

	Page	Table	Title	Base Description	Base
●	1	1	Q. Gender	Base: All Adults 16+ in UK	21321
●	2	2	Q. Age	Base: All Adults 16+ in UK	21321
●	3	3	Q. Number in Household	Base: All Adults 16+ in UK	21321
●	4	4	Q. Children in Household	Base: All Adults 16+ in UK	21321
●	5	5	Q. Number of Children in Household	Base: All Adults 16+ in UK	21321
●	6	6	Q. Working Status	Base: All Adults 16+ in UK	21321
●	7	7	Q. Social Grade	Base: All Adults 16+ in UK	21321
●	8	8	Q. Nation	Base: All Adults 16+ in UK	21321
●	9	9	Q. Area	Base: All Adults 16+ in UK	21321
●	10	10	Q. Region	Base: All Adults 16+ in UK	21321
●	11	11	Q.L Which of the following do you currently ever use, if at all? Please choose all that apply	Base: All Adults 16+ in UK	21321
●	16	12	Q.1 Does your household have...	Base: All Adults 16+ in UK	21321
●	26	13	Q.2 In the last 3 months, have you used the internet for...	Base: All who access the internet	17825
●	44	14	Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.	Base: All Adults 16+ in UK	21321
●	61	15	Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?	Base: All who have devices or services in their household	20879
●	71	16	Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?	Base: All Adults 16+ in UK	21321
	81	17	Q.5\6 Prevention and Limitations Summary	Base: All who have a disability	3524
●	83	18	Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices? i.e. you cannot use this service or device at all because of this.	Base: All who have a disability	3524

	Page	Table	Title	Base Description	Base
●	93	19	Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices? i.e. you can still use this service or device, however you experience difficulties when using it.	Base: All who have a disability	3524
	103	20	Q.7 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use?	Base: All Adults 16+ in UK	21321
●	104	21	Q.7_1 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Mobile phone	Base: All Adults 16+ in UK	21321
●	109	22	Q.7_2 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Landline phone (i.e. home phone) or line rental	Base: All Adults 16+ in UK	21321
●	114	23	Q.7_3 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Fixed broadband internet	Base: All Adults 16+ in UK	21321
●	119	24	Q.7_4 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Television services (e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)	Base: All Adults 16+ in UK	21321
●	124	25	Q. Break by Break	Base: All Adults 16+ in UK	21321

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q. Gender

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Male	10348	1277	8945	120	57	409	86	126	15	43	269	1008	1	56	22	98	50	287	28	45
	49%	46%	49%a	53%dej	41%	41%	70%cd	64%cd	74%	55%e	44%	46%e	19%	42%	64%	51%	47% _s	41%	34%	36%
Female	10973	1505	9312	108	81	594	36	72	5	34	343	1162	4	76	12	95	55	405	53	81
	51%	54%b	51%	47%fg	59%cf	59%cf _g ik	30%	36%	26%	45%f	56%cf _g	54%fg	81%	58%	36%	49%	53%	59%	66%	64%o

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q. Age

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE										VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)	
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169	
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126	
16-24	3005 14%	106 4%	2864 16%a	7 3%	10 8%cej	14 1%	29 24%codei jk	37 18%code jk	3 13%	8 10%cej	15 2%	92 4%ej	- -	10 8%	2 5%	5 3%	2 2%	7 1%	3 3%	1 1%	
25-34	3952 19%	184 7%	3705 20%a	10 5%	10 7%e	24 2%	36 29%codei jk	50 25%code ijk	3 13%	8 11%ce	33 5%e	151 7%e	- -	10 8%	3 10%	7 4%	3 3% _s	18 3% _s	3 3% _s	- -	
35-44	3539 17%	234 8%	3266 18%a	21 9%e	9 7%	43 4%	26 21%codej k	41 21%code jk	7 36%	15 19%codejk	43 7%e	190 9%e	1 14%	8 6%	4 11%	18 9%	3 3%	30 4%	3 4%	7 6%	
45-54	3353 16%	424 15%	2888 16%	17 7%	15 11%	135 14% _c	19 16% _c	34 17% _c	1 5%	14 18% _c	101 17% _c	323 15% _c	- -	15 11%	3 8%	14 7%	17 17%	85 12%	17 21% _q	16 13%	
55-64	3341 16%	584 21% _b	2707 15%	40 17% _f	21 16%	220 22% _f g	10 8%	24 12%	3 13%	15 19% _f	134 22% _f g	450 21% _f g	- -	21 16%	5 14%	35 18%	26 24%	149 21%	14 17%	32 25%	
65-79	2902 14%	732 26% _b	2133 12%	85 37% _d fg ijk	33 24% _f g	318 32% _f gij k	2 1%	10 5%	3 15%	11 14% _f g	153 25% _f gi	579 27% _f gi	2 43%	31 23%	12 35%	72 37%	27 26%	226 33%	25 31%	40 32%	
80+	1230 6%	518 19% _b	694 4%	48 21% _f gi	39 28% _f gi k	249 25% _f gik	1 1%	4 2%	1 4%	6 8% _f g	132 22% _f gik	386 18% _f gi	2 44%	36 27%	6 17%	43 22%	26 25%	178 26%	16 20%	29 23%	
16-64	17190 81%	1532 55%	15430 85%a	95 42%	66 48%	436 43%	120 98%codei jk	185 93%code ijk	16 81%	60 78%codej k	326 53%ce	1206 56%ce	1 14%	65 49%	16 47%	78 41%	52 49%	288 42%	39 49%	56 45%	
65+	4132 19%	1250 45% _b	2827 15%	133 58% _f gi jk	72 52% _f gi	568 57% _f gij k	2 2%	14 7%	4 19%	17 22% _f g	285 47% _f gi	965 44% _f gi	5 86%	67 51%	18 53%	115 59%	53 51%	404 58%	41 51%	69 55%	

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Number in Household
Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Con-di-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
1	4372 21%	1202 43%b	3106 17%	81 35%	60 43%	469 47%cfgk	41 34%	74 37%	8 40%	28 36%	305 50%cfgik	897 41%	2 45%	57 43%	11 32%	70 36%	45 43%	325 47%	36 45%	63 50%
2	6899 32%	957 34%b	5856 32%	98 43%cdfgijk	42 31%	367 37%fgij	30 24%	52 26%	2 11%	18 24%	186 30%	770 35%fgij	3 55%	39 30%	13 37%	85 44%	43 41%	249 36%	26 33%	48 38%
3	3999 19%	307 11%	3638 20%a	21 9%	18 13%e	81 8%	27 22%cejk	39 20%cej	5 24%	14 18%ce	72 12%e	235 11%e	- -	18 13%	2 7%	18 9%	8 8%	58 8%	10 12%ss	5 4%
4	3715 17%	190 7%	3474 19%a	19 8%e	10 7%	46 5%	16 13%ejk	25 12%ejk	4 22%	11 15%ejk	31 5%	159 7%ej	- -	10 7%	6 18%o	12 6%	6 5%	32 5%	3 4%	5 4%
5+	2335 11%	127 5%	2183 12%a	10 4%	8 6%j	41 4%	8 7%j	9 5%	1 4%	6 7%j	17 3%	110 5%j	- -	8 6%	2 6%	8 4%	3 3%	28 4%	5 6%	5 4%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Children in Household
Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
CHILDREN																				
Child	6276	327	5869	27	19	76	27	38	6	18	59	268	1	18	6	21	8	57	6	6
	29%	12%	32% ^a	12% ^e	14% ^e	8%	22% ^c	19% ^c	33%	23% ^c	10%	12% ^e	14%	14%	18%	11%	7%	8%	8%	5%
No child	15046	2455	12388	200	119	927	96	161	13	60	553	1903	5	114	28	172	97	635	74	120
	71%	88% ^b	68%	88% ^f	86%	92% ^c	78%	81%	67%	77%	90% ^f	88% ^f	86%	86%	82%	89%	93%	92%	92%	95%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Number of Children in Household
Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Con-di-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
1	2886 14%	172 6%	2682 15%a	14 6%	9 6%	45 5%	17 14%cd k	24 12%ce j	3 14%	10 14%cejk	33 5%	139 6%e	1 14%	8 6%	1 3%	13 7%	6 5%	34 5%	1 1%	4 3%
2	2404 11%	104 4%	2271 12%a	8 3%	9 6%ej	18 2%	9 7%ej	12 6%e	3 15%	5 7%e	19 3%	84 4%e	-	9 7%	4 12%o	4 2%	2 2%	11 2%	4 5%qs	1 1%
3	701 3%	30 1%	656 4%a	3 1%	1 1%	6 1%	-	1 *	1 4%	1 1%	5 1%	25 1%	-	1 1%	-	3 2%	-	5 1%	-	1 1%
4	222 1%	15 1%	203 1%a	1 *	-	5 1%	1 1%	1 *	-	1 1%	2 *	13 1%	-	-	1 3%o	-	-	4 1%	1 1%	-
5+	64 *	7 *	57 *	1 1%j	-	2 *	-	-	-	-	-	7 *	-	-	-	1 1%	-	2 *	-	-
No child	15046 71%	2455 88%b	12388 68%	200 88%fgi	119 86%	927 92%cdf gik	96 78%	161 81%	13 67%	60 77%	553 90%fgi	1903 88%fgi	5 86%	114 86%	28 82%	172 89%	97 93%	635 92%	74 92%	120 95%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q. Working Status

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Full time	8569	241	8243	42	18	46	28	35	5	9	26	215	-	18	8	34	-	39	6	1
	40%	9%	45%a	18%ejk	13%ej	5%	23%dej	18%ejk	28%	11%ej	4%	10%ej	-	13%	22%	18%	-	6%ps	8%ps	1%
Part time [8-29]	2867	162	2660	20	9	28	8	12	3	9	19	143	-	9	4	15	-	23	5	1
	13%	6%	15%a	9%ej	6%e	3%	7%e	6%e	13%	12%ej	3%	7%ej	-	6%	12%	8%	-	3%p	6%ps	1%
Part time [<8]	145	12	132	2	1	3	1	3	-	1	2	9	-	1	2	1	-	1	1	-
	1%	*	1%	1%	1%	*	1%	2%ek	-	1%	*	*	-	1%	5%o	*	-	*	2%q	-
Retired	4839	1407	3364	136	79	647	5	19	4	18	320	1087	4	75	17	119	65	453	47	82
	23%	51%b	18%	60%fgi	57%fgi	65%fgij	4%	10%	19%	24%fg	52%fgi	50%fgi	65%	57%	49%	62%	62%	65%	59%	65%
At School	195	6	189	-	-	-	2	2	1	2	1	5	-	-	-	-	-	-	-	-
	1%	*	1%a	-	-	-	2%cej	1%ek	6%	3%codejk	*	*	-	-	-	-	-	-	-	-
Higher Education	1310	43	1254	3	5	7	14	17	2	3	3	40	-	5	-	3	1	3	2	1
	6%	2%	7%a	1%	4%ej	1%	12%codejk	9%cej	8%	4%ej	*	2%ej	-	4%	-	1%	1%	*	2%q	1%
Unemployed	1096	186	881	9	7	38	20	30	-	5	34	152	-	7	2	7	5	25	6	2
	5%	7%b	5%	4%	5%	4%	17%cdei	15%codej	-	6%	6%	7%e	-	5%	6%	4%	5%	4%	7%e	2%
Not seeking	2299	726	1535	16	20	234	44	79	5	30	207	519	2	18	2	14	33	149	13	39
	11%	26%b	8%	7%	14%e	23%cd	36%cdk	40%code	26%	39%cdk	34%cdk	24%cd	35%	14%	6%	7%	32%qr	22%	16%	31%qr
SUMMARY CODES																				
EMPLOYED	11582	414	11035	64	27	77	37	50	8	18	47	367	-	27	13	51	-	62	13	2
	54%	15%	60%a	28%ejk	20%ej	8%	30%ejk	25%ejk	41%	24%ej	8%	17%ej	-	20%	39%	26%	-	9%ps	16%pqe	1%
IN EDUCATION	1506	49	1443	3	5	7	17	20	3	5	4	45	-	5	-	3	1	3	2	1
	7%	2%	8%a	1%	4%ej	1%	14%codej	10%code	14%	7%cej	1%	2%ej	-	4%	-	1%	1%	*	2%q	1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Social Grade

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
AB	4389 21%	347 12%	3986 22%a	46 20%efg jk	18 13%	123 12%	9 8%	18 9%	2 10%	15 20%fg	72 12%	275 13%	1 10%	17 13%	6 16%	41 21%	6 6%	91 13%p	12 15%p	14 11%
C1	6185 29%	510 18%	5608 31%a	61 27%egi jk	28 20%	181 18%	26 21%	34 17%	3 18%	11 14%	95 15%	416 19%	1 10%	28 21%	9 27%	51 27%	9 8%	132 19%p	17 21%p	24 19%p
C2	4419 21%	416 15%	3960 22%a	37 16%	22 16%	152 15%	14 12%	21 10%	3 17%	11 14%	82 13%	334 15%	- -	22 17%	6 18%	30 16%	21 20%	102 15%	13 16%	17 14%
DE	6329 30%	1509 54%b	4703 26%	84 37%	69 50%c	547 55%c	73 60%c	127 64%cde k	11 55%	40 52%c	363 59%cdek	1146 53%c	4 81%	65 49%	13 39%	71 37%	70 66%qr	368 53%	39 48%	71 57%
ABC1	10573 50%	857 31%	9594 53%a	107 47%def gijk	46 33%	304 30%	35 29%	52 26%	5 28%	26 34%	167 27%	691 32%	1 19%	45 34%	15 43%	92 48%	15 14%	223 32%p	29 36%p	38 30%p
C2DE	10748 50%	1925 69%b	8663 47%	121 53%	92 67%c	699 70%c	87 71%c	147 74%c	14 72%	51 66%c	445 73%ck	1480 68%c	4 81%	87 66%	20 57%	101 52%	90 86%qrs	469 68%	51 64%	88 70%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Nation

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
England	17770	2200	15330	192	108	819	104	166	17	69	489	1711	4	104	28	164	85	559	72	103
	83%	79%	84%a	84%k	78%	82%k	85%	84%	85%	90%djk	80%	79%	78%	78%	82%	85%	80%	81%	90%q	82%
Scotland	1926	290	1605	23	17	105	12	20	2	4	62	228	1	16	5	18	16	70	6	14
	9%	10%b	9%	10%	12%	10%	10%	10%	9%	5%	10%	10%	12%	12%	15%	9%	15%	10%	7%	11%
Wales	1005	161	832	8	11	62	1	8	1	4	39	123	1	11	1	7	3	51	1	7
	5%	6%b	5%	4%	8%cf	6%l	1%	4%	5%	5%	6%l	6%l	10%	8%	3%	4%	3%	7%pr	1%	6%r
Northern Ireland	620	130	489	5	1	16	5	5	-	-	22	108	-	1	-	5	2	11	2	1
	3%	5%b	3%	2%	1%	2%	4%	3%	-	-	4%e	5%cdel	-	1%	-	2%	2%	2%	2%	1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Area

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Conurbation	6647	796	5727	64	51	272	46	69	8	26	186	610	1	50	13	51	32	192	17	31
	31%	29%	31% ^a	28%	37% ^{ek}	27%	38% ^{ek}	35% ^e	39%	33%	30%	28%	22%	38%	39%	26%	31%	28%	21%	25%
Urban	10757	1443	9224	119	60	504	58	98	11	41	319	1123	2	58	15	104	39	349	46	70
	50%	52%	51%	52%	44%	50%	47%	49%	54%	53%	52%	52%	45%	44%	44%	54%	37%	50% ^p	57% ^p	56% ^o
Rural	3917	543	3307	45	26	227	18	32	1	11	106	437	2	24	6	39	34	151	17	24
	18%	20%	18%	20%	19%	23% ^{gj}	15%	16%	7%	14%	17%	20%	33%	18%	16%	20%	33% ^{qs}	22%	22%	19%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q. Region

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
North East	877 4%	132 5%b	691 4%	11 5%	4 3%	55 5%	4 4%	9 5%	- 5%	4 6%	24 4%	108 5%	- 5%	4 3%	1 4%	10 5%	4 4%	29 4%	8 10%q	14 11%qq
North West	2244 11%	373 13%b	1833 10%	27 12%	24 18%	138 14%	11 9%	21 10%	3 14%	11 14%	102 17%gk	271 12%	3 53%	21 16%	5 15%	22 11%	10 10%	106 15%r	6 7%	17 13%
Yorkshire and The Humber	1860 9%	248 9%	1593 9%	23 10%	13 10%	88 9%	13 11%	20 10%	- 10%	7 9%	48 8%	200 9%	- 9%	13 10%	5 16%	18 9%	7 7%	15 10% ^s	5 6%	5 4%
East Midlands	1530 7%	210 8%	1307 7%	21 9%	9 7%	86 9%	8 6%	15 8%	2 11%	7 9%	52 9%	158 7%	- 7%	9 6%	2 10%	19 10%	14 13%	57 8%	4 5%	12 10%
West Midlands	1822 9%	272 10%b	1527 8%	22 10%	7 5%	109 11% ^d	14 12%	22 11%	- 11%	5 7%	66 11% ^d	205 9%	- 9%	7 6%	3 10%	19 10%	6 6%	69 10%	18 22% ^{pqs}	16 13%
East of England	2064 10%	211 8%	1838 10% ^a	19 8%	9 7%	67 7%	8 7%	12 6%	2 8%	7 9%	48 8%	164 8%	1 11%	9 7%	1 3%	18 9%	8 8%	47 7%	5 7%	7 6%
London	2721 13%	205 7%	2496 14% ^a	20 9%	16 12% ^{ej}	72 7%	15 12% ^j	22 11% ^j	5 25%	9 12%	39 6%	166 8%	- 8%	16 12%	3 10%	17 9%	13 13% ^{qs}	49 7%	6 7%	4 3%
South East	2922 14%	328 12%	2567 14% ^a	32 14%	15 11%	106 11%	20 17%	29 15%	4 21%	15 19% ^{ek}	74 12%	253 12%	1 14%	15 11%	2 7%	30 15%	10 9%	68 10%	10 12%	18 14%
South West	1731 8%	221 8%	1478 8%	16 7%	9 7%	97 10% ^j	10 8%	16 8%	1 7%	4 5%	35 6%	186 9% ^j	- 9%	9 7%	4 12%	12 6%	64 11%	11 9%	11 13%	11 9%
Wales	1005 5%	161 6%b	832 5%	8 4%	11 8% ^{cf}	62 6% ^f	1 1%	8 4%	1 5%	4 5%	39 6% ^f	123 6% ^f	1 10%	11 8%	1 3%	7 4%	3 3%	51 7% ^{pr}	1 1%	7 6% ^r
Scotland	1926 9%	290 10%b	1605 9%	23 10%	17 12%	105 10%	12 10%	20 10%	2 9%	4 5%	62 10%	228 10%	1 12%	16 12%	5 15%	18 9%	16 15%	70 10%	6 7%	14 11%
Northern Ireland	620 3%	130 5%b	489 3%	5 2%	1 1%	16 2%	5 4%	5 3%	- 3%	- 3%	22 4% ^e	108 5% ^{cdei}	- 5% ^{cdei}	1 1%	- 2%	5 2%	2 2%	11 2%	2 2%	1 1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.L Which of the following do you currently ever use, if at all? Please choose all that apply

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
Internet access at home	18287	9033	9254	6610	6434	2878	1935	15923	2364	811	429	4182	5798	3855	4452	9980	8307
	86%	87% ^b	84%	95% ^{def} ghij	93% ^{efh} ij	86% ^{fhi} j	67% ^{hij}	93% ^{efh} ij	57% ^{ij}	41% ^j	35%	95% ^{lmn} op	94% ^{mnp}	87% ^{np}	70%	94% ^{mnp}	77% ⁿ
Internet access at work (through workplace network connection)	5938	3117	2821	2413	2643	787	92	5843	95	10	3	1874	2384	1063	616	4259	1679
	28%	30% ^b	26%	35% ^{efh} ij	38% ^{cef} ghij	24% ^{fhi} j	3% ^{hij}	34% ^{efhi} j	2% ^{ij}	*	*	43% ^{lmn} op	39% ^{mnp}	24% ^{np}	10%	40% ^{lmn} p	16% ⁿ
Internet access via a mobile phone\ tablet using a mobile network (e.g. 3G \ 4G access)	13896	6892	7004	5682	5205	1962	928	12848	1048	265	120	3361	4537	2820	3178	7897	5999
	65%	67% ^b	64%	82% ^{def} ghij	76% ^{efh} ij	59% ^{fhi} j	32% ^{hij}	75% ^{efh} ij	25% ^{ij}	13% ^j	10%	77% ^{lmn} op	73% ^{mnp}	64% ^{np}	50%	75% ^{mnp}	56% ⁿ
Internet access on publicly accessible computers (e.g. internet café, library)	3268	1618	1650	1546	1134	396	173	3075	193	48	20	854	1186	560	668	2040	1228
	15%	16%	15%	22% ^{def} ghij	16% ^{efh} ij	12% ^{fhi} j	6% ^{hij}	18% ^{defh} ij	5% ^{ij}	2% ^j	2%	19% ^{mnp}	19% ^{mnp}	13% ^{np}	11%	19% ^{mnp}	11%
Other type of internet access	262	137	125	128	63	41	26	232	31	9	4	64	86	46	66	150	112
	1%	1%	1%	2% ^{defg} hij	1% ^{ij}	1% ^{hij}	1% ^{ij}	1% ^{dghi} j	1% ^j	*	*	1% ^p	1%	1%	1%	1% ^{np}	1%
None of these \ Don't access the internet	2373	991	1382	90	228	357	907	675	1698	1132	791	164	294	419	1496	458	1915
	11%	10%	13% ^a	1%	3% ^c	11% ^{cdg}	31% ^{cddeg}	4% ^{cd}	41% ^{code} fg	58% ^{code} fgh	64% ^{code} ghi	4%	5% ^k	9% ^{klo}	24% ^{klmo} p	4%	18% ^{klmo}
SUMMARY CODE																	
ANY INTERNET ACCESS	18948	9357	9591	6867	6664	2984	1995	16515	2433	832	438	4225	5890	4000	4833	10115	8833
	89%	90% ^b	87%	99% ^{def} ghij	97% ^{efg} hij	89% ^{fhi} j	69% ^{hij}	96% ^{efh} ij	59% ^{ij}	42% ^j	36%	96% ^{lmn} p	95% ^{mnp}	91% ^{np}	76%	96% ^{mnp}	82% ⁿ

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Q.L Which of the following do you currently ever use, if at all? Please choose all that apply

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Internet access at home	18287	3488	3659	1590	1244	3122	2776	1288	1121	11061	2745	1479	3002
	86%	98%cd	98%cd	96%cd	76%	92%fgh	88%gh	77%h	45%	96%ijl	81%l	98%ijl	62%
Internet access at work (through workplace network connection)	5938	1631	1997	559	70	782	646	227	24	5450	88	371	29
	28%	46%cd	54%acd	34%cd	4%	23%fgh	20%gh	14%h	1%	47%ijkl	3%l	25%jl	1%
Internet access via a mobile phone\ tablet using a mobile network (e.g. 3G \ 4G access)	13896	3076	3043	1156	622	2605	2162	805	426	9036	2168	1245	1447
	65%	87%bcd	82%cd	70%cd	38%	76%fgh	68%gh	48%h	17%	78%ijl	64%l	83%ijl	30%
Internet access on publicly accessible computers (e.g. internet café, library)	3268	944	721	246	129	601	413	149	64	2028	410	566	264
	15%	27%bcd	19%cd	15%cd	8%	18%fgh	13%gh	9%h	3%	18%jl	12%l	38%ijl	5%
Other type of internet access	262	69	40	24	16	59	23	16	14	116	41	61	44
	1%	2%bd	1%	1%	1%	2%fgh	1%	1%	1%	1%	1%	4%ijl	1%
None of these \ Don't access the internet	2373	8	31	51	369	81	197	307	1330	220	386	7	1760
	11%	*	1%a	3%ab	22%abc	2%	6%e	18%ef	53%efg	2%k	11%ik	*	36%ijk
SUMMARY CODE													
ANY INTERNET ACCESS	18948	3543	3694	1609	1270	3325	2970	1375	1164	11362	3010	1499	3078
	89%	100%bcd	99%cd	97%cd	78%	98%fgh	94%gh	82%h	47%	98%ijl	89%l	100%ijl	64%

Q.L Which of the following do you currently ever use, if at all? Please choose all that apply

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Internet access at home	18287	3529	9500	5259	5725	9266	3296	15408	1609	809	462
	86%	67%	90%a	95%ab	86%f	86%f	84%	87%hij	84%j	80%j	75%
Internet access at work (through workplace network connection)	5938	911	3314	1713	1790	3143	1005	5169	501	163	105
	28%	17%	31%a	31%a	27%	29%df	26%	29%hij	26%ij	16%	17%
Internet access via a mobile phone\ tablet using a mobile network (e.g. 3G \ 4G access)	13896	2610	7151	4135	4365	7239	2293	11737	1203	523	434
	65%	50%	68%a	75%ab	66%f	67%df	59%	66%hi	62%i	52%	70%hi
Internet access on publicly accessible computers (e.g. internet café, library)	3268	615	1555	1098	878	1851	538	2859	224	97	88
	15%	12%	15%a	20%ab	13%	17%df	14%	16%hi	12%	10%	14%i
Other type of internet access	262	58	134	70	84	126	52	186	42	34	-
	1%	1%	1%	1%	1%	1%	1%	1%j	2%gj	3%gj	-
None of these \ Don't access the internet	2373	1379	815	179	645	1195	532	1866	243	158	106
	11%	26%bc	8%c	3%	10%	11%d	14%de	11%	13%g	16%gh	17%gh
SUMMARY CODE											
ANY INTERNET ACCESS	18948	3854	9758	5336	6002	9562	3385	15904	1684	847	513
	89%	74%	92%a	97%ab	90%ef	89%f	86%	89%hij	87%ij	84%	83%

Q.L Which of the following do you currently ever use, if at all? Please choose all that apply

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY				
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)	
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169	
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126	
Internet access at home	18287	1769	16284	155	84	588	98	149	17	56	365	1404	2	83	23	133	63	400	45	80	
	86%	64%	89%a	68%ej	61%	59%	80%cd	75%de	84%	73%ej	60%	65%ej	33%	62%	66%	69%	60%	58%	56%	64%	
Internet access at work (through workplace network connection)	5938	217	5633	34	13	53	19	25	1	10	25	192	-	13	5	30	1	43	5	4	
	28%	8%	31%a	15%ejk	9%j	5%	15%ejk	13%ej	4%	13%ej	4%	9%ej	-	9%	14%	15%	1%	6%p	6%p	4%	
Internet access via a mobile phone\ tablet using a mobile network (e.g. 3G \ 4G access)	13896	1140	12583	101	52	330	79	114	10	37	227	912	1	52	14	87	35	227	26	42	
	65%	41%	69%a	44%ej	38%	33%	64%cd	57%cd	50%	48%e	37%	42%ej	14%	39%	41%	45%	33%	33%	33%	33%	
Internet access on publicly accessible computers (e.g. internet café, library)	3268	233	3001	24	15	53	28	40	2	6	51	182	1	14	1	22	6	35	7	6	
	15%	8%	16%a	10%e	11%e	5%	23%cd	20%cd	12%	8%	8%e	8%e	14%	10%	4%	12%	6%	5%	8%	5%	
Other type of internet access	262	46	213	7	-	19	5	7	-	2	9	37	-	-	1	6	-	12	-	6	
	1%	2%b	1%	3%d	-	2%	4%d	4%d	-	3%d	2%	2%	-	-	3%	3%	-	2%	-	5%qr	
None of these \ Don't access the internet	2373	915	1421	70	51	383	18	39	3	21	232	683	4	47	10	60	38	267	35	43	
	11%	33%b	8%	31%fg	37%fg	38%cdg	14%	19%	16%	27%f	38%cdgk	31%fg	67%	36%	30%	31%	36%	39%	44%	34%	
SUMMARY CODE																					
ANY INTERNET ACCESS	18948	1867	16836	158	87	621	105	160	17	56	380	1487	2	85	24	134	67	425	45	83	
	89%	67%	92%a	69%ej	63%	62%	86%cd	81%cd	84%	73%e	62%	69%ej	33%	64%	70%	69%	64%	61%	56%	66%	

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.L Which of the following do you currently ever use, if at all? Please choose all that apply

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Internet access at home	18287 86%	8473 97%bcd ej	8494 80%e	10491 86%be	14289 95%bce	2932 71%	6108 98%abc deghij	11715 98%abc deij	10220 98%abcd eij	4686 97%bcde	18287 97%bcde	18287 100%abcdefghij
Internet access at work (through workplace network connection)	5938 28%	3379 39%bcd ehjk	2628 25%e	3482 28%be	5294 35%bcej	777 19%	2473 40%bcd eghjk	4462 37%bcd ejk	3818 36%bcej k	1959 40%bcdeg hjk	5938 31%bce	5878 32%bce
Internet access via a mobile phone\ tablet using a mobile network (e.g. 3G \ 4G access)	13896 65%	6917 79%bce fghjk	6286 60%e	7558 62%be	12037 80%bcdfghjk	1730 42%	4831 78%bce jk	9260 77%bce jk	8080 77%bcej k	3979 82%abcde fghjk	13896 73%bce	13304 73%bce
Internet access on publicly accessible computers (e.g. internet café, library)	3268 15%	1758 20%bcd ejk	1413 13%	1855 15%be	2831 19%bcej	521 13%	1413 23%abc deghjk	2366 20%bce jk	2020 19%bcej k	1039 21%bcdeg hjk	3268 17%bce	3172 17%bce
Other type of internet access	262 1%	125 1%e	171 2%e	159 1%	241 2%ek	39 1%	95 2%e	188 2%e	160 2%e	101 2%acdefg hjk	262 1%e	242 1%e
None of these \ Don't access the internet	2373 11%	146 2%fgh ijk	1707 16%acdfg hijk	1604 13%adfg hijk	234 2%fghijk	1092 26%abcdfghi jk	55 1%jk	109 1%jk	118 1%jk	53 1%jk	- -	- -
SUMMARY CODE												
ANY INTERNET ACCESS	18948 89%	8583 98%bce	8855 84%e	10633 87%be	14780 98%bce	3043 74%	6159 99%abc de	11869 99%abc de	10357 99%abcd e	4801 99%abcd e	18948 100%abcd efghi	18287 100%abcdefghi

Q.1 Does your household have...

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
A smart/connected TV set that is connected to the internet (a TV set that is connected directly to the internet and not through another device such as a games console, computer or set top box)	9718	4959	4759	3616	3686	1489	792	8791	927	273	135	2577	3113	2105	1923	5690	4028
	46%	48%b	43%	52%efh ij	53%efg hij	45%fhi j	27%hij	51%efh ij	22%ij	14%j	11%	59%lmn op	50%mn p	48%np	30%	54%lmn p	37% n
Any Other TV	11390	5442	5948	3128	3373	1953	1995	8454	2936	1483	941	2169	3049	2358	3814	5218	6172
	53%	53%	54%a	45%	49% c	58%cdg	69%cd e	49% c	71%cd e	76%cd e	77%cd e	49%	49%	53%klo	60%klm op	49%	57%klmo
Any Games console (NOT home computer) (e.g. Wii, PS3, Xbox 360, Xbox One, PS4, Nintendo DS, PS Vita)	7695	4092	3603	3691	3119	689	182	7499	196	40	14	1772	2405	1730	1788	4177	3518
	36%	40%b	33%	53%def ghij	45%efg hij	21%fhij	6%hij	44%efhi j	5%ij	2%j	1%	40%np	39%np	39%np	28%	40%np	33% n
Personal Computer \ Desktop PC (PC, Mac or other type of home computer)	7636	4190	3446	2504	2812	1292	828	6608	1028	361	200	2169	2531	1502	1435	4700	2936
	36%	40%b	31%	36%fhi j	41%cfg hij	39%cfh ij	29%hij	38%cfh ij	25%ij	18%j	16%	49%lmn op	41%mn p	34%np	23%	44%lmn p	27% n
Laptop (including netbooks)	13893	6970	6923	5036	5031	2185	1364	12251	1641	537	278	3553	4650	2810	2880	8203	5690
	65%	67%b	63%	72%efh ij	73%efg hij	65%fhi j	47%hij	71%efh ij	40%ij	27%j	23%	81%lmn op	75%mn p	64%np	45%	78%lmn p	53% n
A tablet (e.g. an iPad, Samsung Galaxy Tab or Amazon Kindle Fire)	12734	6195	6539	4330	4797	2028	1320	11155	1579	510	259	3238	4020	2702	2774	7258	5476
	60%	60%	60%	62%fhi j	70%cef ghij	61%fhi j	45%hij	65%cef hij	38%ij	26%j	21%	74%lmn op	65%mn p	61%np	44%	69%lmn p	51% n
Smart phone (e.g. iPhone, Blackberry, Android, Windows)	16342	8181	8161	6466	5981	2391	1302	14838	1504	414	202	3784	5150	3485	3923	8934	7408
	77%	79%b	74%	93%def ghij	87%efh ij	72%fhi j	45%hij	86%efh ij	36%ij	21%j	16%	86%lmn op	83%mn p	79%np	62%	84%mn p	69% n
Any other mobile phone	5137	2451	2686	941	1342	997	1278	3281	1857	946	579	988	1182	1036	1931	2171	2967
	24%	24%	24%	14%	19% c	30%cdg	44%cd e	19% c	45%cd e	48%cd e	47%cd e	23%lo	19%	23%lo	31%klm op	21%l	28%klmo
Telephone (landline, i.e. NOT a mobile phone)	14231	6742	7489	3360	4673	2661	2454	10693	3538	1721	1084	3312	4110	2952	3857	7422	6809
	67%	65%	68%a	48%	68%cg	80%cdg	85%cd e	62% c	86%cd e	88%cd e	88%cd e	75%lmn op	66%np	67%np	61%	70%lmn p	63% n

Q.1 Does your household have...
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
SUMMARY CODES																	
ANY	20919	10168	10751	6846	6775	3267	2841	16888	4031	1907	1190	4334	6091	4351	6142	10426	10493
	98%	98%	98%	98%efh ij	98%hij	98%j	98%ij	98%hij	98%j	97%	97%	99%np	98%np	98%np	97%	99%np	98%n
ANY TV	18323	8928	9395	5820	5983	2949	2525	14752	3570	1682	1045	3942	5324	3827	5231	9265	9057
	86%	86%	86%	84% ij	87%cj	88%cgh	87%cgj	86% c	86% c	86% c	85%	90%lmn op	86%np	87%np	83%	88%lnp	84%n
ANY COMPUTER (INCL. TABLET)	17402	8601	8801	6044	6089	2798	1990	14931	2471	887	481	4109	5539	3643	4110	9649	7754
	82%	83%b	80%	87%efh ij	88%cef ghj	84%fhi j	69%hij	87%efh ij	60%ij	45%j	39%	94%lmn op	90%mp	82%np	65%	91%lmn p	72%n
ANY MOBILE PHONE	19061	9347	9714	6613	6401	2963	2337	15976	3085	1287	748	4135	5682	3982	5262	9817	9244
	89%	90%b	89%	95%def ghj	93%efh ij	89%fhi j	81%hij	93%efh ij	75%ij	66%j	61%	94%lmn op	92%mp	90%np	83%	93%lmn p	86%n
None of these	213	101	112	42	64	38	41	144	69	36	27	15	37	42	118	52	160
	1%	1%	1%	1%	1%	1% c	1%cdg	1%	2%cdg	2%cdg	2%cdg	2%cdg	1%	1%klo	2%klmo	1%	1%klmo
Don't Know	190	80	111	69	53	35	20	158	33	20	13	39	57	26	68	96	95
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1% m	1%	1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Q.1 Does your household have...

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
A smart/connected TV set that is connected to the internet (a TV set that is connected directly to the internet and not through another device such as a games console, computer or set top box)	9718 46%	2000 56%cd	2320 62%acd	871 52%cd	499 30%	1616 47%fgh	1366 43%gh	618 37%h	428 17%	6374 55%ijkl	1342 40%l	733 49%jl	1270 26%
Any Other TV	11390 53%	1488 42%	1661 45%a	934 56%ab	1135 69%abc	1640 48%	1712 54%e	1019 61%ef	1802 72%efg	5486 47%	1857 55%ik	690 46%	3357 69%ijk
Any Games console (NOT home computer) (e.g. Wii, PS3, Xbox 360, Xbox One, PS4, Nintendo DS, PS Vita)	7695 36%	1916 54%bcd	1788 48%cd	383 23%cd	90 6%	1774 52%fgh	1331 42%gh	306 18%h	106 4%	5183 45%jl	1311 39%l	867 58%ijl	333 7%
Personal Computer \ Desktop PC (PC, Mac or other type of home computer)	7636 36%	1438 40%	1811 49%ad	828 50%ad	623 38%	1066 31%gh	1001 32%gh	464 28%h	405 16%	4669 40%jl	967 28%	676 45%ijl	1324 27%
Laptop (including netbooks)	13893 65%	2921 82%cd	3099 83%cd	1290 78%cd	893 54%	2114 62%gh	1932 61%gh	894 53%h	749 30%	8677 75%jl	1833 54%l	1256 83%ijl	2127 44%
A tablet (e.g. an iPad, Samsung Galaxy Tab or Amazon Kindle Fire)	12734 60%	2343 66%cd	2875 77%acd	1182 71%ad	857 52%	1987 58%gh	1921 61%gh	846 50%h	722 29%	7932 68%ijkl	1823 54%l	949 63%jl	2030 42%
Smart phone (e.g. iPhone, Blackberry, Android, Windows)	16342 77%	3368 95%bcd	3416 92%cd	1344 81%cd	806 49%	3099 91%fgh	2565 81%gh	1046 62%h	698 28%	10301 89%jl	2616 77%l	1420 94%ijl	2005 41%
Any other mobile phone	5137 24%	427 12%	644 17%a	406 24%ab	693 42%abc	514 15%	698 22%e	591 35%ef	1163 47%efg	2064 18%k	795 23%ik	212 14%	2067 43%ijk
Telephone (landline, i.e. NOT a mobile phone)	14231 67%	1764 50%	2746 74%a	1428 86%ab	1484 91%abc	1596 47%	1927 61%e	1233 73%ef	2054 82%efg	7395 64%jk	1904 56%	810 54%	4122 85%ijk

Q.1 Does your household have...
Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
SUMMARY CODES													
ANY	20919	3501	3674	1633	1617	3345	3100	1635	2413	11400	3309	1484	4726
	98%	99%	99%	98%	99%	98% ^{gh}	98% ^h	97%	97%	98% ^{ijl}	97%	99% ^j	98%
ANY TV	18323	2981	3307	1508	1469	2839	2676	1441	2101	10069	2841	1215	4198
	86%	84%	89% ^a	91% ^{ab}	90% ^a	83%	84%	86% ^e	84%	87% ^{ijk}	84% ^k	81%	87% ^{kl}
ANY COMPUTER (INCL. TABLET)	17402	3278	3525	1562	1283	2766	2564	1236	1188	10397	2539	1386	3080
	82%	92% ^d	95% ^{ad}	94% ^{ad}	78%	81% ^{gh}	81% ^{gh}	74% ^h	48%	90% ^{ijl}	75% ^l	92% ^{ijl}	64%
ANY MOBILE PHONE	19061	3403	3531	1530	1354	3210	2870	1433	1731	10879	3046	1437	3699
	89%	96% ^{cd}	95% ^{cd}	92% ^d	83%	94% ^{fgh}	91% ^{gh}	85% ^h	69%	94% ^{ijl}	90% ^l	95% ^{ijl}	76%
None of these	213	12	22	6	12	30	42	32	57	75	54	13	71
	1%	*	1%	*	1% ^a	1%	1%	2% ^e	2% ^{ef}	1%	2% ⁱ	1%	1% ^j
Don't Know	190	38	28	21	9	31	25	15	23	107	32	10	42
	1%	1%	1%	1% ^d	1%	1%	1%	1%	1%	1%	1%	1%	1%

Q.1 Does your household have...**Base: All Adults 16+ in UK**

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
A smart/connected TV set that is connected to the internet (a TV set that is connected directly to the internet and not through another device such as a games console, computer or set top box)	9718 46%	1444 28%	5298 50%a	2977 54%ab	2975 45%f	5075 47%df	1668 43%	8237 46%j	867 45%j	440 44%j	174 28%
Any Other TV	11390 53%	3135 60%bc	5497 52%c	2758 50%	3214 48%	5802 54%cd	2374 61%de	9192 52%	1023 53%	623 62%gh	552 89%ghi
Any Games console (NOT home computer) (e.g. Wii, PS3, Xbox 360, Xbox One, PS4, Nintendo DS, PS Vita)	7695 36%	982 19%	3812 36%a	2901 53%ab	2138 32%	4156 39%cd	1401 36%cd	6361 36%	743 39%gi	340 34%	250 40%gi
Personal Computer \ Desktop PC (PC, Mac or other type of home computer)	7636 36%	1046 20%	4048 38%a	2542 46%ab	2149 32%	4130 38%df	1357 35%cd	6626 37%hij	568 29%j	329 33%j	114 18%
Laptop (including netbooks)	13893 65%	2261 43%	7292 69%a	4339 79%ab	4236 64%	7155 67%df	2502 64%	11749 66%hij	1199 62%j	598 60%	347 56%
A tablet (e.g. an iPad, Samsung Galaxy Tab or Amazon Kindle Fire)	12734 60%	2031 39%	6858 65%a	3846 70%ab	3693 56%	6712 62%df	2329 59%cd	10657 60%	1135 59%	578 58%	364 59%
Smart phone (e.g. iPhone, Blackberry, Android, Windows)	16342 77%	3025 58%	8439 80%a	4878 88%ab	5107 77%ef	8353 78%ef	2882 74%	13713 77%hij	1444 75%	733 73%	452 73%
Any other mobile phone	5137 24%	1496 29%bc	2477 23%c	1165 21%	1456 22%	2552 24%cd	1129 29%de	4082 23%	476 25%	305 30%gh	275 44%ghi
Telephone (landline, i.e. NOT a mobile phone)	14231 67%	3196 61%	7238 68%a	3798 69%a	3747 56%	7530 70%cd	2954 75%de	11661 66%	1325 69%g	786 78%gh	460 74%gh

Q.1 Does your household have...

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
SUMMARY CODES											
ANY	20919	5099	10387	5433	6497	10566	3856	17428	1882	992	616
	98%	97%	98%a	99%a	98%	98% ^d	98% ^d	98%	98%	99%	99% ^{gh}
ANY TV	18323	4261	9276	4786	5477	9402	3443	15179	1649	897	598
	86%	81%	88%a	87%a	82%	87% ^d	88% ^d	85%	86%	89% ^{gh}	96% ^{ghi}
ANY COMPUTER (INCL. TABLET)	17402	3278	9129	4994	5279	8945	3177	14629	1518	801	455
	82%	63%	86%a	91% ^{ab}	79%	83% ^{df}	81% ^d	82% ^{hij}	79% ^j	80% ^j	73%
ANY MOBILE PHONE	19061	4291	9627	5143	5855	9682	3524	15836	1714	914	596
	89%	82%	91%a	93% ^{ab}	88%	90% ^d	90% ^d	89%	89%	91%	96% ^{ghi}
None of these	213	83	91	38	88	102	23	178	22	10	2
	1%	2% ^{abc}	1%	1%	1% ^{ef}	1% ^f	1%	1%	1%	1%	*
Don't Know	190	51	96	44	62	89	39	164	22	3	2
	1%	1%	1%	1%	1%	1%	1%	1%	1% ⁱ	*	*

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f - g/h/i/j

* small base

Q.1 Does your household have...

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Excl-usive) (g)	Speech (Excl-usive) (h)	Speech (Non Excl-usive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
A smart/connected TV set that is connected to the internet (a TV set that is connected directly to the internet and not through another device such as a games console, computer or set top box)	9718 46%	843 30%	8804 48%a	82 36%ej	43 31%	268 27%	42 34%	65 33%	8 42%	22 28%	172 28%	671 31%e	1 19%	42 32%	13 37%	69 36%	22 21%	187 27%	21 26%	39 31%
Any Other TV	11390 53%	1819 65%b	9450 52%	149 65%	84 61%	666 66%g	70 57%	116 58%	8 41%	44 57%	420 69%fgik	1400 64%	4 71%	80 60%	21 60%	128 66%	63 60%	464 67%	53 67%	85 68%
Any Games console (NOT home computer) (e.g. Wii, PS3, Xbox 360, Xbox One, PS4, Nintendo DS, PS Vita)	7695 36%	637 23%	6996 38%a	47 20%e	32 23%e	142 14%	53 43%cdelj k	79 40%code jk	7 37%	29 38%codej k	140 23%e	497 23%e	- -	32 24%	10 29%	37 19%	11 10%	101 15%	13 16%	18 15%
Personal Computer \ Desktop PC (PC, Mac or other type of home computer)	7636 36%	732 26%	6832 37%a	71 31%e	41 29%e	219 22%	38 31%e	56 28%	4 22%	23 30%	158 26%e	573 26%e	1 10%	40 30%	11 32%	60 31%	16 15%	156 23%p	17 21%	29 23%
Laptop (including netbooks)	13893 65%	1252 45%	12527 69%a	111 49%de	53 39%	403 40%	60 49%	96 48%e	9 47%	42 55%de	280 46%e	972 45%e	1 10%	53 40%	18 51%	94 48%	44 42%	274 40%	31 39%	53 42%
A tablet (e.g. an iPad, Samsung Galaxy Tab or Amazon Kindle Fire)	12734 60%	1217 44%	11426 63%a	110 48%e	54 39%	402 40%	60 49%	96 48%e	9 44%	33 43%	259 42%	958 44%e	1 19%	53 40%	15 44%	95 49%	34 32%	285 41%	29 36%	54 43%
Smart phone (e.g. iPhone, Blackberry, Android, Windows)	16342 77%	1462 53%	14744 81%a	120 53%e	74 53%e	439 44%	86 70%codej k	132 66%code jk	11 57%	46 60%e	307 50%e	1155 53%e	1 10%	73 55%	18 52%	102 53%	42 40%	306 44%	34 42%	57 45%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.1 Does your household have...

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Any other mobile phone	5137 24%	1014 36%b	4055 22%	89 39%fgi	44 32%	395 39%fgik	30 24%	50 25%	3 14%	18 23%	245 40%fgik	770 35%fgi	1 14%	43 32%	13 37%	76 39%	36 34%	279 40%	28 35%	52 42%
Telephone (landline, i.e. NOT a mobile phone)	14231 67%	2058 74%b	12033 66%	190 84%dfgijk	94 68%fg	785 78%dfgik	64 53%	109 55%	6 29%	44 56%	469 77%dfgi	1589 73%fgi	4 78%	90 68%	25 74%	165 85%	77 73%	542 78%	64 79%	104 82%
SUMMARY CODES																				
ANY	20919 98%	2724 98%	17984 99%a	225 99%fg	135 98%	979 98%fg	114 93%	188 95%	19 96%	76 99%	604 99%fg	2120 98%fg	5 91%	130 98%	33 97%	191 99%	100 95%	680 98%pr	76 94%	123 98%
ANY TV	18323 86%	2366 85%	15783 86%a	199 87%	113 82%	841 84%	100 81%	160 80%	15 78%	61 79%	534 87%eg	1832 84%	5 91%	108 82%	29 85%	170 88%	77 73%	584 84%p	69 86%p	110 87%o
ANY COMPUTER (INCL. TABLET)	17402 82%	1778 64%	15472 85%a	156 68%e	83 60%	594 59%	84 69%	132 66%	13 68%	55 71%e	381 62%	1397 64%e	1 19%	81 62%	23 68%	132 68%	58 55%	411 59%	48 60%	77 61%
ANY MOBILE PHONE	19061 89%	2232 80%	16658 91%a	184 81%	106 77%	758 76%	104 85%e	163 82%	14 71%	59 77%	496 81%e	1736 80%e	1 23%	104 79%	26 77%	158 81%	69 65%	532 77%p	58 72%	99 79%o
None of these	213 1%	42 1%b	158 1%	2 1%	2 2%	16 2%	6 5%cej	7 4%jk	1 4%	1 1%	6 1%	35 2%	1 9%	2 1%	-	2 1%	4 4%q	9 1%	2 2%	2 1%
Don't Know	190 1%	17 1%	115 1%	1 *	1 *	7 1%	3 2%j	4 2%j	-	-	1 *	15 1%	-	1 *	1 3%o	-	1 1%	3 *	3 3%q	1 1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q.1 Does your household have...

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
A smart/connected TV set that is connected to the internet (a TV set that is connected directly to the internet and not through another device such as a games console, computer or set top box)	9718 46%	8729 100%bcd efghijk	2502 24%	5921 48%be	8251 55%bcej	1400 34%b	3827 62%bcd efghijk	6700 56%bce jk	6227 59%bcde gijk	3103 64%bcdef ghjk	9530 50%bce	9401 51%bcej
Any Other TV	11390 53%	2455 28%	10563 100%acdef ghijk	7191 59%adf ghijk	7468 50%a	3008 73%acdfghi jk	3198 51%adg	5933 50%a	5320 51%a	2451 50%a	9598 51%a	9213 50%a
Any Games console (NOT home computer) (e.g. Wii, PS3, Xbox 360, Xbox One, PS4, Nintendo DS, PS Vita)	7695 36%	4385 50%bcd efghijk	3769 36%e	4392 36%e	6742 45%bcej	1128 27%	3213 52%bcd efghijk	5335 45%bce jk	4905 47%bcd efgjk	4854 100%abcde fghjk	7586 40%bce	7438 41%bce
Personal Computer \ Desktop PC (PC, Mac or other type of home computer)	7636 36%	4205 48%bcd efghijk	3627 34%	5070 41%bej	6270 42%bej	1496 36%b	6214 100%abc deghijk	5164 43%bcd ejk	4880 47%bcde gjk	2510 52%abcde ghjk	7497 40%be	7429 41%be
Laptop (including netbooks)	13893 65%	6927 79%bcd efhjk	6459 61%e	8401 69%be	11385 76%bcej	2248 54%	4872 78%bc dej	11978 100%abc defhijk	8146 78%bcde hjk	3905 80%bcdef hjk	13618 72%bce	13429 73%bcej
A tablet (e.g. an iPad, Samsung Galaxy Tab or Amazon Kindle Fire)	12734 60%	6726 77%bcd efgjk	6038 57%e	8002 65%be	10498 70%bcej	2118 51%	4818 78%bcd efgjk	8527 71%bc dej	10475 100%abcd efgijk	3699 76%bcdeg jk	12470 66%be	12293 67%bcej
Smart phone (e.g. iPhone, Blackberry, Android, Windows)	16342 77%	8017 92%bce fghjk	7575 72%e	9114 74%be	15014 100%abcefghi jk	1682 41%	5591 90%bce jk	10742 90%bce jk	9432 90%bcej k	4608 95%abcef ghjk	15972 84%bce	15450 84%bce
Any other mobile phone	5137 24%	1626 19%cd	3472 33%acdfg hiik	3599 29%adf ghijk	1979 13%	4135 100%abcdfgh iik	1505 24%adg hiik	2427 20%ad	2181 21%adi	920 19%cd	3911 21%adi	3776 21%adi

Q.1 Does your household have...

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Telephone (landline, i.e. NOT a mobile phone)	14231 67%	6372 73% dgi jk	7752 73% dgi k	12237 100% abd efghjk	9893 66%	3284 79% abdghij k	4885 79% abd ghijk	8523 71% dij k	7789 74% adgi jk	3245 67%	12529 66%	12366 68% d
SUMMARY CODES												
ANY	20919 98%	8729 100% jk	10563 100% jk	12237 100% jk	15014 100% jk	4135 100% jk	6214 100% jk	11978 100% jk	10475 100% jk	4854 100% jk	18655 98%	18006 98%
ANY TV	18323 86%	8729 100% cd efghij k	10563 100% cd efghij k	11238 92% deg jk	13323 89% jk	3735 90% dgjk	5690 92% deg jk	10679 89% jk	9581 91% deg k	4504 93% defgh jk	16395 87%	15907 87%
ANY COMPUTER (INCL. TABLET)	17402 82%	8223 94% bcd eijk	8306 79% e	10423 85% be	13750 92% bcej	2981 72%	6214 100% ab cdeijk	11978 100% ab cdeijk	10475 100% abcd k	4592 95% bcdej k	16946 89% bce	16647 91% bcej
ANY MOBILE PHONE	19061 89%	8376 96% bcj k	9557 90%	11095 91%	15014 100% abcfghi jk	4135 100% abcfghi jk	6010 97% abc gjk	11502 96% bcj k	10100 96% bcjk	4746 98% abcfgh hjk	17552 93% abc	16934 93% bc
None of these	213 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -	124 1% abcdef ghi	116 1% abcdefghi
Don't Know	190 1%	- -	- -	- -	- -	- -	- -	- -	- -	- -	169 1% abcdef ghi	165 1% abcdefghi

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	17825	8629	9196	5503	5588	2618	3375	13709	4116	1411	741	3761	5024	3774	5266	8785	9040
Weighted Base	18948	9357	9591	6867	6664	2984	1995	16515	2433	832	438	4225	5890	4000	4833	10115	8833
Emails	16151	8009	8142	6084	5847	2424	1490	14355	1796	571	306	3932	5283	3335	3601	9214	6936
	85%	86%	85%	89%efg hij	88%efh ij	81%fhi j	75%ij	87%efh ij	74%ij	69%	70%	93%lmn op	90%mnp	83%np	75%	91%lmn p	79% n
Information - interests	12448	6374	6073	4464	4525	1998	1222	10987	1461	465	239	3178	4116	2469	2685	7294	5154
	66%	68%b	63%	65%fhi j	68%cfh ij	67%fhi j	61%ij	67%cfh ij	60%ij	56%	55%	75%lmn op	70% mnp	62%np	56%	72%lmn p	58% n
Information on products	11271	5729	5542	4035	4187	1805	1055	10027	1244	382	189	2975	3802	2233	2260	6778	4493
	59%	61%b	58%	59%fhi j	63%cef ghij	60%fhi j	53%ij	61%cfh ij	51%ij	46%	43%	70%lmn op	65% mnp	56%np	47%	67%lmn p	51% n
Online banking/finances	11217	5647	5569	4460	4332	1527	783	10320	897	242	114	3017	3889	2214	2098	6905	4312
	59%	60%b	58%	65%efg hij	65%efg hij	51%fhi j	39%hij	62%efh ij	37%ij	29%	26%	71%lmn op	66% mnp	55%np	43%	68%lmn p	49% n
Social networking/blogs	10996	5270	5725	5140	4003	1223	555	10365	630	150	75	2519	3636	2238	2603	6155	4841
	58%	56%	60%a	75%def ghij	60%efh ij	41%fhi j	28%ij	63%def hij	26%ij	18%	17%	60% mnp	62% mnp	56%	54%	61% mnp	55%
Other online shopping (not groceries)	9802	4744	5058	3788	3741	1409	754	8938	865	241	110	2641	3381	1863	1917	6022	3780
	52%	51%	53%a	55%efh ij	56%efg hij	47%fhi j	38%hij	54%efh ij	36%ij	29%	25%	63%lmn op	57% mnp	47%np	40%	60%lmn p	43% n
To access public services provided by the Government or council (e.g. doctor or hospital appointments, apply for a bus pass, get advice about tax etc.)	7570	3828	3743	2706	2961	1173	641	6840	730	190	89	2175	2612	1353	1431	4786	2784
	40%	41%b	39%	39%fhi j	44%cef ghij	39%fhi j	32%ij	41%cef hij	30%ij	23%	20%	51%lmn op	44% mnp	34%np	30%	47%lmn p	32% n
Downloading/streaming movies\TV	7051	3955	3096	3545	2572	667	237	6784	267	66	30	1884	2538	1344	1285	4422	2629
	37%	42%b	32%	52%def ghij	39%efh ij	22%fhi j	12%ij	41%def hij	11%ij	8%	7%	45% mnp	43% mnp	34%np	27%	44% mnp	30% n
Downloading/streaming music	6886	3885	3001	3538	2504	636	185	6677	209	44	24	1804	2490	1314	1278	4294	2593
	36%	42%b	31%	52%def ghij	38%efh ij	21%fhi j	9%ij	40%defh ij	9%ij	5%	6%	43% mnp	42% mnp	33%np	26%	42% mnp	29% n

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	17825	8629	9196	5503	5588	2618	3375	13709	4116	1411	741	3761	5024	3774	5266	8785	9040
Weighted Base	18948	9357	9591	6867	6664	2984	1995	16515	2433	832	438	4225	5890	4000	4833	10115	8833
Making voice or video calls over the internet (using a VOIP service such as Skype or Facetime)	6081 32%	3110 33%b	2972 31%	2819 41%def ghij	2258 34%efh ij	652 22%fhi j	308 15%ij	5729 35%efh ij	352 14%ij	93 11%	44 10%	1732 41%lmn op	2172 37%mp	1070 27%np	1107 23%	3904 39%mp	2177 25%np
Online grocery shopping	5706 30%	2654 28%	3053 32%a	2368 34%efg hij	2375 36%efg hij	650 22%fhi j	259 13%	5394 33%efh ij	313 13%	92 11%	53 12%	1567 37%lmn op	1974 34%mp	1057 26%np	1109 23%	3541 35%mp	2165 25%np
Job searching	4679 25%	2464 26%b	2215 23%	2596 38%def ghij	1655 25%efh ij	394 13%fhi j	33 2%ij	4644 28%defh ij	35 1%ij	4 *	2 *	999 24%	1607 27%kmn p	943 24%	1130 23%	2607 26%kmn p	2072 23%
Playing games online	4293 23%	2498 27%b	1795 19%	2261 33%def ghij	1400 21%efh ij	381 13%fhi j	219 11%ij	4041 24%def hij	252 10%j	72 9%	33 8%	880 21%	1368 23%k	922 23%k	1123 23%k	2248 22%	2045 23%k
To apply for some type of benefit (e.g. Universal Credit, housing, health, employment etc.)	2080 11%	990 11%	1090 11%	1023 15%def ghij	754 11%efhi j	213 7%fhi j	76 4%i	1990 12%efhi j	90 4%	22 3%	14 3%	387 9%	622 11%k	378 9%	693 14%klm op	1009 10%	1071 12%klmo
Online gaming for money	769 4%	533 6%b	236 2%	438 6%defg hij	250 4%efhi j	58 2%fhi j	21 1%	746 5%defh ij	23 1%	8 1%	2 1%	186 4%np	262 4%np	159 4%	161 3%	449 4%np	320 4%
Online dating	553 3%	328 4%b	225 2%	331 5%defg hij	167 3%efhi j	41 1%fhi j	14 1%i	539 3%defh ij	14 1%i	1 *	1 *	114 3%	206 3%kmp	95 2%	139 3%	320 3%mp	234 3%
Work related	71 *	36 *	35 *	20 *h	37 1%cfhi	11 *fhi	2 *	69 *fhi	2 *	- -	- -	20 *np	35 1%mp	9 *	7 *	55 1%mp	16 *
Studying/school work	30 *	7 *	23 *a	18 *fh	7 *	5 *	1 *	29 *h	1 *	- -	- -	5 *	11 *	4 *	10 *	16 *	14 *
News/weather	19 *	11 *	7 *	2 *	6 *	2 *	6 *odeg	11 *	8 *odeg	4 *odeg	2 *odeg	4 *	8 *	3 *	4 *	12 *	7 *
Research	13 *	5 *	8 *	1 *	4 *	3 *	4 *cdg	7 *	5 *cdg	1 *c	1 *cdg	2 *	6 *	1 *	3 *	8 *	4 *

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	17825	8629	9196	5503	5588	2618	3375	13709	4116	1411	741	3761	5024	3774	5266	8785	9040
Weighted Base	18948	9357	9591	6867	6664	2984	1995	16515	2433	832	438	4225	5890	4000	4833	10115	8833
Holiday/flights/hotels	11	3	8	-	1	5	5	6	5	1	1	3	4	4	-	7	4
	*	*	*	-	*	*cdg	*cdg	*	*cdg	*c	*c	*	*	*n	-	*	*
Sport	8	8	-	2	2	2	2	6	2	1	-	3	1	1	3	4	4
	*	*b	-	*	*	*	*	*	*	*	-	*	*	*	*	*	*
Maps/Google Earth	6	3	2	-	2	2	2	4	2	1	-	1	4	1	1	4	1
	*	*	*	-	*	*c	*cg	*	*c	*c	-	*	*	*	*	*	*
Photos/photography	5	2	3	-	1	1	3	2	3	2	*	-	4	-	2	4	2
	*	*	*	-	*	*	*cdg	*	*cdg	*cdg	*c	-	*	-	*	*	*
Other	262	127	135	67	92	53	39	212	49	17	11	63	107	34	57	170	91
	1%	1%	1%	1%	1%	2%cg	2%cdg	1%	2%cdg	2%cdg	2%cdg	1%mp	2%mp	1%	1%	2%mp	1%
SUMMARY CODES																	
ANY INFORMATION	13506	6835	6670	4776	4927	2175	1365	11878	1628	515	263	3414	4455	2716	2921	7869	5636
	71%	73%b	70%	70%hij	74%cfg	73%cfh	68%ij	72%cfh	67%ij	62%	60%	81%lmn	76%mp	68%np	60%	78%lmn	64%np
ANY ONLINE SHOPPING	11084	5350	5733	4330	4222	1567	834	10119	965	272	130	2931	3770	2135	2248	6701	4383
	58%	57%	60%a	63%efg	63%efg	53%fhi	42%ij	61%efh	40%ij	33%	30%	69%lmn	64%mp	53%np	47%	66%lmn	50%np
ANY DOWNLOADING/STREAMING	8446	4659	3787	4113	3113	863	314	8090	357	89	42	2218	2992	1642	1594	5210	3236
	45%	50%b	39%	60%def	47%efh	29%fhi	16%ij	49%def	15%ij	11%	10%	52%mp	51%mp	41%np	33%	52%mp	37%np
COMMUNICATION	17122	8433	8689	6523	6136	2562	1577	15221	1901	605	324	4044	5480	3573	4025	9524	7598
	90%	90%	91%	95%def	92%efh	86%fhi	79%ij	92%efh	78%ij	73%	74%	96%lmn	93%mp	89%np	83%	94%lmn	86%np
ONLINE GAMING	4564	2668	1895	2378	1506	411	233	4295	268	77	35	948	1459	986	1171	2407	2156
	24%	29%b	20%	35%def	23%efh	14%fhi	12%ij	26%def	11%ij	9%	8%	22%	25%k	25%k	24%	24%	24%k
ACCESS PUBLIC SERVICES	7921	3980	3941	2893	3069	1216	651	7177	743	194	92	2223	2701	1412	1585	4924	2997
	42%	43%	41%	42%fhi	46%cef	41%fhi	33%ij	43%efh	31%ij	23%	21%	53%lmn	46%mp	35%np	33%	49%lmn	34%np
ANY	18131	8995	9136	6754	6462	2793	1761	16009	2122	690	360	4146	5716	3813	4457	9862	8270
	96%	96%b	95%	98%def	97%efh	94%fhi	88%ij	97%efh	87%ij	83%	82%	98%lmn	97%mp	95%np	92%	97%mp	94%np

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	17825	8629	9196	5503	5588	2618	3375	13709	4116	1411	741	3761	5024	3774	5266	8785	9040
Weighted Base	18948	9357	9591	6867	6664	2984	1995	16515	2433	832	438	4225	5890	4000	4833	10115	8833
None of these	561	247	314	42	119	147	189	308	253	117	64	47	102	142	270	149	412
	3%	3%	3%a	1%	2% ^c	5%cdg	9%cddeg	2% ^c	10%cde	14%cde	15%cdef	1%	2% ^k	4%klo	6%klmo	1%	5%klmo
Don't Know	239	104	134	68	78	40	40	186	53	22	13	29	69	43	97	99	140
	1%	1%	1%	1%	1%	1%	2%cddeg	1%	2%cddeg	3%cddeg	3%cddeg	1%	1% ^k	1%	2%klmo	1%	2%klmo

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	17825	2579	2801	1290	2115	2924	2787	1328	2001	9353	2780	1186	4506
Weighted Base	18948	3543	3694	1609	1270	3325	2970	1375	1164	11362	3010	1499	3078
Emails	16151	3263	3462	1442	1047	2821	2384	982	748	10147	2327	1351	2326
	85%	92%cd	94%acd	90%cd	82%	85%fgh	80%gh	71%h	64%	89%ijl	77%	90%ijl	76%
Information - interests	12448	2484	2762	1197	851	1980	1763	801	610	7835	1673	1029	1911
	66%	70%cd	75%cd	74%ad	67%	60%ch	59%h	58%h	52%	69%ijl	56%	69%ijl	62%
Information on products	11271	2290	2629	1119	740	1745	1558	685	504	7229	1468	912	1662
	59%	65%cd	71%cd	70%ad	58%	52%h	52%h	50%h	43%	64%ijl	49%	61%ijl	54%
Online banking/finances	11217	2564	2791	977	572	1896	1542	550	324	7605	1433	933	1245
	59%	72%cd	76%acd	61%cd	45%	57%fgh	52%gh	40%h	28%	67%ijkl	48%l	62%ijl	40%
Social networking/blogs	10996	2731	2381	711	332	2410	1622	511	298	7234	1723	1158	881
	58%	77%bcd	64%cd	44%cd	26%	72%fgh	55%gh	37%h	26%	64%ijl	57%l	77%ijl	29%
Other online shopping (not groceries)	9802	2164	2422	895	541	1624	1319	514	323	6465	1290	835	1212
	52%	61%cd	66%acd	56%cd	43%	49%fgh	44%gh	37%h	28%	57%ijl	43%l	56%ijl	39%
To access public services provided by the Government or council (e.g. doctor or hospital appointments, apply for a bus pass, get advice about tax etc.)	7570	1596	1939	774	477	1111	1022	399	253	4936	1066	554	1015
	40%	45%cd	53%acd	48%cd	38%	33%gh	34%gh	29%h	22%	43%ijkl	35%l	37%l	33%
Downloading/streaming movies\TV	7051	2109	1706	441	166	1436	866	226	101	4804	910	907	429
	37%	60%bcd	46%cd	27%cd	13%	43%fgh	29%gh	16%h	9%	42%ijl	30%l	61%ijl	14%
Downloading/streaming music	6886	2084	1653	431	125	1453	851	204	84	4716	882	935	354
	36%	59%bcd	45%cd	27%cd	10%	44%fgh	29%gh	15%h	7%	42%ijl	29%l	62%ijl	11%
Making voice or video calls over the internet (using a VOIP service such as Skype or Facetime)	6081	1675	1520	473	237	1144	739	179	115	4060	823	708	490
	32%	47%bcd	41%cd	29%cd	19%	34%fgh	25%gh	13%h	10%	36%ijl	27%l	47%ijl	16%
Online grocery shopping	5706	1371	1570	420	180	997	805	231	132	3886	898	457	465
	30%	39%cd	43%acd	26%cd	14%	30%fgh	27%gh	17%h	11%	34%ijkl	30%l	31%l	15%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d - e/f/g/h - i/j/k/l

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	17825	2579	2801	1290	2115	2924	2787	1328	2001	9353	2780	1186	4506
Weighted Base	18948	3543	3694	1609	1270	3325	2970	1375	1164	11362	3010	1499	3078
Job searching	4679	1402	959	225	20	1194	695	169	15	3048	888	671	72
	25%	40%bcd	26%cd	14%d	2%	36%fgh	23%gh	12%h	1%	27%l	30%il	45%ijl	2%
Playing games online	4293	1138	793	200	117	1123	607	181	135	2632	722	589	351
	23%	32%bcd	21%cd	12%d	9%	34%fgh	20%gh	13%	12%	23%l	24%l	39%ijl	11%
To apply for some type of benefit (e.g. Universal Credit, housing, health, employment etc.)	2080	509	363	95	42	515	391	117	48	1190	538	227	125
	11%	14%bcd	10%cd	6%d	3%	15%fgh	13%gh	9%h	4%	10%l	18%ikl	15%il	4%
Online gaming for money	769	243	156	40	10	196	94	18	13	528	110	98	33
	4%	7%bcd	4%cd	2%d	1%	6%fgh	3%gh	1%	1%	5%l	4%l	7%ijl	1%
Online dating	553	193	95	26	6	138	73	15	9	360	88	87	19
	3%	5%bcd	3%d	2%d	*	4%fgh	2%gh	1%	1%	3%l	3%l	6%ijl	1%
Work related	71	16	29	7	2	4	8	4	-	67	1	2	1
	*	*	1%d	*	*	*	*h	*	-	1%ijkl	*	*	*
Studying/school work	30	11	2	2	-	7	4	2	1	7	6	15	2
	*	*bd	*	*	-	*	*	*	*	*	*	1%ijl	*
News/weather	19	1	5	1	5	1	1	1	4	9	-	1	8
	*	*	*	*	*a	*	*	*	*ef	*	-	*	*ij
Research	13	1	1	3	3	-	2	-	2	5	1	1	5
	*	*	*	*	*ab	-	*	-	*e	*	*	*	*i
Holiday/flights/hotels	11	-	-	4	3	-	1	1	2	4	-	-	8
	*	-	-	*ab	*ab	-	*	*	*e	*	-	-	*ij
Sport	8	2	-	1	1	-	2	1	1	5	-	-	3
	*	*	-	*	*b	-	*	*	*e	*	-	-	*
Maps/Google Earth	6	-	2	1	1	-	-	1	1	3	-	-	2
	*	-	*	*	*a	-	-	*	*	*	-	-	*
Photos/photography	5	-	1	-	2	-	-	1	1	1	-	-	4
	*	-	*	-	*ab	-	-	*	*	*	-	-	*ij

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	17825	2579	2801	1290	2115	2924	2787	1328	2001	9353	2780	1186	4506
Weighted Base	18948	3543	3694	1609	1270	3325	2970	1375	1164	11362	3010	1499	3078
Other	262	48	57	37	29	19	35	16	21	155	19	27	60
	1%	1%	2%	2%a	2%a	1%	1%e	1%e	2%e	1%j	1%	2%j	2%j
SUMMARY CODES													
ANY INFORMATION	13506	2644	2984	1298	943	2132	1943	877	684	8438	1845	1098	2124
	71%	75%	81%ad	81%ad	74%	64%h	65%h	64%h	59%	74%jl	61%	73%jl	69%j
ANY ONLINE SHOPPING	11084	2436	2688	986	591	1894	1535	581	373	7265	1540	935	1344
	58%	69%cd	73%acd	61%d	47%	57%fgh	52%gh	42%h	32%	64%jl	51%l	62%jl	44%
ANY DOWNLOADING/STREAMING	8446	2391	2032	567	220	1722	1081	296	137	5718	1117	1046	566
	45%	67%bcd	55%cd	35%d	17%	52%fgh	36%gh	22%h	12%	50%jl	37%l	70%ijl	18%
COMMUNICATION	17122	3413	3554	1477	1081	3110	2583	1085	820	10660	2576	1436	2451
	90%	96%cd	96%cd	92%d	85%	94%fgh	87%gh	79%h	70%	94%jl	86%l	96%ijl	80%
ONLINE GAMING	4564	1200	862	220	125	1178	644	191	143	2810	764	617	373
	24%	34%bcd	23%cd	14%d	10%	35%fgh	22%gh	14%	12%	25%l	25%l	41%ijl	12%
ACCESS PUBLIC SERVICES	7921	1666	1984	792	483	1227	1085	424	260	5107	1185	591	1038
	42%	47%cd	54%acd	49%d	38%	37%gh	37%gh	31%h	22%	45%jkl	39%l	39%l	34%
ANY	18131	3495	3643	1558	1165	3259	2819	1235	957	11085	2832	1481	2733
	96%	99%cd	99%cd	97%d	92%	98%fgh	95%gh	90%h	82%	98%jl	94%l	99%ijl	89%
None of these	561	11	22	32	83	31	96	115	170	157	128	4	273
	3%	*	1%	2%ab	7%abc	1%	3%e	8%ef	15%efg	1%k	4%ik	*	9%ijk
Don't Know	239	36	26	16	20	32	51	24	33	114	44	14	66
	1%	1%	1%	1%	2%b	1%	2%e	2%e	3%efg	1%	1%i	1%	2%ijk

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	17825	4030	9191	4604	5548	9013	3264	14940	1596	813	476
Weighted Base	18948	3854	9758	5336	6002	9562	3385	15904	1684	847	513
Emails	16151	3177	8391	4582	5015	8227	2908	13712	1345	692	401
	85%	82%	86%a	86%a	84%	86% ^d	86% ^d	86% ^{hij}	80%	82%	78%
Information - interests	12448	2483	6490	3475	3640	6464	2344	10628	941	529	349
	66%	64%	67%a	65%	61%	68% ^d	69% ^d	67% ^{hi}	56%	63% ^h	68% ^h
Information on products	11271	2144	5964	3163	3350	5877	2044	9691	877	468	234
	59%	56%	61% ^{ac}	59% ^a	56%	61% ^d	60% ^d	61% ^{hij}	52% ^j	55% ^j	46%
Online banking/finances	11217	1995	6036	3185	3243	5909	2065	9504	947	441	324
	59%	52%	62% ^{ac}	60% ^a	54%	62% ^d	61% ^d	60% ^{hi}	56%	52%	63% ^{hi}
Social networking/blogs	10996	2045	5618	3333	3182	5720	2094	9081	984	522	408
	58%	53%	58% ^a	62% ^{ab}	53%	60% ^d	62% ^d	57%	58%	62% ^g	80% ^{ghi}
Other online shopping (not groceries)	9802	1709	5321	2772	2742	5198	1862	8266	831	401	305
	52%	44%	55% ^{ac}	52% ^a	46%	54% ^d	55% ^d	52% ⁱ	49%	47%	59% ^{ghi}
To access public services provided by the Government or council (e.g. doctor or hospital appointments, apply for a bus pass, get advice about tax etc.)	7570	1423	4080	2068	2146	4015	1410	6489	567	260	254
	40%	37%	42% ^{ac}	39%	36%	42% ^d	42% ^d	41% ^{hi}	34%	31%	50% ^{ghi}
Downloading/streaming movies\TV	7051	1155	3623	2273	2048	3736	1267	6058	634	252	106
	37%	30%	37% ^a	43% ^{ab}	34%	39% ^d	37% ^d	38% ^{ij}	38% ^{ij}	30% ^j	21%
Downloading/streaming music	6886	1150	3462	2274	1978	3711	1198	5902	585	258	140
	36%	30%	35% ^a	43% ^{ab}	33%	39% ^{df}	35% ^d	37% ^{ij}	35% ^{ij}	31%	27%
Making voice or video calls over the internet (using a VOIP service such as Skype or Facetime)	6081	1016	3147	1918	1827	3168	1086	5157	530	166	228
	32%	26%	32% ^a	36% ^{ab}	30%	33% ^d	32%	32% ⁱ	32% ⁱ	20%	44% ^{ghi}
Online grocery shopping	5706	945	3246	1516	1689	3075	943	4972	402	219	113
	30%	25%	33% ^{ac}	28% ^a	28%	32% ^{df}	28%	31% ^{hij}	24%	26%	22%

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	17825	4030	9191	4604	5548	9013	3264	14940	1596	813	476
Weighted Base	18948	3854	9758	5336	6002	9562	3385	15904	1684	847	513
Job searching	4679 25%	779 20%	2234 23%a	1666 31%ab	1502 25%l	2406 25%l	770 23%	3988 25%ij	410 24%j	180 21%	101 20%
Playing games online	4293 23%	736 19%	2087 21%a	1471 28%ab	1281 21%	2227 23%cd	786 23%cd	3618 23%	378 22%	182 21%	116 23%
To apply for some type of benefit (e.g. Universal Credit, housing, health, employment etc.)	2080 11%	485 13%b	968 10%	627 12%b	571 10%	1187 12%df	322 10%	1809 11%hi	123 7%	54 6%	93 18%ghi
Online gaming for money	769 4%	128 3%	401 4%a	239 4%a	213 4%	437 5%df	119 4%	647 4%	86 5%ij	23 3%	13 2%
Online dating	553 3%	201 5%bc	170 2%	182 3%b	154 3%	302 3%cd	97 3%	490 3%	38 2%	17 2%	8 2%
Work related	71 *	16 *	36 *	18 *	8 *	39 *d	23 1%cd	33 *	4 *	8 1%gh	26 5%ghi
Studying/school work	30 *	6 *	8 *	15 *b	4 *	14 *	11 *d	18 *	- *	3 *h	9 2%ghi
News/weather	19 *	6 *	8 *	4 *	4 *	7 *	7 *	12 *	3 *	3 *g	1 *
Research	13 *	6 *b	3 *	3 *	4 *	6 *	2 *	10 *	2 *	1 *	- *
Holiday/flights/hotels	11 *	5 *c	7 *	- *	1 *	8 *	3 *	9 *	2 *	- *	- *
Sport	8 *	3 *	4 *	1 *	3 *	4 *	1 *	8 *	- *	- *	- *
Maps/Google Earth	6 *	2 *	3 *	- *	2 *	4 *	- *	6 *	- *	- *	- *
Photos/photography	5 *	2 *	4 *	- *	1 *	2 *	2 *	4 *	* *	1 *	- *

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	17825	4030	9191	4604	5548	9013	3264	14940	1596	813	476
Weighted Base	18948	3854	9758	5336	6002	9562	3385	15904	1684	847	513
Other	262	71	129	62	50	134	78	173	23	21	44
	1%	2%bc	1%	1%	1%	1% ^d	2% ^{de}	1%	1%	3% ^{gh}	9% ^{ghi}
SUMMARY CODES											
ANY INFORMATION	13506	2681	7056	3769	4016	6939	2551	11505	1049	586	366
	71%	70%	72% ^{ac}	71%	67%	73% ^d	75% ^{de}	72% ^h	62%	69% ^h	71% ^h
ANY ONLINE SHOPPING	11084	1976	5990	3118	3202	5814	2068	9374	921	463	325
	58%	51%	61% ^{ac}	58% ^a	53%	61% ^d	61% ^d	59% ^{hi}	55%	55%	63% ^{hi}
ANY DOWNLOADING/STREAMING	8446	1435	4320	2691	2470	4454	1523	7204	754	312	177
	45%	37%	44% ^a	50% ^{ab}	41%	47% ^d	45% ^d	45% ^{ij}	45% ^{ij}	37%	34%
COMMUNICATION	17122	3414	8853	4856	5337	8704	3081	14435	1460	749	478
	90%	89%	91% ^a	91% ^a	89%	91% ^d	91% ^d	91% ^{hi}	87%	89%	93% ^{hi}
ONLINE GAMING	4564	791	2229	1544	1360	2376	827	3857	396	192	118
	24%	21%	23% ^a	29% ^{ab}	23%	25% ^d	24%	24%	24%	23%	23%
ACCESS PUBLIC SERVICES	7921	1525	4221	2175	2288	4165	1467	6788	599	271	262
	42%	40%	43% ^{ac}	41%	38%	44% ^d	43% ^d	43% ^{hi}	36%	32%	51% ^{ghi}
ANY	18131	3664	9325	5142	5696	9203	3232	15239	1575	814	503
	96%	95%	96%	96% ^{ab}	95%	96% ^d	95%	96% ^h	94%	96% ^h	98% ^{gh}
None of these	561	129	300	131	208	245	108	472	59	19	11
	3%	3% ^c	3% ^c	2%	3% ^e	3%	3%	3%	4%	2%	2%
Don't Know	239	54	123	62	93	109	37	184	46	9	-
	1%	1%	1%	1%	2% ^e	1%	1%	1% ^j	3% ^{gij}	1% ^j	-

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	17825	2133	15455	192	96	762	90	143	16	55	443	1690	3	93	29	163	84	529	50	99
Weighted Base	18948	1867	16836	158	87*	621	105*	160	17**	56*	380	1487	2**	85*	24**	134	67*	425	45*	83*
E-mails	16151 85%	1374 74%	14632 87%a	127 81%efgk	61 70%	432 70%	68 65%	112 70%	13 77%	42 75%	296 78%efk	1078 72%	-	61 71%	15 64%	112 84%	45 67%	290 68%	36 80%	61 74%
Information - interests	12448 66%	1054 56%	11315 67%a	105 66%defgijk	46 53%	333 54%	54 52%	81 50%	4 25%	22 40%	216 57%i	839 56%	-	46 56%	11 48%	93 70%	32 48%	217 51%	27 59%	56 68%pq
Information on products	11271 59%	924 49%	10284 61%a	94 60%egik	41 47%	276 45%	51 48%	72 45%	5 29%	20 35%	198 52%ei	726 49%	-	41 48%	11 44%	84 63%	26 38%	176 41%	25 56%	49 60%pq
Online banking/finances	11217 59%	832 45%	10314 61%a	79 50%e	34 39%	251 40%	42 40%	74 46%	4 23%	25 45%	191 50%dek	641 43%	1	33 39%	14 58%	65 48%	26 39%	167 39%	19 43%	38 46%
Social networking/blogs	10996 58%	828 44%	10087 60%a	61 39%	37 43%	237 38%	64 61%cdgijk	96 60%codeijk	5 29%	24 43%	175 46%e	653 44%ee	1	37 41%	4	57 42%	24 35%	163 38%	13 30%	37 45%
Other online shopping (not groceries)	9802 52%	746 40%	8992 53%a	76 48%dek	30 35%	224 36%	38 36%	62 38%	3 17%	22 38%	163 43%e	584 39%	1	29 35%	9	66 50%	24 36%	150 35%	14 31%	36 43%
To access public services provided by the Government or council (e.g. doctor or hospital appointments, apply for a bus pass, get advice about tax etc.)	7570 40%	646 35%	6873 41%a	64 41%deg	23 27%	197 32%	31 29%	45 28%	3 18%	20 35%	141 37%	505 34%	-	23 27%	12	52 39%	20 29%	126 30%	19 41%	33 40%
Downloading/streaming movies\TV	7051 37%	475 25%	6536 39%a	46 29%de	14 16%	102 16%	52 49%cdgijk	74 46%codeijk	3 16%	19 34%de	103 27%de	372 25%ee	-	14 17%	9 39%	37 27%	7 11%	67 16%	11 24%	17 21%
Downloading/streaming music	6886 36%	446 24%	6405 38%a	35 22%	19 22%	106 17%	50 48%cdgijk	72 45%codeijk	3 21%	19 34%e	91 24%e	355 24%ee	-	19 22%	5 22%	30 22%	7 10%	69 16%	10 23%	19 24%p

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	17825	2133	15455	192	96	762	90	143	16	55	443	1690	3	93	29	163	84	529	50	99
Weighted Base	18948	1867	16836	158	87*	621	105*	160	17**	56*	380	1487	2**	85*	24**	134	67*	425	45*	83*
Making voice or video calls over the internet (using a VOIP service such as Skype or Facetime)	6081 32%	412 22%	5641 34%a	44 28%e	15 17%	108 17%	31 29%e	46 29%dek	2 10%	10 18%	92 24%e	320 22%e	- -	15 17%	6 27%	38 28%	9 13%	76 18%	7 15%	17 21%
Online grocery shopping	5706 30%	457 24%	5203 31%a	32 21%	20 24%	142 23%	24 22%	40 25%	1 3%	13 23%	105 28%	351 24%	1 41%	20 23%	5 22%	27 20%	14 21%	93 22%	10 22%	25 30%
Job searching	4679 25%	261 14%	4396 26%a	31 19%ej	12 14%	66 11%	24 23%ejk	37 23%ejk	2 13%	11 19%	45 12%	216 15%e	- -	12 14%	7 30%	24 18%	4 6%	47 11%	9 20%p	7 8%
Playing games online	4293 23%	429 23%	3840 23%	26 16%	16 19%	119 19%	40 38%codej k	61 38%codej jk	2 13%	14 24%	104 27%cek	325 22%	- -	16 19%	3 12%	23 17%	11 16%	73 17%	16 36%pq	19 23%
To apply for some type of benefit (e.g. Universal Credit, housing, health, employment etc.)	2080 11%	235 13%b	1830 11%	17 11%	3 4%	71 11%cd	17 16%cd	29 18%de	- -	8 13%cd	51 13%cd	184 12%cd	- -	3 4%	1 2%	16 12%	7 10%	48 11%	4 10%	12 15%
Online gaming for money	769 4%	56 3%	707 4%a	3 2%	4 4%	15 2%	6 5%	7 4%	- -	3 5%	13 4%	43 3%	- -	4 5%	1 4%	2 1%	1 2%	9 2%	1 2%	4 5%
Online dating	553 3%	52 3%	499 3%	3 2%	1 1%	19 3%	10 9%cdelij k	14 9%cdeli jk	- -	- -	8 2%	45 3%	- -	1 1%	- -	3 2%	3 5%	10 2%	2 5%	3 4%
Work related	71 *	1 *	68 *a	- -	- -	1 *	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	1 *	- -	- -
Studying/school work	30 *	1 *	29 *	- -	- -	1 *	- -	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	1 *	- -	- -
News/weather	19 *	2 *	17 *	1 *	- -	- -	- -	- -	- -	- -	1 *	1 *	- -	- -	- -	1 *	- -	- -	- -	- -

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Excl-usive) (g)	Speech (Excl-usive) (h)	Speech (Non Excl-usive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	17825	2133	15455	192	96	762	90	143	16	55	443	1690	3	93	29	163	84	529	50	99
Weighted Base	18948	1867	16836	158	87*	621	105*	160	17**	56*	380	1487	2**	85*	24**	134	67*	425	45*	83*
Research	13	3	9	-	-	1	-	-	-	-	-	3	-	-	-	-	-	1	-	-
	*	*	*	-	-	*	-	-	-	-	-	*	-	-	-	-	-	*	-	-
Holiday/flights/hotels	11	1	10	-	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	1
	*	*	*	-	-	*	-	-	-	-	*	*	-	-	-	-	-	-	-	1%
Sport	8	-	8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	*	-	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Maps/Google Earth	6	-	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	*	-	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Photos/photography	5	-	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	*	-	*	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	262	31	224	4	2	9	1	4	-	-	10	21	-	2	-	4	2	6	-	1
	1%	2%	1%	2%	2%	1%	1%	3%	-	-	3%	1%	-	2%	-	3%	3%	1%	-	1%
SUMMARY CODES																				
ANY INFORMATION	13506	1165	12259	114	50	363	62	88	5	24	247	917	-	50	14	101	36	239	29	58
	71%	62%	73%a	72%def	58%	58%gi	59%	55%	29%	42%	65%egi	62%gi	-	59%	57%	75%	53%	56%	64%	71%pq
ANY ONLINE SHOPPING	11084	881	10124	82	34	269	43	69	3	23	188	694	1	34	11	72	27	177	22	44
	58%	47%	60%a	52%e	40%	43%	41%	43%	20%	41%	49%	47%	41%	40%	44%	54%	39%	42%	48%	53%q
ANY DOWNLOADING/STREAMING	8446	593	7807	52	25	131	60	88	5	25	131	463	-	25	10	41	9	88	12	22
	45%	32%	46%a	33%e	28%	21%	57%cd	55%de	29%	43%e	34%e	31%e	-	29%	44%	31%	13%	21%	27%	26%p
							k	jk												
COMMUNICATION	17122	1504	15466	131	72	477	80	127	13	42	315	1189	1	71	16	115	50	325	36	65
	90%	81%	92%a	83%	83%	77%	76%	79%	77%	75%	83%e	80%	41%	84%	67%	86%	73%	77%	80%	79%
ONLINE GAMING	4564	452	4083	29	19	126	42	63	2	14	108	344	-	19	4	25	12	77	17	20
	24%	24%	24%	18%	22%	20%	40%cd	39%de	13%	24%	28%ce	23%	-	22%	16%	19%	18%	18%	38%pq	24%
							k	jk												

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	17825	2133	15455	192	96	762	90	143	16	55	443	1690	3	93	29	163	84	529	50	99
Weighted Base	18948	1867	16836	158	87*	621	105*	160	17**	56*	380	1487	2**	85*	24**	134	67*	425	45*	83*
ACCESS PUBLIC SERVICES	7921	693	7168	70	23	212	34	56	3	21	155	539	-	23	12	58	21	138	19	34
	42%	37%	43% ^a	44% ^d	27%	34%	32%	35%	18%	38%	41% ^d	36%	-	27%	49%	43%	31%	33%	41%	41%
ANY	18131	1688	16275	144	79	539	93	145	16	50	350	1338	1	78	21	123	57	371	39	73
	96%	90%	97% ^a	91%	91%	87%	89%	90%	94%	88%	92% ^e	90% ^e	71%	92%	87%	92%	84%	87%	86%	88%
None of these	561	159	395	14	7	71	5	9	1	7	29	130	1	6	3	11	8	49	5	9
	3%	9% ^b	2%	9%	8%	11% ^g	5%	5%	6%	12%	8%	9%	29%	7%	13%	8%	12%	12%	11%	11%
Don't Know	239	19	151	-	1	9	7	7	-	-	1	18	-	1	-	-	2	5	1	1
	1%	1%	1%	-	1%	1% ^j	6% ^{ce}	4% ^{ce}	-	-	*	1%	-	1%	-	-	3%	1%	3%	1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	17825	7663	8693	10562	13147	3282	5682	10771	9537	3910	17825	17181
Weighted Base	18948	8583	8855	10633	14780	3043	6159	11869	10357	4801	18948	18287
Emails	16151 85%	7735 90%bce jk	7466 84%e	9189 86%bej	13282 90%bcej	2429 80%	5703 93%abc deg hij k	10870 92%abc dehijk	9389 91%bcej k	4308 90%bcej	16151 85%e	15704 86%be
Information - interests	12448 66%	6159 72%bcd ejk	5925 67%e	7462 70%bej k	10365 70%bej	1955 64%	4691 76%abc deg hij k	8692 73%abc deijk	7586 73%abcd eijk	3382 70%bej	12448 66%	12122 66%e
Information on products	11271 59%	5749 67%bcd ejk	5336 60%e	6857 64%bej k	9543 65%bej	1707 56%	4456 72%abc deg hij k	8013 68%bcd ejk	7054 68%bcde ijk	3161 66%bej	11271 59%e	11029 60%e
Online banking/finances	11217 59%	5946 69%bcd ejk	5142 58%e	6603 62%bej k	9793 66%bcej	1502 49%	4406 72%abc deg hij	8086 68%bcd ejk	7187 69%bcde jk	3470 72%abcde ghjk	11217 59%e	11019 60%be
Social networking/blogs	10996 58%	5639 66%bce gjk	5039 57%e	6025 57%e	9667 65%bcagjk	1379 45%	3956 64%bce jk	7557 64%bce jk	6707 65%bcej k	3590 75%abcde fghjk	10996 58%ce	10676 58%bce
Other online shopping (not groceries)	9802 52%	5194 61%bcd ejk	4573 52%e	5927 56%bej k	8567 58%bcej	1379 45%	3956 64%abc deg hij	7137 60%bcd ejk	6380 62%bcde gjk	3010 63%abcde gjk	9802 52%e	9640 53%e
To access public services provided by the Government or council (e.g. doctor or hospital appointments, apply for a bus pass, get advice about tax etc.)	7570 40%	4018 47%bcd ejk	3597 41%	4685 44%bej k	6489 44%bej	1200 39%	3145 51%abc deg hij k	5496 46%bcd ejk	4870 47%bcde jk	2280 47%bodej k	7570 40%	7392 40%
Downloading/streaming movies\TV	7051 37%	4092 48%bcd eghjk	3080 35%e	3908 37%be	6401 43%bcej	883 29%	3071 50%abc deg hij	5334 45%bcd ejk	4695 45%bcde jk	2809 59%abcde fghjk	7051 37%be	6945 38%be

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	17825	7663	8693	10562	13147	3282	5682	10771	9537	3910	17825	17181
Weighted Base	18948	8583	8855	10633	14780	3043	6159	11869	10357	4801	18948	18287
Downloading/streaming music	6886 36%	3941 46%bcd eghjk	3003 34%e	3784 36%be	6264 42%bcej	856 28%	2925 47%bcd eghjk	5162 43%bce jk	4560 44%bcde jk	2738 57%abcde fghjk	6886 36%be	6763 37%bce
Making voice or video calls over the internet (using a VOIP service such as Skype or Facetime)	6081 32%	3411 40%bcd ejk	2696 30%e	3480 33%be	5546 38%bcej	748 25%	2535 41%bcd eghjk	4607 39%bcd ejk	4070 39%bcde jk	2105 44%abcde fghjk	6081 32%be	5961 33%be
Online grocery shopping	5706 30%	3207 37%bcd egjk	2355 27%	3301 31%be	5045 34%bcej	777 26%	2402 39%bcd eghjk	4152 35%bce jk	3812 37%bcde gjk	1942 40%abcde ghjk	5706 30%be	5613 31%be
Job searching	4679 25%	2415 28%bce jk	2070 23%e	2407 23%e	4139 28%bcej	592 19%	1822 30%bcd ehjk	3346 28%bce jk	2803 27%bcej k	1801 38%abcde fghjk	4679 25%bce	4517 25%bce
Playing games online	4293 23%	2256 26%bce jk	2056 23%ce	2310 22%	3745 25%bcej	612 20%	1888 31%abc deghjk	3008 25%bce jk	2742 26%bcej k	2213 46%abcde fghjk	4293 23%e	4223 23%ce
To apply for some type of benefit (e.g. Universal Credit, housing, health, employment etc.)	2080 11%	1114 13%bcj k	885 10%	1217 11%b	1784 12%bjk	383 13%bjk	884 14%abc deghjk	1441 12%bjk	1349 13%bcdj k	759 16%abcde ghjk	2080 11%b	1986 11%b
Online gaming for money	769 4%	491 6%bcde ghjk	321 4%	424 4%	694 5%bcjk	125 4%	389 6%bcde ghjk	568 5%bcjk	516 5%bcjk	436 9%abcdef ghjk	769 4%	750 4%
Online dating	553 3%	309 4%bcej k	213 2%	257 2%	489 3%bce	71 2%	245 4%bcde ghjk	386 3%bce	327 3%bce	255 5%abcdef ghjk	553 3%bc	534 3%bc
Work related	71 *	28 *	44 *	41 *	64 *	12 *	19 *	61 1%	37 *	13 *	71 *	68 *
Studying/school work	30 *	10 *	17 *	10 *	26 *	6 *	10 *	25 *c	13 *	6 *	30 *	28 *

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	PERSONAL USE OF DEVICES/SERVICES										Internet At Home (k)
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	
Unweighted Base	17825	7663	8693	10562	13147	3282	5682	10771	9537	3910	17825	17181
Weighted Base	18948	8583	8855	10633	14780	3043	6159	11869	10357	4801	18948	18287
News/weather	19	5	8	11	6	7	6	8	5	1	19	18
	*	*	*	*	*	*abdgghijk	*	*	*	*	*	*
Research	13	5	10	10	8	1	6	10	8	4	13	13
	*	*	*	*	*	*	*	*	*	*	*	*
Holiday/flights/hotels	11	3	8	7	7	4	4	7	7	2	11	11
	*	*	*	*	*	*	*	*	*	*	*	*
Sport	8	2	3	6	5	2	4	3	4	2	8	7
	*	*	*	*	*	*	*	*	*	*	*	*
Maps/Google Earth	6	1	3	5	3	2	3	3	3	-	6	5
	*	*	*	*	*	*	*	*	*	*	*	*
Photos/photography	5	2	3	5	2	2	2	1	3	-	5	5
	*	*	*	*	*	*g	*	*	*	*	*	*
Other	262	98	148	162	195	55	92	185	128	49	262	253
	1%	1%	2%adhi	2%ai	1%	2%adhi	1%	2%ai	1%	1%	1%	1%
SUMMARY CODES												
ANY INFORMATION	13506	6619	6418	8070	11180	2145	5020	9356	8143	3599	13506	13154
	71%	77%bdeijk	72%e	76%bejk	76%bejk	70%	82%abcdegghijk	79%abcdeijk	79%abcd	75%bejk	71%	72%
ANY ONLINE SHOPPING	11084	5822	5089	6569	9590	1567	4364	7951	7068	3387	11084	10884
	58%	68%bcd	57%e	62%bejk	65%bcejk	51%	71%abcdegghijk	67%bcd	68%bcde	71%abcde	58%e	60%be
ANY DOWNLOADING/STREAMING	8446	4803	3722	4664	7598	1071	3536	6248	5499	3186	8446	8295
	45%	56%bcd	42%e	44%be	51%bcejk	35%	57%bcd	53%bce	53%bcde	66%abcde	45%be	45%bce
		egghjk					egghjk	jk	jk	fghjk		
COMMUNICATION	17122	8138	7928	9643	14006	2561	5889	11312	9824	4577	17122	16607
	90%	95%bcejk	90%e	91%be	95%bcejk	84%	96%abcdeghjk	95%bcejk	95%bcejk	95%bcejk	90%be	91%be

Q.2 In the last 3 months, have you used the internet for...

Base: All who access the internet

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	17825	7663	8693	10562	13147	3282	5682	10771	9537	3910	17825	17181
Weighted Base	18948	8583	8855	10633	14780	3043	6159	11869	10357	4801	18948	18287
ONLINE GAMING	4564 24%	2410 28%bce jk	2165 24%e	2465 23%	3967 27%bcej k	654 21%	1994 32%abc deghjk	3189 27%bce jk	2895 28%bcej k	2321 48%abcde fghjk	4564 24%e	4483 25%ce
ACCESS PUBLIC SERVICES	7921 42%	4147 48%bcd ejk	3764 43%	4847 46%bej k	6764 46%bejk	1246 41%	3246 53%abc deghij k	5685 48%bcd ejk	5042 49%bcde jk	2379 50%bcdej k	7921 42%	7710 42%
ANY	18131 96%	8461 99%bce jk	8459 96%e	10214 96%e	14566 99%bcej k	2833 93%	6104 99%abc dejk	11738 99%bcd ejk	10231 99%bcej k	4770 99%abcde ghjk	18131 96%e	17525 96%e
None of these	561 3%	89 1%fgi	327 4%adfg jk	347 3%adfg hik	147 1%fgi	176 6%abcd fghi jk	34 1%	82 1%	92 1%fi	24 *	561 3%adfg hi	516 3%adfg hi
Don't Know	239 1%	29 *	59 1%adfg hi	66 1%adfg hi	56 *i	31 1%acd fghi	20 *	41 *	30 *	8 *	239 1%abcd fghi hi	230 1%abcd fghi hi

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
Difficulty in speaking	77	43	34	16	29	15	11	60	17	11	6	15	11	11	40	26	51
	*	*	*	*	*	*	*	*	*	1% ^c	* ^c	*	*	*	1% ^k lmo	*	* ^l mo
Poor hearing, partial hearing	391	188	203	26	55	71	131	152	239	163	108	68	90	62	171	158	233
	2%	2%	2%	*	1% ^c	2% ^{cdg}	5% ^{cdeg}	1% ^c	6% ^{cdef}	8% ^{cdef}	9% ^{cdef}	2%	1%	1%	3% ^k lmo	1%	2% ^k lmo
Deaf	64	34	31	7	12	6	19	25	39	27	20	8	14	9	33	22	42
	*	*	*	*	*	*	1% ^{cdeg}	*	1% ^{cdeg}	1% ^{cdeg}	2% ^{cdeg}	*	*	*	1% ^k lmo	*	* ^o
Poor vision, partial sight	307	133	173	35	48	59	78	142	165	117	86	36	56	52	163	92	215
	1%	1%	2%	1%	1%	2% ^{cdg}	3% ^{cdeg}	1% ^c	4% ^{cdef}	6% ^{cdef}	7% ^{cdef}	1%	1%	1%	3% ^k lmo	1%	2% ^k lmo
Blind	12	5	7	1	3	-	4	4	8	5	4	2	1	1	9	3	9
	*	*	*	*	*	-	* ^{ceg}	*	* ^{cdeg}	* ^{cdeg}	* ^{cdeg}	*	*	*	* ^l mo	*	*
Cannot walk at all use a wheelchair or mobility scooter etc.	203	86	117	7	44	55	45	105	98	70	52	19	18	30	136	37	166
	1%	1%	1%	*	1% ^c	2% ^{cdg}	2% ^{cdg}	1% ^c	2% ^{cdef}	4% ^{cdef}	4% ^{cdef}	*	*	1% ^{lo}	2% ^k lmo	*	2% ^k lmo
Cannot walk very far or manage stairs or can only do so with difficulty	1267	524	742	47	236	289	388	572	695	441	307	151	218	176	721	369	897
	6%	5%	7% ^a	1%	3% ^c	9% ^{cdg}	13% ^{cdeg}	3% ^c	17% ^{cde}	22% ^{cde}	25% ^{cdef}	3%	4%	4%	11% ^k lmo	3%	8% ^k lmo
Limited ability to reach \ limited dexterity	373	141	232	18	95	84	102	196	176	115	74	49	67	46	211	116	257
	2%	1%	2% ^a	*	1% ^c	3% ^{cdg}	4% ^{cdeg}	1% ^c	4% ^{cdef}	6% ^{cdef}	6% ^{cdef}	1%	1%	1%	3% ^k lmo	1%	2% ^k lmo
A learning Disability	199	126	72	87	75	24	10	185	14	5	4	18	34	21	127	52	147
	1%	1% ^b	1%	1% ^{efhi}	1% ^{fhij}	1% ^{fhi}	*	1% ^{fhij}	*	*	*	*	1%	*	2% ^k lmo	*	1% ^k lmo
Other illnesses\ conditions which limit your daily activities\ work you can do	1045	480	565	130	328	259	226	717	328	171	102	120	168	153	603	288	757
	5%	5%	5%	2%	5% ^c	8% ^{cdg}	8% ^{cdg}	4% ^c	8% ^{cdg}	9% ^{cdg}	8% ^{cdg}	3%	3%	3% ^{lo}	10% ^k lmo	3%	7% ^k lmo

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
SUMMARY CODES																	
ANY DISABILITY																	
Disabled	2782 13%	1277 12%	1505 14%a	291 4%	657 10%c	584 17%cdg	732 25%cdg	1532 9%c	1250 30%cde fg	762 39%cde fgh	518 42%cdef ghi	347 8%	510 8%	416 9%ko	1509 24%klmo p	857 8%	1925 18%klmo
Non Disabled	18257 86%	8945 86%b	9312 85%	6569 94%def ghij	6154 89%efh ij	2707 81%fhi j	2133 73%hij	15430 90%efh ij	2827 68%ij	1177 60%j	694 56%	3986 91%np	5608 91%np	3960 90%np	4703 74%	9594 91%mp	8663 81%n
DISABILITY TYPE																	
Hearing	228 1%	120 1%	108 1%	17 *	38 1%c	40 1%cdg	85 3%cdg	95 1%c	133 3%cdg	78 4%cdg g	48 4%cdg g	46 1%	61 1%	37 1%	84 1% m	107 1%	121 1%
Vision	138 1%	57 1%	81 1%	21 *	24 *	21 1%c	33 1%cdg	66 *	72 2%cdg g	50 3%cdg gh	39 3%cdg gh	18 *	28 *	22 1%	69 1%klmo	46 *	92 1%klmo
Mobility	1003 5%	409 4%	594 5%a	37 1%	178 3%c	220 7%cdg	318 11%cdg	436 3%c	568 14%cdg fg	352 18%cdg fgh	249 20%cdg ghi	123 3%	181 3%	152 3%	547 9%klmo p	304 3%	699 7%klmo
Learning (Exclusive)	122 1%	86 1%b	36 *	65 1%efhi j	45 1%efhi j	10 *fhi	2 *	120 1%efhi j	2 *	1 *	1 *	9 *	26 *	14 *	73 1%klmo p	35 *	87 1%klmo
Learning (Non Exclusive)	199 1%	126 1%b	72 1%	87 1%efhi j	75 1%fhij	24 1%fhi	10 *	185 1%fhij	14 *	5 *	4 *	18 *	34 1%	21 *	127 2%klmo p	52 *	147 1%klmo
Speech (Exclusive)	20 *	15 *b	5 *	5 *	8 *	3 *	3 *	16 *	4 *	2 *	1 *	2 *	3 *	3 *	11 *o	5 *	14 *
Speech (Non Exclusive)	77 *	43 *	34 *	16 *	29 *	15 *	11 *	60 *	17 *	11 1%c	6 *c	15 *	11 *	11 *	40 1%klmo	26 *	51 *Imo
Multiple Disabilities\Conditions	612 3%	269 3%	343 3%a	48 1%	145 2%c	134 4%cdg	153 5%cdg	326 2%c	285 7%cdg fg	194 10%cdg fgh	132 11%cdg gh	72 2%	95 2%	82 2%	363 6%klmo p	167 2%	445 4%klmo
One Disability\Condition	2170 10%	1008 10%	1162 11%	243 3%	513 7%c	450 13%cdg	579 20%cdg	1206 7%c	965 23%cdg fg	568 29%cdg fgh	386 31%cdg gh	275 6%	416 7%	334 8%ko	1146 18%klmo p	691 7%	1480 14%klmo

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
VISUAL DISABILITY																	
Blind	5	1	4	-	1	-	2	1	5	4	2	1	1	-	4	1	4
	*	*	*	-	*	-	*cdg	*	*cdeg	*cdeg	*cdeg	*	*	-	*o	*	*
Excluding Blind	132	56	76	21	23	21	31	65	67	46	36	17	28	22	65	45	87
	1%	1%	1%	*	*	1%cdg	1%cdeg	*	2%cdefg	2%cdefgh	3%cdefgh	*	*	1%	1%klmo	*	1%klo
HEARING DISABILITY TYPE																	
Deaf	34	22	12	5	6	5	12	16	18	9	6	6	9	6	13	15	20
	*	*	*	*	*	*	*cdeg	*	*cdeg	*cdeg	*cdeg	*	*	*	*	*	*
Excluding Deaf	193	98	95	12	32	35	72	78	115	69	43	41	51	30	71	92	101
	1%	1%	1%	*	*c	1%cdg	2%cdeg	*c	3%cdeg	3%cdefg	3%cdefg	1%	1%	1%	1%lm	1%	1%
MOBILITY DISABILITY																	
Wheelchair User	105	50	55	6	20	26	27	52	53	35	26	6	9	21	70	15	90
	*	*	1%	*	*c	1%cdg	1%cdg	*c	1%cdeg	2%cdefgh	2%cdefgh	*	*	*klo	1%klmo	*	1%klmo
Other Lower Body	692	287	405	25	115	149	226	288	404	247	178	91	132	102	368	223	469
	3%	3%	4%a	*	2%c	4%cdg	8%cdeg	2%c	10%cddefg	13%cddefgh	14%cddefgh	2%	2%	2%	6%klmo	2%	4%klmo
Upper Body	80	28	53	5	20	14	25	39	41	26	16	12	17	13	39	29	51
	*	*	*a	*	*c	*c	1%cdg	*c	1%cdg	1%cdg	1%cdg	*	*	*	1%klmo	*	*o
Both Lower And Upper Body	126	45	81	1	23	32	40	56	69	43	29	14	24	17	71	38	88
	1%	*	1%a	*	*c	1%cdg	1%cdg	*c	2%cdeg	2%cdg	2%cdg	*	*	*	1%klmo	*	1%klmo
None of these	18257	8945	9312	6569	6154	2707	2133	15430	2827	1177	694	3986	5608	3960	4703	9594	8663
	86%	86%b	85%	94%defghij	89%efhij	81%fhiij	73%hij	90%efhij	68%ij	60%ij	56%	91%np	91%np	90%np	74%	91%mn	81%np
Prefer not to say	282	126	156	97	80	50	37	227	55	25	18	56	66	43	117	122	160
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%klmo	1%	1%lmo

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Difficulty in speaking	77	4	12	4	6	12	17	11	11	18	35	5	18
	*	*	*	*	*a	*	1%	1%	*	*	1%ikl	*	*i
Poor hearing, partial hearing	391	12	24	31	90	13	31	40	148	69	66	3	253
	2%	*	1%	2%ab	6%abc	*	1%e	2%ef	6%efg	1%	2%ik	*	5%ijk
Deaf	64	3	5	3	12	5	6	3	28	15	10	-	39
	*	*	*	*	1%abc	*	*	*	1%efg	*	*i	-	1%ijk
Poor vision, partial sight	307	13	12	15	53	22	37	44	112	42	82	6	177
	1%	*	*	1%ab	3%abc	1%	1%e	3%ef	4%efg	*	2%ik	*	4%ijk
Blind	12	-	2	-	1	1	2	-	7	2	4	-	7
	*	-	*	-	*	*	*	-	*efg	*	*i	-	*i
Cannot walk at all\ use a wheelchair or mobility scooter etc.	203	-	6	10	21	7	37	45	77	1	81	1	120
	1%	-	*a	1%ab	1%abc	*	1%e	3%ef	3%ef	*	2%ik	*i	2%ik
Cannot walk very far or manage stairs or can only do so with difficulty	1267	15	64	77	213	32	172	211	482	81	397	4	785
	6%	*	2%a	5%ab	13%abc	1%	5%e	13%ef	19%efg	1%	12%ik	*	16%ijk
Limited ability to reach \ limited dexterity	373	4	29	30	53	13	66	55	123	25	139	3	205
	2%	*	1%a	2%ab	3%abc	*	2%e	3%ef	5%efg	*	4%ik	*	4%ik
A learning Disability	199	30	17	3	2	57	57	21	12	50	109	20	19
	1%	1%cd	*d	*	*	2%h	2%h	1%h	*	*	3%ikl	1%il	*
Other illnesses\ conditions which limit your daily activities\ work you can do	1045	39	83	65	100	92	244	194	227	183	461	14	387
	5%	1%	2%a	4%ab	6%abc	3%	8%e	12%efh	9%ef	2%	14%ikl	1%	8%ik
SUMMARY CODES													
ANY DISABILITY													
Disabled	2782	99	184	170	405	192	473	415	845	414	912	49	1407
	13%	3%	5%a	10%ab	25%abc	6%	15%e	25%ef	34%efg	4%	27%ik	3%	29%ijk

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Non Disabled	18257	3409	3504	1467	1215	3160	2651	1240	1612	11035	2415	1443	3364
	86%	96%bcd	94%cd	88%d	74%	93%fgh	84%gh	74%h	65%	95%ijl	71%	96%ijl	70%
DISABILITY TYPE													
Hearing	228	10	19	25	53	7	19	15	80	64	25	3	136
	1%	*	1%	2%ab	3%abc	*	1%e	1%e	3%efg	1%	1%k	*	3%ijk
Vision	138	7	8	8	24	14	16	14	48	27	27	5	79
	1%	*	*	*	1%abc	*	1%	1%	2%efg	*	1%i	*	2%ijk
Mobility	1003	12	51	65	176	25	128	154	392	77	272	7	647
	5%	*	1%a	4%ab	11%abc	1%	4%e	9%ef	16%efg	1%	8%ik	*	13%ijk
Learning (Exclusive)	122	25	10	1	-	41	35	9	2	37	64	17	5
	1%	1%bcd	*d	*	-	1%gh	1%gh	1%h	*	*l	2%il	1%il	*
Learning (Non Exclusive)	199	30	17	3	2	57	57	21	12	50	109	20	19
	1%	1%cd	*d	*	*	2%h	2%h	1%h	*	*	3%ikl	1%il	*
Speech (Exclusive)	20	1	3	-	1	4	5	3	2	8	5	3	4
	*	*	*	-	*	*	*	*	*	*	*	*	*
Speech (Non Exclusive)	77	4	12	4	6	12	17	11	11	18	35	5	18
	*	*	*	*	*a	*	1%	1%	*	*	1%ikl	*	*i
Multiple Disabilities/Conditions	612	15	36	30	86	33	109	105	199	47	241	4	320
	3%	*	1%a	2%ab	5%abc	1%	3%e	6%ef	8%efg	*	7%ik	*	7%ik
One Disability/Condition	2170	84	148	140	319	159	364	310	646	367	671	45	1087
	10%	2%	4%a	8%ab	19%abc	5%	12%e	18%ef	26%efg	3%	20%ik	3%	22%ijk
VISUAL DISABILITY													
Blind	5	-	-	-	1	-	1	-	4	-	2	-	4
	*	-	-	-	*	-	*	-	*e	-	*i	-	*i
Excluding Blind	132	7	8	8	22	14	15	14	45	27	25	5	75
	1%	*	*	*	1%abc	*	*	1%	2%efg	*	1%i	*	2%ijk
HEARING DISABILITY TYPE													
Deaf	34	3	3	3	6	2	4	2	12	13	4	-	17
	*	*	*	*	*ab	*	*	*	*efg	*	*	-	*ijk

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Excluding Deaf	193	7	16	22	47	5	16	12	68	51	21	3	119
	1%	*	*	1%ab	3%abc	*	*e	1%e	3%efg	*	1%	*	2%ijk
MOBILITY DISABILITY													
Wheelchair User	105	-	1	3	11	6	19	23	42	-	38	1	65
	*	-	*	*a	1%abc	*	1%e	1%ef	2%ef	-	1%ik	*i	1%ik
Other Lower Body	692	10	36	47	131	15	79	102	274	62	174	3	453
	3%	*	1%a	3%ab	8%abc	*	2%e	6%ef	11%efg	1%	5%ik	*	9%ijk
Upper Body	80	1	8	6	14	4	12	8	27	13	19	2	47
	*	*	*	*a	1%ab	*	*e	*e	1%efg	*	1%ik	*	1%ijk
Both Lower And Upper Body	126	1	6	10	20	-	17	22	49	2	41	1	82
	1%	*	*	1%ab	1%abc	-	1%e	1%ef	2%ef	*	1%ik	*	2%ik
None of these	18257	3409	3504	1467	1215	3160	2651	1240	1612	11035	2415	1443	3364
	86%	96%bcd	94%cd	88%d	74%	93%fgh	84%gh	74%h	65%	95%ijl	71%	96%jl	70%
Prefer not to say	282	43	37	24	19	54	44	26	36	133	68	14	68
	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	2%ikl	1%	1%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Difficulty in speaking	77 *	30 1%b	27 *	20 *	26 *	41 *	11 *	69 *	4 *	4 *	- -
Poor hearing, partial hearing	391 2%	185 4%bc	157 1%c	49 1%	116 2%	200 2%	75 2%	324 2%	39 2%	17 2%	10 2%
Deaf	64 *	30 1%bc	25 *	10 *	21 *	32 *	11 *	54 *	8 *	3 *	- -
Poor vision, partial sight	307 1%	149 3%bc	106 1%	52 1%	110 2%	145 1%	52 1%	249 1%	35 2%j	19 2%j	4 1%
Blind	12 *	6 *c	6 *	- -	3 *	7 *	2 *	8 *	2 *	2 *	- -
Cannot walk at all\ use a wheelchair or mobility scooter etc.	203 1%	100 2%bc	77 1%	26 *	58 1%	92 1%	53 1%de	166 1%	22 1%	8 1%	7 1%
Cannot walk very far or manage stairs or can only do so with difficulty	1267 6%	637 12%bc	469 4%c	160 3%	363 5%	647 6%	256 7%de	1023 6%	131 7%j	88 9%gj	25 4%
Limited ability to reach \ limited dexterity	373 2%	188 4%bc	136 1%c	49 1%	92 1%	214 2%de	68 2%	315 2%	31 2%	15 2%	12 2%
A learning Disability	199 1%	85 2%bc	62 1%	52 1%b	69 1%	98 1%	32 1%	166 1%	20 1%	8 1%	5 1%
Other illnesses\ conditions which limit your daily activities\ work you can do	1045 5%	462 9%bc	401 4%	182 3%	289 4%	572 5%de	183 5%	781 4%	104 5%	60 6%g	100 16%ghi
SUMMARY CODES											
ANY DISABILITY											
Disabled	2782 13%	1276 24%bc	1065 10%c	441 8%	796 12%	1443 13%de	543 14%de	2200 12%	290 15%g	161 16%g	130 21%ghi

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Non Disabled	18257	3883	9367	5007	5727	9224	3307	15330	1605	832	489
	86%	74%	89%a	91%ab	86%f	86%	84%	86%hij	83%j	83%	79%
DISABILITY TYPE											
Hearing	228	85	109	34	64	119	45	192	23	8	5
	1%	2%bc	1%c	1%	1%	1%	1%	1%	1%	1%	1%
Vision	138	65	47	25	51	60	26	108	17	11	1
	1%	1%bc	*	*	1%	1%	1%	1%	1%	1%j	*
Mobility	1003	483	386	135	272	504	227	819	105	62	16
	5%	9%bc	4%c	2%	4%	5%	6%de	5%j	5%j	6%gj	3%
Learning (Exclusive)	122	48	39	36	46	58	18	104	12	1	5
	1%	1%b	*	1%b	1%	1%	*	1%	1%	*	1%ii
Learning (Non Exclusive)	199	85	62	52	69	98	32	166	20	8	5
	1%	2%bc	1%	1%b	1%	1%	1%	1%	1%	1%	1%
Speech (Exclusive)	20	8	7	5	8	11	1	17	2	1	-
	*	*	*	*	*	*	*	*	*	*	-
Speech (Non Exclusive)	77	30	27	20	26	41	11	69	4	4	-
	*	1%b	*	*	*	*	*	*	*	*	-
Multiple Disabilities\Conditions	612	320	205	87	186	319	106	489	62	39	22
	3%	6%bc	2%	2%	3%	3%	3%	3%	3%	4%	4%
One Disability\Condition	2170	956	860	355	610	1123	437	1711	228	123	108
	10%	18%bc	8%c	6%	9%	10%cd	11%cd	10%	12%g	12%g	17%ghi
VISUAL DISABILITY											
Blind	5	3	2	-	1	2	2	4	1	1	-
	*	*	*	-	*	*	*	*	*	*	-
Excluding Blind	132	62	45	25	50	58	24	104	16	11	1
	1%	1%bc	*	*	1%	1%	1%	1%	1%	1%	*
HEARING DISABILITY TYPE											
Deaf	34	12	17	5	13	15	6	28	5	1	-
	*	*	*	*	*	*	*	*	*	*	-

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Excluding Deaf	193	73	92	28	51	104	39	164	18	7	5
	1%	1%bc	1%c	1%	1%	1%	1%	1%	1%	1%	1%
MOBILITY DISABILITY											
Wheelchair User	105	47	43	15	32	39	34	85	16	3	2
	*	1%bc	*	*	*	*	1%de	*	1%	*	*
Other Lower Body	692	336	263	94	192	349	151	559	70	51	11
	3%	6%bc	2%c	2%	3%	3%	4%cd	3%	4%j	5%gj	2%
Upper Body	80	36	29	15	17	46	17	72	6	1	2
	*	1%bc	*	*	*	*	*	*	*	*	*
Both Lower And Upper Body	126	64	50	11	31	70	24	103	14	7	1
	1%	1%bc	*c	*	*	1%	1%	1%	1%	1%	*
None of these	18257	3883	9367	5007	5727	9224	3307	15330	1605	832	489
	86%	74%	89%a	91%ab	86%f	86%	84%	86%hij	83%j	83%	79%
Prefer not to say	282	74	141	67	124	91	67	240	31	11	1
	1%	1%	1%	1%	2%e	1%	2%e	1%j	2%j	1%j	*

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis- abled (a)	Non Dis- abled (b)	Hear- ing (c)	Vision (d)	Mobi- lity (e)	Learn- ing (Excl- usive) (f)	Learn- ing (Non Exc- lusive) (g)	Speech (Excl- usive) (h)	Speech (Non Exc- lusive) (i)	Multi- ple Disab- ilities \\Condi- tions (j)	One Disab- ility \\Condi- tion (k)	Blind (l)	Excl- uding Blind (m)	Deaf (n)	Exclud- ing Deaf (o)	Wheel- chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Difficulty in speaking	77	77	-	6	-	-	-	17	20	77	51	26	-	-	4	2	-	-	-	-
	*	3%b	-	3%dek	-	-	-	9%cd etk	100%	100%cd jk	8%cd efk	1%e	-	-	13%o	1%	-	-	-	-
Poor hearing, partial hearing	391	391	-	197	-	-	-	12	-	13	194	197	-	-	3	193	-	-	-	-
	2%	14%b	-	86%defg ijk	-	-	-	6%def	-	17%defg k	32%defgi k	9%def	-	-	9%	100%h	-	-	-	-
Deaf	64	64	-	34	-	-	-	5	-	7	30	34	-	-	34	-	-	-	-	-
	*	2%b	-	15%defg jk	-	-	-	2%e	-	9%defgk	5%defk	2%e	-	-	100%o	-	-	-	-	-
Poor vision, partial sight	307	307	-	-	133	-	-	13	-	16	174	133	1	132	-	-	-	-	-	-
	1%	11%b	-	-	97%cefg ijk	-	-	7%cef	-	20%cefg k	28%cefgk	6%cef	12%	100%	-	-	-	-	-	-
Blind	12	12	-	-	5	-	-	2	-	-	7	5	5	-	-	-	-	-	-	-
	*	*b	-	-	4%cefg k	-	-	1%e	-	-	1%ek	*	100%	-	-	-	-	-	-	-
Cannot walk at all, use a wheelchair or mobility scooter etc.	203	203	-	-	-	134	-	6	-	5	69	134	-	-	-	-	105	-	-	29
	1%	7%b	-	-	-	13%cdfg k	-	3%cd	-	7%cdf	11%cdfgk	6%cdf	-	-	-	-	100%qrs	-	-	23%qr
Cannot walk very far or manage stairs or can only do so with difficulty	1267	1267	-	-	-	843	-	29	-	29	423	843	-	-	-	-	30	692	-	122
	6%	46%b	-	-	-	84%cdfg ijk	-	14%cdf	-	38%cdfg	69%cdfg ik	39%cdfg	-	-	-	-	28%r	100%prs	-	97%pr
Limited ability to reach \\ limited dexterity	373	373	-	-	-	206	-	15	-	17	167	206	-	-	-	-	-	-	80	126
	2%	13%b	-	-	-	21%cdfg k	-	8%cdf	-	22%cdfg k	27%cd k	9%cdf	-	-	-	-	-	-	100%pq	100%pq
A learning Disability	199	199	-	-	-	-	122	199	-	17	76	122	-	-	-	-	-	-	-	-
	1%	7%b	-	-	-	-	100%cde ijk	100%cdei jk	-	22%cd k	13%cd ek	6%cd	-	-	-	-	-	-	-	-

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

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Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Con-di-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Other illnesses\ conditions which limit your daily activities\ work you can do	1045	1045	-	-	-	-	-	36	-	18	385	660	-	-	-	-	-	-	-	-
	5%	38%b	-	-	-	-	-	18%cd	-	23%cd	63%cd	30%cd	-	-	-	-	-	-	-	-
SUMMARY CODES																				
ANY DISABILITY																				
Disabled	2782	2782	-	228	138	1003	122	199	20	77	612	2170	5	132	34	193	105	692	80	126
	13%	100%b	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Non Disabled	18257	-	18257	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	86%	-	100%a	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DISABILITY TYPE																				
Hearing	228	228	-	228	-	-	-	-	-	6	-	228	-	-	34	193	-	-	-	-
	1%	8%b	-	100%cd	-	-	-	-	-	8%defg	-	10%defg	-	-	100%	100%	-	-	-	-
				ijk								j								
Vision	138	138	-	-	138	-	-	-	-	-	-	138	5	132	-	-	-	-	-	-
	1%	5%b	-	-	100%cefg	-	-	-	-	-	-	6%cefg	100%	100%	-	-	-	-	-	-
					ijk							fg								
Mobility	1003	1003	-	-	-	1003	-	-	-	-	-	1003	-	-	-	-	105	692	80	126
	5%	36%b	-	-	-	100%cd	-	-	-	-	-	46%cd	-	-	-	-	100%	100%	100%	100%
						ijk						ij								
Learning (Exclusive)	122	122	-	-	-	-	122	122	-	-	-	122	-	-	-	-	-	-	-	-
	1%	4%b	-	-	-	-	100%cd	62%cd	-	-	-	6%cd	-	-	-	-	-	-	-	-
							ijk	jk				j								
Learning (Non Exclusive)	199	199	-	-	-	-	122	199	-	17	76	122	-	-	-	-	-	-	-	-
	1%	7%b	-	-	-	-	100%cd	100%cd	-	22%cd	13%cd	6%cd	-	-	-	-	-	-	-	-
							ijk	jk		k										
Speech (Exclusive)	20	20	-	-	-	-	-	-	20	20	-	20	-	-	-	-	-	-	-	-
	*	1%b	-	-	-	-	-	-	100%	25%cd	-	1%e	-	-	-	-	-	-	-	-
										jk										

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

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	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Speech (Non Exclusive)	77	77	-	6	-	-	-	17	20	77	51	26	-	-	4	2	-	-	-	-
	*	3%b	-	3%dek	-	-	-	9%cd	100%	100%defg	8%cdelfk	1%e	-	-	13%o	1%	-	-	-	-
								efk		jk										
Multiple Disabilities\Conditions	612	612	-	-	-	-	-	76	-	51	612	-	-	-	-	-	-	-	-	-
	3%	22%b	-	-	-	-	-	38%cdelf	-	66%cdelfg	100%cdelfg	-	-	-	-	-	-	-	-	-
								k		fgk	ik									
One Disability\Condition	2170	2170	-	228	138	1003	122	122	20	26	-	2170	5	132	34	193	105	692	80	126
	10%	78%b	-	100%gi	100%gi	100%gi	100%gij	62%ij	100%	34%j	-	100%gi	100%	100%	100%	100%	100%	100%	100%	100%
				j	j	j						j								
VISUAL DISABILITY																				
Blind	5	5	-	-	5	-	-	-	-	-	-	5	5	-	-	-	-	-	-	-
	*	*b	-	-	4%cefg	-	-	-	-	-	-	*	100%	-	-	-	-	-	-	-
					jk															
Excluding Blind	132	132	-	-	132	-	-	-	-	-	-	132	-	132	-	-	-	-	-	-
	1%	5%b	-	-	96%cefg	-	-	-	-	-	-	6%cefg	-	100%	-	-	-	-	-	-
					ijk							ij								
HEARING DISABILITY TYPE																				
Deaf	34	34	-	34	-	-	-	-	-	4	-	34	-	-	34	-	-	-	-	-
	*	1%b	-	15%defg	-	-	-	-	-	6%defgj	-	2%ej	-	-	100%o	-	-	-	-	-
				ijk						k										
Excluding Deaf	193	193	-	193	-	-	-	-	-	2	-	193	-	-	-	193	-	-	-	-
	1%	7%b	-	85%defg	-	-	-	-	-	3%egj	-	9%defg	-	-	-	100%o	-	-	-	-
				ijk								j								
MOBILITY DISABILITY																				
Wheelchair User	105	105	-	-	-	105	-	-	-	-	-	105	-	-	-	-	105	-	-	-
	*	4%b	-	-	-	100%cdfg	-	-	-	-	-	5%cdfg	-	-	-	-	100%qrs	-	-	-
						ijk						j								
Other Lower Body	692	692	-	-	-	692	-	-	-	-	-	692	-	-	-	-	-	692	-	-
	3%	25%b	-	-	-	69%cdfg	-	-	-	-	-	32%cdfg	-	-	-	-	-	100%prs	-	-
						ijk						ij								

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

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	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY				
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Ex-clusive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Dis-abilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)	
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169	
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126	
Upper Body	80	80	-	-	-	80	-	-	-	-	-	80	-	-	-	-	-	-	80	-	
	*	3%b	-	-	-	8%cdfg	-	-	-	-	-	4%cdfg	-	-	-	-	-	-	100%pq	-	
						ijk						j									
Both Lower And Upper Body	126	126	-	-	-	126	-	-	-	-	-	126	-	-	-	-	-	-	-	126	
	1%	5%b	-	-	-	13%cdfg	-	-	-	-	-	6%cdfg	-	-	-	-	-	-	-	100%pqr	
						ijk						ij									
None of these	18257	-	18257	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	86%	-	100%a	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Prefer not to say	282	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	1%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

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Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Difficulty in speaking	77 *	19 *	38 *	36 *	40 *	11 *	12 *	35 *	23 *	18 *	56 *	56 *
Poor hearing, partial hearing	391 2%	107 1% i	251 2% adefghi jk	295 2% adfg hijk	163 1%	133 3% abcdefghi jk	84 1% i	148 1% i	133 1% i	39 1%	241 1% i	238 1% i
Deaf	64 *	13 *	38 * adefghj k	38 * adgh	21 *	15 * adgh	11 *	19 *	15 *	9 *	37 *	36 *
Poor vision, partial sight	307 1%	79 1%	177 2% adefghi jk	194 2% adfg hijk	126 1%	98 2% abcdefghi jk	72 1% di	104 1%	87 1%	33 1%	181 1%	175 1%
Blind	12 *	2 *	6 *	8 * d	2 *	3 * d	1 *	4 *	2 *	- *	6 *	5 *
Cannot walk at all, use a wheelchair or mobility scooter etc.	203 1%	40 * i	126 1% adefghi jk	140 1% adfg hijk	70 * i	62 2% adefghijk	27 * i	72 1% i	61 1% i	9 *	128 1% di	122 1% di
Cannot walk very far or manage stairs or can only do so with difficulty	1267 6%	309 4% i	804 8% adefghi jk	911 7% adfg hijk	494 3% i	446 11% abcdefghi jk	224 4% i	409 3% i	408 4% di	98 2%	779 4% adgi	740 4% dgi
Limited ability to reach \ limited dexterity	373 2%	95 1% i	236 2% adefghi jk	271 2% adfg hijk	153 1%	119 3% abcdefghi jk	70 1% i	134 1% i	128 1% i	34 1%	236 1% i	230 1% i
A learning Disability	199 1%	51 1%	103 1% acgh	84 1%	114 1%	43 1% acgh	43 1%	77 1%	71 1%	63 1% acdefgh jk	160 1% a	149 1%
Other illnesses\ conditions which limit your daily activities\ work you can do	1045 5%	301 3%	632 6% acdefgh ijk	655 5% adfg hijk	555 4%	314 8% abcdefghi jk	224 4%	409 3%	395 4%	173 4%	759 4% ag	709 4%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

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	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
SUMMARY CODES												
ANY DISABILITY												
Disabled	2782 13%	735 8%i	1693 16%acdfg hijk	1826 15%adfg hijk	1244 8%i	865 21%abcdfghi jk	548 9%i	985 8%	936 9%i	353 7%	1867 10%adgh i	1769 10%adgi
Non Disabled	18257 86%	7940 91%bce jk	8756 83%e	10294 84%be	13654 91%bcej	3213 78%	5617 90%bce jk	10899 91%bce jk	9473 90%bce k	4464 92%bcefh jk	16836 89%bce	16284 89%bce
DISABILITY TYPE												
Hearing	228 1%	73 1%	145 1%adfg hijk	168 1%adfg hijk	105 1%	73 2%adfg hijk	56 1%	92 1%	84 1%	30 1%	158 1%	155 1%
Vision	138 1%	36 *	77 1%adgh k	78 1%adgh ijk	63 *	35 1%adgh ijk	34 1%	44 *	40 *	17 *	87 *	84 *
Mobility	1003 5%	238 3%i	624 6%adfg hijk	717 6%adfg hijk	366 2%i	345 8%abcdfghi jk	166 3%i	312 3%i	313 3%di	65 1%	621 3%adgi	588 3%adgi
Learning (Exclusive)	122 1%	35 *	61 1%cg	47 *	76 1%	26 1%cg	31 *	47 *	41 *	44 1%abcdf g hjk	105 1%c	98 1%
Learning (Non Exclusive)	199 1%	51 1%	103 1%acgh	84 1%	114 1%	43 1%acgh	43 1%	77 1%	71 1%	63 1%acdfgh jk	160 1%a	149 1%
Speech (Exclusive)	20 *	8 *f	5 *	4 *	9 *	1 *	- *	7 *	4 *	4 *	17 *f	17 *f
Speech (Non Exclusive)	77 *	19 *	38 *	36 *	40 *	11 *	12 *	35 *	23 *	18 *	56 *	56 *
Multiple Disabilities/Conditions	612 3%	150 2%	388 4%adfg hijk	422 3%adfg hijk	259 2%	210 5%abcdfghi jk	114 2%	223 2%	204 2%	75 2%	380 2%	365 2%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
One Disability/Condition	2170	585	1306	1405	985	655	434	762	732	278	1487	1404
	10%	7%i	12%acdfg hijk	11%adfg hijk	7%	16%abcdgghi jk	7%i	6%	7%i	6%	8%adgghi	8%adgghi
VISUAL DISABILITY												
Blind	5	1	3	4	1	1	1	1	1	-	2	2
	*	*	*	*	*	*	*	*	*	*	*	*
Excluding Blind	132	35	73	74	63	34	33	44	39	17	85	83
	1%	*	1%adghij k	1%dgh	*	1%adghijk	1%	*	*	*	*	*
HEARING DISABILITY TYPE												
Deaf	34	10	18	21	15	10	8	13	10	6	24	23
	*	*	*	*	*	*d	*	*	*	*	*	*
Excluding Deaf	193	63	127	148	91	64	48	78	74	23	134	133
	1%	1%	1%adfgghi jk	1%adfg hijk	1%	2%adfgghijk	1%	1%	1%	*	1%	1%
MOBILITY DISABILITY												
Wheelchair User	105	19	59	72	34	30	11	37	30	6	67	63
	*	*	1%adfgghi jk	1%adfg hijk	*	1%adfgghijk	*	*i	*	*	*dfi	*i
Other Lower Body	692	169	441	495	255	250	118	210	216	46	425	400
	3%	2%i	4%adfgghi jk	4%adfg hijk	2%i	6%abcdgghi jk	2%i	2%i	2%di	1%	2%dgi	2%dgi
Upper Body	80	17	47	56	27	24	11	22	21	4	45	45
	*	*	*adfgghi jk	*adfg hijk	*	1%adfgghijk	*	*	*	*	*	*
Both Lower And Upper Body	126	34	78	94	50	40	25	43	45	8	83	80
	1%	*	1%adfgghi jk	1%adfg hijk	*	1%adfgghijk	*i	*	*i	*	*i	*i
None of these	18257	7940	8756	10294	13654	3213	5617	10899	9473	4464	16836	16284
	86%	91%bce jk	83%e	84%be	91%bcejk	78%	90%bce jk	91%bce jk	90%bcej k	92%bcefn jk	89%bce	89%bce

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.3 Which of these, if any, limit your daily activities or the work you can do? Please just read out or choose the letter or letters that apply to you.
Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Prefer not to say	282 1%	54 1%	113 1%adgh	116 1%ah	116 1%	58 1%acd fghi	48 1%	94 1%	66 1%	37 1%	245 1%acd fghi i	234 1%acd fghi

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	20879	9973	10906	5483	5698	2898	4809	14079	6800	3208	1991	3958	5366	4330	7225	9324	11555
Weighted Base	20919	10168	10751	6846	6775	3267	2841	16888	4031	1907	1190	4334	6091	4351	6142	10426	10493
Television	10563	5011	5552	2836	3106	1822	1902	7764	2799	1420	897	2026	2818	2162	3556	4844	5719
	50%	49%	52%a	41%	46%c	56%cdg	67%cde	46%c	69%cde	74%cde	75%cde	47%	46%	50%klo	58%klm	46%	54%klmo
Smart TV	8729	4513	4216	3235	3344	1330	702	7909	820	239	119	2356	2788	1892	1694	5144	3585
	42%	44%b	39%	47%efh	49%cef	41%fhi	25%hij	47%efh	20%ij	13%j	10%	54%lmn	46%mnp	43%np	28%	49%lmn	34%n
Landline	12237	5737	6500	2568	3938	2404	2299	8910	3327	1635	1028	2875	3482	2514	3364	6358	5879
	58%	56%	60%a	38%	58%cg	74%cdg	81%cde	53%c	83%cde	86%cde	86%cde	66%lmn	57%n	58%n	55%	61%lmn	56%
Mobile phone (not smartphone)	4135	1940	2195	634	1006	869	1129	2509	1626	822	497	780	932	809	1614	1712	2423
	20%	19%	20%a	9%	15%c	27%cdg	40%cde	15%c	40%cde	43%cde	42%cde	18%lo	15%	19%lo	26%klm	16%	23%klmo
Smartphone	15014	7514	7500	6145	5525	2111	1089	13781	1233	316	144	3509	4796	3173	3535	8305	6709
	72%	74%b	70%	90%def	82%efh	65%fhi	38%hij	82%efh	31%ij	17%j	12%	81%lmn	79%mp	73%np	58%	80%mp	64%n
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214	3550	2664	2066	2278	1063	659	5407	807	273	148	1832	2096	1181	1105	3928	2286
	30%	35%b	25%	30%fhi	34%cfg	33%cfh	23%hij	32%cfh	20%ij	14%	12%	42%lmn	34%mp	27%np	18%	38%lmn	22%n
Laptop	11978	6091	5887	4480	4348	1848	1094	10677	1301	412	207	3154	4079	2352	2393	7232	4745
	57%	60%b	55%	65%efg	64%efh	57%fhi	39%hij	63%efh	32%ij	22%j	17%	73%lmn	67%mp	54%np	39%	69%lmn	45%n
'Tablet PC (iPad or similar)	10475	5099	5376	3561	3939	1711	1074	9211	1264	392	190	2743	3344	2178	2210	6087	4388
	50%	50%	50%	52%fhi	58%cef	52%fhi	38%hij	55%cef	31%ij	21%j	16%	63%lmn	55%mp	50%np	36%	58%lmn	42%n
Games console	4854	3104	1751	2846	1659	282	61	4786	68	13	7	1059	1565	1076	1154	2624	2230
	23%	31%b	16%	42%def	24%efhi	9%fhi	2%ij	28%defh	2%ij	1%	1%	24%np	26%np	25%np	19%	25%np	21%n
SUMMARY CODES																	
INTERNET	18655	9234	9421	6762	6568	2935	1962	16265	2390	813	428	4176	5804	3950	4725	9980	8675
	89%	91%b	88%	99%def	97%efg	90%fhi	69%hij	96%efh	59%ij	43%j	36%	96%lmn	95%mp	91%np	77%	96%mp	83%n

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	20879	9973	10906	5483	5698	2898	4809	14079	6800	3208	1991	3958	5366	4330	7225	9324	11555
Weighted Base	20919	10168	10751	6846	6775	3267	2841	16888	4031	1907	1190	4334	6091	4351	6142	10426	10493
ANY	20019	9720	10298	6575	6462	3117	2725	16154	3864	1831	1139	4169	5855	4141	5854	10024	9995
	96%	96%	96%	96%	95%	95%	96%	96%	96%	96%	96%	96% mnp	96% mnp	95%	95%	96% mnp	95%
ANY TV	16988	8285	8703	5297	5557	2753	2390	13606	3382	1599	992	3695	4906	3541	4846	8602	8387
	81%	81%	81%	77%	82% cg	84% cdg	84% cdg	81% c	84% cdg	84% cdg	83% cg	85% lmn op	81% n	81% np	79%	83% lnp	80%
ANY COMPUTER	15683	7816	7867	5516	5546	2527	1714	13589	2094	720	380	3831	5096	3212	3544	8927	6755
	75%	77% b	73%	81% efh ij	82% efg hij	77% fhi j	60% hij	80% efh ij	52% ij	38% j	32%	88% lmn op	84% mnp	74% np	58%	86% lmn p	64% n
ANY MOBILE PHONE	17750	8696	9053	6295	5979	2737	2108	15011	2738	1109	630	3891	5335	3686	4839	9225	8525
	85%	86% b	84%	92% def ghj	88% efh ij	84% fhi j	74% hij	89% efh ij	68% ij	58% j	53%	90% lmn op	88% mnp	85% np	79%	88% mnp	81% n
None of these	883	442	441	266	305	150	112	720	163	74	50	165	233	203	282	398	485
	4%	4%	4%	4%	4%	5%	4%	4%	4%	4%	4%	4%	4%	5% o	5% lo	4%	5% klo
Don't Know	17	6	11	5	8	-	3	13	4	2	1	1	3	7	6	4	13
	*	*	*	*	*	-	* e	*	*	* e	*	*	*	* o	*	*	* o

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	20879	2548	2788	1309	2679	2935	2910	1589	4121	9421	3076	1172	7210
Weighted Base	20919	3501	3674	1633	1617	3345	3100	1635	2413	11400	3309	1484	4726
Television	10563 50%	1347 38%	1538 42%a	877 54%ab	1082 67%abc	1490 45%	1568 51%e	945 58%ef	1717 71%efg	5058 44%k	1721 52%ik	605 41%	3178 67%ijk
Smart TV	8729 42%	1794 51%cd	2123 58%acd	779 48%d	448 28%	1441 43%fgh	1221 39%gh	551 34%h	372 15%	5791 51%ijkl	1178 36%l	637 43%jl	1122 24%
Landline	12237 58%	1351 39%	2316 63%a	1288 79%ab	1403 87%abc	1217 36%	1621 52%e	1117 68%ef	1925 80%efg	6209 54%jk	1603 48%k	565 38%	3859 82%ijk
Mobile phone (not smartphone)	4135 20%	296 8%	474 13%a	346 21%ab	596 37%abc	337 10%	532 17%e	523 32%ef	1031 43%efg	1546 14%k	646 20%ik	126 9%	1817 38%ijk
Smartphone	15014 72%	3216 92%bcd	3194 87%cd	1212 74%d	683 42%	2929 88%fgh	2331 75%gh	899 55%h	550 23%	9606 84%jl	2379 72%l	1360 92%jll	1668 35%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214 30%	1219 35%d	1513 41%ad	691 42%ad	505 31%	847 25%h	765 25%h	373 23%h	301 12%	3893 34%jl	737 22%	539 36%jl	1045 22%
Laptop	11978 57%	2627 75%cd	2755 75%cd	1116 68%d	734 45%	1853 55%fgh	1593 51%gh	732 45%h	567 23%	7622 67%jl	1506 46%l	1132 76%jll	1718 36%
Tablet PC (iPad or similar)	10475 50%	1953 56%d	2412 66%acd	1012 62%ad	710 44%	1608 48%gh	1527 49%gh	700 43%h	554 23%	6639 58%ijkl	1446 44%l	739 50%jl	1650 35%
Games console	4854 23%	1498 43%bcd	933 25%cd	162 10%d	31 2%	1348 40%fgh	726 23%gh	120 7%h	37 2%	3256 29%jl	799 24%l	676 46%jll	124 3%
SUMMARY CODES													
INTERNET	18655 89%	3493 100%bcd	3646 99%cd	1585 97%d	1257 78%	3270 98%fgh	2922 94%gh	1350 83%h	1133 47%	11198 98%jl	2953 89%l	1478 100%jll	3027 64%
ANY	20019 96%	3374 96%	3533 96%	1559 95%	1558 96%	3201 96%f	2929 94%	1558 95%	2307 96%f	10901 96%	3174 96%	1431 96%	4513 96%
ANY TV	16988 81%	2713 77%	3085 84%a	1411 86%ab	1392 86%ab	2583 77%	2471 80%e	1341 82%e	1991 82%ef	9321 82%jk	2623 79%k	1087 73%	3957 84%ijk
ANY COMPUTER	15683 75%	3045 87%d	3311 90%ad	1440 88%d	1131 70%	2471 74%gh	2236 72%gh	1086 66%h	962 40%	9533 84%jl	2209 67%l	1286 87%jll	2655 56%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

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Base: All who have devices or services in their household

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	20879	2548	2788	1309	2679	2935	2910	1589	4121	9421	3076	1172	7210
Weighted Base	20919	3501	3674	1633	1617	3345	3100	1635	2413	11400	3309	1484	4726
ANY MOBILE PHONE	17750	3254	3329	1426	1216	3041	2650	1311	1523	10238	2831	1378	3303
	85%	93%bcd	91%cd	87%d	75%	91%fgh	85%gh	80%h	63%	90%ijl	86%l	93%ijl	70%
None of these	883	124	140	73	60	141	165	76	103	492	131	52	208
	4%	4%	4%	5%	4%	4%	5%h	5%	4%	4%	4%	3%	4%
Don't Know	17	3	1	-	-	3	7	-	4	7	5	1	4
	*	*	*	-	-	*	*	-	*	*	*	*	*

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	20879	5912	10214	4753	6336	10561	3982	17307	1909	1039	624
Weighted Base	20919	5099	10387	5433	6497	10566	3856	17428	1882	992	616
Television	10563	2965	5119	2479	2937	5411	2215	8527	954	546	536
	50%	58%bc	49%c	46%	45%	51%cd	57%de	49%	51%	55%gh	87%ghi
Smart TV	8729	1328	4819	2582	2615	4599	1516	7392	808	362	166
	42%	26%	46%a	48%a	40%	44%cd	39%	42%ij	43%ij	37%j	27%
Landline	12237	2919	6281	3038	3083	6571	2582	10056	1157	631	392
	58%	57%	60%ac	56%	47%	62%cd	67%de	58%	61%g	64%g	64%g
Mobile phone (not smartphone)	4135	1344	1983	808	1187	2019	929	3312	414	230	179
	20%	26%bc	19%c	15%	18%	19%	24%de	19%	22%g	23%g	29%ghi
Smartphone	15014	2874	7721	4419	4699	7687	2628	12618	1351	627	417
	72%	56%	74%a	81%ab	72%cd	73%cd	68%	72%ij	72%ij	63%	68%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214	925	3357	1931	1658	3437	1119	5390	480	240	104
	30%	18%	32%a	36%ab	26%	33%cd	29%cd	31%hij	26%j	24%j	17%
Laptop	11978	2065	6326	3587	3598	6214	2166	10147	1069	477	285
	57%	41%	61%a	66%ab	55%	59%cd	56%	58%ij	57%ij	48%	46%
Tablet PC (iPad or similar)	10475	1811	5710	2954	2926	5632	1916	8770	979	454	272
	50%	36%	55%a	54%a	45%	53%cd	50%cd	50%ij	52%ij	46%	44%
Games console	4854	710	2429	1715	1339	2665	850	4010	512	210	122
	23%	14%	23%a	32%ab	21%	25%cd	22%	23%	27%gij	21%	20%
SUMMARY CODES											
INTERNET	18655	3782	9607	5266	5893	9422	3339	15653	1654	836	512
	89%	74%	92%a	97%ab	91%ef	89%ef	87%	90%hij	88%ij	84%	83%
ANY	20019	4875	9945	5199	6187	10117	3714	16683	1819	915	602
	96%	96%	96%	96%	95%	96%	96%cd	96%ij	97%ij	92%	96%gij
ANY TV	16988	4018	8647	4323	4979	8777	3232	14058	1555	794	581
	81%	79%	83%ac	80%	77%	83%cd	84%cd	81%	83%	80%	94%eghi
ANY COMPUTER	15683	3031	8244	4408	4663	8137	2882	13189	1402	686	406
	75%	59%	79%a	81%ab	72%	77%cd	75%cd	76%ij	74%ij	69%	66%

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Base: All who have devices or services in their household

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	20879	5912	10214	4753	6336	10561	3982	17307	1909	1039	624
Weighted Base	20919	5099	10387	5433	6497	10566	3856	17428	1882	992	616
ANY MOBILE PHONE	17750	4052	8944	4754	5436	9040	3274	14744	1623	807	576
	85%	79%	86% ^a	87% ^{ab}	84%	86% ^d	85%	85% ⁱ	86% ⁱ	81%	93% ^{ghi}
None of these	883	220	434	229	301	443	140	733	61	75	14
	4%	4%	4%	4%	5% ^f	4%	4%	4% ^j	3%	8% ^{ghj}	2%
Don't Know	17	3	8	5	9	6	3	12	3	2	-
	*	*	*	*	*	*	*	*	*	*	-

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f - g/h/i/j

* small base

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	20879	3449	17217	303	173	1328	99	174	19	81	780	2669	8	165	46	257	136	930	97	165
Weighted Base	20919	2724	17984	225	135	979	114*	188	19**	76*	604	2120	5**	130	33*	191	100	680	76*	123
Television	10563	1693	8756	145	77	624	61	103	5	38	388	1306	3	73	18	127	59	441	47	78
	50%	62%b	49%	65%gi	57%	64%gi	54%	55%	25%	49%	64%fgi	62%gi	66%	56%	54%	66%	59%	65%	62%	63%
Smart TV	8729	735	7940	73	36	238	35	51	8	19	150	585	1	35	10	63	19	169	17	34
	42%	27%	44%a	33%ej	27%	24%	30%	27%	43%	26%	25%	28%e	21%	27%	29%	33%	19%	25%	22%	27%
Landline	12237	1826	10294	168	78	717	47	84	4	36	422	1405	4	74	21	148	72	495	56	94
	58%	67%b	57%	75%dfgik	58%fg	73%dfgik	41%	45%	23%	47%	70%dfgi	66%dfgi	86%	57%	62%	77%on	72%	73%	74%	76%
Mobile phone (not smartphone)	4135	865	3213	73	35	345	26	43	1	11	210	655	1	34	10	64	30	250	24	40
	20%	32%b	18%	33%gi	26%	35%dfgik	23%	23%	6%	15%	35%dfgi	31%gi	15%	26%	29%	33%	30%	37%	32%	33%
Smartphone	15014	1244	13654	105	63	366	76	114	9	40	259	985	1	63	15	91	34	255	27	50
	72%	46%	76%a	47%e	47%e	37%	66%codejk	61%codejk	45%	52%e	43%e	46%e	11%	48%	44%	47%	34%	37%	36%	41%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214	548	5617	56	34	166	31	43	-	12	114	434	1	33	8	48	11	118	11	25
	30%	20%	31%a	25%ej	25%e	17%	27%e	23%	-	16%	19%	20%e	11%	26%	24%	25%	11%	17%	15%	21%p
Laptop	11978	985	10899	92	44	312	47	77	7	35	223	762	1	44	13	78	37	210	22	43
	57%	36%	61%a	41%e	33%	32%	41%	41%e	38%	46%e	37%e	36%e	11%	34%	40%	41%	36%	31%	29%	35%
*Tablet PC (iPad or similar)	10475	936	9473	84	40	313	41	71	4	23	204	732	1	39	10	74	30	216	21	45
	50%	34%	53%a	38%	30%	32%	36%	38%	21%	30%	34%	35%	21%	30%	31%	39%	30%	32%	28%	36%
Games console	4854	353	4464	30	17	65	44	63	4	18	75	278	-	17	6	23	6	46	4	8
	23%	13%	25%a	13%e	13%e	7%	38%codeijk	34%codeijk	19%	23%codejk	12%e	13%e	-	13%	19%	12%	5%	7%	6%	7%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Dis-abili-ties \Condi-tions (j)	One Dis-ability \Con-di-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	20879	3449	17217	303	173	1328	99	174	19	81	780	2669	8	165	46	257	136	930	97	165
Weighted Base	20919	2724	17984	225	135	979	114*	188	19**	76*	604	2120	5**	130	33*	191	100	680	76*	123
SUMMARY CODES																				
INTERNET	18655	1842	16631	156	86	608	102	157	17	56	377	1465	2	85	23	133	65	418	43	82
	89%	68%	92%a	69%ej	64%	62%	90%cd	83%cd	88%	74%e	62%	69%ej	36%	65%	69%	69%	65%	61%	57%	66%
ANY	20019	2604	17223	220	127	934	106	177	16	71	583	2021	5	122	31	189	96	655	68	115
	96%	96%	96%	98%fi	94%	95%	93%	94%	85%	92%	97%	95%	100%	94%	93%	99%h	95%	96%r	90%	93%
ANY TV	16988	2202	14634	192	105	786	89	141	12	54	498	1704	4	100	26	167	73	553	61	99
	81%	81%	81%	86%deg	77%	80%	78%	75%	64%	71%	82%gi	80%j	88%	77%	77%	87%	73%	81%p	80%	80%
ANY COMPUTER	15683	1502	14061	132	73	495	70	116	9	47	331	1171	1	72	18	114	50	340	37	68
	75%	55%	78%a	59%e	54%	51%	61%e	62%e	48%	62%	55%	55%e	21%	56%	54%	60%	50%	50%	49%	55%
ANY MOBILE PHONE	17750	1987	15615	163	93	676	95	144	10	50	438	1549	1	92	20	142	59	484	50	84
	85%	73%	87%a	72%	69%	69%	83%cd	77%e	52%	66%	73%	73%e	26%	70%	61%	74%	58%	71%p	66%	68%
None of these	883	118	753	5	8	45	8	11	2	5	20	97	-	8	2	3	4	25	8	8
	4%	4%	4%	2%	6%	5%	7%cd	6%	9%	6%	3%	5%	-	6%	7%o	1%	4%	4%	10%q	7%
Don't Know	17	2	8	-	-	1	-	-	1	1	-	2	-	-	-	-	1	-	-	-
	*	*	*	-	-	*	-	-	6%	1%ejk	-	*	-	-	-	-	1%q	-	-	-

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	20879	7863	11246	13054	13426	4895	5756	10912	9701	3963	17532	16899
Weighted Base	20919	8729	10563	12237	15014	4135	6214	11978	10475	4854	18655	18006
Television	10563 50%	2303 26%	10563 100%acdef ghijk	7094 58%adf ghijk	7161 48%a	2975 72%acdfghi jk	3099 50%adg jk	5748 48%a	5191 50%adgj k	2381 49%ak	8855 47%a	8494 47%a
Smart TV	8729 42%	8729 100%bcd efghijk	2303 22%	5722 47%be	7801 52%bcejk	1317 32%b	3697 60%bcd efghijk	6379 53%bce jk	6000 57%bcde gijk	2989 62%bcdef ghijk	8583 46%be	8473 47%be
Landline	12237 58%	5722 66%dij k	7094 67%adgi jk	12237 100%abd efghijk	8670 58%	3158 76%abdfghi jk	4525 73%abd ghijk	7692 64%dij k	7168 68%adgi jk	2846 59%	10633 57%	10491 58%
Mobile phone (not smartphone)	4135 20%	1317 15%d	2975 28%acdfg hijk	3158 26%adfg hijk	1399 9%	4135 100%abcdfgh ijk	1305 21%adg hijk	1985 17%ad	1847 18%adij k	755 16%d	3043 16%ad	2932 16%ad
Smartphone	15014 72%	7801 89%bce fghijk	7161 68%e	8670 71%be	15014 100%abcefghi jk	1399 34%	5458 88%bce jk	10472 87%bce jk	9218 88%bcej k	4536 93%abcef ghijk	14780 79%bce	14289 79%bce
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214 30%	3697 42%bcd egijk	3099 29%	4525 37%bej k	5458 36%bejk	1305 32%b	6214 100%abc deghijk	4569 38%bde jk	4408 42%bcde gijk	2339 48%abcde ghijk	6159 33%b	6108 34%be
Laptop	11978 57%	6379 73%bcd ejk	5748 54%e	7692 63%be	10472 70%bcejk	1985 48%	4569 74%bc dej	11978 100%abc defhijk	7609 73%bcde fhjk	3717 77%abcde fhjk	11869 64%be	11715 65%bcej
'Tablet PC (iPad or similar)	10475 50%	6000 69%bcd egijk	5191 49%e	7168 59%bej k	9218 61%bcejk	1847 45%	4408 71%abc degjk	7609 64%bc dej	10475 100%abcd efgijk	3415 70%bcddeg jk	10357 56%be	10220 57%bej
Games console	4854 23%	2989 34%bcd efghijk	2381 23%e	2846 23%e	4536 30%bcejk	755 18%	2339 38%abc deghjk	3717 31%bce jk	3415 33%bcd egijk	4854 100%abcde fghijk	4801 26%bce	4686 26%bce

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All who have devices or services in their household

	PERSONAL USE OF DEVICES/SERVICES											
	Total	Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	20879	7863	11246	13054	13426	4895	5756	10912	9701	3963	17532	16899
Weighted Base	20919	8729	10563	12237	15014	4135	6214	11978	10475	4854	18655	18006
SUMMARY CODES												
INTERNET	18655 89%	8583 98%bce	8855 84%e	10633 87%be	14780 98%bce	3043 74%	6159 99%abc de	11869 99%abc de	10357 99%abcd e	4801 99%abcd e	18655 100%abcd efghi	18006 100%abcdefghi
ANY	20019 96%	8729 100%jk	10563 100%jk	12237 100%jk	15014 100%jk	4135 100%jk	6214 100%jk	11978 100%jk	10475 100%jk	4854 100%jk	17865 96%	17242 96%
ANY TV	16988 81%	8729 100%cd efghij k	10563 100%cdelfg hijk	11113 91%def ghjk	12860 86%jk	3675 89%dgjk	5564 90%dgj k	10369 87%dj k	9416 90%dgjk	4395 91%degjk	15164 81%	14712 82%
ANY COMPUTER	15683 75%	7932 91%bcd eijk	7781 74%e	9939 81%be	13198 88%bcejk	2755 67%	6214 100%ab cdeijk	11978 100%ab cdeijk	10475 100%abcd eijk	4484 92%abcde jk	15464 83%bce	15216 85%bcej
ANY MOBILE PHONE	17750 85%	8230 94%bcj k	9232 87%	10754 88%	15014 100%abcfghi jk	4135 100%abcfghi jk	5922 95%abc gjk	11321 95%bcj k	9966 95%abcj k	4692 97%abcf hjk	16447 88%	15863 88%
None of these	883 4%	- -	- -	- -	- -	- -	- -	- -	- -	- -	776 4%abcdef ghi	750 4%abcdefghi
Don't Know	17 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	15 *abcdfg h	15 *abcdfgh

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
Television	10563	5011	5552	2836	3106	1822	1902	7764	2799	1420	897	2026	2818	2162	3556	4844	5719
	50%	48%	51%a	41%	45%c	55%cdg	66%cde	45%c	68%cde	72%cde	73%cde	46%	46%	49%klo	56%klm	46%	53%klmo
Smart TV	8729	4513	4216	3235	3344	1330	702	7909	820	239	119	2356	2788	1892	1694	5144	3585
	41%	44%b	38%	47%efh	49%cef	40%fhi	24%hij	46%efh	20%ij	12%j	10%	54%lmn	45%mnp	43%np	27%	49%lmn	33%n
Landline	12237	5737	6500	2568	3938	2404	2299	8910	3327	1635	1028	2875	3482	2514	3364	6358	5879
	57%	55%	59%a	37%	57%cg	72%cdg	79%cde	52%c	81%cde	83%cde	84%cde	66%lmn	56%n	57%np	53%	60%lmn	55%n
Mobile phone (not smartphone)	4135	1940	2195	634	1006	869	1129	2509	1626	822	497	780	932	809	1614	1712	2423
	19%	19%	20%a	9%	15%c	26%cdg	39%cde	15%c	39%cde	42%cde	40%cde	18%lo	15%	18%lo	26%klm	16%	23%klmo
Smartphone	15014	7514	7500	6145	5525	2111	1089	13781	1233	316	144	3509	4796	3173	3535	8305	6709
	70%	73%b	68%	88%def	80%efh	63%fhi	38%hij	80%efh	30%ij	16%j	12%	80%lmn	78%mp	72%np	56%	79%mp	62%n
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214	3550	2664	2066	2278	1063	659	5407	807	273	148	1832	2096	1181	1105	3928	2286
	29%	34%b	24%	30%fhi	33%cfg	32%cfh	23%hij	31%cfh	20%ij	14%	12%	42%lmn	34%mp	27%np	17%	37%lmn	21%n
Laptop	11978	6091	5887	4480	4348	1848	1094	10677	1301	412	207	3154	4079	2352	2393	7232	4745
	56%	59%b	54%	64%efg	63%efh	55%fhi	38%hij	62%efh	31%ij	21%j	17%	72%lmn	66%mp	53%np	38%	68%lmn	44%n
'Tablet PC (iPad or similar)	10475	5099	5376	3561	3939	1711	1074	9211	1264	392	190	2743	3344	2178	2210	6087	4388
	49%	49%	49%	51%fhi	57%cef	51%fhi	37%hij	54%cef	31%ij	20%j	15%	63%lmn	54%mp	49%np	35%	58%lmn	41%n
Games console	4854	3104	1751	2846	1659	282	61	4786	68	13	7	1059	1565	1076	1154	2624	2230
	23%	30%b	16%	41%def	24%efhi	8%fhi	2%ij	28%defh	2%ij	1%	1%	24%np	25%np	24%np	18%	25%np	21%n
SUMMARY CODES																	
INTERNET	18948	9357	9591	6867	6664	2984	1995	16515	2433	832	438	4225	5890	4000	4833	10115	8833
	89%	90%b	87%	99%def	97%efg	89%fhi	69%hij	96%efh	59%ij	42%j	36%	96%lmn	95%mp	91%np	76%	96%mp	82%n

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
ANY	20019 94%	9720 94%	10298 94%	6575 95%ehi j	6462 94%	3117 93%	2725 94%j	16154 94%j	3864 94%	1831 93%	1139 93%	4169 95%mn	5855 95%mn	4141 94%n	5854 92%	10024 95%mn	9995 93%
ANY TV	16988 80%	8285 80%	8703 79%	5297 76%	5557 81%cg	2753 82%cdg	2390 82%cdg	13606 79%c	3382 82%cg	1599 81%cg	992 81%c	3695 84%lmn op	4906 79%n	3541 80%np	4846 77%	8602 81%lnp	8387 78%kn
ANY COMPUTER	15683 74%	7816 76%b	7867 72%	5516 79%efh ij	5546 80%efg hij	2527 76%fhi j	1714 59%hij	13589 79%efh ij	2094 51%ij	720 37%j	380 31%	3831 87%lmn op	5096 82%mn	3212 73%np	3544 56%	8927 84%lmn p	6755 63%kn
ANY MOBILE PHONE	17750 83%	8696 84%b	9053 83%	6295 90%def ghij	5979 87%efh ij	2737 82%fhi j	2108 73%hij	15011 87%efh ij	2738 66%ij	1109 56%j	630 51%	3891 89%lmn op	5335 86%mn	3686 83%np	4839 76%	9225 87%mn	8525 79%kn
None of these	883 4%	442 4%	441 4%	266 4%	305 4%	150 4%	112 4%	720 4%	163 4%	74 4%	50 4%	165 4%	233 4%	203 5%o	282 4%o	398 4%	485 5%klo
Don't Know	17 *	6 *	11 *	5 *	8 *	- *	3 *e	13 *	4 *	2 *	1 *	1 *	3 *	7 *o	6 *	4 *	13 *o
Do not have this service	403 2%	180 2%	223 2%	111 2%	117 2%	74 2%c	61 2%c	302 2%	101 2%cdg	56 3%cdfg	40 3%cdfg gh	54 1%	94 2%	68 2%	187 3%klmo p	148 1%	255 2%klmo

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Television	10563 50%	1347 38%	1538 41%a	877 53%ab	1082 66%abc	1490 44%	1568 49%e	945 56%ef	1717 69%efg	5058 44%k	1721 51%ik	605 40%	3178 66%ijk
Smart TV	8729 41%	1794 51%cd	2123 57%acd	779 47%cd	448 27%	1441 42%efgh	1221 39%gh	551 33%h	372 15%	5791 50%ijkl	1178 35%l	637 42%jl	1122 23%
Landline	12237 57%	1351 38%	2316 62%a	1288 78%ab	1403 86%abc	1217 36%	1621 51%e	1117 66%ef	1925 77%efg	6209 54%jk	1603 47%k	565 38%	3859 80%ijk
Mobile phone (not smartphone)	4135 19%	296 8%	474 13%a	346 21%ab	596 36%abc	337 10%	532 17%e	523 31%ef	1031 41%efg	1546 13%k	646 19%ik	126 8%	1817 38%ijk
Smartphone	15014 70%	3216 91%bcd	3194 86%cd	1212 73%cd	683 42%	2929 86%efgh	2331 74%gh	899 53%h	550 22%	9606 83%jl	2379 70%l	1360 90%jll	1668 34%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214 29%	1219 34%cd	1513 41%ad	691 42%ad	505 31%	847 25%gh	765 24%h	373 22%h	301 12%	3893 34%jl	737 22%	539 36%jl	1045 22%
Laptop	11978 56%	2627 74%cd	2755 74%cd	1116 67%cd	734 45%	1853 54%efgh	1593 50%gh	732 44%h	567 23%	7622 66%jl	1506 44%l	1132 75%jll	1718 36%
Tablet PC (iPad or similar)	10475 49%	1953 55%cd	2412 65%acd	1012 61%ad	710 43%	1608 47%gh	1527 48%gh	700 42%h	554 22%	6639 57%ijkl	1446 43%l	739 49%jl	1650 34%
Games console	4854 23%	1498 42%bcd	933 25%cd	162 10%cd	31 2%	1348 40%efgh	726 23%gh	120 7%h	37 1%	3256 28%jl	799 24%l	676 45%jll	124 3%
SUMMARY CODES													
INTERNET	18948 89%	3543 100%bcd	3694 99%cd	1609 97%cd	1270 78%	3325 98%efgh	2970 94%gh	1375 82%h	1164 47%	11362 98%jl	3010 89%l	1499 100%jll	3078 64%
ANY	20019 94%	3374 95%	3533 95%	1559 94%	1558 95%	3201 94%fh	2929 92%	1558 93%	2307 93%	10901 94%l	3174 93%	1431 95%l	4513 93%
ANY TV	16988 80%	2713 76%	3085 83%a	1411 85%a	1392 85%ab	2583 76%	2471 78%	1341 80%e	1991 80%e	9321 80%jk	2623 77%k	1087 72%	3957 82%ijk
ANY COMPUTER	15683 74%	3045 86%cd	3311 89%acd	1440 87%cd	1131 69%	2471 73%gh	2236 71%gh	1086 65%h	962 39%	9533 82%jl	2209 65%l	1286 85%jll	2655 55%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
ANY MOBILE PHONE	17750	3254	3329	1426	1216	3041	2650	1311	1523	10238	2831	1378	3303
	83%	92%bcd	89%cd	86%d	74%	89%fgh	84%gh	78%h	61%	88%ijl	83%l	92%ijl	68%
None of these	883	124	140	73	60	141	165	76	103	492	131	52	208
	4%	4%	4%	4%	4%	4%	5%h	5%	4%	4%	4%	3%	4%
Don't Know	17	3	1	-	-	3	7	-	4	7	5	1	4
	*	*	*	-	-	*	*	-	*	*	*	*	*
Do not have this service	403	50	50	27	21	61	67	47	80	182	86	22	113
	2%	1%	1%	2%	1%	2%	2%	3%e	3%ef	2%	3%ik	1%	2%l

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Television	10563	2965	5119	2479	2937	5411	2215	8527	954	546	536
	50%	57%bc	48%c	45%	44%	50%cd	57%de	48%	50%	54%gh	86%ghi
Smart TV	8729	1328	4819	2582	2615	4599	1516	7392	808	362	166
	41%	25%	46%a	47%a	39%	43%df	39%	42%ij	42%ij	36%j	27%
Landline	12237	2919	6281	3038	3083	6571	2582	10056	1157	631	392
	57%	56%	59%ac	55%	46%	61%cd	66%de	57%	60%g	63%g	63%g
Mobile phone (not smartphone)	4135	1344	1983	808	1187	2019	929	3312	414	230	179
	19%	26%bc	19%c	15%	18%	19%	24%de	19%	21%g	23%g	29%ghi
Smartphone	15014	2874	7721	4419	4699	7687	2628	12618	1351	627	417
	70%	55%	73%a	80%ab	71%f	71%f	67%	71%i	70%i	62%	67%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214	925	3357	1931	1658	3437	1119	5390	480	240	104
	29%	18%	32%a	35%ab	25%	32%df	29%cd	30%hij	25%j	24%j	17%
Laptop	11978	2065	6326	3587	3598	6214	2166	10147	1069	477	285
	56%	39%	60%a	65%ab	54%	58%df	55%	57%ij	55%ij	47%	46%
Tablet PC (iPad or similar)	10475	1811	5710	2954	2926	5632	1916	8770	979	454	272
	49%	35%	54%a	54%a	44%	52%df	49%cd	49%ij	51%ij	45%	44%
Games console	4854	710	2429	1715	1339	2665	850	4010	512	210	122
	23%	14%	23%a	31%ab	20%	25%df	22%	23%	27%gij	21%	20%
SUMMARY CODES											
INTERNET	18948	3854	9758	5336	6002	9562	3385	15904	1684	847	513
	89%	74%	92%a	97%ab	90%ef	89%f	86%	89%hij	87%ij	84%	83%
ANY	20019	4875	9945	5199	6187	10117	3714	16683	1819	915	602
	94%	93%	94%a	94%a	93%	94%cd	95%cd	94%i	94%i	91%	97%ghi
ANY TV	16988	4018	8647	4323	4979	8777	3232	14058	1555	794	581
	80%	77%	82%ac	78%	75%	82%cd	83%cd	79%	81%	79%	94%ghi
ANY COMPUTER	15683	3031	8244	4408	4663	8137	2882	13189	1402	686	406
	74%	58%	78%a	80%ab	70%	76%df	74%cd	74%ij	73%ij	68%	66%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
ANY MOBILE PHONE	17750	4052	8944	4754	5436	9040	3274	14744	1623	807	576
	83%	77%	85%a	86%ab	82%	84%d	84%d	83%i	84%i	80%	93%ghi
None of these	883	220	434	229	301	443	140	733	61	75	14
	4%	4%	4%	4%	5%l	4%	4%	4%j	3%	7%ghj	2%
Don't Know	17	3	8	5	9	6	3	12	3	2	-
	*	*	*	*	*	*	*	*	*	*	-
Do not have this service	403	134	187	82	150	191	61	342	44	13	4
	2%	3%bc	2%	1%	2%ef	2%	2%	2%j	2%j	1%	1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f - g/h/i/j

* small base

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY				
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Con-di-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)	
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169	
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126	
Television	10563	1693	8756	145	77	624	61	103	5	38	388	1306	3	73	18	127	59	441	47	78	
	50%	61%b	48%	64%fgi	56%	62%fgi	50%	52%	24%	49%	63%fgi	60%fgi	60%	55%	53%	66%	56%	64%	58%	62%	
Smart TV	8729	735	7940	73	36	238	35	51	8	19	150	585	1	35	10	63	19	169	17	34	
	41%	26%	43%a	32%ej	26%	24%	28%	26%	42%	25%	25%	27%e	19%	27%	28%	33%	18%	24%	21%	27%	
Landline	12237	1826	10294	168	78	717	47	84	4	36	422	1405	4	74	21	148	72	495	56	94	
	57%	66%b	56%	74%dfgik	57%fgik	71%dfgik	38%	42%	22%	46%	69%dfgik	65%dfgik	78%	56%	60%	76%en	69%	72%	70%	75%	
Mobile phone (not smartphone)	4135	865	3213	73	35	345	26	43	1	11	210	655	1	34	10	64	30	250	24	40	
	19%	31%b	18%	32%fgi	25%	34%dfgik	21%	21%	6%	15%	34%dfgik	30%gik	14%	26%	28%	33%	29%	36%	30%	32%	
Smartphone	15014	1244	13654	105	63	366	76	114	9	40	259	985	1	63	15	91	34	255	27	50	
	70%	45%	75%a	46%e	46%e	36%	62%codejk	57%codejk	43%	52%e	42%e	45%e	10%	48%	42%	47%	32%	37%	34%	40%	
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214	548	5617	56	34	166	31	43	-	12	114	434	1	33	8	48	11	118	11	25	
	29%	20%	31%a	25%ej	25%e	17%	25%e	21%	-	16%	19%	20%e	10%	25%	23%	25%	11%	17%	14%	20%op	
Laptop	11978	985	10899	92	44	312	47	77	7	35	223	762	1	44	13	78	37	210	22	43	
	56%	35%	60%a	40%e	32%	31%	38%	39%e	36%	46%de	36%e	35%e	10%	33%	39%	40%	35%	30%	28%	34%	
Tablet PC (iPad or similar)	10475	936	9473	84	40	313	41	71	4	23	204	732	1	39	10	74	30	216	21	45	
	49%	34%	52%a	37%	29%	31%	34%	36%	20%	30%	33%	34%	19%	30%	30%	38%	29%	31%	27%	35%	
Games console	4854	353	4464	30	17	65	44	63	4	18	75	278	-	17	6	23	6	46	4	8	
	23%	13%	24%a	13%e	12%e	6%	36%codejk	32%codejk	18%	23%codejk	12%e	13%e	-	13%	19%	12%	5%	7%	5%	7%	

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
SUMMARY CODES																				
INTERNET	18948	1867	16836	158	87	621	105	160	17	56	380	1487	2	85	24	134	67	425	45	83
	89%	67%	92%a	69%ej	63%	62%	86%cd	81%cd	84%	73%e	62%	69%ej	33%	64%	70%	69%	64%	61%	56%	66%
ANY	20019	2604	17223	220	127	934	106	177	16	71	583	2021	5	122	31	189	96	655	68	115
	94%	94%	94%	96%efg	92%	93%ef	87%	89%	82%	92%	95%efgk	93%fg	91%	93%	91%	98%fn	91%	95%r	85%	92%
ANY TV	16988	2202	14634	192	105	786	89	141	12	54	498	1704	4	100	26	167	73	553	61	99
	80%	79%	80%	84%def	76%	78%g	73%	71%	61%	70%	81%fgi	78%g	79%	76%	75%	86%	70%	80%p	75%	79%
ANY COMPUTER	15683	1502	14061	132	73	495	70	116	9	47	331	1171	1	72	18	114	50	340	37	68
	74%	54%	77%a	58%e	53%	49%	57%	58%e	46%	61%e	54%e	54%e	19%	55%	53%	59%	48%	49%	46%	54%
ANY MOBILE PHONE	17750	1987	15615	163	93	676	95	144	10	50	438	1549	1	92	20	142	59	484	50	84
	83%	71%	86%a	71%	67%	67%	77%e	73%	49%	65%	72%	71%e	23%	69%	60%	74%	56%	70%p	62%	67%
None of these	883	118	753	5	8	45	8	11	2	5	20	97	-	8	2	3	4	25	8	8
	4%	4%	4%	2%	6%	4%	7%e	5%	9%	6%	3%	4%	-	6%	6%o	1%	4%	4%	9%q	6%
Don't Know	17	2	8	-	-	1	-	-	1	1	-	2	-	-	-	-	1	-	-	-
	*	*	*	-	-	*	-	-	5%	1%ejk	-	*	-	-	-	-	1%q	-	-	-
Do not have this service	403	58	273	3	3	24	8	11	1	1	8	50	1	2	1	2	5	12	5	3
	2%	2%b	1%	1%	2%	2%	7%cejk	5%cejk	4%	1%	1%	2%	9%	2%	3%	1%	5%q	2%	6%q	2%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Television	10563 50%	2303 26%	10563 100%acdef ghijk	7094 58%adf ghijk	7161 48%ak	2975 72%acdfghi jk	3099 50%adg jk	5748 48%ajk	5191 50%adj k	2381 49%ajk	8855 47%a	8494 46%a
Smart TV	8729 41%	8729 100%bcd efghijk	2303 22%	5722 47%bej	7801 52%bcej	1317 32%b	3697 60%bcd efghijk	6379 53%bce jk	6000 57%bcde ghjk	2989 62%bcdef ghjk	8583 45%be	8473 46%be
Landline	12237 57%	5722 66%dij k	7094 67%adgi jk	12237 100%abd efghijk	8670 58%j	3158 76%abdfghi jk	4525 73%abd ghijk	7692 64%dij k	7168 68%adgi jk	2846 59%j	10633 56%	10491 57%
Mobile phone (not smartphone)	4135 19%	1317 15% d	2975 28%acdfg hijk	3158 26%adfg hijk	1399 9%	4135 100%abcdfgh ijk	1305 21%adg hijk	1985 17%ad k	1847 18%adij k	755 16% d	3043 16% d	2932 16% d
Smartphone	15014 70%	7801 89%bce fghijk	7161 68% e	8670 71% be	15014 100%abcefghi jk	1399 34%	5458 88%bce jk	10472 87%bce jk	9218 88%bcej k	4536 93%abcef ghijk	14780 78%bce	14289 78%bce
Personal computer/Desktop PC (PC, MAC or other type of home computer)	6214 29%	3697 42%bcd egijk	3099 29%	4525 37%bej k	5458 36%bejk	1305 32% b	6214 100%abc deghijk	4569 38%bde jk	4408 42%bcde ghjk	2339 48%abcde ghijk	6159 33% b	6108 33% be
Laptop	11978 56%	6379 73%bcd ejk	5748 54% e	7692 63% be	10472 70%bcej k	1985 48%	4569 74%bc dejk	11978 100%abc defhijk	7609 73%bcde thjk	3717 77%abcde fhjk	11869 63% be	11715 64%bcej k
Tablet PC (iPad or similar)	10475 49%	6000 69%bcd egijk	5191 49% e	7168 59%bej k	9218 61%bcej k	1847 45%	4408 71%abc degijk	7609 64%bc dejk	10475 100%abcd efgijk	3415 70%bcddeg jk	10357 55% be	10220 56%bej k
Games console	4854 23%	2989 34%bcd efghijk	2381 23% e	2846 23% e	4536 30%bcej k	755 18%	2339 38%abc deghijk	3717 31%bce jk	3415 33%bcd egijk	4854 100%abcde fghijk	4801 25% bce	4686 26% bce

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.4 Can I just check - You mentioned you have the following services\devices in the household. Which, if any, of the following do you personally use?

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
SUMMARY CODES												
INTERNET	18948 89%	8583 98%bce	8855 84%e	10633 87%be	14780 98%bce	3043 74%	6159 99%abc de	11869 99%abc de	10357 99%abcd e	4801 99%abcd e	18948 100%abcd efghi	18287 100%abcd efghi
ANY	20019 94%	8729 100%jk	10563 100%jk	12237 100%jk	15014 100%jk	4135 100%jk	6214 100%jk	11978 100%jk	10475 100%jk	4854 100%jk	17865 94%	17242 94%
ANY TV	16988 80%	8729 100%cd efghij k	10563 100%cdelfg hijk	11113 91%def ghijk	12860 86%jk	3675 89%dgjk	5564 90%dgj k	10369 87%djk	9416 90%dgjk	4395 91%degjk	15164 80%	14712 80%
ANY COMPUTER	15683 74%	7932 91%bcd eijk	7781 74%e	9939 81%be	13198 88%bcej	2755 67%	6214 100%ab cdeijk	11978 100%ab cdeijk	10475 100%abcd eijk	4484 92%abcde jk	15464 82%be	15216 83%bcej
ANY MOBILE PHONE	17750 83%	8230 94%bcj k	9232 87%	10754 88%jk	15014 100%abcfghi jk	4135 100%abcfghi jk	5922 95%abc gjk	11321 95%bcj k	9966 95%abcj k	4692 97%abcfgh hjk	16447 87%	15863 87%
None of these	883 4%	- -	- -	- -	- -	- -	- -	- -	- -	- -	776 4%abcdef ghi	750 4%abcdefgh i
Don't Know	17 *	- -	- -	- -	- -	- -	- -	- -	- -	- -	15 *abcdfg h	15 *abcdfghi
Do not have this service	403 2%	- -	- -	- -	- -	- -	- -	- -	- -	- -	293 2%abcdef ghi	281 2%abcdfghi

Q.5/6 Prevention and Limitations Summary
Base: All who have a disability

	Q5 Prevented	Q6 Limited	Q5/6 Prevented or Limited
Unweighted Base	3524	3524	3524
Weighted Base	2782	2782	2782
Television	128 5%	194 7%	322 12%
Smart TV	97 3%	105 4%	202 7%
Landline	77 3%	159 6%	236 9%
Mobile phone (not smartphone)	159 6%	93 3%	251 9%
Smartphone	76 3%	146 5%	222 8%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	135 5%	85 3%	220 8%
Laptop	93 3%	137 5%	229 8%
Tablet PC (iPad or similar)	92 3%	98 4%	190 7%
Games console	101 4%	53 2%	154 6%
Internet	45 2%	120 4%	165 6%
SUMMARY CODES			
ANY	376 14%	424 15%	568 20%
ANY TV	210 8%	264 9%	377 14%
ANY COMPUTER (INCL. TABLET)	199 7%	199 7%	301 11%
ANY MOBILE PHONE	212 8%	206 7%	332 12%
None of these	2346 84%	2302 83%	2186 79%

Q.5/6 Prevention and Limitations Summary
Base: All who have a disability

	Q5 Prevented	Q6 Limited	Q5/6 Prevented or Limited
Unweighted Base	3524	3524	3524
Weighted Base	2782	2782	2782
Don't know	49 2%	56 2%	27 1%
Not Stated	11 *	- -	- -

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	3524	1660	1864	243	609	552	1247	1404	2120	1287	873	439	591	548	1946	1030	2494
Weighted Base	2782	1277	1505	291	657	584	732	1532	1250	762	518	347	510	416	1509	857	1925
Television	128	65	63	14	43	27	28	84	44	24	17	13	28	19	68	41	87
	5%	5%	4%	5%	6%fhij	5%	4%	5%fhij	4%	3%	3%	4%	5%	5%	5%	5%	5%
Smart TV	97	58	39	12	30	16	27	59	38	19	10	9	16	15	57	25	72
	3%	5%b	3%	4%	5%ij	3%	4%j	4%ij	3%	2%	2%	3%	3%	4%	4%	3%	4%
Landline	77	43	35	14	33	7	16	54	23	11	7	7	11	8	51	18	59
	3%	3%	2%	5%efhi j	5%efhi j	1%	2%	4%ehij	2%	1%	1%	2%	2%	2%	3%	2%	3%
Mobile phone (not smartphone)	159	87	72	21	67	26	31	115	44	21	13	16	28	23	92	44	115
	6%	7%b	5%	7%fhi j	10%efgh ij	4%	4%j	7%efhi j	4%	3%	3%	5%	5%	5%	6%	5%	6%
Smartphone	76	36	40	4	23	12	21	39	37	22	15	9	12	10	44	22	54
	3%	3%	3%	1%	4%	2%	3%	3%	3%	3%	3%	3%	2%	2%	3%	3%	3%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	135	68	67	15	50	23	36	87	48	20	11	9	22	22	82	31	104
	5%	5%	4%	5%j	8%efhi j	4%	5%ij	6%hij	4%j	3%	2%	3%	4%	5%	5%ko	4%	5%ko
Laptop	93	46	47	3	32	21	24	57	36	18	12	9	17	13	54	26	67
	3%	4%	3%	1%	5%chij	4%	3%	4%c	3%	2%	2%	3%	3%	3%	4%	3%	3%
*Tablet PC (iPad or similar)	92	49	43	9	31	15	26	55	37	17	11	9	10	9	63	20	72
	3%	4%	3%	3%	5%ehij	2%	4%i	4%i	3%	2%	2%	3%	2%	2%	4%lmo	2%	4%o
Games console	101	50	51	1	36	28	23	66	35	17	11	14	14	13	59	29	72
	4%	4%	3%	*	6%cfhi j	5%chij	3%c	4%chij	3%c	2%	2%	4%	3%	3%	4%	3%	4%
Internet	45	23	22	-	11	9	13	21	24	15	11	2	4	4	35	6	39
	2%	2%	1%	-	2%c	2%c	2%c	1%	2%c	2%c	2%c	1%	1%	1%	2%klo	1%	2%o
SUMMARY CODES																	
ANY	376	193	183	39	128	79	78	247	129	73	51	41	66	54	214	108	268
	14%	15%b	12%	14%	20%cef hij	14%hij	11%	16%fhi j	10%	10%	10%	12%	13%	13%	14%	13%	14%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	3524	1660	1864	243	609	552	1247	1404	2120	1287	873	439	591	548	1946	1030	2494
Weighted Base	2782	1277	1505	291	657	584	732	1532	1250	762	518	347	510	416	1509	857	1925
ANY TV	210	114	96	23	68	41	52	132	78	41	26	22	40	32	116	62	149
	8%	9% ^b	6%	8%	10% ^f hij	7%	7%	9% ^h ij	6%	5%	5%	6%	8%	8%	8%	7%	8%
ANY COMPUTER (INCL. TABLET)	199	101	98	21	76	36	49	134	65	29	17	17	34	32	116	51	148
	7%	8%	7%	7% ^{ij}	12% ^e fgh	6% ^{ij}	7% ^{ij}	9% ^h ij	5% ^j	4%	3%	5%	7%	8%	8%	6%	8% ^k
ANY MOBILE PHONE	212	111	101	25	81	37	44	143	69	36	25	21	37	30	123	59	153
	8%	9% ^b	7%	9% ^{ij}	12% ^e fgh	6%	6%	9% ^e fhi	6%	5%	5%	6%	7%	7%	8%	7%	8%
None of these	2346	1059	1287	241	512	498	645	1251	1095	671	451	300	436	355	1255	737	1610
	84%	83%	85%	83%	78%	85% ^d	88% ^{cdg}	82%	88% ^{cdg}	88% ^{cdg}	87% ^{cdg}	87%	86%	85%	83%	86%	84%
Don't Know	49	19	30	5	12	6	9	23	25	18	16	4	3	6	35	7	42
	2%	1%	2%	2%	2%	1%	1%	2%	2%	2% ^f	3% ^e fg	1%	1%	2%	2% ^{lo}	1%	2% ^{lo}
Not Stated	11	5	5	5	4	1	-	11	-	-	-	1	4	1	4	5	5
	*	*	*	2% ^e fhi	1% ^f hij	*	-	1% ^f hij	-	-	-	*	1%	*	*	1%	*

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	3524	73	142	137	678	170	467	415	1442	369	882	38	2235
Weighted Base	2782	99*	184	170	405	192	473	415	845	414	912	49*	1407
Television	128	5	11	7	17	9	31	20	27	27	45	2	53
	5%	5%	6%	4%	4%	5%	7%h	5%	3%	7%l	5%	5%	4%
Smart TV	97	5	6	6	8	7	25	10	30	21	28	3	44
	3%	5%	3%	4%	2%	4%	5%g	2%	4%	5%	3%	6%	3%
Landline	77	3	5	4	7	11	28	4	16	15	37	1	23
	3%	3%	3%	2%	2%	6%gh	6%gh	1%	2%	4%l	4%l	3%	2%
Mobile phone (not smartphone)	159	5	16	10	13	16	52	16	31	38	68	4	48
	6%	5%	8%ad	6%	3%	8%gh	11%gh	4%	4%	9%l	7%l	8%	3%
Smartphone	76	1	6	4	10	2	17	8	27	9	26	-	42
	3%	1%	3%	2%	2%	1%	4%	2%	3%	2%	3%	-	3%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	135	1	10	8	12	14	39	15	36	23	52	4	55
	5%	1%	6%	4%	3%	7%	8%gh	4%	4%	6%	6%l	8%	4%
Laptop	93	3	6	7	10	1	26	13	26	10	37	-	47
	3%	3%	3%	4%	2%	*	6%eh	3%e	3%e	2%	4%	-	3%
Tablet PC (iPad or similar)	92	1	5	5	8	7	26	10	29	4	42	1	45
	3%	1%	3%	3%	2%	4%	6%gh	2%	3%	1%	5%i	3%	3%i
Games console	101	-	11	10	7	1	25	18	27	16	37	-	48
	4%	-	6%ad	6%ad	2%	1%	5%e	4%e	3%	4%	4%	-	3%
Internet	45	-	1	1	4	-	10	8	21	1	16	-	28
	2%	-	1%	1%	1%	-	2%	2%	2%e	*	2%i	-	2%i
SUMMARY CODES													
ANY	376	10	32	27	38	29	96	52	91	67	147	8	154
	14%	11%	18%ad	16%ad	9%	15%	20%gh	12%	11%	16%l	16%l	16%	11%
ANY TV	210	8	17	14	23	15	51	28	55	46	67	5	92
	8%	8%	9%	8%	6%	8%	11%gh	7%	6%	11%l	7%	11%	7%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	3524	73	142	137	678	170	467	415	1442	369	882	38	2235
Weighted Base	2782	99*	184	170	405	192	473	415	845	414	912	49*	1407
ANY COMPUTER (INCL. TABLET)	199 7%	3 3%	15 8%	13 7%	20 5%	18 9%h	61 13%gh	24 6%	45 5%	32 8%	83 9%l	4 8%	80 6%
ANY MOBILE PHONE	212 8%	7 7%	20 11%d	12 7%	20 5%	18 10%	61 13%gh	25 6%	49 6%	44 11%l	86 9%l	4 8%	78 6%
None of these	2346 84%	85 86%	151 82%	140 82%	361 89%bc	155 81%	362 76%	358 86%f	735 87%ef	336 81%	744 82%	41 84%	1225 87%cl
Don't Know	49 2%	-	-	1 1%	6 1%	5 3%	12 3%	5 1%	19 2%	7 2%	16 2%	-	26 2%
Not Stated	11 *	3 3%d	1 1%	1 1%	-	2 1%gh	3 1%h	-	-	4 1%l	6 1%l	-	1 *

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	3524	1726	1347	451	992	1810	722	2783	379	208	154
Weighted Base	2782	1276	1065	441	796	1443	543	2200	290	161	130
Television	128	43	55	30	40	69	19	105	14	7	2
	5%	3%	5%a	7%a	5%	5%	4%	5%	5%	4%	2%
Smart TV	97	45	38	14	34	61	3	85	4	9	-
	3%	4%	4%	3%	4% ^f	4% ^f	1%	4% ^{h,j}	1%	5% ^{h,j}	-
Landline	77	28	36	12	31	38	8	68	5	3	1
	3%	2%	3%	3%	4% ^f	3%	1%	3%	2%	2%	1%
Mobile phone (not smartphone)	159	52	74	33	50	92	16	133	15	9	2
	6%	4%	7%a	7%a	6% ^f	6% ^f	3%	6% ^j	5% ^j	5% ^j	1%
Smartphone	76	40	29	7	22	44	10	52	12	9	3
	3%	3%	3%	2%	3%	3%	2%	2%	4%	6% ^g	2%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	135	58	46	31	45	80	10	116	12	7	-
	5%	5%	4%	7% ^b	6% ^f	6% ^f	2%	5% ^j	4% ^j	4% ^j	-
Laptop	93	48	32	14	30	53	9	74	8	9	2
	3%	4%	3%	3%	4% ^f	4% ^f	2%	3%	3%	6% ^j	1%
Tablet PC (iPad or similar)	92	46	34	12	30	51	11	69	10	11	2
	3%	4%	3%	3%	4%	4%	2%	3%	3%	7% ^{g,j}	1%
Games console	101	49	33	18	32	60	9	83	10	8	-
	4%	4%	3%	4%	4% ^f	4% ^f	2%	4% ^j	3% ^j	5% ^j	-
Internet	45	31	7	7	15	23	7	37	3	5	-
	2%	2% ^b	1%	1%	2%	2%	1%	2%	1%	3% ^j	-
SUMMARY CODES											
ANY	376	163	150	63	122	201	53	308	36	27	5
	14%	13%	14%	14%	15% ^f	14% ^f	10%	14% ^j	12% ^j	17% ^j	4%
ANY TV	210	83	86	41	71	118	21	179	17	13	2
	8%	7%	8%	9%	9% ^f	8% ^f	4%	8% ^j	6%	8% ^j	2%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	3524	1726	1347	451	992	1810	722	2783	379	208	154
Weighted Base	2782	1276	1065	441	796	1443	543	2200	290	161	130
ANY COMPUTER (INCL. TABLET)	199 7%	85 7%	76 7%	38 9%	63 8% ^f	115 8% ^f	21 4%	163 7% ^j	18 6%	16 10% ^j	3 2%
ANY MOBILE PHONE	212 8%	82 6%	91 9% ^a	39 9%	65 8% ^f	123 8% ^f	24 4%	168 8% ^j	23 8% ^j	17 11% ^j	3 2%
None of these	2346 84%	1088 85%	892 84%	367 83%	656 82%	1215 84%	475 87% ^d	1844 84%	247 85%	132 82%	125 96% ^{ghi}
Don't Know	49 2%	24 2%	17 2%	8 2%	16 2%	19 1%	14 3% ^e	38 2%	7 3%	3 2%	* -
Not Stated	11 *	2 *	5 1%	3 1% ^a	2 *	7 *	2 *	11 *	- -	- -	- -

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	ANY DISABILITY			DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
	Total	Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	3524	3524	-	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	2782	2782	-**	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Television	128	128	-	17	12	38	6	11	3	5	25	103	1	12	2	15	9	23	1	5
	5%	5%	-	7%ej	9%ejk	4%	5%	5%	13%	7%	4%	5%	10%	9%	6%	8%	9%qr	3%	1%	4%
Smart TV	97	97	-	7	8	30	4	10	1	5	25	72	-	8	3	4	7	17	2	4
	3%	3%	-	3%	6%	3%	3%	5%	6%	7%	4%	3%	-	6%	8%o	2%	7%q	2%	3%	3%
Landline	77	77	-	4	5	22	5	8	1	7	15	62	-	5	2	2	6	12	1	2
	3%	3%	-	2%	4%	2%	4%	4%	7%	10%cej	2%	3%	-	4%	5%	1%	5%q	2%	2%	2%
Mobile phone (not smartphone)	159	159	-	18	10	47	10	16	3	7	29	130	1	9	3	15	13	26	2	6
	6%	6%	-	8%e	7%	5%	8%	8%	15%	9%	5%	6%	10%	7%	9%	8%	13%qrs	4%	2%	5%
Smartphone	76	76	-	4	8	21	3	12	-	6	25	51	-	8	2	2	1	19	1	1
	3%	3%	-	2%	5%cek	2%	3%	6%cek	-	8%cek	4%cek	2%	-	6%	5%	1%	1%	3%	1%	1%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	135	135	-	6	7	41	7	19	1	10	38	97	1	6	1	5	10	24	1	6
	5%	5%	-	3%	5%	4%	6%	9%cek	7%	13%codejk	6%ce	4%	23%	4%	3%	3%	9%qr	4%	2%	5%
Laptop	93	93	-	4	7	20	7	15	-	8	28	65	1	6	1	3	2	17	-	1
	3%	3%	-	2%	5%e	2%	6%ce	7%cek	-	10%cej	5%cek	3%	14%	4%	3%	1%	2%	2%	-	1%
*Tablet PC (iPad or similar)	92	92	-	5	7	22	7	16	1	11	34	58	-	7	1	4	3	15	-	4
	3%	3%	-	2%	5%e	2%	6%e	8%cek	7%	14%codejk	6%cek	3%	-	5%	3%	2%	3%	2%	-	3%
Games console	101	101	-	5	4	26	5	12	-	9	33	67	1	3	1	4	5	15	-	6
	4%	4%	-	2%	3%	3%	4%	6%ek	-	11%codejk	5%cek	3%	23%	2%	3%	2%	5%r	2%	-	5%r
Internet	45	45	-	3	4	5	5	11	-	7	22	23	-	4	1	2	-	3	1	1
	2%	2%	-	1%	3%ek	*	4%ek	6%cek	-	9%cej	4%ek	1%	-	3%	3%	1%	-	1%	1%	1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	ANY DISABILITY		DISABILITY TYPE										VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
	Total	Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	3524	3524	-	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	2782	2782	-**	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
SUMMARY CODES																				
ANY	376	376	-	38	29	99	24	46	5	24	98	278	1	28	8	30	21	58	5	15
	14%	14%	-	17%e	21%ek	10%	19%e	23%ejk	27%	32%cejk	16%ek	13%e	23%	21%	24%	15%	20%qr	8%	6%	12%
ANY TV	210	210	-	23	18	63	10	21	4	10	46	164	1	17	5	18	16	36	3	8
	8%	8%	-	10%e	13%ejk	6%	8%	11%e	19%	14%e	8%	8%	10%	13%	14%	9%	15%qrs	5%	4%	6%
ANY COMPUTER (INCL. TABLET)	199	199	-	8	11	55	15	29	1	14	57	142	1	10	1	7	11	36	1	7
	7%	7%	-	3%	8%e	5%	12%cek	15%cejk	7%	19%codejk	9%cek	7%e	23%	7%	3%	3%	11%qr	5%	2%	5%
ANY MOBILE PHONE	212	212	-	19	16	65	12	24	3	10	47	164	1	15	4	15	14	43	2	6
	8%	8%	-	8%	11%e	7%	9%	12%ek	15%	13%e	8%	8%	10%	12%	11%	8%	13%qrs	6%	2%	5%
None of these	2346	2346	-	182	103	886	93	143	14	52	501	1845	4	99	26	156	81	622	75	108
	84%	84%	-	80%e	75%	88%cdfgijk	76%	72%	73%	67%	82%dgi	85%cdfgij	67%	75%	76%	81%	77%	90%p	94%p	86%
Don't Know	49	49	-	6	4	16	5	8	-	1	10	39	1	4	-	6	3	10	-	3
	2%	2%	-	3%	3%	2%	4%	4%ejk	-	1%	2%	2%	10%	3%	-	3%	3%	1%	-	3%
Not Stated	11	11	-	2	1	3	1	2	-	-	3	8	-	1	-	2	-	3	-	-
	*	*	-	1%	1%	*	1%	1%	-	-	*	*	-	1%	-	1%	-	*	-	-

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	3524	814	2230	2444	1327	1191	624	1100	1070	319	2133	2025
Weighted Base	2782	735	1693	1826	1244	865	548	985	936	353	1867	1769
Television	128 5%	65 9%bcde fhjk	- - 4%a	75 4%be	73 6%bce	22 3%b	25 5%be	63 6%bce	56 6%bce	20 6%be	105 6%bce	101 6%bce
Smart TV	97 3%	- - 4%a	71 4%a	58 3%a	54 4%a	25 3%a	23 4%a	41 4%a	38 4%a	18 5%ae	69 4%a	64 4%a
Landline	77 3%	18 2%ce	50 3%ce	- - 3%ce	42 3%ce	8 1%ce	13 2%ce	32 3%ce	27 3%ce	16 4%ce	63 3%ce	61 3%ce
Mobile phone (not smartphone)	159 6%	53 7%bce	74 4%e	88 5%e	110 9%bce	- -	37 7%be	79 8%bce	68 7%bce	27 8%bce	130 7%bce	125 7%bce
Smartphone	76 3%	20 3%cd	49 3%cdg	44 2%cd	- -	34 4%cdghjk	14 3%cd	15 1%cd	16 2%cd	7 2%cd	39 2%cd	38 2%cd
Personal computer/Desktop PC (PC, MAC or other type of home computer)	135 5%	45 6%bef	71 4%ef	84 5%ef	72 6%bef	34 4%ef	- -	74 7%bcef jk	60 6%bcef	23 7%ef	98 5%ef	92 5%ef
Laptop	93 3%	25 3%g	60 4%g	60 3%g	36 3%g	29 3%g	21 4%g	- -	27 3%g	10 3%g	57 3%g	55 3%g
Tablet PC (iPad or similar)	92 3%	25 3%h	57 3%h	57 3%h	34 3%h	29 3%h	14 3%h	30 3%h	- -	11 3%h	54 3%h	51 3%h
Games console	101 4%	32 4%i	60 4%i	73 4%i	51 4%i	34 4%i	25 5%i	40 4%i	46 5%i	- -	66 4%i	64 4%i
Internet	45 2%	3 1%jk	34 2%adfg k	26 1%adfg hjk	3 1%jk	23 3%acdfghij k	2 1%jk	2 1%jk	4 1%jk	3 1%jk	- -	- -
SUMMARY CODES												
ANY	376 14%	111 15%bce	186 11%	213 12%	185 15%bce	86 10%	69 13%	152 15%bce	133 14%bce	51 14%e	271 14%bce	255 14%bce

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.5 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this prevent you from using any of the following services or devices?
i.e. you cannot use this service or device at all because of this.**

Base: All who have a disability

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	3524	814	2230	2444	1327	1191	624	1100	1070	319	2133	2025
Weighted Base	2782	735	1693	1826	1244	865	548	985	936	353	1867	1769
ANY TV	210 8%	65 9%be	71 4%	127 7%be	116 9%bce	44 5%	42 8%be	93 9%bce	87 9%bce	36 10%be	161 9%bce	152 9%be
ANY COMPUTER (INCL. TABLET)	199 7%	67 9%bcef	110 6%	121 7%	105 8%bcef	53 6%	27 5%	87 9%bcef	77 8%bf	32 9%bf	153 8%bef	147 8%bcef
ANY MOBILE PHONE	212 8%	69 9%bce	110 6%e	122 7%e	110 9%bce	34 4%	48 9%e	92 9%bce	82 9%bce	32 9%e	158 8%bce	152 9%bce
None of these	2346 84%	609 83%	1467 87%adgijk	1580 86%adgijk	1036 83%	757 88%adghijk	462 84%	816 83%	787 84%	288 81%	1558 83%	1478 84%
Don't Know	49 2%	4 1%	29 2%agh	23 1%	12 1%	11 1%	5 1%	7 1%	5 1%	4 1%	28 2%h	25 1%h
Not Stated	11 *	11 1%bcjk	11 1%	11 1%	11 1%	11 1%cj	11 2%bcjk	11 1%	11 1%	11 3%bcdeghjk	11 1%	11 1%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	3524	1660	1864	243	609	552	1247	1404	2120	1287	873	439	591	548	1946	1030	2494
Weighted Base	2782	1277	1505	291	657	584	732	1532	1250	762	518	347	510	416	1509	857	1925
Television	194 7%	93 7%	101 7%	15 5%	60 9%ef	30 5%	45 6%	105 7%	89 7%	56 7%	44 9%ef	15 4%	37 7%	34 8%k	109 7%k	51 6%	143 7%k
Smart TV	105 4%	48 4%	56 4%	8 3%	46 7%cefh ij	24 4%fhij	17 2%	79 5%fhij	26 2%	13 2%	9 2%	14 4%	23 4%	19 5%	49 3%	37 4%	68 4%
Landline	159 6%	76 6%	83 6%	9 3%	47 7%g	29 5%	39 5%	86 6%	73 6%	47 6%	35 7%g	17 5%	36 7%	30 7%	77 5%	52 6%	107 6%
Mobile phone (not smartphone)	93 3%	46 4%	47 3%	6 2%	28 4%	15 3%	26 4%	49 3%	44 3%	25 3%	18 3%	8 2%	19 4%	15 3%	51 3%	27 3%	66 3%
Smartphone	146 5%	75 6%	71 5%	20 7%ghi j	68 10%efgh ij	29 5%hij	25 3%ij	116 8%efhi j	30 2%ij	8 1%	5 1%	13 4%	27 5%	23 6%	83 6%	40 5%	106 6%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	85 3%	44 3%	41 3%	6 2%	36 5%cfhi j	25 4%fhij	12 2%	67 4%fhij	18 1%	9 1%	6 1%	15 4%	21 4%	9 2%	41 3%	35 4%np	50 3%
Laptop	137 5%	61 5%	75 5%	18 6%fhij	61 9%efhi j	25 4%hij	23 3%	104 7%efhi j	32 3%	15 2%	9 2%	15 4%	25 5%	25 6%	72 5%	40 5%	97 5%
'Tablet PC (iPad or similar)	98 4%	45 3%	53 4%	10 4%j	43 6%efhi j	21 4%hij	17 2%	74 5%fhij	24 2%	13 2%	7 1%	7 2%	18 4%	19 5%k	53 4%	25 3%	73 4%
Games console	53 2%	26 2%	27 2%	19 7%defg hij	22 3%efhi j	6 1%	4 1%	47 3%efhi j	6 *	3 *	2 *	5 1%	10 2%	9 2%	30 2%	15 2%	39 2%
Internet	120 4%	61 5%	59 4%	19 7%fhij	46 7%fhij	25 4%hij	23 3%ij	90 6%fhij	30 2%j	13 2%	6 1%	10 3%	24 5%	21 5%	65 4%	33 4%	86 4%
SUMMARY CODES																	
ANY	424 15%	204 16%	220 15%	42 15%	147 22%cef ghij	76 13%	91 12%	265 17%efh ij	158 13%	93 12%	67 13%	50 14%	77 15%	63 15%	234 15%	127 15%	297 15%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	3524	1660	1864	243	609	552	1247	1404	2120	1287	873	439	591	548	1946	1030	2494
Weighted Base	2782	1277	1505	291	657	584	732	1532	1250	762	518	347	510	416	1509	857	1925
ANY TV	264	125	139	21	89	47	56	157	107	66	51	24	54	45	141	78	186
	9%	10%	9%	7%	14%	8%	8%	10%	9%	9%	10%	7%	11%	11%	9%	9%	10%
					hij												
ANY COMPUTER (INCL. TABLET)	199	93	105	19	91	42	33	152	46	23	14	24	39	31	104	64	135
	7%	7%	7%	7%	14%	7%	4%	10%	4%	3%	3%	7%	8%	7%	7%	7%	7%
					hij												
ANY MOBILE PHONE	187	93	94	23	86	39	31	148	39	14	8	22	38	25	102	61	127
	7%	7%	6%	8%	13%	7%	4%	10%	3%	2%	2%	6%	7%	6%	7%	7%	7%
				j	hij			j									
None of these	2302	1044	1258	240	493	501	632	1234	1068	651	436	292	431	351	1228	723	1579
	83%	82%	84%	83%	75%	86%	86%	81%	85%	85%	84%	84%	85%	84%	81%	84%	82%
Don't Know	56	29	27	8	17	7	9	32	24	18	15	5	2	2	47	7	49
	2%	2%	2%	3%	3%	1%	1%	2%	2%	2%	3%	1%	*	*	3%	1%	3%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	3524	73	142	137	678	170	467	415	1442	369	882	38	2235
Weighted Base	2782	99*	184	170	405	192	473	415	845	414	912	49*	1407
Television	194	1	19	8	24	14	42	22	65	30	64	3	97
	7%	1%	10%a	4%	6%	7%	9%g	5%	8%	7%	7%	5%	7%
Smart TV	105	1	18	7	10	7	28	17	16	21	45	3	36
	4%	1%	10%ad	4%	2%	4%	6%h	4%h	2%	5%l	5%l	5%	3%
Landline	159	1	16	11	24	8	32	18	49	27	48	1	82
	6%	1%	9%a	7%	6%	4%	7%	4%	6%	7%	5%	2%	6%
Mobile phone (not smartphone)	93	-	11	4	12	6	17	11	32	10	33	-	49
	3%	-	6%a	2%	3%	3%	4%	3%	4%	2%	4%	-	4%
Smartphone	146	3	21	9	8	17	47	20	22	37	66	1	42
	5%	3%	11%ad	5% ^d	2%	9%h	10%gh	5%h	3%	9%l	7%l	3%	3%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	85	4	15	8	8	2	21	16	10	20	31	-	35
	3%	4%	8% ^d	5% ^d	2%	1%	4%h	4%h	1%	5%l	3%	-	2%
Laptop	137	3	19	7	11	15	42	18	22	32	57	1	46
	5%	3%	10%ad	4%	3%	8%h	9%gh	4%	3%	8%l	6%l	3%	3%
Tablet PC (iPad or similar)	98	1	10	5	9	9	33	16	15	23	42	-	32
	4%	1%	5%	3%	2%	5%h	7%h	4%h	2%	6%l	5%l	-	2%
Games console	53	5	7	1	1	14	14	5	6	15	25	3	11
	2%	5%cd	4% ^d	1%	*	7%lgh	3%h	1%	1%	4%l	3%l	5%l	1%
Internet	120	3	11	9	11	17	34	16	19	23	53	1	42
	4%	3%	6% ^d	5%	3%	9%gh	7%gh	4%	2%	6%l	6%l	3%	3%
SUMMARY CODES													
ANY	424	11	44	20	52	32	103	56	106	73	160	5	185
	15%	11%	24%acd	12%	13%	16%	22%gh	14%	13%	18%l	18%l	10%	13%
ANY TV	264	3	30	14	32	18	59	34	75	46	93	4	121
	9%	3%	16%acd	8%	8%	9%	13%gh	8%	9%	11%	10%	8%	9%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	3524	73	142	137	678	170	467	415	1442	369	882	38	2235
Weighted Base	2782	99*	184	170	405	192	473	415	845	414	912	49*	1407
ANY COMPUTER (INCL. TABLET)	199	4	29	11	20	15	62	31	27	42	86	1	69
	7%	4%	16%acd	6%	5%	8%h	13%gh	7%h	3%	10%l	9%l	3%	5%
ANY MOBILE PHONE	187	5	30	12	13	17	57	27	26	44	81	1	60
	7%	5%	16%acd	7%cd	3%	9%h	12%gh	6%h	3%	11%l	9%l	3%	4%
None of these	2302	87	138	150	349	153	356	351	719	335	726	44	1197
	83%	88%b	75%	88%b	86%b	80%	75%	85%f	85%f	81%	80%	90%	85%e
Don't Know	56	1	2	-	3	7	15	7	20	6	26	-	25
	2%	1%	1%	-	1%	4%	3%	2%	2%	1%	3%	-	2%

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	3524	1726	1347	451	992	1810	722	2783	379	208	154
Weighted Base	2782	1276	1065	441	796	1443	543	2200	290	161	130
Television	194	88	80	26	61	102	32	151	22	13	8
	7%	7%	8%	6%	8%	7%	6%	7%	8%	8%	6%
Smart TV	105	31	47	27	33	57	15	82	9	10	3
	4%	2%	4%a	6%a	4%	4%	3%	4%	3%	6%	2%
Landline	159	74	61	24	43	86	31	118	17	18	7
	6%	6%	6%	6%	5%	6%	6%	5%	6%	11%gh	5%
Mobile phone (not smartphone)	93	40	40	13	31	47	15	74	7	8	4
	3%	3%	4%	3%	4%	3%	3%	3%	2%	5%	3%
Smartphone	146	48	70	28	51	78	18	123	10	12	2
	5%	4%	7%a	6%a	6%l	5%l	3%	6%j	3%	8%h	1%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	85	32	39	14	34	39	12	71	5	9	1
	3%	3%	4%	3%	4%ef	3%	2%	3%	2%	5%hj	1%
Laptop	137	50	62	25	44	74	19	110	14	9	3
	5%	4%	6%a	6%	5%	5%	4%	5%	5%	6%	2%
Tablet PC (iPad or similar)	98	35	44	19	28	56	14	84	3	8	3
	4%	3%	4%	4%	4%	4%	3%	4%h	1%	5%h	2%
Games console	53	16	21	16	21	27	6	45	1	3	4
	2%	1%	2%	4%ab	3%l	2%	1%	2%h	*	2%	3%h
Internet	120	43	57	19	34	75	11	95	10	11	4
	4%	3%	5%a	4%	4%l	5%l	2%	4%	3%	7%	3%
SUMMARY CODES											
ANY	424	193	167	64	135	215	73	336	46	28	14
	15%	15%	16%	14%	17%	15%	13%	15%	16%	17%	11%
ANY TV	264	111	110	43	79	143	43	206	29	20	10
	9%	9%	10%	10%	10%	10%	8%	9%	10%	12%	7%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

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i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	3524	1726	1347	451	992	1810	722	2783	379	208	154
Weighted Base	2782	1276	1065	441	796	1443	543	2200	290	161	130
ANY COMPUTER (INCL. TABLET)	199 7%	80 6%	89 8%a	30 7%	64 8% <i>f</i>	104 7%	30 5%	162 7%	18 6%	15 9% <i>j</i>	4 3%
ANY MOBILE PHONE	187 7%	68 5%	87 8%a	32 7%	68 8% <i>f</i>	96 7% <i>f</i>	24 4%	155 7% <i>j</i>	13 4%	16 10% <i>h</i> <i>j</i>	3 2%
None of these	2302 83%	1060 83%	878 82%	365 83%	645 81%	1199 83%	458 84%	1822 83%	237 82%	128 80%	116 89% <i>i</i>
Don't Know	56 2%	23 2%	20 2%	13 3%	16 2%	28 2%	12 2%	43 2%	8 3%	5 3%	* *

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	3524	3524	-	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	2782	2782	-**	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Television	194	194	-	25	18	43	9	14	2	9	59	135	2	16	5	19	9	26	5	3
	7%	7%	-	11%ek	13%ek	4%	7%	7%	10%	12%e	10%ek	6%e	37%	12%	15%	10%	9%qs	4%	6%	2%
Smart TV	105	105	-	9	14	23	4	10	1	9	28	77	2	13	2	7	2	15	1	4
	4%	4%	-	4%	11%cefk	2%	3%	5%e	7%	12%cefjk	5%e	4%e	35%	10%	6%	4%	2%	2%	2%	3%
Landline	159	159	-	24	9	41	6	11	2	9	42	117	2	7	4	19	9	23	3	5
	6%	6%	-	10%ek	6%	4%	5%	5%	8%	11%ek	7%e	5%	37%	5%	13%	10%	9%q	3%	4%	4%
Mobile phone (not smartphone)	93	93	-	10	8	22	3	5	-	6	28	64	1	7	2	8	3	14	3	2
	3%	3%	-	4%e	6%ek	2%	2%	2%	-	8%egk	5%ek	3%	25%	5%	7%	4%	3%	2%	4%	2%
Smartphone	146	146	-	12	11	33	6	12	1	7	38	109	1	10	2	11	8	18	1	6
	5%	5%	-	5%	8%e	3%	5%	6%e	7%	10%e	6%e	5%e	25%	7%	5%	6%	7%q	3%	2%	5%
Personal computer/Desktop PC (PC, MAC or other type of home computer)	85	85	-	1	7	13	4	5	-	5	32	53	1	7	-	1	1	8	1	3
	3%	3%	-	1%	5%cek	1%	3%	2%	-	7%cek	5%cek	2%e	11%	5%	-	1%	1%	1%	2%	2%
Laptop	137	137	-	3	10	34	4	13	1	8	44	92	1	9	1	3	8	14	3	10
	5%	5%	-	1%	7%ce	3%	3%	6%ce	7%	10%cek	7%cek	4%ce	11%	7%	2%	1%	7%q	2%	3%	8%q
*Tablet PC (iPad or similar)	98	98	-	2	7	22	-	3	-	1	33	65	1	6	*	1	4	12	3	3
	4%	4%	-	1%	5%cef	2%	-	2%	-	1%	5%cefkg	3%ce	25%	4%	1%	1%	4%	2%	3%	2%
Games console	53	53	-	-	4	11	3	4	1	4	15	39	1	4	-	-	2	6	1	1
	2%	2%	-	-	3%ce	1%	3%ce	2%ce	7%	5%ce	2%ce	2%ce	11%	3%	-	-	2%	1%	2%	1%
Internet	120	120	-	-	12	28	6	9	1	5	28	92	1	11	-	-	7	17	3	1
	4%	4%	-	-	9%cejk	3%ce	5%ce	5%ce	7%	6%ce	5%ce	4%ce	25%	8%	-	-	7%qs	2%	4%	1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	ANY DISABILITY		DISABILITY TYPE										VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
	Total	Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	3524	3524	-	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	2782	2782	-**	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
SUMMARY CODES																				
ANY	424	424	-	45	38	95	17	39	5	26	130	293	3	36	10	35	15	54	8	17
	15%	15%	-	20%ek	28%efk	9%	14%	20%ek	26%	34%cefgjk	21%ek	14%ee	47%	27%	29%	18%	14%aq	8%	11%	14%aq
ANY TV	264	264	-	30	28	60	12	23	3	16	75	189	3	25	6	25	11	38	5	7
	9%	9%	-	13%ek	20%efgj	6%	10%	11%e	17%	21%efjk	12%ek	9%e	47%	19%	17%	13%	10%aq	5%	6%	5%
ANY COMPUTER (INCL. TABLET)	199	199	-	4	14	46	7	18	1	9	64	135	1	13	1	3	9	22	3	11
	7%	7%	-	2%	10%cek	5%c	6%c	9%ce	7%	11%ce	10%cek	6%ce	25%	10%	3%	1%	8%q	3%	4%	9%q
ANY MOBILE PHONE	187	187	-	12	15	38	6	12	1	11	55	132	1	13	2	11	8	22	1	8
	7%	7%	-	5%	11%ek	4%	5%	6%	7%	14%cefgk	9%ek	6%e	25%	10%	5%	6%	7%q	3%	2%	6%
None of these	2302	2302	-	178	96	890	98	151	14	48	469	1834	2	93	24	154	86	628	71	105
	83%	83%	-	78%di	69%	89%cdfgijk	80%l	76%l	69%	63%	77%l	84%cdgij	41%	70%	69%	80%	82%	91%ps	88%	83%
Don't Know	56	56	-	5	4	18	7	9	1	2	13	43	1	3	1	4	4	10	1	3
	2%	2%	-	2%	3%	2%	6%ejk	5%ek	5%	3%	2%	2%	12%	2%	1%	2%	3%	1%	1%	3%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	3524	814	2230	2444	1327	1191	624	1100	1070	319	2133	2025
Weighted Base	2782	735	1693	1826	1244	865	548	985	936	353	1867	1769
Television	194 7%	29 4%	168 10% acdefg hjk	134 7% ah	78 6% a	62 7% a	37 7% a	54 5%	50 5%	23 6%	116 6% a	111 6% a
Smart TV	105 4%	71 10% bcde fghijk	36 2%	67 4% b	62 5% be	22 3%	22 4% b	54 6% bce	43 5% be	15 4% b	90 5% be	88 5% bce
Landline	159 6%	45 6% e	90 5%	141 8% begh jk	76 6% e	35 4%	35 6% e	52 5%	45 5%	20 6%	102 5%	98 6%
Mobile phone (not smartphone)	93 3%	22 3%	63 4% d	69 4% d	30 2%	52 6% abcdghjk	25 5% d	28 3%	32 3%	15 4%	58 3%	56 3%
Smartphone	146 5%	51 7% be	77 5% e	96 5% e	122 10% abcdeghjk	21 2%	39 7% be	73 7% bce	67 7% bce	30 8% bce	129 7% bce	125 7% bce
Personal computer/Desktop PC (PC, MAC or other type of home computer)	85 3%	25 3%	50 3%	56 3%	58 5% bce	18 2%	49 9% abcd eghijk	35 4%	42 5% bce	15 4% e	74 4% e	73 4% e
Laptop	137 5%	53 7% bce	66 4%	86 5%	91 7% bce	30 4%	34 6% be	107 11% abcd efhjk	63 7% bce	29 8% bce	117 6% bce	113 6% bce
'Tablet PC (iPad or similar)	98 4%	37 5% bce	51 3%	61 3%	68 5% bce	21 2%	29 5% bce	49 5% bce	75 8% abcde fgijk	22 6% bce	81 4% be	78 4% be
Games console	53 2%	22 3% c	34 2%	33 2%	39 3% bce	15 2%	18 3% ce	27 3%	26 3%	33 9% abcdef ghjk	45 2%	45 3%
Internet	120 4%	42 6% e	69 4% e	75 4% e	75 6% bce	22 2%	33 6% e	50 5% e	51 5% e	19 5% e	105 6% bce	102 6% bce

Ofcom Disability Study (QS0677 - 310520-310528/310628)

**Q.6 You mentioned an illness or condition that limits your daily activities or the work you can do. Does this limit your use of any of the following services or devices?
i.e. you can still use this service or device, however you experience difficulties when using it.**

Base: All who have a disability

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	3524	814	2230	2444	1327	1191	624	1100	1070	319	2133	2025
Weighted Base	2782	735	1693	1826	1244	865	548	985	936	353	1867	1769
SUMMARY CODES												
ANY	424	122	250	278	204	107	87	155	138	61	296	279
	15%	17%e	15%	15%e	16%e	12%	16%	16%e	15%	17%e	16%e	16%e
ANY TV	264	81	178	175	121	72	50	90	80	31	175	169
	9%	11%	11%	10%	10%	8%	9%	9%	9%	9%	9%	10%
ANY COMPUTER (INCL. TABLET)	199	70	104	127	131	41	58	117	97	37	171	165
	7%	10%bce	6%	7%e	11%bce	5%	11%bce	12%bce jk	10%bce	10%bce	9%bce	9%bce
ANY MOBILE PHONE	187	61	101	121	142	35	60	90	83	36	165	161
	7%	8%be	6%e	7%e	11%abcejk	4%	11%bce	9%bce	9%bce	10%bce	9%bce	9%bce
None of these	2302	605	1419	1524	1022	746	456	818	789	290	1540	1460
	83%	82%	84%	83%	82%	86%acdjk	83%	83%	84%	82%	82%	83%
Don't Know	56	8	24	24	18	12	5	12	9	3	32	30
	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	2%

Q.7 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use?

Base: All Adults 16+ in UK

	Mobile phone	Landline phone (i.e. home phone) or line rental	Fixed broadband internet	Television services (e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)
Unweighted Base	21321	21321	21321	21321
Weighted Base	21322	21322	21322	21322
I am the sole decision maker	12508 59%	7879 37%	7631 36%	8220 39%
I am jointly responsible for decisions	6531 31%	8073 38%	8383 39%	8492 40%
I don't make the decision	1682 8%	2852 13%	3167 15%	3020 14%
Not applicable to my household	601 3%	2518 12%	2140 10%	1590 7%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_1 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Mobile phone

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
I am the sole decision maker	12508 59%	6117 59%	6391 58%	4266 61%def ghij	3996 58%	1912 57%	1652 57%	10174 59%efh ij	2335 57%	1102 56%	683 56%	2311 53%	3699 60%kmo	2439 55%k	4059 64%klm op	6010 57%k	6498 60%kmo
I am jointly responsible for decisions	6531 31%	3219 31%	3311 30%	1735 25%ij	2484 36%cfg hij	1172 35%cfg hij	907 31%chi j	5391 31%chi j	1139 28%cij	436 22%j	232 19%	1669 38%lmn op	1941 31%np	1519 34%lnp	1402 22%	3610 34%lnp	2921 27%n
I don't make the decision	1682 8%	741 7%	941 9%a	874 13%defg hij	345 5%	188 6%	180 6%d	1407 8%defh	275 7%d	140 7%de	96 8%def	343 8%	458 7%	374 8%	506 8%	801 8%	881 8%
Not applicable to my household	601 3%	270 3%	331 3%	82 1%	67 1%	69 2%cdg	164 6%cdg	218 1%	383 9%cde fg	285 15%cde fgh	219 18%cdg ghi	66 2%	86 1%	86 2%lo	362 6%klmo p	153 1%	448 4%klmo

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_1 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Mobile phone

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
I am the sole decision maker	12508 59%	2168 61%bcd	2031 55%	899 54%	911 56%	2098 62%h	1965 62%h	1013 60%h	1423 57%	6949 60%kl	2023 60%kl	839 56%	2698 56%
I am jointly responsible for decisions	6531 31%	929 26%	1492 40%ad	655 39%ad	533 33%a	805 24%	992 31%eh	518 31%eh	606 24%	3927 34%ijkl	922 27%k	242 16%	1439 30%jk
I don't make the decision	1682 8%	412 12%bcd	188 5%	89 5%	113 7%b	463 14%efgh	157 5%	99 6%	162 6%f	611 5%	370 11%il	399 26%ijl	302 6%i
Not applicable to my household	601 3%	42 1%b	13 *	17 1%b	81 5%abc	40 1%	54 2%	52 3%ef	302 12%efg	95 1%	81 2%i	26 2%i	400 8%ijk

Q.7_1 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Mobile phone

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
I am the sole decision maker	12508 59%	4667 89%bc	4879 46%	2962 54%b	4218 63%ef	6109 57%	2180 56%	10415 59%	1152 60%	575 57%	366 59%
I am jointly responsible for decisions	6531 31%	125 2%	4787 45%ac	1618 29%a	1657 25%	3576 33%d	1298 33%d	5443 31%	562 29%	330 33%h	195 31%
I don't make the decision	1682 8%	93 2%	725 7%a	865 16%ab	590 9%ef	792 7%	300 8%	1413 8%	149 8%	76 8%	44 7%
Not applicable to my household	601 3%	348 7%bc	183 2%c	70 1%	182 3%	279 3%	140 4%de	499 3%	63 3%	24 2%	15 2%

Q.7_1 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Mobile phone

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Excl-usive) (g)	Speech (Excl-usive) (h)	Speech (Non Excl-usive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ab-ility \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
I am the sole decision maker	12508 59%	1677 60%	10673 58%	126 55% _i	86 62% _i	592 59% _i	73 60% _i	121 61% _i	14 70%	31 40%	372 61% _i	1304 60% _i	2 38%	84 63%	15 44%	111 57%	62 59%	415 60%	41 51%	74 59%
I am jointly responsible for decisions	6531 31%	606 22%	5853 32% _a	60 27% _d _j	20 15%	225 22% _d	21 17%	33 17%	4 19%	21 27% _d	124 20%	482 22% _d	- -	20 15%	11 32%	50 26%	23 22%	155 22%	22 27%	25 20%
I don't make the decision	1682 8%	273 10% _b	1391 8%	25 11%	17 13% _e	80 8%	25 21% _c _j	36 18% _c _k	2 11%	17 22% _c _k	60 10%	212 10%	1 10%	17 13%	4 13%	21 11%	4 4%	55 8%	6 8%	14 11% _p
Not applicable to my household	601 3%	226 8% _b	341 2%	16 7%	15 11% _f _g	106 11% _f _g _k	3 3%	9 4%	- -	8 11% _f	55 9% _f _g	171 8% _f	3 52%	12 9%	4 11%	12 6%	16 15% _q	66 10%	11 14%	12 10%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_1 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Mobile phone

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
I am the sole decision maker	12508 59%	4929 56% ^c	6091 58% ^{cf}	6566 54%	8980 60% ^{abcfghik}	2480 60% ^{abcfghi} k	3427 55%	6889 58% ^{cf}	5903 56% ^c	2732 56% ^c	11168 59% ^{abcfgh} hi	10638 58% ^{acfhi}
I am jointly responsible for decisions	6531 31%	3048 35% ^{bde} ijk	3252 31%	4330 35% ^{bde} ijk	4839 32% ^b	1333 32%	2286 37% ^{abd} egijk	4120 34% ^{bde} jk	3768 36% ^{bdeg} ijk	1597 33% ^b	6101 32% ^b	5999 33% ^b
I don't make the decision	1682 8%	698 8% ^h	863 8% ^h	965 8% ^h	1129 8%	299 7%	464 7%	897 7%	744 7%	494 10% ^{abcdef} ghjk	1484 8% ^h	1460 8% ^h
Not applicable to my household	601 3%	54 1%	356 3% ^{adefgh} ijk	375 3% ^{adef} ghijk	65 *	22 1%	38 1%	71 1%	60 1%	31 1%	195 1% ^{adefgh} i	190 1% ^{adefghi}

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_2 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Landline phone (i.e. home phone) or line rental

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
I am the sole decision maker	7879 37%	3696 36%	4183 38%a	1508 22%	2734 40%cg	1394 42%cg	1441 50%cde g	5636 33%c fg	2243 54%cde fgh	1204 61%cde fgh	802 65%cde fghi	1414 32%	2123 34%k	1465 33%	2877 45%klm op	3537 33%	4342 40%klmo
I am jointly responsible for decisions	8073 38%	3952 38%	4121 38%	2126 31%ij	3025 44%cfg	1478 44%cfg	1152 40%chi j	6628 39%chi j	1444 35%cij	558 28%j	292 24%	2129 49%lmn op	2479 40%np	1837 42%np	1628 26%	4607 44%lmn p	3465 32%n
I don't make the decision	2852 13%	1370 13%	1481 14%	1870 27%defg hij	481 7%f	243 7%f	173 6%	2594 15%defh ij	258 6%	127 6%	85 7%	541 12%	883 14%kn	620 14%k	808 13%	1424 13%	1428 13%
Not applicable to my household	2518 12%	1330 13%b	1188 11%	1453 21%defg hij	652 9%efhi j	227 7%fhij	136 5%	2332 14%defh ij	187 5%	74 4%	50 4%	304 7%	701 11%ko	497 11%ko	1017 16%klm op	1005 10%k	1513 14%klmo

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_2 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Landline phone (i.e. home phone) or line rental

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
I am the sole decision maker	7879 37%	698 20%	1385 37%a	630 38%a	824 50%abc	811 24%	1349 43%e	764 45%e	1418 57%efg	3998 35%k	1236 36%k	146 10%	2498 52%ijk
I am jointly responsible for decisions	8073 38%	1217 34%	1860 50%ad	852 51%ad	678 41%a	909 27%	1165 37%eh	625 37%eh	766 31%e	4987 43%jkl	1035 30%k	247 16%	1804 37%jk
I don't make the decision	2852 13%	939 26%bcd	258 7%	124 7%	103 6%	931 27%fgh	223 7%	119 7%	156 6%	1272 11%l	518 15%il	760 50%ijl	303 6%
Not applicable to my household	2518 12%	698 20%bcd	221 6%cd	54 3%cd	33 2%	755 22%fgh	431 14%gh	173 10%h	154 6%	1325 11%l	607 18%il	353 23%ijl	234 5%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_2 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Landline phone (i.e. home phone) or line rental

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
I am the sole decision maker	7879 37%	4107 78%bc	2621 25%c	1151 21%	2487 37%	3937 37%	1454 37%	6502 37%	774 40%gj	400 40%gj	203 33%
I am jointly responsible for decisions	8073 38%	163 3%	5892 56%ac	2018 37%a	2103 32%	4370 41%d	1600 41%d	6795 38%j	698 36%	368 37%	211 34%
I don't make the decision	2852 13%	147 3%	1021 10%a	1684 31%ab	992 15%ef	1378 13%	482 12%	2416 14%h	225 12%	129 13%	81 13%
Not applicable to my household	2518 12%	817 16%bc	1039 10%	662 12%b	1065 16%ef	1071 10%	382 10%	2057 12%	229 12%	108 11%	124 20%ghi

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_2 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Landline phone (i.e. home phone) or line rental

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
I am the sole decision maker	7879 37%	1402 50%b	6349 35%	103 45%fgi	63 46%fgi	564 56%cdfgik	34 28%	66 33%	8 41%	23 30%	333 54%cfgi k	1070 49%fgi	3 62%	60 45%	15 43%	89 46%	66 62%	380 55%	44 54%	75 59%
I am jointly responsible for decisions	8073 38%	756 27%	7245 40%a	86 38%defgjk	31 23%	274 27%	27 22%	43 22%	2 11%	21 27%	151 25%	604 28%	1 19%	30 23%	14 40%	72 37%	27 26%	194 28%	24 30%	29 23%
I don't make the decision	2852 13%	320 12%	2500 14%a	26 11%	18 13%e	81 8%	39 32%codejk	50 25%codejk	4 18%	16 20%cejk	64 10%	256 12%e	1 10%	18 13%	4 13%	21 11%	5 5%	55 8%	6 7%	15 12%op
Not applicable to my household	2518 12%	304 11%	2163 12%	13 6%	25 18%cejk	84 8%	22 18%cejk	39 20%cejk	6 30%	17 22%cejk	64 10%ce	240 11%ce	1 9%	24 18%	2 5%	11 6%	7 7%	62 9%	7 9%	7 6%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_2 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Landline phone (i.e. home phone) or line rental

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
I am the sole decision maker	7879 37%	2898 33%i	4113 39%adfg hijk	5071 41%abd fghijk	4922 33%i	1813 44%abcd fghijk	2073 33%i	3967 33%i	3554 34%i	1381 28%	6592 35%adgi	6359 35%adgi
I am jointly responsible for decisions	8073 38%	3842 44%bde ijk	3976 38%	5500 45%bde gijk	6015 40%be	1581 38%	2865 46%abd egijk	5141 43%bde ijk	4738 45%bdeg ijk	1914 39%	7527 40%b	7420 41%be
I don't make the decision	2852 13%	1296 15%bce h	1393 13%e	1550 13%e	2222 15%bceh	416 10%	881 14%ce	1745 15%bce	1371 13%e	1027 21%abcde fghijk	2658 14%ceh	2605 14%bceh
Not applicable to my household	2518 12%	693 8%cf	1080 10%acefgh	115 1%	1855 12%abce fghijk	326 8%cf	394 6%c	1124 9%acef h	811 8%cf	532 11%acef h	2171 11%abce fghk	1904 10%acefgh

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_3 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Fixed broadband internet

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
I am the sole decision maker	7631 36%	3775 36%	3856 35%	1768 25%	2884 42% ij	1352 40% cgl	1179 41% cgl	6004 35% c	1627 39% cgl	728 37% cg	448 36% c	1442 33%	2155 35%	1455 33%	2579 41% klm op	3597 34%	4034 38% klmo
I am jointly responsible for decisions	8383 39%	4155 40% b	4228 39%	2603 37% fhi	3110 45% cfg	1442 43% cfh	1014 35% hij	7156 42% cfh	1227 30% ij	426 22% j	213 17%	2210 50% lmn op	2667 43% np	1891 43% np	1616 26%	4877 46% lmn p	3507 33% n
I don't make the decision	3167 15%	1461 14%	1707 16% a	2061 30% defg	557 8% fh	266 8%	198 7%	2884 17% defh	284 7%	139 7%	86 7%	583 13%	1002 16% knp	687 16% kn	895 14%	1585 15% k	1582 15% k
Not applicable to my household	2140 10%	957 9%	1183 11% a	525 8% dg	341 5%	280 8% dg	511 18% cdeg	1146 7% d	994 24% cde	670 34% cde	482 39% cdef	154 4%	361 6% ko	385 9% klo	1240 20% klmo p	515 5% k	1625 15% klmo

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_3 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Fixed broadband internet

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
I am the sole decision maker	7631 36%	805 23%	1468 39%a	632 38%a	692 42%abc	963 28%	1416 45%eh	720 43%eh	936 38%e	4304 37%k	1294 38%k	164 11%	1869 39%k
I am jointly responsible for decisions	8383 39%	1508 42%d	1906 51%ad	842 51%ad	620 38%	1095 32%h	1205 38%eh	600 36%eh	607 24%	5350 46%ijkl	1087 32%k	357 24%	1590 33%k
I don't make the decision	3167 15%	1038 29%bcd	291 8%	139 8%	118 7%	1023 30%fgh	266 8%h	128 8%	165 7%	1430 12%l	573 17%il	835 55%ijl	330 7%
Not applicable to my household	2140 10%	200 6%bc	60 2%	47 3%b	208 13%abc	325 10%	281 9%	234 14%ef	786 32%efg	497 4%	442 13%ik	150 10%l	1050 22%ijk

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_3 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Fixed broadband internet

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
I am the sole decision maker	7631 36%	3649 70%bc	2786 26%c	1196 22%	2502 38%ef	3785 35%	1344 34%	6329 36%j	735 38%gj	378 38%j	189 30%
I am jointly responsible for decisions	8383 39%	187 4%	5999 57%ac	2197 40%a	2280 34%	4497 42%d	1607 41%d	7095 40%ij	727 38%j	360 36%	201 32%
I don't make the decision	3167 15%	178 3%	1159 11%a	1831 33%ab	1125 17%ef	1527 14%	515 13%	2691 15%h	245 13%	149 15%	82 13%
Not applicable to my household	2140 10%	1218 23%bc	630 6%	291 5%	741 11%e	948 9%	451 12%e	1655 9%	220 11%g	117 12%g	148 24%ghi

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f - g/h/i/j

* small base

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_3 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Fixed broadband internet

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
I am the sole decision maker	7631 36%	1151 41%b	6359 35%	79 35%	54 39%	432 43%cf i	38 31%	69 35%	9 45%	22 29%	259 42%cfi	892 41%cfi	1 26%	53 40%	10 29%	69 35%	50 48%	290 42%	33 41%	59 47%
I am jointly responsible for decisions	8383 39%	670 24%	7639 42%a	73 32%deg jk	29 21%	240 24%	29 24%	42 21%	4 21%	19 25%	126 21%	544 25%j	1 19%	28 21%	13 38%	60 31%	24 23%	166 24%	22 27%	28 22%
I don't make the decision	3167 15%	351 13%	2785 15%a	29 13%	22 16%e	91 9%	40 33%codej k	56 28%code jk	4 18%	21 27%codej k	74 12%e	277 13%e	1 10%	21 16%	5 15%	24 12%	5 5%	64 9%	8 10%	13 11%
Not applicable to my household	2140 10%	610 22%b	1474 8%	47 21%	33 24%f	241 24%lfgk	15 12%	32 16%	3 16%	14 19%	153 25%lfgk	457 21%f	2 45%	30 23%	6 17%	41 21%	26 24%	172 25%	18 22%	26 21%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_3 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Fixed broadband internet

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
I am the sole decision maker	7631 36%	3123 36%i	3754 36%i	4424 36%i	5358 36%i	1507 36%i	2211 36%i	4279 36%i	3758 36%i	1500 31%	7039 37%abdfghi	6828 37%abdfghi
I am jointly responsible for decisions	8383 39%	4038 46%bcd eijk	3975 38%e	5264 43%be	6515 43%be	1466 35%	2957 48%bcd egijk	5494 46%bcd eijk	4987 48%bcde gijk	2112 44%be	8051 42%be	7948 43%be
I don't make the decision	3167 15%	1375 16%bce h	1535 15%ce	1583 13%e	2479 17%bcefh	447 11%	938 15%ce	1934 16%bce h	1526 15%ce	1095 23%abcde fghjk	2972 16%bceh	2916 16%bceh
Not applicable to my household	2140 10%	194 2%	1298 12%acdflgh ijk	966 8%adfg hijk	661 4%afghik	715 17%abcdfghi jk	109 2%	271 2% f	203 2%	146 3%afgh	886 5%afghik	596 3%afgh

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_4 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Television services
(e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)

Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
I am the sole decision maker	8220 39%	3933 38%	4286 39%	1771 25%	2903 42%cg	1441 43%cg	1391 48%cdde	6115 36%c	2104 51%cdde	1084 55%cdde	713 58%cdde	1392 32%	2175 35%k	1535 35%k	3118 49%klm	3567 34%k	4653 43%klmo
I am jointly responsible for decisions	8492 40%	4226 41%b	4266 39%	2515 36%hij	3112 45%cfg	1478 44%cfg	1106 38%chi	7104 41%cfh	1388 34%ij	529 27%j	281 23%	2206 50%lmn	2633 43%np	1931 44%np	1722 27%	4840 46%lmn	3652 34%n
I don't make the decision	3020 14%	1393 13%	1627 15%a	1984 29%defg	526 8%fhi	252 8%fh	180 6%	2762 16%defh	258 6%	123 6%	78 6%	555 13%	951 15%knp	663 15%kn	851 13%	1507 14%k	1514 14%k
Not applicable to my household	1590 7%	795 8%	795 7%	687 10%defg	351 5%	171 5%	225 8%de	1208 7%de	382 9%def	226 12%cdde	157 13%cddef	235 5%	425 7%k	291 7%k	639 10%klmo	660 6%	930 9%klmo

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_4 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Television services
(e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)

Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
I am the sole decision maker	8220 39%	765 22%	1406 38%a	627 38%a	770 47%abc	1006 30%	1497 47%e	815 48%e	1335 54%efg	4241 37%k	1461 43%ik	152 10%	2366 49%ijk
I am jointly responsible for decisions	8492 40%	1440 41%	1902 51%ad	839 51%ad	659 40%	1075 32%h	1210 38%eh	639 38%eh	729 29%	5332 46%jkl	1109 33%k	298 20%	1753 36%jk
I don't make the decision	3020 14%	992 28%bcd	280 8%	133 8%d	102 6%	992 29%fgh	246 8%h	119 7%	156 6%	1343 12%l	548 16%il	825 55%ijl	305 6%
Not applicable to my household	1590 7%	354 10%bcd	137 4%	62 4%	107 7%bc	333 10%fg	214 7%	109 6%	274 11%fg	666 6%	278 8%i	231 15%jll	415 9%l

Q.7_4 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Television services
(e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)

Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
I am the sole decision maker	8220 39%	4282 82%bc	2740 26%c	1197 22%	2708 41%ef	4040 38%	1471 38%	6692 38%	806 42%g	427 42%g	295 48%gh
I am jointly responsible for decisions	8492 40%	179 3%	6133 58%ac	2180 40%a	2281 34%	4536 42%cd	1674 43%cd	7172 40%h	712 37%	381 38%	227 37%
I don't make the decision	3020 14%	161 3%	1088 10%a	1771 32%ab	1067 16%ef	1449 13%	504 13%	2557 14%h	237 12%	143 14%	84 13%
Not applicable to my household	1590 7%	611 12%bc	612 6%	367 7%b	591 9%ef	731 7%	268 7%	1349 8%ij	172 9%gij	54 5%j	14 2%

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_4 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Television services
(e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
I am the sole decision maker	8220 39%	1447 52%b	6645 36%	99 44%	74 54%cfj	549 55%cfj ik	40 33%	80 40%	9 44%	25 33%	341 56%cfj k	1105 51%cfj i	3 50%	71 54%	14 40%	86 44%	61 58%	377 54%	40 50%	71 57%
I am jointly responsible for decisions	8492 40%	755 27%	7660 42%a	80 35%def gjk	29 21%	276 28%	30 25%	42 21%	5 26%	22 29%	148 24%	607 28%j	1 19%	28 21%	14 41%	66 34%	28 27%	196 28%	25 31%	28 22%
I don't make the decision	3020 14%	331 12%	2659 15%a	26 11%	22 16%e	83 8%	39 32%cdj k	55 28%cdj jk	2 11%	21 27%cej k	71 12%e	260 12%e	1 10%	22 17%	4 13%	22 11%	5 5%	55 8%	8 10%	15 12%p
Not applicable to my household	1590 7%	250 9%b	1294 7%	22 10%	13 9%	95 9%	13 11%	22 11%	4 19%	9 11%	52 8%	198 9%	1 21%	12 9%	2 6%	20 10%	11 11%	64 9%	8 10%	11 9%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q.7_4 For which if any of these services, are you primarily or jointly responsible for, in terms of deciding which provider to use? - Television services
(e.g. Freeview or Pay TV services such as Sky TV, Virgin Media, BT TV or Talk, or online TV services such as Netflix or Amazon Prime)

Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
I am the sole decision maker	8220 39%	3109 36%fgi	4355 41%acdfg hijk	4742 39%adf ghijk	5269 35%gi	1863 45%abcdfgh ijk	2093 34%i	4054 34%i	3624 35%i	1465 30%	6951 37%dfghi	6598 36%fghi
I am jointly responsible for decisions	8492 40%	4098 47%bcd egijk	4169 39%	5419 44%bde jk	6441 43%be	1563 38%	2954 48%bcd egijk	5430 45%bde jk	4975 47%bcde gijk	2111 43%be	7971 42%be	7850 43%be
I don't make the decision	3020 14%	1322 15%ceh	1489 14%ce	1540 13%e	2373 16%bcehj	431 10%	914 15%ce	1845 15%bce h	1444 14%ce	1043 21%abcde fghjk	2825 15%ceh	2767 15%bceh
Not applicable to my household	1590 7%	199 2%	550 5%acfh	535 4%a	931 6%abcfghi	278 7%abcfghik	253 4%a	649 5%acfh	432 4%a	236 5%a	1201 6%abcfgh i	1073 6%abcfhi

Q. Break by Break
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
GENDER																	
Male	10348	10348	-	3477	3336	1712	1326	8525	1823	824	497	2259	2890	2369	2830	5149	5199
	49%	100% ^b	-	50% ^{fhi} j	48% ^{fhi} j	51% ^{dhi} ij	46% ^{ij}	50% ^{fhi} j	44% ^{ij}	42%	40%	51% ^{lno} p	47% ⁿ	54% ^{lno} p	45%	49% ^{ln}	48% ⁿ
Female	10973	-	10973	3480	3556	1629	1576	8665	2309	1140	733	2129	3295	2050	3499	5425	5549
	51%	-	100% ^a	50%	52% ^e	49%	54% ^{cde} g	50%	56% ^{cde} g	58% ^{cde} fgh	60% ^{cde} fgh	49%	53% ^{kmo}	46%	55% ^{klm} op	51% ^{km}	52% ^{km}
AGE																	
16-34	6957	3477	3480	6957	-	-	-	6957	-	-	-	1186	2365	1489	1917	3551	3406
	33%	34% ^b	32%	100% ^{defg} hij	-	-	-	40% ^{defh} ij	-	-	-	27%	38% ^{kmn} op	34% ^{knp}	30% ^k	34% ^{knp}	32% ^k
35-54	6892	3336	3556	-	6892	-	-	6892	-	-	-	1719	2005	1495	1672	3724	3167
	32%	32%	32%	-	100% ^{cefg} hij	-	-	40% ^{cefh} ij	-	-	-	39% ^{lmn} op	32% ^{np}	34% ^{np}	26%	35% ^{lnp}	29% ⁿ
55-64	3341	1712	1629	-	-	3341	-	3341	-	-	-	731	928	731	950	1660	1681
	16%	17% ^b	15%	-	-	100% ^{cdfg} hij	-	19% ^{cdfh} ij	-	-	-	17% ^{ln}	15%	17% ^{ln}	15%	16%	16%
65-79	2902	1326	1576	-	-	-	2902	-	2902	734	-	564	629	504	1206	1193	1709
	14%	13%	14% ^a	-	-	-	100% ^{cdeg} hij	-	70% ^{cde} gij	37% ^{cdeg} j	-	13% ^{lo}	10%	11%	19% ^{klm} op	11% ^l	16% ^{klmo}
16-64	17190	8525	8665	6957	6892	3341	-	17190	-	-	-	3636	5299	3715	4540	8935	8255
	81%	82% ^b	79%	100% ^{fhi} ij	100% ^{fh} ij	100% ^{fhi} hij	-	100% ^{fhi} hij	-	-	-	83% ^{np}	86% ^{kmn} p	84% ^{np}	72%	85% ^{knp}	77% ⁿ
65+	4132	1823	2309	-	-	-	2902	-	4132	1963	1230	752	886	704	1790	1638	2494
	19%	18%	21% ^a	-	-	-	100% ^{cdeg}	-	100% ^{cd} eg	100% ^{cd} eg	100% ^{cde} g	17% ^{lo}	14%	16% ^l	28% ^{klm} op	15%	23% ^{klmo}
75+	1963	824	1140	-	-	-	734	-	1963	1963	1230	330	392	317	925	722	1242
	9%	8%	10% ^a	-	-	-	25% ^{cdeg}	-	48% ^{cd} efg	100% ^{cd} efgh	100% ^{cdef} gh	8% ^l	6%	7%	15% ^{klmo} p	7%	12% ^{klmo}
80+	1230	497	733	-	-	-	-	-	1230	1230	1230	188	257	200	584	445	784
	6%	5%	7% ^a	-	-	-	-	-	30% ^{cde} fg	63% ^{cd} efgh	100% ^{cdef} ghi	4%	4%	5%	9% ^{klmo} p	4%	7% ^{klmo}

Q. Break by Break
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
SOCIAL GRADE																	
AB	4389	2259	2129	1186	1719	731	564	3636	752	330	188	4389	-	-	-	4389	-
	21%	22% ^b	19%	17%	25% ^{cef}	22% ^{cfh}	19% ^{cij}	21% ^{cfh}	18% ^j	17%	15%	100% ^{lmno}	-	-	-	42% ^{lmnp}	-
					ghij	ij		ij				p					
C1	6185	2890	3295	2365	2005	928	629	5299	886	392	257	-	6185	-	-	6185	-
	29%	28%	30% ^a	34% ^{def}	29% ^{fhi}	28% ^{fhi}	22%	31% ^{def}	21%	20%	21%	-	100% ^{kmno}	-	-	58% ^{kmnp}	-
				ghij	j	j		hij				p					
C2	4419	2369	2050	1489	1495	731	504	3715	704	317	200	-	-	4419	-	-	4419
	21%	23% ^b	19%	21% ^{fhi}	22% ^{fhi}	22% ^{fhi}	17%	22% ^{fhi}	17%	16%	16%	-	-	100% ^{klno}	-	-	41% ^{klno}
				j	j	j		j						p			
DE	6329	2830	3499	1917	1672	950	1206	4540	1790	925	584	-	-	-	6329	-	6329
	30%	27%	32% ^a	28% ^d	24%	28% ^{dq}	42% ^{cde}	26% ^d	43% ^{cde}	47% ^{cde}	47% ^{cdef}	-	-	-	100% ^{klmo}	-	59% ^{klmo}
							g		g	fgh	gh				p		
ABC1	10573	5149	5425	3551	3724	1660	1193	8935	1638	722	445	4389	6185	-	-	10573	-
	50%	50%	49%	51% ^{fhi}	54% ^{cef}	50% ^{fhi}	41% ^{ij}	52% ^{efh}	40% ^{ij}	37%	36%	100% ^{mn}	100% ^{mnp}	-	-	100% ^{mnp}	-
				j	ghij	j		ij				p					
C2DE	10748	5199	5549	3406	3167	1681	1709	8255	2494	1242	784	-	-	4419	6329	-	10748
	50%	50%	51%	49% ^d	46%	50% ^{dq}	59% ^{cde}	48% ^d	60% ^{cde}	63% ^{cde}	64% ^{cdef}	-	-	100% ^{kl}	100% ^{klo}	-	100% ^{klo}
							g		g	fgh	gh			o			
ABC1																	
16-34	3551	1781	1770	3551	-	-	-	3551	-	-	-	1186	2365	-	-	3551	-
	17%	17% ^b	16%	51% ^{defg}	-	-	-	21% ^{defh}	-	-	-	27% ^{mnp}	38% ^{kmno}	-	-	34% ^{kmnp}	-
				hij				ij				p					
35-54	3724	1772	1952	-	3724	-	-	3724	-	-	-	1719	2005	-	-	3724	-
	17%	17%	18%	-	54% ^{cefg}	-	-	22% ^{cefh}	-	-	-	39% ^{lmn}	32% ^{mnp}	-	-	35% ^{lmnp}	-
					hij			ij				op					
55-64	1660	833	827	-	-	1660	-	1660	-	-	-	731	928	-	-	1660	-
	8%	8%	8%	-	-	50% ^{cdfg}	-	10% ^{odfh}	-	-	-	17% ^{lmn}	15% ^{mnp}	-	-	16% ^{mnp}	-
						hij		ij				p					
65+	1638	762	876	-	-	-	1193	-	1638	722	445	752	886	-	-	1638	-
	8%	7%	8%	-	-	-	41% ^{cdeg}	-	40% ^{cde}	37% ^{cde}	36% ^{cde}	17% ^{lmn}	14% ^{mnp}	-	-	15% ^{mnp}	-
							ij		gij	g	g	op					

Q. Break by Break
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
C2DE																	
16-34	3406	1696	1710	3406	-	-	-	3406	-	-	-	-	-	1489	1917	-	3406
	16%	16%	16%	49%defg hij	-	-	-	20%defh ij	-	-	-	-	-	34%klin op	30%klo	-	32%klo
35-54	3167	1564	1604	-	3167	-	-	3167	-	-	-	-	-	1495	1672	-	3167
	15%	15%	15%	-	46%cefg hij	-	-	18%cefh ij	-	-	-	-	-	34%klin op	26%klo	-	29%kino
55-64	1681	878	803	-	-	1681	-	1681	-	-	-	-	-	731	950	-	1681
	8%	8%b	7%	-	-	50%cdfg hij	-	10%cdfh ij	-	-	-	-	-	17%klin o	15%klo	-	16%klo
65+	2494	1061	1433	-	-	-	1709	-	2494	1242	784	-	-	704	1790	-	2494
	12%	10%	13%a	-	-	-	59%cddeg	-	60%cde g	63%cde fgh	64%cdef gh	-	-	16%klo	28%klmo p	-	23%klmo
WORKING STATUS																	
Employed	11582	6185	5397	4264	5265	1822	217	11351	230	33	13	2859	3892	2904	1926	6751	4830
	54%	60%b	49%	61%efh ij	76%cef ghij	55%fhij	7%hij	66%cefh ij	6%ij	2%	1%	65%lnp	63%np	66%lno p	30%	64%np	45%n
Unemployed	3395	1190	2205	1266	1467	640	20	3373	22	2	2	339	488	453	2114	828	2567
	16%	12%	20%a	18%fhi j	21%cef ghij	19%fhij	1%ij	20%cfhi j	1%ij	*	*	8%	8%	10%klo	33%klmo p	8%	24%klmo
In Education	1506	787	719	1427	73	5	1	1505	1	-	-	213	705	259	328	918	588
	7%	8%b	7%	21%defg hij	1%efhi j	*	*	9%defh ij	*	-	-	5%	11%kmno p	6%k	5%	9%kmnp	5%
Retired	4839	2187	2652	-	87	874	2664	961	3878	1928	1214	977	1099	803	1960	2076	2763
	23%	21%	24%a	-	1%c	26%cdg	92%cddeg	6%cd	94%cde fg	98%cde fgh	99%cde fgh	22%lmo	18%	18%	31%klm op	20%l	26%klmo
ADULTS IN HOUSEHOLD																	
1	5233	2194	3039	1149	1327	876	1127	3352	1881	1084	754	664	1311	748	2510	1975	3258
	25%	21%	28%a	17%	19%c	26%cdg	39%code g	19%c	46%code fg	55%code fgh	61%code fghi	15%	21%kmo	17%k	40%klm op	19%km	30%klmo
2	10573	5289	5285	3266	3745	1623	1523	8634	1940	780	417	2604	3160	2331	2479	5764	4810
	50%	51%b	48%	47%ij	54%ceg hij	49%ij	52%ceg hij	50%chi j	47%ij	40%j	34%	59%lmn op	51%np	53%np	39%	55%lnp	45%n

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j - k/l/m/n/o/p

Q. Break by Break
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
3+	5515	2865	2650	2542	1820	842	252	5204	311	99	59	1121	1714	1340	1340	2834	2681
	26%	28% ^b	24%	37% ^{def} ghij	26% ^{fhi} j	25% ^{fhi} j	9% ^{hij}	30% ^{defh} ij	8% ^{ij}	5%	5%	26% ⁿ	28% ^{knp} op	30% ^{kln} op	21%	27% ^{np}	25% ⁿ
POPULATION DENSITY																	
Conurbation	6647	3275	3372	2417	2249	942	736	5608	1039	486	304	1312	1940	1340	2055	3252	3395
	31%	32%	31%	35% ^{def} ghij	33% ^{efh} ij	28% ^{fhi} j	25%	33% ^{efh} ij	25%	25%	25%	30%	31%	30%	32% ^{kmno}	31%	32%
Urban	10757	5216	5541	3404	3470	1696	1552	8570	2187	1019	635	2239	3172	2250	3095	5412	5345
	50%	50%	50%	49%	50%	51%	53% ^{cde} g	50%	53% ^{cdg}	52% ^{cg}	52% ^c	51% ⁿ	51% ⁿ	51% ⁿ	49%	51% ^{np}	50%
Rural	3917	1858	2060	1136	1174	702	614	3012	906	458	291	838	1072	829	1179	1910	2008
	18%	18%	19%	16%	17%	21% ^{cdg}	21% ^{cdg}	18% ^c	22% ^{cdg}	23% ^{cde} fg	24% ^{cde} fg	19% ^l	17%	19%	19%	18%	19% ^l
COUNTRY																	
England	17770	8641	9129	5883	5752	2733	2363	14368	3403	1628	1039	3693	5367	3617	5092	9061	8710
	83%	84%	83%	85% ^{efh} i	83% ^f	82%	81%	84% ^{efh}	82%	83%	85% ^{efh}	84% ^{mnp}	87% ^{kmnp} p	82%	80%	86% ^{kmnp} p	81%
Scotland	1926	935	991	609	609	334	265	1552	375	185	109	463	492	425	547	954	972
	9%	9%	9%	9%	9%	10%	9%	9%	9%	9%	9%	11% ^{lnop}	8%	10% ^l	9%	9% ^l	9% ^l
Wales	1005	470	535	289	296	177	185	762	243	109	57	164	202	282	357	365	640
	5%	5%	5%	4%	4%	5% ^{cdg}	6% ^{cdgj}	4%	6% ^{cdgj}	6% ^{cdg}	5%	4%	3%	6% ^{klo}	6% ^{klo}	3%	6% ^{klo}
Northern Ireland	620	302	318	176	235	96	88	508	112	42	24	69	124	95	332	193	427
	3%	3%	3%	3%	3% ^{chij}	3% ^j	3% ^{ij}	3% ^{ij}	3%	2%	2%	2%	2%	2%	5% ^{klmno} p	2%	4% ^{klmo}
ANY DISABILITY																	
Disabled	2782	1277	1505	291	657	584	732	1532	1250	762	518	347	510	416	1509	857	1925
	13%	12%	14% ^a	4%	10% ^c	17% ^{cdg}	25% ^{cdeg}	9% ^c	30% ^{cde} fg	39% ^{cde} fgh	42% ^{cdef} ghi	8%	8%	9% ^{ko}	24% ^{klmo} p	8%	18% ^{klmo}
Non Disabled	18257	8945	9312	6569	6154	2707	2133	15430	2827	1177	694	3986	5608	3960	4703	9594	8663
	86%	86% ^b	85%	94% ^{def} ghij	89% ^{efh} ij	81% ^{fhi} j	73% ^{hij}	90% ^{efh} ij	68% ^{ij}	60% ^j	56%	91% ^{np}	91% ^{np}	90% ^{np}	74%	91% ^{mnp}	81% ⁿ
DISABILITY TYPE																	
Hearing	228	120	108	17	38	40	85	95	133	78	48	46	61	37	84	107	121
	1%	1%	1%	*	1% ^c	1% ^{cdg}	3% ^{cdeg}	1% ^c	3% ^{cdeg}	4% ^{cdef} g	4% ^{cdef} g	1%	1%	1%	1% ^m	1%	1%

Q. Break by Break
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
Vision	138	57	81	21	24	21	33	66	72	50	39	18	28	22	69	46	92
	1%	1%	1%	*	*	1%c	1%cd	*	2%cd	3%cd	3%cd	*	*	1%	1%klmo	*	1%klmo
Mobility	1003	409	594	37	178	220	318	436	568	352	249	123	181	152	547	304	699
	5%	4%	5%a	1%	3%c	7%cdg	11%cd	3%c	14%cd	18%cd	20%cd	3%	3%	3%	9%klmo	3%	7%klmo
Learning (Exclusive)	122	86	36	65	45	10	2	120	2	1	1	9	26	14	73	35	87
	1%	1%b	*	1%efhi	1%efhi	*fhi	*	1%efhi	*	*	*	*	*	*	1%klmo	*	1%klmo
Learning (Non Exclusive)	199	126	72	87	75	24	10	185	14	5	4	18	34	21	127	52	147
	1%	1%b	1%	1%efhi	1%fhij	1%fhi	*	1%fhij	*	*	*	*	1%	*	2%klmo	*	1%klmo
Speech (Exclusive)	20	15	5	5	8	3	3	16	4	2	1	2	3	3	11	5	14
	*	*b	*	*	*	*	*	*	*	*	*	*	*	*	*o	*	*
Speech (Non Exclusive)	77	43	34	16	29	15	11	60	17	11	6	15	11	11	40	26	51
	*	*	*	*	*	*	*	*	*	1%c	*c	*	*	*	1%klmo	*	*lmo
Multiple Disabilities/Conditions	612	269	343	48	145	134	153	326	285	194	132	72	95	82	363	167	445
	3%	3%	3%a	1%	2%c	4%cdg	5%cd	2%c	7%cd	10%cd	11%cd	2%	2%	2%	6%klmo	2%	4%klmo
One Disability/Condition	2170	1008	1162	243	513	450	579	1206	965	568	386	275	416	334	1146	691	1480
	10%	10%	11%	3%	7%c	13%cdg	20%cd	7%c	23%cd	29%cd	31%cd	6%	7%	8%ko	18%klmo	7%	14%klmo
VISUAL DISABILITY																	
Blind	5	1	4	-	1	-	2	1	5	4	2	1	1	-	4	1	4
	*	*	*	-	*	-	*cdg	*	*cd	*cd	*cd	*	*	-	*o	*	*
Excluding Blind	132	56	76	21	23	21	31	65	67	46	36	17	28	22	65	45	87
	1%	1%	1%	*	*	1%cdg	1%cd	*	2%cd	2%cd	3%cd	*	*	1%	1%klmo	*	1%klmo
HEARING DISABILITY TYPE																	
Deaf	34	22	12	5	6	5	12	16	18	9	6	6	9	6	13	15	20
	*	*	*	*	*	*	*cd	*	*cd	*cd	*cd	*	*	*	*	*	*
Excluding Deaf	193	98	95	12	32	35	72	78	115	69	43	41	51	30	71	92	101
	1%	1%	1%	*	*c	1%cdg	2%cd	*c	3%cd	3%cd	3%cd	1%	1%	1%	1%lm	1%	1%

Q. Break by Break
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
MOBILITY DISABILITY																	
Wheelchair User	105	50	55	6	20	26	27	52	53	35	26	6	9	21	70	15	90
	*	*	1%	*	*c	1%cdg	1%cdg	*c	1%cddeg	2%cddef	2%cddef	*	*	*klo	1%klmo	*	1%klmo
Other Lower Body	692	287	405	25	115	149	226	288	404	247	178	91	132	102	368	223	469
	3%	3%	4%a	*	2%c	4%cdg	8%cddeg	2%c	10%cdde	13%cdde	14%cddef	2%	2%	2%	6%klmo	2%	4%klmo
Upper Body	80	28	53	5	20	14	25	39	41	26	16	12	17	13	39	29	51
	*	*	*a	*	*c	*c	1%cddeg	*c	1%cddeg	1%cddef	1%cddeg	*	*	*	1%klmo	*	*o
Both Lower And Upper Body	126	45	81	1	23	32	40	56	69	43	29	14	24	17	71	38	88
	1%	*	1%a	*	*c	1%cdg	1%cdg	*c	2%cddeg	2%cddef	2%cddef	*	*	*	1%klmo	*	1%klmo
PERSONAL USE OF DEVICES/SERVICES																	
Smart Tv	8729	4513	4216	3235	3344	1330	702	7909	820	239	119	2356	2788	1892	1694	5144	3585
	41%	44%b	38%	47%efh	49%cef	40%fhi	24%hij	46%efh	20%ij	12%j	10%	54%lmn	45%mnp	43%np	27%	49%lmn	33%n
Any Other Tv	10563	5011	5552	2836	3106	1822	1902	7764	2799	1420	897	2026	2818	2162	3556	4844	5719
	50%	48%	51%a	41%	45%c	55%cdg	66%cdde	45%c	68%cdde	72%cdde	73%cdde	46%	46%	49%klo	56%klm	46%	53%klmo
Landline	12237	5737	6500	2568	3938	2404	2299	8910	3327	1635	1028	2875	3482	2514	3364	6358	5879
	57%	55%	59%a	37%	57%cg	72%cdg	79%cdde	52%c	81%cdde	83%cdde	84%cdde	66%lmn	56%n	57%np	53%	60%lmn	55%n
Smart Phone	15014	7514	7500	6145	5525	2111	1089	13781	1233	316	144	3509	4796	3173	3535	8305	6709
	70%	73%b	68%	88%def	80%efh	63%fhi	38%hij	80%efh	30%ij	16%j	12%	80%lmn	78%mnp	72%np	56%	79%lmn	62%n
Mobile Phone (Not Smartphone)	4135	1940	2195	634	1006	869	1129	2509	1626	822	497	780	932	809	1614	1712	2423
	19%	19%	20%a	9%	15%c	26%cdg	39%cdde	15%c	39%cdde	42%cdde	40%cdde	18%lo	15%	18%lo	26%klm	16%	23%klmo
Personal Computer/Desktop Pc	6214	3550	2664	2066	2278	1063	659	5407	807	273	148	1832	2096	1181	1105	3928	2286
	29%	34%b	24%	30%fhi	33%cfg	32%cfh	23%hij	31%cfh	20%ij	14%	12%	42%lmn	34%mnp	27%np	17%	37%lmn	21%n
Laptop	11978	6091	5887	4480	4348	1848	1094	10677	1301	412	207	3154	4079	2352	2393	7232	4745
	56%	59%b	54%	64%efg	63%efh	55%fhi	38%hij	62%efh	31%ij	21%j	17%	72%lmn	66%lmn	53%np	38%	68%lmn	44%n

Q. Break by Break
Base: All Adults 16+ in UK

	Total	GENDER		AGE								SOCIAL GRADE					
		Male (a)	Female (b)	16-34 (c)	35-54 (d)	55-64 (e)	65-79 (f)	16-64 (g)	65+ (h)	75+ (i)	80+ (j)	AB (k)	C1 (l)	C2 (m)	DE (n)	ABC1 (o)	C2DE (p)
Unweighted Base	21321	10176	11145	5578	5802	2968	4913	14348	6973	3305	2060	4009	5448	4405	7459	9457	11864
Weighted Base	21322	10348	10973	6957	6892	3341	2902	17190	4132	1963	1230	4389	6185	4419	6329	10573	10748
'Tablet	10475	5099	5376	3561	3939	1711	1074	9211	1264	392	190	2743	3344	2178	2210	6087	4388
	49%	49%	49%	51% i	57% ghij	51% j	37% hij	54% hij	31% ij	20% j	15%	63% op	54% mnp	49% np	35% p	58% p	41% n
Games Console	4854	3104	1751	2846	1659	282	61	4786	68	13	7	1059	1565	1076	1154	2624	2230
	23%	30% b	16%	41% ghij	24% j	8% j	2% ij	28% ij	2% ij	1% j	1%	24% np	25% np	24% np	18% p	25% np	21% n
Any Internet	18948	9357	9591	6867	6664	2984	1995	16515	2433	832	438	4225	5890	4000	4833	10115	8833
	89%	90% b	87%	99% ghij	97% hij	89% j	69% ij	96% ij	59% ij	42% j	36%	96% p	95% mnp	91% np	76% p	96% mnp	82% n
Internet At Home	18287	9033	9254	6610	6434	2878	1935	15923	2364	811	429	4182	5798	3855	4452	9980	8307
	86%	87% b	84%	95% ghij	93% ij	86% j	67% ij	93% ij	57% ij	41% j	35%	95% op	94% mnp	87% np	70% p	94% mnp	77% n

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
GENDER													
Male	10348	1781	1772	833	762	1696	1564	878	1061	6185	1190	787	2187
	49%	50% ^d	48%	50% ^d	47%	50% ^h	49% ^h	52% ^h	43%	53% ^{ijl}	35%	52% ^{ijl}	45% ^j
Female	10973	1770	1952	827	876	1710	1604	803	1433	5397	2205	719	2652
	51%	50%	52%	50%	53% ^{ac}	50%	51%	48%	57% ^{efg}	47%	65% ^{ikl}	48%	55% ^{ik}
AGE													
16-34	6957	3551	-	-	-	3406	-	-	-	4264	1266	1427	-
	33%	100% ^{bcd}	-	-	-	100% ^{fgh}	-	-	-	37% ^l	37% ^l	95% ^{ijl}	-
35-54	6892	-	3724	-	-	-	3167	-	-	5265	1467	73	87
	32%	-	100% ^{acd}	-	-	-	100% ^{egh}	-	-	45% ^{kl}	43% ^{kl}	5% ^l	2%
55-64	3341	-	-	1660	-	-	-	1681	-	1822	640	5	874
	16%	-	-	100% ^{abd}	-	-	-	100% ^{efh}	-	16% ^k	19% ^{ik}	*	18% ^{ik}
65-79	2902	-	-	-	1193	-	-	-	1709	217	20	1	2664
	14%	-	-	-	73% ^{abc}	-	-	-	69% ^{efg}	2% ^{jk}	1% ^k	*	55% ^{ijk}
16-64	17190	3551	3724	1660	-	3406	3167	1681	-	11351	3373	1505	961
	81%	100% ^d	100% ^d	100% ^d	-	100% ^h	100% ^h	100% ^h	-	98% ^l	99% ^{il}	100% ^{ijl}	20%
65+	4132	-	-	-	1638	-	-	-	2494	230	22	1	3878
	19%	-	-	-	100% ^{abc}	-	-	-	100% ^{efg}	2% ^{jk}	1% ^k	*	80% ^{ijk}
75+	1963	-	-	-	722	-	-	-	1242	33	2	-	1928
	9%	-	-	-	44% ^{abc}	-	-	-	50% ^{efg}	* ^j	*	-	40% ^{ijk}
80+	1230	-	-	-	445	-	-	-	784	13	2	-	1214
	6%	-	-	-	27% ^{abc}	-	-	-	31% ^{efg}	*	*	-	25% ^{ijk}
SOCIAL GRADE													
AB	4389	1186	1719	731	752	-	-	-	-	2859	339	213	977
	21%	33%	46% ^a	44% ^a	46% ^a	-	-	-	-	25% ^{kl}	10%	14% ^j	20% ^{ik}
C1	6185	2365	2005	928	886	-	-	-	-	3892	488	705	1099
	29%	67% ^{bcd}	54%	56%	54%	-	-	-	-	34% ^{ijl}	14%	47% ^{ijl}	23% ^j
C2	4419	-	-	-	-	1489	1495	731	704	2904	453	259	803
	21%	-	-	-	-	44% ^h	47% ^{egh}	43% ^h	28%	25% ^{ijkl}	13%	17% ^j	17% ^j

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
DE	6329	-	-	-	-	1917	1672	950	1790	1926	2114	328	1960
	30%	-	-	-	-	56% ^f	53%	57% ^f	72% ^{efg}	17%	62% ^{ikl}	22% ⁱ	41% ^{ik}
ABC1	10573	3551	3724	1660	1638	-	-	-	-	6751	828	918	2076
	50%	100%	100%	100%	100%	-	-	-	-	58% ^{ijl}	24%	61% ^{ijl}	43% ^{ijl}
C2DE	10748	-	-	-	-	3406	3167	1681	2494	4830	2567	588	2763
	50%	-	-	-	-	100%	100%	100%	100%	42%	76% ^{ikl}	39%	57% ^{ik}
ABC1													
16-34	3551	3551	-	-	-	-	-	-	-	2385	294	872	-
	17%	100% ^{bcd}	-	-	-	-	-	-	-	21% ^{ijl}	9% ^l	58% ^{ijl}	-
35-54	3724	-	3724	-	-	-	-	-	-	3262	383	42	38
	17%	-	100% ^{acd}	-	-	-	-	-	-	28% ^{ikl}	11% ^{kl}	3% ^l	1%
55-64	1660	-	-	1660	-	-	-	-	-	988	147	4	521
	8%	-	-	100% ^{abd}	-	-	-	-	-	9% ^{ijk}	4% ^k	*	11% ^{ijk}
65+	1638	-	-	-	1638	-	-	-	-	116	4	-	1518
	8%	-	-	-	100% ^{abc}	-	-	-	-	1% ^{jk}	*	-	31% ^{ijk}
C2DE													
16-34	3406	-	-	-	-	3406	-	-	-	1879	972	555	-
	16%	-	-	-	-	100% ^{fgh}	-	-	-	16% ^l	29% ^{ijl}	37% ^{ijl}	-
35-54	3167	-	-	-	-	-	3167	-	-	2004	1084	31	49
	15%	-	-	-	-	-	100% ^{egh}	-	-	17% ^{kl}	32% ^{ikl}	2% ^l	1%
55-64	1681	-	-	-	-	-	-	1681	-	834	494	1	353
	8%	-	-	-	-	-	-	100% ^{efh}	-	7% ^k	15% ^{ikl}	*	7% ^k
65+	2494	-	-	-	-	-	-	-	2494	114	18	1	2361
	12%	-	-	-	-	-	-	-	100% ^{efg}	1% ^{jk}	1% ^k	*	49% ^{ijk}
WORKING STATUS													
Employed	11582	2385	3262	988	116	1879	2004	834	114	11582	-	-	-
	54%	67% ^{cd}	88% ^{acd}	60% ^d	7%	55% ^{gh}	63% ^{egh}	50% ^h	5%	100% ^{ijkl}	-	-	-
Unemployed	3395	294	383	147	4	972	1084	494	18	-	3395	-	-
	16%	8% ^d	10% ^{acd}	9% ^d	*	29% ^h	34% ^{egh}	29% ^h	1%	-	100% ^{ikl}	-	-

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
In Education	1506 7%	872 25%bcd	42 1%cd	4 *d	-	555 16%fgh	31 1%gh	1 *	1 *	-	-	1506 100%ijl	-
Retired	4839 23%	-	38 1%a	521 31%ab	1518 93%abc	-	49 2%e	353 21%ef	2361 95%efg	-	-	-	4839 100%ijk
ADULTS IN HOUSEHOLD													
1	5233 25%	487 14%	550 15%	324 19%ab	615 38%abc	662 19%	777 25%e	552 33%ef	1266 51%efg	1920 17%	1036 31%ik	216 14%	2062 43%ijk
2	10573 50%	1740 49%	2272 61%acd	860 52%	892 54%a	1526 45%h	1473 47%h	762 45%h	1048 42%	6440 56%jkl	1518 45%k	288 19%	2328 48%ik
3+	5515 26%	1324 37%bcd	903 24%cd	476 29%bd	132 8%	1218 36%fgh	917 29%gh	366 22%h	179 7%	3222 28%jl	842 25%l	1002 67%ijl	449 9%
POPULATION DENSITY													
Conurbation	6647 31%	1215 34%bcd	1179 32%cd	462 28%cd	396 24%	1202 35%gh	1069 34%gh	481 29%h	643 26%	3702 32%l	1193 35%il	517 34%l	1235 26%
Urban	10757 50%	1749 49%	1922 52%	862 52%	879 54%a	1655 49%	1548 49%	835 50%	1308 52%ef	5840 50%j	1586 47%	762 51%j	2568 53%ij
Rural	3917 18%	587 17%	623 17%	336 20%ab	363 22%ab	549 16%	550 17%	366 22%ef	543 22%ef	2040 18%k	616 18%k	226 15%	1036 21%ijk
COUNTRY													
England	17770 83%	3080 87%cd	3187 86%	1401 84%	1393 85%	2803 82%g	2565 81%	1332 79%	2010 81%	9824 85%jl	2687 79%	1280 85%jl	3979 82%
Scotland	1926 9%	322 9%	330 9%	160 10%	141 9%	287 8%	278 9%	174 10%e	233 9%	985 9%	341 10%i	148 10%	453 9%
Wales	1005 5%	94 3%	114 3%	72 4%ab	86 5%ab	195 6%	183 6%	105 6%	157 6%	471 4%	199 6%ik	54 4%	281 6%ik
Northern Ireland	620 3%	55 2%	93 3%cd	27 2%	18 1%	121 4%	142 4%	70 4%	94 4%	302 3%k	168 5%ikl	24 2%	126 3%k
ANY DISABILITY													
Disabled	2782 13%	99 3%	184 5%a	170 10%ab	405 25%abc	192 6%	473 15%e	415 25%ef	845 34%efg	414 4%	912 27%ik	49 3%	1407 29%ijk

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Non Disabled	18257	3409	3504	1467	1215	3160	2651	1240	1612	11035	2415	1443	3364
	86%	96%bcd	94%cd	88%d	74%	93%fgh	84%gh	74%h	65%	95%ij	71%	96%ij	70%
DISABILITY TYPE													
Hearing	228	10	19	25	53	7	19	15	80	64	25	3	136
	1%	*	1%	2%ab	3%abc	*	1%e	1%e	3%efg	1%	1%k	*	3%ijk
Vision	138	7	8	8	24	14	16	14	48	27	27	5	79
	1%	*	*	*	1%abc	*	1%	1%	2%efg	*	1%i	*	2%ijk
Mobility	1003	12	51	65	176	25	128	154	392	77	272	7	647
	5%	*	1%a	4%ab	11%abc	1%	4%e	9%ef	16%efg	1%	8%ik	*	13%ijk
Learning (Exclusive)	122	25	10	1	-	41	35	9	2	37	64	17	5
	1%	1%bcd	*d	*	-	1%gh	1%gh	1%h	*	*l	2%il	1%il	*
Learning (Non Exclusive)	199	30	17	3	2	57	57	21	12	50	109	20	19
	1%	1%cd	*d	*	*	2%h	2%h	1%h	*	*	3%ikl	1%il	*
Speech (Exclusive)	20	1	3	-	1	4	5	3	2	8	5	3	4
	*	*	*	-	*	*	*	*	*	*	*	*	*
Speech (Non Exclusive)	77	4	12	4	6	12	17	11	11	18	35	5	18
	*	*	*	*	*a	*	1%	1%	*	*	1%ikl	*	*i
Multiple Disabilities\Conditions	612	15	36	30	86	33	109	105	199	47	241	4	320
	3%	*	1%a	2%ab	5%abc	1%	3%e	6%ef	8%efg	*	7%ik	*	7%ik
One Disability\Condition	2170	84	148	140	319	159	364	310	646	367	671	45	1087
	10%	2%	4%a	8%ab	19%abc	5%	12%e	18%ef	26%efg	3%	20%ik	3%	22%ijk
VISUAL DISABILITY													
Blind	5	-	-	-	1	-	1	-	4	-	2	-	4
	*	-	-	-	*	-	*	-	*e	-	*i	-	*i
Excluding Blind	132	7	8	8	22	14	15	14	45	27	25	5	75
	1%	*	*	*	1%abc	*	*	1%	2%efg	*	1%i	*	2%ijk
HEARING DISABILITY TYPE													
Deaf	34	3	3	3	6	2	4	2	12	13	4	-	17
	*	*	*	*	*ab	*	*	*	*efg	*	*	-	*ijk

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Excluding Deaf	193	7	16	22	47	5	16	12	68	51	21	3	119
	1%	*	*	1%ab	3%abc	*	*e	1%e	3%efg	*	1%	*	2%ijk
MOBILITY DISABILITY													
Wheelchair User	105	-	1	3	11	6	19	23	42	-	38	1	65
	*	-	*	*a	1%abc	*	1%e	1%ef	2%ef	-	1%ik	*i	1%ik
Other Lower Body	692	10	36	47	131	15	79	102	274	62	174	3	453
	3%	*	1%a	3%ab	8%abc	*	2%e	6%ef	11%efg	1%	5%ik	*	9%ijk
Upper Body	80	1	8	6	14	4	12	8	27	13	19	2	47
	*	*	*	*a	1%ab	*	*e	*e	1%efg	*	1%ik	*	1%ijk
Both Lower And Upper Body	126	1	6	10	20	-	17	22	49	2	41	1	82
	1%	*	*	1%ab	1%abc	-	1%e	1%ef	2%ef	*	1%ik	*	2%ik
PERSONAL USE OF DEVICES/SERVICES													
Smart Tv	8729	1794	2123	779	448	1441	1221	551	372	5791	1178	637	1122
	41%	51%cd	57%acd	47%d	27%	42%fgh	39%gh	33%h	15%	50%ijkl	35%l	42%jl	23%
Any Other Tv	10563	1347	1538	877	1082	1490	1568	945	1717	5058	1721	605	3178
	50%	36%	41%a	53%ab	66%abc	44%	49%e	56%ef	69%efg	44%k	51%ik	40%	66%ijk
Landline	12237	1351	2316	1288	1403	1217	1621	1117	1925	6209	1603	565	3859
	57%	38%	62%a	78%ab	86%abc	36%	51%e	66%ef	77%efg	54%jk	47%k	38%	80%ijk
Smart Phone	15014	3216	3194	1212	683	2929	2331	899	550	9606	2379	1360	1668
	70%	91%bcd	86%cd	73%d	42%	86%fgh	74%gh	53%h	22%	83%jl	70%l	90%jl	34%
Mobile Phone (Not Smartphone)	4135	296	474	346	596	337	532	523	1031	1546	646	126	1817
	19%	8%	13%a	21%ab	36%abc	10%	17%e	31%ef	41%efg	13%k	19%ik	8%	38%ijk
Personal Computer/Desktop Pc	6214	1219	1513	691	505	847	765	373	301	3893	737	539	1045
	29%	34%cd	41%ad	42%ad	31%	25%gh	24%h	22%h	12%	34%jl	22%	36%jl	22%
Laptop	11978	2627	2755	1116	734	1853	1593	732	567	7622	1506	1132	1718
	56%	74%cd	74%cd	67%d	45%	54%fgh	50%gh	44%h	23%	66%jl	44%l	75%jl	36%
Tablet	10475	1953	2412	1012	710	1608	1527	700	554	6639	1446	739	1650
	49%	55%cd	65%acd	61%ad	43%	47%gh	48%gh	42%h	22%	57%ijkl	43%l	49%jl	34%
Games Console	4854	1498	933	162	31	1348	726	120	37	3256	799	676	124
	23%	42%bcd	25%cd	10%d	2%	40%fgh	23%gh	7%h	1%	28%jl	24%l	45%jl	3%

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ABC1				C2DE				WORKING STATUS			
		16-34 (a)	35-54 (b)	55-64 (c)	65+ (d)	16-34 (e)	35-54 (f)	55-64 (g)	65+ (h)	Employed (i)	Un- employed (j)	In Education (k)	Retired (l)
Unweighted Base	21321	2585	2825	1331	2716	2993	2977	1637	4257	9581	3162	1191	7387
Weighted Base	21322	3551	3724	1660	1638	3406	3167	1681	2494	11582	3395	1506	4839
Any Internet	18948	3543	3694	1609	1270	3325	2970	1375	1164	11362	3010	1499	3078
	89%	100%bcd	99%cd	97%d	78%	98%fgh	94%gh	82%h	47%	98%ijl	89%l	100%ijl	64%
Internet At Home	18287	3488	3659	1590	1244	3122	2776	1288	1121	11061	2745	1479	3002
	86%	98%cd	98%cd	96%cd	76%	92%fgh	88%gh	77%h	45%	96%ijl	81%l	98%ijl	62%

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
GENDER											
Male	10348	2194	5289	2865	3275	5216	1858	8641	935	470	302
	49%	42%	50%a	52%ab	49%	48%	47%	49%	49%	47%	49%
Female	10973	3039	5285	2650	3372	5541	2060	9129	991	535	318
	51%	58%bc	50%c	48%	51%	52%	53%	51%	51%	53%	51%
AGE											
16-34	6957	1149	3266	2542	2417	3404	1136	5883	609	289	176
	33%	22%	31%a	46%ab	36%ef	32%cf	29%	33%ij	32%	29%	28%
35-54	6892	1327	3745	1820	2249	3470	1174	5752	609	296	235
	32%	25%	35%ac	33%a	34%ef	32%cf	30%	32%	32%	29%	38%ghi
55-64	3341	876	1623	842	942	1696	702	2733	334	177	96
	16%	17%bc	15%	15%	14%	16%cd	18%de	15%	17%g	18%	16%
65-79	2902	1127	1523	252	736	1552	614	2363	265	185	88
	14%	22%bc	14%c	5%	11%	14%cd	16%cd	13%	14%	18%ghj	14%
16-64	17190	3352	8634	5204	5608	8570	3012	14368	1552	762	508
	81%	64%	82%a	94%ab	84%ef	80%cf	77%	81%i	81%i	76%	82%ci
65+	4132	1881	1940	311	1039	2187	906	3403	375	243	112
	19%	36%bc	18%cd	6%	16%	20%cd	23%de	19%	19%	24%ghj	16%
75+	1963	1084	780	99	486	1019	458	1628	185	109	42
	9%	21%bc	7%cd	2%	7%	9%cd	12%de	9%j	10%j	11%j	7%
80+	1230	754	417	59	304	635	291	1039	109	57	24
	6%	14%bc	4%cd	1%	5%	6%cd	7%de	6%j	6%	6%	4%
SOCIAL GRADE											
AB	4389	664	2604	1121	1312	2239	838	3693	463	164	69
	21%	13%	25%ac	20%a	20%	21%	21%	21%ij	24%gij	16%j	11%
C1	6185	1311	3160	1714	1940	3172	1072	5367	492	202	124
	29%	25%	30%a	31%a	29%	29%cf	27%	30%hij	26%ij	20%	20%
C2	4419	748	2331	1340	1340	2250	829	3617	425	282	95
	21%	14%	22%a	24%ab	20%	21%	21%	20%j	22%j	28%ghj	15%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)
 Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f - g/h/i/j
 * small base

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
DE	6329	2510	2479	1340	2055	3095	1179	5092	547	357	332
	30%	48%bc	23%	24%	31%e	29%	30%	29%	28%	36%gh	54%ghi
ABC1	10573	1975	5764	2834	3252	5412	1910	9061	954	365	193
	50%	38%	55%ac	51%a	49%	50%	49%	51%ij	50%ij	36%j	31%
C2DE	10748	3258	4810	2681	3395	5345	2008	8710	972	640	427
	50%	62%bc	45%	49%b	51%	50%	51%	49%	50%	64%gh	69%ghi
ABC1 16-34	3551	487	1740	1324	1215	1749	587	3080	322	94	55
	17%	9%	16%a	24%ab	18%ef	16%	15%	17%ij	17%ij	9%	9%
35-54	3724	550	2272	903	1179	1922	623	3187	330	114	93
	17%	11%	21%ac	16%a	18%f	18%f	16%	18%i	17%i	11%	15%i
55-64	1660	324	860	476	462	862	336	1401	160	72	27
	8%	6%	8%a	9%a	7%	8%d	9%cd	8%j	8%j	7%j	4%
65+	1638	615	892	132	396	879	363	1393	141	86	18
	8%	12%bc	8%c	2%	6%	8%cd	9%de	8%j	7%j	9%j	3%
C2DE 16-34	3406	662	1526	1218	1202	1655	549	2803	287	195	121
	16%	13%	14%a	22%ab	18%ef	15%f	14%	16%	15%	19%gh	20%gh
35-54	3167	777	1473	917	1069	1548	550	2565	278	183	142
	15%	15%	14%	17%ab	16%ef	14%	14%	14%	14%	18%gh	23%ghi
55-64	1681	552	762	366	481	835	366	1332	174	105	70
	8%	11%bc	7%	7%	7%	8%	9%de	7%	9%g	10%g	11%g
65+	2494	1266	1048	179	643	1308	543	2010	233	157	94
	12%	24%bc	10%c	3%	10%	12%cd	14%de	11%	12%	16%gh	15%g
WORKING STATUS											
Employed	11582	1920	6440	3222	3702	5840	2040	9824	985	471	302
	54%	37%	61%ac	58%a	56%f	54%f	52%	55%hij	51%i	47%	49%
Unemployed	3395	1036	1518	842	1193	1586	616	2687	341	199	168
	16%	20%bc	14%	15%	18%ef	15%	16%	15%	18%g	20%g	27%ghi

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
In Education	1506 7%	216 4%b	288 3%	1002 18%ab	517 8%f	762 7%f	226 6%	1280 7%ij	148 8%ij	54 5%	24 4%
Retired	4839 23%	2062 39%bc	2328 22%c	449 8%	1235 19%	2568 24%cd	1036 26%de	3979 22%	453 24%	281 28%ghj	126 20%
ADULTS IN HOUSEHOLD											
1	5233 25%	5233 100%bc	- -	- -	1501 23%	2659 25%cd	1074 27%de	4174 23%	579 30%g	285 28%g	194 31%g
2	10573 50%	- -	10573 100%ac	- -	3105 47%	5431 50%cd	2038 52%cd	8797 50%	969 50%	503 50%	305 49%
3+	5515 26%	- -	- -	5515 100%ab	2042 31%ef	2668 25%ef	805 21%	4799 27%hij	378 20%	217 22%	121 20%
POPULATION DENSITY											
Conurbation	6647 31%	1501 29%	3105 29%	2042 37%ab	6647 100%ef	- -	- -	6067 34%hij	580 30%ij	- -	- -
Urban	10757 50%	2659 51%cd	5431 51%cd	2668 48%	- -	10757 100%cdf	- -	9140 51%h	566 29%	672 67%ghj	379 61%gh
Rural	3917 18%	1074 21%cd	2038 19%cd	805 15%	- -	- -	3917 100%de	2563 14%	781 41%gi	333 33%g	241 39%gi
COUNTRY											
England	17770 83%	4174 80%	8797 83%a	4799 87%ab	6067 91%ef	9140 85%ef	2563 65%	17770 100%hij	- -	- -	- -
Scotland	1926 9%	579 11%bc	969 9%cd	378 7%	580 9%e	566 5%	781 20%de	- -	1926 100%gij	- -	- -
Wales	1005 5%	285 5%cd	503 5%cd	217 4%	- -	672 6%cd	333 8%de	- -	- -	1005 100%ghj	- -
Northern Ireland	620 3%	194 4%bc	305 3%cd	121 2%	- -	379 4%cd	241 6%de	- -	- -	- -	620 100%ghi
ANY DISABILITY											
Disabled	2782 13%	1276 24%bc	1065 10%cd	441 8%	796 12%	1443 13%cd	543 14%cd	2200 12%	290 15%g	161 16%g	130 21%ghi

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Non Disabled	18257	3883	9367	5007	5727	9224	3307	15330	1605	832	489
	86%	74%	89%a	91%ab	86%l	86%	84%	86%hij	83%j	83%	79%
DISABILITY TYPE											
Hearing	228	85	109	34	64	119	45	192	23	8	5
	1%	2%bc	1%c	1%	1%	1%	1%	1%	1%	1%	1%
Vision	138	65	47	25	51	60	26	108	17	11	1
	1%	1%bc	*	*	1%	1%	1%	1%	1%	1%j	*
Mobility	1003	483	386	135	272	504	227	819	105	62	16
	5%	9%bc	4%c	2%	4%	5%	6%de	5%j	5%j	6%gj	3%
Learning (Exclusive)	122	48	39	36	46	58	18	104	12	1	5
	1%	1%b	*	1%b	1%	1%	*	1%	1%	*	1%ii
Learning (Non Exclusive)	199	85	62	52	69	98	32	166	20	8	5
	1%	2%bc	1%	1%b	1%	1%	1%	1%	1%	1%	1%
Speech (Exclusive)	20	8	7	5	8	11	1	17	2	1	-
	*	*	*	*	*	*	*	*	*	*	-
Speech (Non Exclusive)	77	30	27	20	26	41	11	69	4	4	-
	*	1%b	*	*	*	*	*	*	*	*	-
Multiple Disabilities\Conditions	612	320	205	87	186	319	106	489	62	39	22
	3%	6%bc	2%	2%	3%	3%	3%	3%	3%	4%	4%
One Disability\Condition	2170	956	860	355	610	1123	437	1711	228	123	108
	10%	18%bc	8%c	6%	9%	10%cd	11%cd	10%	12%g	12%g	17%ghi
VISUAL DISABILITY											
Blind	5	3	2	-	1	2	2	4	1	1	-
	*	*	*	-	*	*	*	*	*	*	-
Excluding Blind	132	62	45	25	50	58	24	104	16	11	1
	1%	1%bc	*	*	1%	1%	1%	1%	1%	1%	*
HEARING DISABILITY TYPE											
Deaf	34	12	17	5	13	15	6	28	5	1	-
	*	*	*	*	*	*	*	*	*	*	-

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Excluding Deaf	193	73	92	28	51	104	39	164	18	7	5
	1%	1%bc	1%c	1%	1%	1%	1%	1%	1%	1%	1%
MOBILITY DISABILITY											
Wheelchair User	105	47	43	15	32	39	34	85	16	3	2
	*	1%bc	*	*	*	*	1%de	*	1%	*	*
Other Lower Body	692	336	263	94	192	349	151	559	70	51	11
	3%	6%bc	2%c	2%	3%	3%	4%cd	3%	4%j	5%gj	2%
Upper Body	80	36	29	15	17	46	17	72	6	1	2
	*	1%bc	*	*	*	*	*	*	*	*	*
Both Lower And Upper Body	126	64	50	11	31	70	24	103	14	7	1
	1%	1%bc	*c	*	*	1%	1%	1%	1%	1%	*
PERSONAL USE OF DEVICES/SERVICES											
Smart Tv	8729	1328	4819	2582	2615	4599	1516	7392	808	362	166
	41%	25%	46%a	47%a	39%	43%df	39%	42%ij	42%ij	36%j	27%
Any Other Tv	10563	2965	5119	2479	2937	5411	2215	8527	954	546	536
	50%	57%bc	48%c	45%	44%	50%cd	57%de	48%	50%	54%gh	86%ghi
Landline	12237	2919	6281	3038	3083	6571	2582	10056	1157	631	392
	57%	56%	59%ac	55%	46%	61%cd	66%de	57%	60%g	63%g	63%g
Smart Phone	15014	2874	7721	4419	4699	7687	2628	12618	1351	627	417
	70%	55%	73%a	80%ab	71%ef	71%ef	67%	71%ef	70%ef	62%	67%
Mobile Phone (Not Smartphone)	4135	1344	1983	808	1187	2019	929	3312	414	230	179
	19%	26%bc	19%c	15%	18%	19%	24%de	19%	21%g	23%g	29%ghi
Personal Computer/Desktop Pc	6214	925	3357	1931	1658	3437	1119	5390	480	240	104
	29%	18%	32%a	35%ab	25%	32%df	29%cd	30%hij	25%j	24%j	17%
Laptop	11978	2065	6326	3587	3598	6214	2166	10147	1069	477	285
	56%	39%	60%a	65%ab	54%	58%df	55%	57%ij	55%ij	47%	46%
Tablet	10475	1811	5710	2954	2926	5632	1916	8770	979	454	272
	49%	35%	54%a	54%a	44%	52%df	49%cd	49%ij	51%ij	45%	44%
Games Console	4854	710	2429	1715	1339	2665	850	4010	512	210	122
	23%	14%	23%a	31%ab	20%	25%cd	22%	23%	27%gij	21%	20%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)
 Proportions/Mean: Columns Tested (5% risk level) - a/b/c - d/e/f - g/h/i/j
 * small base

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ADULTS IN HOUSEHOLD			POPULATION DENSITY			COUNTRY			
		1 (a)	2 (b)	3+ (c)	Conurbation (d)	Urban (e)	Rural (f)	England (g)	Scotland (h)	Wales (i)	Northern Ireland (j)
Unweighted Base	21321	6072	10411	4838	6491	10779	4051	17681	1958	1054	628
Weighted Base	21322	5233	10573	5515	6647	10757	3917	17770	1926	1005	620
Any Internet	18948	3854	9758	5336	6002	9562	3385	15904	1684	847	513
	89%	74%	92%a	97%ab	90%ef	89%f	86%	89%hij	87%ij	84%	83%
Internet At Home	18287	3529	9500	5259	5725	9266	3296	15408	1609	809	462
	86%	67%	90%a	95%ab	86%f	86%f	84%	87%hij	84%j	80%j	75%

Q. Break by Break
Base: All Adults 16+ in UK

	ANY DISABILITY		DISABILITY TYPE										VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
	Dis- abled (a)	Non Dis- abled (b)	Hear- ing (c)	Vision (d)	Mobi- lity (e)	Lear- ning (Excl- usive) (f)	Lear- ning (Non Exc- lusive) (g)	Speech (Excl- usive) (h)	Speech (Non Exc- lusive) (i)	Multi- ple Disab- ilities \\Condi- tions (j)	One Dis- ability \\Condi- tion (k)	Blind (l)	Exclud- ing Blind (m)	Deaf (n)	Exclud- ing Deaf (o)	Wheel- chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)	
Total																				
21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169	
21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126	
10348	1277	8945	120	57	409	86	126	15	43	269	1008	1	56	22	98	50	287	28	45	
49%	46%	49%a	53%dej	41%	41%	70%cdeljk	64%cdeljk	74%	55%e	44%	46%e	19%	42%	64%	51%	47%cs	41%	34%	36%	
10973	1505	9312	108	81	594	36	72	5	34	343	1162	4	76	12	95	55	405	53	81	
51%	54%b	51%	47%fg	59%cfghik	30%	36%	26%	45%f	56%cfghik	54%fg	81%	58%	36%	49%	53%	59%	66%	64%po		
6957	291	6569	17	21	37	65	87	5	16	48	243	-	21	5	12	6	25	5	1	
33%	10%	36%a	7%e	15%cej	4%	53%cdeljk	44%cdeljk	27%	21%ceijk	8%e	11%ej	-	16%	14%	6%	6%cs	4%	7%cs	1%	
6892	657	6154	38	24	178	45	75	8	29	145	513	1	23	6	32	20	115	20	23	
32%	24%	34%a	17%	17%	18%	37%cdeljk	38%cdeljk	41%	38%cdeljk	24%ce	24%ce	14%	17%	19%	16%	19%	17%	25%q	19%	
3341	584	2707	40	21	220	10	24	3	15	134	450	-	21	5	35	26	149	14	32	
16%	21%b	15%	17%f	16%	22%fgh	8%	12%	13%	19%fh	22%fgh	21%fgh	-	16%	14%	18%	24%	21%	17%	25%	
2902	732	2133	85	33	318	2	10	3	11	153	579	2	31	12	72	27	226	25	40	
14%	26%b	12%	37%cdghijk	24%fgh	32%fghijk	1%	5%	15%	14%fgh	25%fghi	27%fghi	43%	23%	35%	37%	26%	33%	31%	32%	
17190	1532	15430	95	66	436	120	185	16	60	326	1206	1	65	16	78	52	288	39	56	
81%	55%	85%a	42%	48%	43%	98%cdeljk	93%cdeljk	81%	78%cdeljk	53%ce	56%ce	14%	49%	47%	41%	49%	42%	49%	45%	
4132	1250	2827	133	72	568	2	14	4	17	285	965	5	67	18	115	53	404	41	69	
19%	45%b	15%	58%fghijk	52%fghik	57%fghijk	2%	7%	19%	22%fgh	47%fghi	44%fghi	86%	51%	53%	59%	51%	58%	51%	55%	
1963	762	1177	78	50	352	1	5	2	11	194	568	4	46	9	69	35	247	26	43	
9%	27%b	6%	34%fghik	36%fghik	35%fghik	1%	2%	8%	14%fgh	32%fghik	26%fghi	65%	35%	27%	35%	34%	36%	32%	34%	

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q. Break by Break

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
80+	1230	518	694	48	39	249	1	4	1	6	132	386	2	36	6	43	26	178	16	29
	6%	19%b	4%	21%fgi	28%fgik	25%fgik	1%	2%	4%	8%fg	22%fgik	18%fgi	44%	27%	17%	22%	25%	26%	20%	23%
SOCIAL GRADE																				
AB	4389	347	3986	46	18	123	9	18	2	15	72	275	1	17	6	41	6	91	12	14
	21%	12%	22%a	20%efgjk	13%	12%	8%	9%	10%	20%fg	12%	13%	10%	13%	16%	21%	6%	13%p	15%p	11%
C1	6185	510	5608	61	28	181	26	34	3	11	95	416	1	28	9	51	9	132	17	24
	29%	18%	31%a	27%egijk	20%	18%	21%	17%	18%	14%	15%	19%j	10%	21%	27%	27%	8%	19%p	21%p	19%p
C2	4419	416	3960	37	22	152	14	21	3	11	82	334	-	22	6	30	21	102	13	17
	21%	15%	22%a	16%	16%	15%	12%	10%	17%	14%	13%	15%	-	17%	18%	16%	20%	15%	16%	14%
DE	6329	1509	4703	84	69	547	73	127	11	40	363	1146	4	65	13	71	70	368	39	71
	30%	54%b	26%	37%	50%c	55%c	60%c	64%codek	55%	52%c	59%cdek	53%c	81%	49%	39%	37%	66%qqr	53%	48%	57%
ABC1	10573	857	9594	107	46	304	35	52	5	26	167	691	1	45	15	92	15	223	29	38
	50%	31%	53%a	47%defgijk	33%	30%	29%	26%	28%	34%	27%	32%j	19%	34%	43%	48%	14%	32%p	36%p	30%p
C2DE	10748	1925	8663	121	92	699	87	147	14	51	445	1480	4	87	20	101	90	469	51	88
	50%	69%b	47%	53%	67%c	70%c	71%c	74%c	72%	66%c	73%ck	68%c	81%	66%	57%	52%	86%qrs	68%	64%	70%
ABC1																				
16-34	3551	99	3409	10	7	12	25	30	1	4	15	84	-	7	3	7	-	10	1	1
	17%	4%	19%a	4%e	5%e	1%	20%cdeijk	15%cdeijk	6%	5%e	2%e	4%e	-	5%	8%	3%	-	1%	1%	1%
35-54	3724	184	3504	19	8	51	10	17	3	12	36	148	-	8	3	16	1	36	8	6
	17%	7%	19%a	8%e	6%	5%	8%	9%e	15%	15%deijk	6%	7%e	-	6%	8%	8%	1%	5%p	9%p	5%
55-64	1660	170	1467	25	8	65	1	3	-	4	30	140	-	8	3	22	3	47	6	10
	8%	6%	8%a	11%efgjk	6%g	7%fg	1%	1%	-	5%	5%g	6%fg	-	6%	8%	12%	2%	7%	8%	8%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q. Break by Break

Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
65+	1638	405	1215	53	24	176	-	2	1	6	86	319	1	22	6	47	11	131	14	20
	8%	15%b	7%	23%efgijk	17%fg	18%fgijk	-	1%	7%	8%fg	14%fg	15%fg	19%	17%	19%	24%	10%	19%p	17%	16%
C2DE																				
16-34	3406	192	3160	7	14	25	41	57	4	12	33	159	-	14	2	5	6	15	4	-
	16%	7%	17%a	3%	10%cej	3%	33%cdelj	28%cdelj	21%	16%cejk	5%e	7%ce	-	10%	6%	3%	6%qs	2%	5%ss	-
35-54	3167	473	2651	19	16	128	35	57	5	17	109	364	1	15	4	16	19	79	12	17
	15%	17%b	15%	8%	12%	13%ck	29%cdelj	29%cdelj	26%	22%cdelj	18%ce	17%ce	14%	11%	10%	8%	18%q	11%	16%	14%
55-64	1681	415	1240	15	14	154	9	21	3	11	105	310	-	14	2	12	23	102	8	22
	8%	15%b	7%	6%	10%	15%cf	7%	11%	13%	14%ck	17%cdfg	14%cf	-	10%	7%	6%	22%qr	15%	10%	17%
65+	2494	845	1612	80	48	392	2	12	2	11	199	646	4	45	12	68	42	274	27	49
	12%	30%b	9%	35%fgi	35%fgi	39%fgijk	2%	6%	12%	14%fg	33%fgi	30%fgi	67%	34%	34%	35%	40%	40%	34%	39%
WORKING STATUS																				
Employed	11582	414	11035	64	27	77	37	50	8	18	47	367	-	27	13	51	-	62	13	2
	54%	15%	60%a	28%ejk	20%ej	8%	30%ejk	25%ejk	41%	24%ej	8%	17%ej	-	20%	39%	26%	-	9%ps	16%pqs	1%
Unemployed	3395	912	2415	25	27	272	64	109	5	35	241	671	2	25	4	21	38	174	19	41
	16%	33%b	13%	11%	20%ck	27%cd	52%cdelj	55%cdelj	26%	45%cdelj	39%cdelj	31%cdelj	35%	19%	12%	11%	37%qr	25%	23%	32%
In Education	1506	49	1443	3	5	7	17	20	3	5	4	45	-	5	-	3	1	3	2	1
	7%	2%	8%a	1%	4%ej	1%	14%cdelj	10%cdelj	14%	7%cejk	1%	2%ej	-	4%	-	1%	1%	*	2%q	1%
Retired	4839	1407	3364	136	79	647	5	19	4	18	320	1087	4	75	17	119	65	453	47	82
	23%	51%b	18%	60%fgi	57%fgi	65%fgijk	4%	10%	19%	24%fg	52%fgi	50%fgi	65%	57%	49%	62%	62%	65%	59%	65%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Dis-ab-ilities \Condi-tions (j)	One Dis-ab-ility \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
ADULTS IN HOUSEHOLD																				
1	5233 25%	1276 46%b	3883 21%	85 37%	65 47%c	483 48%ck	48 39%	85 43%	8 40%	30 39%	320 52%ctfgi k	956 44%ck	3 59%	62 47%	12 35%	73 38%	47 44%	336 49%	36 45%	64 51%
2	10573 50%	1065 38%	9367 51%a	109 48%cd efgijk	47 34%	386 38%j	39 32%	62 31%	7 36%	27 35%	205 34%	860 40%gj	2 41%	45 34%	17 49%	92 47%	43 41%	263 38%	29 37%	50 40%
3+	5515 26%	441 16%	5007 27%a	34 15%	25 18%	135 13%	36 29%cd efgijk	52 26%ce jkl	5 24%	20 26%ce jkl	87 14%	355 16%ce	- -	25 19%	5 16%	28 15%	15 15%	94 14%	15 18% s	11 9%
POPULATION DENSITY																				
Conurbation	6647 31%	796 29%	5727 31%a	64 28%	51 37%ek	272 27%	46 38%ek	69 35%e	8 39%	26 33%	186 30%	610 28%	1 22%	50 38%	13 39%	51 26%	32 31%	192 28%	17 21%	31 25%
Urban	10757 50%	1443 52%	9224 51%	119 52%	60 44%	504 50%	58 47%	98 49%	11 54%	41 53%	319 52%	1123 52%	2 45%	58 44%	15 44%	104 54%	39 37%	349 50% p	46 57% p	70 56% p
Rural	3917 18%	543 20%	3307 18%	45 20%	26 19%	227 23% gj	18 15%	32 16%	1 7%	11 14%	106 17%	437 20%	2 33%	24 18%	6 16%	39 20%	34 33% qs	151 22%	17 22%	24 19%
COUNTRY																				
England	17770 83%	2200 79%	15330 84%a	192 84% k	108 78%	819 82% k	104 85%	166 84%	17 85%	69 90% djk	489 80%	1711 79%	4 78%	104 78%	28 82%	164 85%	85 80%	559 81%	72 90% q	103 82%
Scotland	1926 9%	290 10% b	1605 9%	23 10%	17 12%	105 10%	12 10%	20 10%	2 9%	4 5%	62 10%	228 10%	1 12%	16 12%	5 15%	18 9%	16 15%	70 10%	6 7%	14 11%
Wales	1005 5%	161 6% b	832 5%	8 4%	11 8% cf	62 6% f	1 1%	8 4%	1 5%	4 5%	39 6% f	123 6% f	1 10%	11 8%	1 3%	7 4%	3 3%	51 7% spr	1 1%	7 6% r
Northern Ireland	620 3%	130 5% b	489 3%	5 2%	1 1%	16 2%	5 4%	5 3%	- -	- -	22 4% e	108 5% cde i	- -	1 1%	- -	5 2%	2 2%	11 2%	2 2%	1 1%

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Learn-ing (Excl-usive) (f)	Learn-ing (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Exclu-ding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
ANY DISABILITY																				
Disabled	2782	2782	-	228	138	1003	122	199	20	77	612	2170	5	132	34	193	105	692	80	126
	13%	100%b	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Non Disabled	18257	-	18257	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	86%	-	100%a	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DISABILITY TYPE																				
Hearing	228	228	-	228	-	-	-	-	-	6	-	228	-	-	34	193	-	-	-	-
	1%	8%b	-	100%defg	-	-	-	-	-	8%defgj	-	10%defg	-	-	100%	100%	-	-	-	-
				ijk								j								
Vision	138	138	-	-	138	-	-	-	-	-	-	138	5	132	-	-	-	-	-	-
	1%	5%b	-	-	100%cefg	-	-	-	-	-	-	6%cefgj	100%	100%	-	-	-	-	-	-
					ijk															
Mobility	1003	1003	-	-	-	1003	-	-	-	-	-	1003	-	-	-	-	105	692	80	126
	5%	36%b	-	-	-	100%cdfg	-	-	-	-	-	46%cdfg	-	-	-	-	100%	100%	100%	100%
						ijk						ij								
Learning (Exclusive)	122	122	-	-	-	-	122	122	-	-	-	122	-	-	-	-	-	-	-	-
	1%	4%b	-	-	-	-	100%cd	62%cd	-	-	-	6%cd	-	-	-	-	-	-	-	-
							ijk	jk				j								
Learning (Non Exclusive)	199	199	-	-	-	-	122	199	-	17	76	122	-	-	-	-	-	-	-	-
	1%	7%b	-	-	-	-	100%cd	100%cd	-	22%cd	13%cd	6%cd	-	-	-	-	-	-	-	-
							ijk	jk		k										
Speech (Exclusive)	20	20	-	-	-	-	-	20	20	20	-	20	-	-	-	-	-	-	-	-
	*	1%b	-	-	-	-	-	100%	25%cd	1%e	-	1%e	-	-	-	-	-	-	-	-
									jk											
Speech (Non Exclusive)	77	77	-	6	-	-	-	17	20	77	51	26	-	-	4	2	-	-	-	-
	*	3%b	-	3%cd	-	-	-	9%cd	100%	100%cd	8%cd	1%e	-	-	13%o	1%	-	-	-	-
				efk				efk		jk										

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126
Multiple Disabilities\Conditions	612 3%	612 22%b	-	-	-	-	-	76 38%cdelf k	-	51 66%code fgk	612 100%cdelfg ik	-	-	-	-	-	-	-	-	-
One Disability\Condition	2170 10%	2170 78%b	-	228 100%gi j	138 100%gi j	1003 100%gi j	122 100%gij	122 62%ij	20 100%	26 34%j	-	2170 100%gi j	5 100%	132 100%	34 100%	193 100%	105 100%	692 100%	80 100%	126 100%
VISUAL DISABILITY																				
Blind	5 *	5 *b	-	-	5 4%cefg jk	-	-	-	-	-	-	5 *	5 100%	-	-	-	-	-	-	-
Excluding Blind	132 1%	132 5%b	-	-	132 96%cefg ijk	-	-	-	-	-	-	132 6%cefg ij	-	132 100%	-	-	-	-	-	-
HEARING DISABILITY TYPE																				
Deaf	34 *	34 1%b	-	34 15%defg ijk	-	-	-	-	-	4 6%defgj k	-	34 2%ej	-	-	34 100%o	-	-	-	-	-
Excluding Deaf	193 1%	193 7%b	-	193 85%defg ijk	-	-	-	-	-	2 3%egj	-	193 9%defg j	-	-	-	193 100%o	-	-	-	-
MOBILITY DISABILITY																				
Wheelchair User	105 *	105 4%b	-	-	-	105 10%cdfg ijk	-	-	-	-	-	105 5%cdfg j	-	-	-	-	105 100%qrs	-	-	-
Other Lower Body	692 3%	692 25%b	-	-	-	692 69%cdfg ijk	-	-	-	-	-	692 32%cdfg ijk	-	-	-	-	-	692 100%prs	-	-
Upper Body	80 *	80 3%b	-	-	-	80 8%cdfg ijk	-	-	-	-	-	80 4%cdfg j	-	-	-	-	-	-	80 100%pqs	-

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Table 25

Ofcom Disability Study (QS0677 - 310520-310528/310628)

Q. Break by Break
Base: All Adults 16+ in UK

	Total	ANY DISABILITY		DISABILITY TYPE									VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY				
		Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Disab-ilities \Condi-tions (j)	One Dis-ability \Con-di-tion (k)	Blind (l)	Excl-uding Blind (m)	Deaf (n)	Excl-uding Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)	
Unweighted Base	21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169	
Weighted Base	21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126	
Both Lower And Upper Body	126 1%	126 5%b	-	-	-	126 13%cdfg ijk	-	-	-	-	-	126 6%cdfg ij	-	-	-	-	-	-	-	126 100%pqr	
PERSONAL USE OF DEVICES/SERVICES																					
Smart Tv	8729 41%	735 26%	7940 43%a	73 32%ej	36 26%	238 24%	35 28%	51 26%	8 42%	19 25%	150 25%	585 27%e	1 19%	35 27%	10 28%	63 33%	19 18%	169 24%	17 21%	34 27%	
Any Other Tv	10563 50%	1693 61%b	8756 48%	145 64%fgi	77 56%	624 62%fgi	61 50%	103 52%	5 24%	38 49%	388 63%fgi	1306 60%fgi	3 60%	73 55%	18 53%	127 66%	59 56%	441 64%	47 58%	78 62%	
Landline	12237 57%	1826 66%b	10294 56%	168 74%dfg ik	78 57%fg	717 71%dfg ik	47 38%	84 42%	4 22%	36 46%	422 69%dfgi k	1405 65%dfg i	4 78%	74 56%	21 60%	148 76%n	72 69%	495 72%	56 70%	94 75%	
Smart Phone	15014 70%	1244 45%	13654 75%a	105 46%e	63 46%e	366 36%	76 62%cdej k	114 57%cde jk	9 43%	40 52%e	259 42%e	985 45%e	1 10%	63 48%	15 42%	91 47%	34 32%	255 37%	27 34%	50 40%	
Mobile Phone (Not Smartphone)	4135 19%	865 31%b	3213 18%	73 32%fgi	35 25%	345 34%cdfg ik	26 21%	43 21%	1 6%	11 15%	210 34%cdfgi k	655 30%gi	1 14%	34 26%	10 28%	64 33%	30 29%	250 36%	24 30%	40 32%	
Personal Computer/Desktop Pc	6214 29%	548 20%	5617 31%a	56 25%ej	34 25%e	166 17%	31 25%e	43 21%	-	12 16%	114 19%	434 20%e	1 10%	33 25%	8 23%	48 25%	11 11%	118 17%	11 14%	25 20%p	
Laptop	11978 56%	985 35%	10899 60%a	92 40%e	44 32%	312 31%	47 38%	77 39%e	7 36%	35 46%de	223 36%e	762 35%e	1 10%	44 33%	13 39%	78 40%	37 35%	210 30%	22 28%	43 34%	
Tablet	10475 49%	936 34%	9473 52%a	84 37%	40 29%	313 31%	41 34%	71 36%	4 20%	23 30%	204 33%	732 34%	1 19%	39 30%	10 30%	74 38%	30 29%	216 31%	21 27%	45 35%	
Games Console	4854 23%	353 13%	4464 24%a	30 13%e	17 12%e	65 6%	44 36%cdej k	63 32%cde jk	4 18%	18 23%cdej k	75 12%e	278 13%e	-	17 13%	6 19%	23 12%	6 5%	46 7%	4 5%	8 7%	

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Break by Break
Base: All Adults 16+ in UK

	ANY DISABILITY		DISABILITY TYPE										VISUAL DISABILITY		HEARING DISABILITY TYPE		MOBILITY DISABILITY			
	Dis-abled (a)	Non Dis-abled (b)	Hear-ing (c)	Vision (d)	Mobi-lity (e)	Lear-ning (Excl-usive) (f)	Lear-ning (Non Exc-lusive) (g)	Speech (Excl-usive) (h)	Speech (Non Exc-lusive) (i)	Multi-ple Dis-ab-ilities \Condi-tions (j)	One Dis-ability \Condi-tion (k)	Blind (l)	Exclud-ing Blind (m)	Deaf (n)	Exclud-ing Deaf (o)	Wheel-chair User (p)	Other Lower Body (q)	Upper Body (r)	Both Lower And Upper Body (s)	
Total																				
21321	3524	17510	307	178	1360	109	187	20	82	792	2732	9	169	47	260	142	946	103	169	
21322	2782	18257	228	138	1003	122	199	20**	77*	612	2170	5**	132	34*	193	105	692	80*	126	
18948	1867	16836	158	87	621	105	160	17	56	380	1487	2	85	24	134	67	425	45	83	
89%	67%	92%a	69%ej	63%	62%	86%cd	81%cd	84%	73%e	62%	69%ej	33%	64%	70%	69%	64%	61%	56%	66%	
						jk	jk													
18287	1769	16284	155	84	588	98	149	17	56	365	1404	2	83	23	133	63	400	45	80	
86%	64%	89%a	68%ej	61%	59%	80%cd	75%cd	84%	73%ej	60%	65%ej	33%	62%	66%	69%	60%	58%	56%	64%	
						k	k													

Fieldwork : 16/05/18 - 19/07/18 (Weeks W20-F28 - 10 waves)

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g/h/i/j/k - l/m - n/o - p/q/r/s

* small base; ** very small base (under 30) ineligible for sig testing

Q. Break by Break
Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
GENDER												
Male	10348 49%	4513 52%bcd ehjk	5011 47%	5737 47%	7514 50%bceh	1940 47%	3550 57%abc deghjk	6091 51%bce hjk	5099 49%cd	3104 64%abcde fghjk	9357 49%bce	9033 49%bce
Female	10973 51%	4216 48%fi	5552 53%adfgi jk	6500 53%adf ghijk	7500 50%afi	2195 53%adfgijk	2664 43%i	5887 49%fi	5376 51%adfg i	1751 36%	9591 51%afgi	9254 51%afgi
AGE												
16-34	6957 33%	3235 37%bce fh	2836 27%ce	2568 21%e	6145 41%abcefgjh k	634 15%	2066 33%bce	4480 37%bce fhk	3561 34%bce	2846 59%abcde fghjk	6867 36%bcefh	6610 36%bcefh
35-54	6892 32%	3344 38%bcd egijk	3106 29%e	3938 32%be	5525 37%bceijk	1006 24%	2278 37%bce ij	4348 36%bce i	3939 38%bcei jk	1659 34%bce	6664 35%bce	6434 35%bce
55-64	3341 16%	1330 15%di	1822 17%adgij k	2404 20%abd fghijk	2111 14%i	869 21%abdfghi jk	1063 17%adg ijk	1848 15%di	1711 16%di	282 6%	2984 16%di	2878 16%di
65-79	2902 14%	702 8%di	1902 18%adfgh ijk	2299 19%adfg hijk	1089 7%i	1129 27%abcdfgh ijk	659 11%adgi	1094 9%adi	1074 10%adgi	61 1%	1995 11%adgi	1935 11%adgi
16-64	17190 81%	7909 91%bce fghjk	7764 74%e	8910 73%e	13781 92%abcefgjh k	2509 61%	5407 87%bce	10677 89%bce fhjk	9211 88%bcek	4786 99%abcde fghjk	16515 87%bce	15923 87%bce
65+	4132 19%	820 9%di	2799 26%adfgh ijk	3327 27%adfg hijk	1233 8%i	1626 39%abcdfgh ijk	807 13%adg i	1301 11%adi	1264 12%adgi	68 1%	2433 13%adgi	2364 13%adghi
75+	1963 9%	239 3%di	1420 13%adfgh ijk	1635 13%adfg hijk	316 2%i	822 20%abcdfghi jk	273 4%adgi	412 3%adi	392 4%adi	13 *	832 4%adghi	811 4%adghi

Q. Break by Break
Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart TV (a)	Any Other TV (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
80+	1230 6%	119 1%di	897 8%adfg hijk	1028 8%adfg hijk	144 1%i	497 12%abcd fghi jk	148 2%adgh i	207 2%di	190 2%adi	7 *	438 2%adgh i	429 2%adgh i
SOCIAL GRADE												
AB	4389 21%	2356 27%bcd eijk	2026 19%	2875 23%bei j	3509 23%beij	780 19%	1832 29%abc deghij k	3154 26%bcd eijk	2743 26%bcde ijk	1059 22%be	4225 22%be	4182 23%be
C1	6185 29%	2788 32%bce	2818 27%e	3482 28%be	4796 32%bce	932 23%	2096 34%abc dehijk	4079 34%abc dehijk	3344 32%bce	1565 32%bce	5890 31%bce	5798 32%bce
C2	4419 21%	1892 22%efg	2162 20%f	2514 21%f	3173 21%efg	809 20%	1181 19%	2352 20%	2178 21%fg	1076 22%bc efg	4000 21%efg	3855 21%efg
DE	6329 30%	1694 19%f	3556 34%acdfg hijk	3364 27%adf ghijk	3535 24%afgh	1614 39%abcd fghi ijk	1105 18%	2393 20%f	2210 21%af	1154 24%afgh	4833 26%ad fghi ik	4452 24%afgh
ABC1	10573 50%	5144 59%bcd eijk	4844 46%e	6358 52%be	8305 55%bcej	1712 41%	3928 63%abc deghij k	7232 60%bcd ehijk	6087 58%bcde ijk	2624 54%bce	10115 53%bce	9980 55%bcej
C2DE	10748 50%	3585 41%f	5719 54%acdfg hijk	5879 48%adf ghijk	6709 45%afgh	2423 59%abcd fghi ijk	2286 37%	4745 40%f	4388 42%fg	2230 46%afgh	8833 47%ad fghi k	8307 45%afgh
ABC1												
16-34	3551 17%	1794 21%bce hjk	1347 13%ce	1351 11%e	3216 21%bce fghijk	296 7%	1219 20%bce	2627 22%abc efhijk	1953 19%bce	1498 31%abcde fghijk	3543 19%bce	3488 19%bce
35-54	3724 17%	2123 24%bcd eghijk	1538 15%e	2316 19%be	3194 21%bce fghijk	474 11%	1513 24%bcd eijk	2755 23%bcd eijk	2412 23%bcde ijk	933 19%be	3694 19%be	3659 20%bce
55-64	1660 8%	779 9%di	877 8%i	1288 11%abde ghijk	1212 8%i	346 8%i	691 11%abde ghijk	1116 9%bdi j	1012 10%bde ijk	162 3%	1609 8%i	1590 9%i

Q. Break by Break
Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
65+	1638 8%	448 5%i	1082 10%adfg ijk	1403 11%abdf ghijk	683 5%i	596 14%abcdfghi jk	505 8%adgh ijk	734 6%adi	710 7%adi	31 1%	1270 7%adi	1244 7%adgi
C2DE												
16-34	3406 16%	1441 17%bce fh	1490 14%ce	1217 10%e	2929 20%abcefg hijk	337 8%	847 14%ce	1853 15%bce f	1608 15%bcef	1348 28%abcde fghjk	3325 18%bcefg h	3122 17%bcefg h
35-54	3167 15%	1221 14%f	1568 15%cefg	1621 13%	2331 16%acefg	532 13%	765 12%	1593 13%	1527 15%cefg	726 15%cefg	2970 16%acefg h	2776 15%acefg
55-64	1681 8%	551 6%i	945 9%adfg jk	1117 9%adfg hijk	899 6%i	523 13%abcdfghi jk	373 6%i	732 6%i	700 7%di	120 2%	1375 7%adfgi	1288 7%adfgi
65+	2494 12%	372 4%di	1717 16%adfg ijk	1925 16%adfg hijk	550 4%i	1031 25%abcdfghi jk	301 5%di	567 5%di	554 5%adi	37 1%	1164 6%adfgi	1121 6%adfgi
WORKING STATUS												
Employed	11582 54%	5791 66%bcd efghijk	5058 48%e	6209 51%be	9606 64%bcejk	1546 37%	3893 63%bce jk	7622 64%bce jk	6639 63%bce k	3256 67%bcdef ghjk	11362 60%bce	11061 60%bce
Unemployed	3395 16%	1178 13%f	1721 16%acfg k	1603 13%f	2379 16%acfg	646 16%acfg	737 12%	1506 13%	1446 14%fg	799 16%acfg k	3010 16%acfg k	2745 15%acfg
In Education	1506 7%	637 7%bce	605 6%ce	565 5%e	1360 9%abcehjk	126 3%	539 9%abce h	1132 9%abce hjk	739 7%bce	676 14%abcdef ghjk	1499 8%bceh	1479 8%abceh
Retired	4839 23%	1122 13%di	3178 30%adfg ijk	3859 32%abd fghijk	1668 11%i	1817 44%abcdfgh ijk	1045 17%adg i	1718 14%adi	1650 16%adgi	124 3%	3078 16%adgi	3002 16%adgi

Q. Break by Break
Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
ADULTS IN HOUSEHOLD												
1	5233 25%	1328 15%	2965 28%acdfg hijk	2919 24%adf ghijk	2874 19%afghi	1344 33%abcdfgh ijk	925 15%	2065 17%afi	1811 17%afi	710 15%	3854 20%adfgh ik	3529 19%afghi
2	10573 50%	4819 55%bcd egijk	5119 48%	6281 51%be	7721 51%be	1983 48%	3357 54%bcd eijk	6326 53%bcd ej	5710 55%bcde gijk	2429 50%	9758 52%be	9500 52%bei
3+	5515 26%	2582 30%bce j	2479 23%e	3038 25%be	4419 29%bcej	808 20%	1931 31%bcd ehjk	3587 30%bce hjk	2954 28%bce	1715 35%abcde fghjk	5336 28%bce	5259 29%bce
POPULATION DENSITY												
Conurbation	6647 31%	2615 30%bcf hi	2937 28%e	3083 25%	4699 31%abcefghi	1187 29%cf	1658 27%e	3598 30%bcf hi	2926 28%e	1339 28%e	6002 32%abcef ghi	5725 31%abcefghi
Urban	10757 50%	4599 53%dej k	5411 51%e	6571 54%bde gjk	7687 51%e	2019 49%	3437 55%abd egjk	6214 52%ej	5632 54%bdeg jk	2665 55%abdeg jk	9562 50%	9266 51%e
Rural	3917 18%	1516 17%	2215 21%adfg ijk	2582 21%adf ghijk	2628 18%	929 22%abdfghi jk	1119 18%	2166 18%	1916 18%	850 18%	3385 18%	3296 18%
COUNTRY												
England	17770 83%	7392 85%bce i	8527 81%	10056 82%be	12618 84%bcei	3312 80%	5390 87%abc deg hijk	10147 85%bce i	8770 84%bce	4010 83%be	15904 84%bcei	15408 84%bcei
Scotland	1926 9%	808 9%e	954 9%e	1157 9%e	1351 9%e	414 10%dfg hijk	480 8%	1069 9%e	979 9%e	512 11%abcd fghijk	1684 9%e	1609 9%e
Wales	1005 5%	362 4%	546 5%adfg hijk	631 5%adfg hijk	627 4%	230 6%adfg hijk	240 4%	477 4%	454 4%	210 4%	847 4%	809 4%

Q. Break by Break
Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Northern Ireland	620 3%	166 2%	536 5%acd fgh ijk	392 3%afg h ijk	417 3%af	179 4%acd fghij k	104 2%	285 2%af	272 3%af	122 3%af	513 3%af	462 3%af
ANY DISABILITY												
Disabled	2782 13%	735 8%i	1693 16%acd fgh hijk	1826 15%adfg hijk	1244 8%i	865 21%abcd fghi jk	548 9%i	985 8%	936 9%i	353 7%	1867 10%ad fgh i	1769 10%ad gi
Non Disabled	18257 86%	7940 91%bce jk	8756 83%e	10294 84%be	13654 91%bce jk	3213 78%	5617 90%bce jk	10899 91%bce jk	9473 90%bce jk	4464 92%bce fgh jk	16836 89%bce	16284 89%bce
DISABILITY TYPE												
Hearing	228 1%	73 1%	145 1%ad fghi jk	168 1%adfg hijk	105 1%	73 2%ad fghijk	56 1%	92 1%	84 1%	30 1%	158 1%	155 1%
Vision	138 1%	36 *	77 1%ad ghij k	78 1%ad gh ijk	63 *	35 1%ad ghijk	34 1%	44 *	40 *	17 *	87 *	84 *
Mobility	1003 5%	238 3%i	624 6%ad fghi jk	717 6%adfg hijk	366 2%i	345 8%abcd fghi jk	166 3%i	312 3%i	313 3%di	65 1%	621 3%ad fgi	588 3%ad gi
Learning (Exclusive)	122 1%	35 *	61 1%cg	47 *	76 1%	26 1%cg	31 *	47 *	41 *	44 1%abcd fgh hjk	105 1%c	98 1%
Learning (Non Exclusive)	199 1%	51 1%	103 1%acgh	84 1%	114 1%	43 1%acgh	43 1%	77 1%	71 1%	63 1%ad fgh jk	160 1%a	149 1%
Speech (Exclusive)	20 *	8 * ^f	5 *	4 *	9 *	1 *	- *	7 *	4 *	4 *	17 * ^f	17 * ^f
Speech (Non Exclusive)	77 *	19 *	38 *	36 *	40 *	11 *	12 *	35 *	23 *	18 *	56 *	56 *

Q. Break by Break
Base: All Adults 16+ in UK

	Total	PERSONAL USE OF DEVICES/SERVICES										
		Smart Tv (a)	Any Other Tv (b)	Landline (c)	Smart Phone (d)	Mobile Phone (Not Smartphone) (e)	Personal Computer/ Desktop Pc (f)	Laptop (g)	Tablet (h)	Games Console (i)	Any Internet (j)	Internet At Home (k)
Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
Weighted Base	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Multiple Disabilities/Conditions	612 3%	150 2%	388 4%adfg hij	422 3%adfg hijk	259 2%	210 5%abcd fghi	114 2%	223 2%	204 2%	75 2%	380 2%	365 2%
One Disability/Condition	2170 10%	585 7%i	1306 12%acdfg hijk	1405 11%adfg hijk	985 7%	655 16%abcd fghi	434 7%i	762 6%	732 7%i	278 6%	1487 8%adfg hij	1404 8%adg hi
VISUAL DISABILITY												
Blind	5 *	1 *	3 *	4 *	1 *	1 *	1 *	1 *	1 *	- *	2 *	2 *
Excluding Blind	132 1%	35 *	73 1%adghij k	74 1%dgh	63 *	34 1%adghijk	33 1%	44 *	39 *	17 *	85 *	83 *
HEARING DISABILITY TYPE												
Deaf	34 *	10 *	18 *	21 *	15 *	10 *d	8 *	13 *	10 *	6 *	24 *	23 *
Excluding Deaf	193 1%	63 1%	127 1%adfg hijk	148 1%adfg hijk	91 1%	64 2%adfg hijk	48 1%	78 1%	74 1%	23 *	134 1%	133 1%
MOBILITY DISABILITY												
Wheelchair User	105 *	19 *	59 1%adfg hijk	72 1%adfg hijk	34 *	30 1%adfg hijk	11 *	37 *i	30 *	6 *	67 *dfi	63 *i
Other Lower Body	692 3%	169 2%i	441 4%adfg hijk	495 4%adfg hijk	255 2%i	250 6%abcd fghi	118 2%i	210 2%i	216 2%di	46 1%	425 2%dgi	400 2%dg i
Upper Body	80 *	17 *	47 *adfg hijk	56 *adfg hijk	27 *	24 1%adfg hijk	11 *	22 *	21 *	4 *	45 *	45 *
Both Lower And Upper Body	126 1%	34 *	78 1%adfg hijk	94 1%adfg hijk	50 *	40 1%adfg hijk	25 *i	43 *	45 *i	8 *	83 *i	80 *i

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PERSONAL USE OF DEVICES/SERVICES												
Smart Tv	8729 41%	8729 100%bcd efghijk	2303 22%	5722 47%bej	7801 52%bcej	1317 32%b	3697 60%bcd efghjk	6379 53%bce jk	6000 57%bcde gijk	2989 62%bcdef ghjk	8583 45%be	8473 46%be
Any Other Tv	10563 50%	2303 26%	10563 100%acdef ghijk	7094 58%adf ghijk	7161 48%ak	2975 72%acdfghi jk	3099 50%adg jk	5748 48%ajk	5191 50%adj k	2381 49%ajk	8855 47%a	8494 46%a
Landline	12237 57%	5722 66%dj k	7094 67%adgi jk	12237 100%abd efghijk	8670 58%j	3158 76%abdfghi jk	4525 73%abd ghijk	7692 64%dj k	7168 68%adgi jk	2846 59%j	10633 56%	10491 57%j
Smart Phone	15014 70%	7801 89%bce fghjk	7161 68%e	8670 71%be	15014 100%abcefg hijk	1399 34%	5458 88%bce jk	10472 87%bce jk	9218 88%bce k	4536 93%abce fghjk	14780 78%bce	14289 78%bce
Mobile Phone (Not Smartphone)	4135 19%	1317 15%d	2975 28%acdfg hijk	3158 26%adfg hijk	1399 9%	4135 100%abcdfgh ijk	1305 21%adg hjk	1985 17%ad	1847 18%adij k	755 16%d	3043 16%ad	2932 16%d
Personal Computer/ Desktop Pc	6214 29%	3697 42%bcd egijk	3099 29%	4525 37%bej k	5458 36%bejk	1305 32%b	6214 100%abc deghijk	4569 38%bde jk	4408 42%bcde gijk	2339 48%abcde ghjk	6159 33%b	6108 33%be
Laptop	11978 56%	6379 73%bcd ejk	5748 54%e	7692 63%be	10472 70%bcej	1985 48%	4569 74%abc dejk	11978 100%abc defhijk	7609 73%bcde jk	3717 77%abcde thjk	11869 63%be	11715 64%bcej
Tablet	10475 49%	6000 69%bcd egijk	5191 49%e	7168 59%bej k	9218 61%bcej	1847 45%	4408 71%abc dejk	7609 64%bc dejk	10475 100%abcd efgijk	3415 70%bcdeg jk	10357 55%be	10220 56%bej
Games Console	4854 23%	2989 34%bcd efghjk	2381 23%e	2846 23%e	4536 30%bcej	755 18%	2339 38%abc deghjk	3717 31%bce jk	3415 33%bcd egijk	4854 100%abcde fghjk	4801 25%bce	4686 26%bce
Any Internet	18948 89%	8583 98%bce	8855 84%e	10633 87%be	14780 98%bce	3043 74%	6159 99%abc de	11869 99%abc de	10357 99%abcd e	4801 99%abcd e	18948 100%abcd efghi	18287 100%abcdefghi

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Unweighted Base	21321	7863	11246	13054	13426	4895	5756	10912	9701	3963	17825	17181
	21322	8729	10563	12237	15014	4135	6214	11978	10475	4854	18948	18287
Internet At Home	18287	8473	8494	10491	14289	2932	6108	11715	10220	4686	18287	18287
	86%	97%bcd ej	80%e	86%be	95%bce	71%	98%abc deghij	98%abc deij	98%abcd eij	97%bcde	97%bcde	100%abcdefghij