

Freedom of Information: Right to know request

Thank you for your request for information on complaints about smoking in *Love Island* from professional tobacco control organisations or entities involved with public health.

Your request was received on 20 July 2017 and I am dealing with it under the terms of the Freedom of Information Act 2000 (“the Act”).

We can confirm that Ofcom received 70 complaints about the recent series of *Love Island* which related to smoking, but in terms of the origin of any of these complaints, we can neither confirm nor deny whether we hold the information you requested, as to provide such information would fall under the exemption in [Section 44 of the Act](#). Disclosure of whether we hold such information is prohibited under section [Section 393 of the Communications Act](#). Section 44 is an absolute exemption under the Act and does not require a public interest test. It is likely that other exemptions will apply.

Timing

If you wish to exercise your right to an internal review you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF