

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I do not wish items to be delivered to neighbours. As all are retired they go away very frequently, so may not be able to give me the items that have been delivered because they are out or away. This could be problem if items are needed urgently.

The fact that compensation would be paid if items went missing ignores the fact that some items are irreplaceable and it is one more place for them to go missing.

At present items are left at the village post office, which I find very satisfactory.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

This scheme is an imposition on the public, making them responsible for other people's post. Mail is currently misdelivered to my address very frequently, items for other addresses in this village, or items that have one word that is the same as my address, but for one of several villages miles away. Clearly postcodes are being completely ignored! Sometimes I get my next door neighbours' post or they get mine, suspect the post deliverer is just avoiding having to walk down two quite long drives so puts it all through one letterbox! I already spend a considerable amount of time redirecting post, taking it myself to addresses in the village, etc. |Also I spend time chasing up items that have not been delivered here, including quite a number of missing cheques recently. I do not wish to have to do any more of the Royal Mail's work for them!

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

The option to "opt out" of the scheme would not work for me because the post would apparently be returned to a Delivery Office which is over 10 miles away. It would take me hours to get to by public transport, going there and back would be a day's expedition.

When items were returned to a delivery office in the past they also did not even keep the item for the length of time they said, and have even gone there to find the item had been returned to the sender.