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Question 1: Do you agree with the proposed distinction between citizen and consumer interests? : I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 2: Do you agree with Ofcom's position on vulnerable consumers? : I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 3: Do you agree with the proposed high level objectives for consumer policy? : I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 4: Do you agree that the proposed indicators provide an appropriate basis for monitoring consumer interests? Are there any other indicators which should be used? : I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 5: Do you agree that Ofcom should publish an Annual Report on the Consumer Interest? : I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 6: Do you agree with the characteristics identified of effective consumer protection? : I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 7:Do you agree with the assessment and priorities for rights and regulations?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 8:Do you agree with the assessment and priorities regarding consumers? awareness?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 9:Do you agree with the assessment and priorities regarding complaints handling and redress?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 10:Do you agree with the assessment and priorities regarding monitoring and enforcement?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 11:Do you agree with Ofcom's approach to the provision of consumer information?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 12:Do you agree with Ofcom's conclusion on consumer awareness of suppliers and services?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 13:Which of the options on comparative price information, if any, do you favour? Are there other options Ofcom should consider?: I do not agree with

any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 14:What is your opinion about the ideas for generating awareness of price comparison information?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 15:Do you agree with our proposed approach regarding the Quality of Service initiatives?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Question 16:Do you agree with our proposed regarding switching processes?: I do not agree with any of Ofcom's gambits to avoid and muddle their principal legal duty of acting to protect the interests of the Citizen Consumer. Ofcom's policy and evident practice in this whole scenario is continuously to parry, avoid, and deceive, with confused and manipulated, successive, serial, supposed "consultations" so as to protect the interests of Telco providers, instead of their primary duty under the Acts to protect that of Citizen Consumers.

Additional Comments: Ofcom are deliberately and calculatingly failing to meet their duties under the Acts, to protect the interests of Citizen Consumers. When Ofcom have supposed "consultations", they predecide what they are going to execute, regardless of any responses from Citizen Consumers. This makes a complete mockery of the concept of "consultations" where the opinions of Citizen Consumers should be considered, and should be paramount.

Whatever problems, exploitation, scams, rip-offs, confidence tricks, abuses, rackets, incoherence, absurdity or quasi-criminal activities within the public telecommunications system Citizen Consumers report and bring to the attention of Ofcom, Ofcom just routinely and outrageously ignore their observations, opinions, outrage and disgust; they instead do exactly as the major Telco entities wish them to do, to preserve their revenue streams, completely, incompetently and illegally failing in their principal duty and responsibilities under the Acts - to protect the interests of the Citizen Consumer.