

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

NO.

At least not for the current proposed service.

"Opt-out" should be achieved by means of a database of recipients instructions, not by unsightly stickers on private properties.

This should also be made a requirement for the other non-Royal Mail companies to comply with. (When were the public consulted about the existing policy? Are they also legally responsible for any item until in hands of intended recipient?)

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

No attention appears to have been given to "hostile" neighbours. Unfortunately, in modern society, disputes between neighbours are all too common. If the proposal is introduced then all addresses must be given the option of choice of neighbour and Royal Mail legally required to use only specified neighbours..

This should also be made a requirement on the non-Royal Mail companies.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

If the "sticker" means of opt-out is introduced this must also be a requirement on non-Royal Mail companies in order to be fair to Royal Mail AND the general public.