

## Request for Information

Thank you for your email dated 25 January asking for the earliest year and the rate for which Ofcom has a record of the Mobile Termination Rate (MTR), which has been considered under the Freedom of Information Act.

As you may be aware, all reviews into Mobile Call Termination rates, in which we discuss the rates in the market place, are available on our website here: <https://www.ofcom.org.uk/phones-telecoms-and-internet/information-for-industry/telecoms-competition-regulation/mobile-termination>.

The earliest MTR data is not held by Ofcom. However, you can find the information in an Oftel review now held at the National Archives here: [http://webarchive.nationalarchives.gov.uk/20080715015902/http://www.ofcom.org.uk/static/archi ve/oftel/publications/1995\\_98/pricing/cmmc1298.htm#1Summary](http://webarchive.nationalarchives.gov.uk/20080715015902/http://www.ofcom.org.uk/static/archi ve/oftel/publications/1995_98/pricing/cmmc1298.htm#1Summary).

You may like to note that at that time there was no single MTR number, rather there were different MTR rates depending on time of day and other factors, including the origin of the call. The review statement sets out the average rates that applied to calls from fixed lines to mobile numbers that the two large mobile companies applied at that time and then the control on that average rate we imposed.

I hope this information is helpful.

Kind regards  
Julia

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

### Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings  
The Secretary to the Corporation  
Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF