

From:
Representing (self or organisation/s):

The following part(s) of this response are confidential:
Name/contact details/job title

Can Ofcom still publish a reference to the contents of your response (including, for any confidential parts, a general summary that does not disclose the specific information or enable you to be identified)?

I confirm that the correspondence supplied with this cover sheet is a formal consultation response that Ofcom can publish. However, in supplying this response, I understand that Ofcom may need to publish all responses, including those which are marked as confidential, in order to meet legal obligations. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

Do you consider that the requirement to ensure equivalent services for disabled end-users would require a mandated VR service in some form for BSL users?

Yes. I think an unrestricted Video Relay Service is the only way to ensure a telecoms service for BSL users which is equivalent to that used by hearing people.

Do you agree that a restricted service would be more proportionate in providing equivalence for BSL users than an unrestricted service?

No. I do not agree with the proposal to impose restrictions on access to VRS. An unrestricted Video Relay Service is the only way to ensure a telecoms service for BSL users which is equivalent to that used by hearing people. This is very important for deaf to use unrestricted Video Relay Service. Our lives to get functional equivalent access to get a better life is not important for Ofcom?? Both hearing and deaf want to have easy way to communication between us without problem. That Ofcom want to have restricted make society a big problem.

Please provide your views on Methods 1 - 5 for a restricted VR service discussed above. Are there any other methods that are not mentioned that we should consider?

I do not agree with any of the proposed methods of restricting access to VRS. An unrestricted Video Relay Service is the only way to ensure a telecoms service for BSL users which is equivalent to that used by hearing people. If Ofcom thinks of this, if one of their children are deaf. Would they like to prevent your children a future that does not give him a good life when they want a limited service? I think not. The deaf and we need each other by being able to communicate without limits. That's what we want, right?

Do you agree that a monthly allocation of minutes combined with a weekday/business hours service would be the most appropriate means to restricting the service?

No. I do not agree with the proposal to impose these restrictions on access to VRS. An unrestricted Video Relay Service is the only way to ensure a telecoms service for BSL users which is equivalent to that used by hearing people. I dont understand that Ofcom want to this service??? All hearing always want what they want but we cant get what we want because of you dont want give us a good life that we have waiting for many many many year to get full functional equivalent access. Please, make right way that give society a better life.

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This mail is sent via consultation response form on VRS Today
<http://www.vrstoday.com>