

Sara Winter
Ofcom
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Dear Sara Winter

re: 2009 Ofcom Access services review

Audio description is a brilliant service that has completely revolutionised my enjoyment of television. It's a narrative that describes the action, body language, facial expressions or scenery - all things that I might otherwise miss.

I understand the Ofcom Access Services review includes three options for the future of audio description. I am requesting that Ofcom choose option two and increase audio description to 20% across all channels.

I do enjoy watching East Enders, Coronation Street, Holby City, Casualty and there are some films which are audio described, I wish there were more, in fact I wish all programmes were audio described but I am aware that this may not be possible. There is nothing worse than watching a film with no audio description and at the end it is silent and so you do not know what has happened, it has happened to me and it is so frustrating!! Also I can enjoy watching with friends without disrupting their enjoyment.

Please take onboard my request for an increase of audio description to 20 per cent.

Yours sincerely