a sticker to show they opt in to the scheme.